

**NORTH CENTRAL COMMUNITY SERVICES PROGRAM
BOARD MEETING MINUTES**

April 28, 2022

3:00 p.m.

North Central Health Care

Present: X	Eric Anderson	ABS	Randy Balk	X _(WebEx)	Chad Billeb
X	Kurt Gibbs	X _(WebEx)	Deb Hager	X	Lance Leonhard
X	Bruce McDougal	X	Dave Oberbeck	EXC	Robin Stowe
X _(WebEx)	Gabe Ticho	X	Cate Wylie		

Staff Present: Mort McBain, Jarret Nickel, Jennifer Peaslee, Bobby Splinter

Others Present: Dejan Adzic, Deputy Corp. Counsel, Stacy Morache_(WebEx)

Call to Order

- Meeting was called to order at 3:13 p.m. by Chair Gibbs.

Chairman's Announcements

- Introductions were made and all thanked for their willingness to serve.

Public Comment for Matters Appearing on the Agenda

- None

Consent Agenda and Monitoring Reports

- **Motion**/second, Leonhard/Anderson, to approve the February 24, 2022 NCCSP Board Minutes. Motion carried.
- On 3/15/22 The Joint Commission was welcomed at North Central Health Care for a Medicare deficiency survey to verify we are in compliance for our psychiatric hospitals through deemed status survey process. It was determined that we are in compliance. Our next survey is expected in 18-36 months from August.

Board Discussion and Action

- CEO Report – M. McBain
 - The ongoing building project was discussed at the last Executive Committee meeting. Bids for Phase VI of the project were received and about \$2.5 million more than what was budgeted 2 years ago. The next and final phase will include parking lots with an approximate cost of \$3 million. Meetings with Marathon County Health & Human Services Committee and Finance Committee will be scheduled in May and with the Marathon County Board in June to request additional funding (potentially available with ARPA funds). It was noted that reserves will also need to be supplemented.
 - DHS Secretary Timberlake was on site this morning for a press conference to give credit and thanks to health agencies involved in the COVID pandemic. State-wide 20 million COVID tests were administered and in Marathon County 385,000 COVID tests were performed with 9.4 million vaccinations given state-wide and

185,000 vaccinations in Marathon County.

- Dashboard Recommendations – J. Nickel
 - Discussions have occurred regarding continued viability of Dashboards to determine if they meet the needs of items to measure.
 - The traditional dashboard was also reviewed along with recommendations for changes.
 - In summary, revenue is where we see opportunity with expenses being relatively managed well. The number of open positions is not only reflected in the vacancy rate but also significantly impacts access to services. Recruitment strategies include reviewing qualifications, wages, and benefits, as well as utilizing artificial intelligence such as LinkedIn and Indeed in addition to recruiters, colleges and universities, advertising, job fairs, and word of mouth. Anderson noted that Aspirus is experiencing the same problem with access in the length of time it takes to see a physician following discharge.
 - Out of county placements is trending in a good direction. With the upcoming opening of the new inpatient unit and all private rooms, continued improvement is expected.
 - Continue to explore contracts for youth hospital and youth crisis stabilization. The need is there but staffing has been an issue.
 - Suggested measures noted: out of county placements at NCHC, full capacity of facilities with target rate.
 - **Motion**/second, Leonhard/Oberbeck, to accept the Dashboards. Motion carried.

February and March Financials – B. Splinter

- Expenses overall are very close to budget. Issue is the revenue targets to pay for expenses and are being missed in various programs.
- Current assets increased in client receivables. Shows challenges with implementation of Cerner with some delayed billing/collection process.
- Depreciation expense on construction will begin.
- Our net pension asset, outflows, liability, and inflows are very large in a well performing pension system.
- Liquid cash increased for the month mostly due to maturity of CD's and investments.
- Audit is slightly delayed; with receipt of COVID money in Lincoln and Marathon Counties, we are working with Corporation Counsel from both counties for accurate accounting of those funds.
- Gibbs noted the obvious that the financial status of the organization is not sustainable and implores the Executive Management Team to identify a hard, fast, actionable plan to address this and turn this around.
- Leonhard also noted that the core programs required by NCHC need to be identified and if there is a program that is not in the core, a decision will need to be made whether to continue or find an alternative to serve those in that area.
- Making sure the construction project has the best bids, reaching out to local politicians of the situation NCHC is in, contact Wisconsin Counties Associations and other organizations could be beneficial.
- **Motion**/second, Oberbeck/Anderson, to accept the February and March Financials. Motion carried.

Report of Investigations Related to Corporate Compliance Activities and Significant Events – J. Peaslee

- A summary of significant and sentinel events from January through March was provided.

Board Calendar and Future Agenda Items

- Tri-County Agreement Update – The DHS Secretary must approve the agreement; DHS legal did not have concerns
- Executive Director Recruitment - when the Tri-County Agreement has been approved recruitment will begin

Adjourn

- **Motion**/second, Wylie/Leonhard, to adjourn the meeting at 4:36 p.m. Motion carried.

Minutes prepared by Debbie Osowski, Executive Assistant to CEO