

NORTH CENTRAL COMMUNITY SERVICES PROGRAM

BOARD MEETING MINUTES

March 26, 2026

3:00 p.m.

North Central Health Care

Present:

X _(Webex)	Eric Anderson	X _(Webex)	Chad Billeb	X	Chantelle Foote
ABS	Joshua Geoffrey	X	Kurt Gibbs	EXC	Chet Haatvedt
EXC	Kody Hart	X	Liberty Heidmann	X _(Webex)	Renee Krueger
EXC	Lance Leonhard	X	Terry McHugh	X _(Webex)	Jessi Rumsey
EXC	Robin Stowe	X	Laurie Thiel		

Staff Present: Jason Hake, Vicki Tylka, Ben Petersen

Others Present: Brian Desmond, Deputy Corporation Counsel; Candace Pesch, Deputy County Administrator

Call to Order

- The meeting was called to order at 3:00 p.m. by Chair Gibbs.

Chairman's Announcements

- Mr. Hake was appointed Executive Director of North Central Health Care, removing the interim tag, at the March 25 meeting of the Executive Committee.
- Chair Gibbs congratulated Mr. Hake on his promotion and thanked him for his leadership and contributions.

Public Comment for Matters Appearing on the Agenda

- None.

Consent Agenda and Monitoring Reports

- **Motion**/second, Foote/Heidmann, to approve the January 29, 2026 NCCSP Board meeting minutes. Motion carried.

Financial Update

- Mr. Hake provided an overview of the February financials. Appropriations is a new category on the financial statement for 2026. It represents the tax levy received from Langlade, Lincoln, and Marathon Counties. The tax levy was previously included in individual services. With its removal, the actual cost of services is clearer. Year-to-date net income is \$1.7 million, but it is overstated due to billing changes by DHS and a miscalculation in the EHR system. Corrections will be made over the coming months. Year-to-date health insurance has recognized net income of \$285,000. Cash on hand is 130 days.

Compliance and Quality Update

- Ben Petersen, Director of Compliance and Quality, provided an in-depth overview of the Compliance and Quality Departments as reflected in the presentation included in the packet.
- Tasked with centralizing Compliance and Quality under one umbrella, Mr. Petersen was commended for successfully executing this important initiative over the last year.
- Mr. Petersen reports directly to the Executive Director and the Executive Committee. He meets biweekly with Chair Gibbs.

Strategic Planning Update

- Ms. Tylka presented the final draft of the 2026-2029 North Central Healthcare Strategic Plan, which was approved at the March 25 meeting of the Executive Committee. Discussion surrounded clarifying the three strategic goals.
- Action planning will take place with staff.
- Ongoing education to county boards is critical due to turnover. They need to be aware of North Central Health Care's value and programming.
- **Motion**/second, Heidmann/Anderson, to approve the 2026-2029 North Central Healthcare Strategic Plan. Motion carried.

Board Calendar and Future Agenda Items

- The next meeting of the Board is scheduled for Thursday, May 28, 2026, at 3:00 p.m.

Adjournment

- **Motion**/second, Heidmann/Anderson, to adjourn the meeting at 4:07 p.m. Motion carried.

Minutes prepared by Kristina Barbier, Executive Assistant