

**NORTH CENTRAL COMMUNITY SERVICES PROGRAM**  
**BOARD MEETING MINUTES**

**March 27, 2025**

**3:00 p.m.**

**North Central Health Care**

<b>Present:</b>	X	Eric Anderson	X	Chad Billeb	X	Roy Dieck
	X	Chantelle Foote	X	Joshua Geoffrey	X	Kurt Gibbs
	EXC	Kody Hart	X	Liberty Heidmann	X	Jeremy Hunt
	X	Renee Krueger	EXC	Lance Leonhard	EXC	Jessi Rumsey
	EXC	Robin Stowe	X	Laurie Thiel		

**Staff Present:** Gary Olsen, Jason Hake

Call to Order

- The meeting was called to order at 3:00 p.m. by Chair Gibbs.

Chairman's Announcements

- Thanks to each one of you for your dedication to serving on this Board and in this important role.

Public Comment for Matters Appearing on the Agenda

- None

Consent Agenda and Monitoring Reports

- **Motion**/second, Billeb/Foote, to approve the January 30, 2025 NCCSP Board meeting minutes. Motion carried.

Introduction – G. Olsen

- Ben Petersen, Director of Compliance & Quality, was introduced and welcomed to North Central Health Care. Mr. Petersen shared that his background included working with the Ozaukee County Department of Human Services, the Medical College of Wisconsin, and has a master's degree in public health.

Program Update – Budget Process – G. Olsen/J. Hake

- A presentation of the budget process was provided along with the roles of the Board. The presentation included: Budget Development, County Funding, Budget & Program Priorities, NCHC Programs, Capital Improvement Projects (CIP), and how the budget process relates to the Joint County Agreement. It was noted that if any new programs are recommended, they must be approved by the Executive Committee.

### Financial Update – J. Hake

- February financials were presented and reviewed. Highlights included noting a strong start to 2025 with much of the success attributed to the increase in census in the hospitals, crisis stabilization programs, and nursing homes, as well as the increase in the Medicaid daily rate. Another area that has seen significant improvement is with reconciliation of WIMCR (Wisconsin Medicaid Cost Report). Tracking expenditures in our financial system has improved which has resulted in increased payments through the reconciliation process.
- Cash on hand is at 113 days through February with \$31 million in the bank. As mentioned previously, we have been recovering from the significant financial impact COVID had on the organization over several years.
- NCHC's mission includes serving anyone regardless of their ability to pay. At times we are unable to collect for services, however, we may have opportunities to reduce administrative write-offs through our revenue cycle process and possible education and training of staff.

### Budget Policy Review

- The Budget Policy changes were reviewed.
- **Motion**/second, Billeb/Hunt, to approve the revisions made to the Budget Policy. Motion carried. The updated Budget Policy will be submitted to the Executive Committee for final approval.

### Board Calendar and Future Agenda Items

- The next meeting of the Board is scheduled for Thursday, May 29, 2025 at 3:00 p.m.

### Adjournment

- **Motion**/second, Anderson/Hunt, to adjourn the meeting at 4:22 p.m. Motion carried.

*Minutes prepared by Debbie Osowski, Senior Executive Assistant*