

OFFICIAL NOTICE AND AGENDA

Notice is hereby given that the **North Central Community Services Program Board** will hold a meeting at the following date, time, and location shown below.

Thursday, July 30, 2026, at 3:00 p.m.

North Central Health Care, **Eagle Board Room, 2400 Marshall Street, Suite A**, Wausau WI 54403

Persons wishing to attend the meeting by phone may call into the telephone conference beginning five (5) minutes prior to the start time indicated above using the following number:

Meeting Link: <https://ccitc.webex.com/ccitc/j.php?MTID=m1d7084584e23c1b409ddb5dd4b96e384>

Meeting number: 1-408-418-9388 **Access Code:** 2484 845 0336 **Password:** 1234

Our Mission: *Langlade, Lincoln, and Marathon Counties partnering together to provide compassionate and high-quality care for individuals and families with mental health, recovery, and long-term care needs.*

AGENDA

1. CALL TO ORDER
2. CHAIRMAN'S ANNOUNCEMENTS
3. INTRODUCTION OF NEW BOARD MEMBER DONALD DUNPHY
4. PUBLIC COMMENT FOR MATTERS APPEARING ON THE AGENDA (Limited to 15 Minutes)
5. CONSENT AGENDA AND MONITORING REPORTS
 - A. Board Minutes and Committee Reports
 - i. ACTION: Approval of May 28, 2026 NCCSP Board Minutes
 - ii. FOR INFORMATION: Draft Minutes of the May 27, 2026 Executive Committee Meeting
6. BOARD DISCUSSION AND/OR ACTION
 - A. 2027 Annual Human Services Budget Public Hearing

North Central Health Care serves as the Human Services agency for Marathon, Lincoln, and Langlade Counties. In accordance with Wis. Stat. § 46.031(3), the Board of Directors is providing an opportunity for public participation in the development of North Central Health Care's 2027 Annual Human Services Budget and Delivery of Services Plan.

All interested persons are encouraged to submit data, comments, or views, either orally during this meeting or in writing prior to the meeting. Written comments received before the meeting will be provided to the Board of Directors for consideration as part of the annual budget development process.

Individuals wishing to submit written comments or request additional information regarding this agenda item may contact:

Jason Hake, Executive Director
North Central Health Care
2400 Marshall Street, Suite A
Wausau, WI 54403
Phone: 715-848-4600
 - B. Educational Presentations
 - i. Financial Update – J. Hake
 - ii. Mount View Care Center Update – K. Theiler
7. BOARD CALENDAR AND FUTURE AGENDA ITEMS
 - A. Next Board Meeting: Thursday, September 24, at 3:00 p.m.
8. ADJOURN

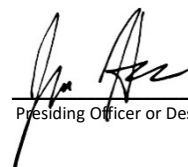
Any person planning to attend this meeting who needs some type of special accommodation in order to participate should call the Administrative Office at 715-848-4405. For TDD telephone service call 715-845-4928.

NOTICE POSTED AT: North Central Health Care

COPY OF NOTICE DISTRIBUTED TO:

Wausau Daily Herald, Antigo Daily Journal, Tomahawk Leader, Merrill Foto News, Langlade, Lincoln & Marathon County Clerks Offices

DATE: 07/23/2026 TIME: 11:00 AM BY: K. Barbier



Presiding Officer or Designee

NORTH CENTRAL COMMUNITY SERVICES PROGRAM

BOARD MEETING MINUTES

May 28, 2026

3:00 p.m.

North Central Health Care

Present:

X	Eric Anderson	X _(Webex)	Chad Billeb	X _(Webex)	Don Dunphy
EXC	Chantelle Foote	ABS	Joshua Geoffrey	X	Kurt Gibbs
X	Chet Haatvedt	X _(Webex)	Kody Hart	X _(Webex)	Liberty Heidmann
X	Lance Leonhard	EXC	Terry McHugh	X _(Webex)	Rachel Ramer
X _(Webex)	Jessi Rumsey	X	Laurie Thiel		

Staff Present: Jason Hake, Brandy Thorne, Kyle Theiler

Others Present: Brian Desmond, Deputy Corporation Counsel

Call to Order

- The meeting was called to order at 3:00 p.m. by Chair Gibbs.

Introduction of New Board Member Rachel Ramer

- Attendees introduced themselves and welcomed Ms. Ramer as a Board Member representing Langlade County.

Public Comment for Matters Appearing on the Agenda

- None.

Consent Agenda and Monitoring Reports

- **Motion**/second, Thiel/Haatvedt, to approve the March 26, 2026 NCCSP Board meeting minutes. Motion carried.

Financial Update

- Mr. Hake provided an overview of preliminary financial results for April, reporting a monthly net income of just over \$1.0 million. Net income for health insurance was \$170,000 for the same period. Year-to-date net income is \$3.6 million. Health insurance has year-to-date net income of \$666,000. Cash remains stable, with approximately 162 days cash on hand.

Budget Process Discussion

- Mr. Hake provided an overview of 2027 Budget Guidelines as outlined in the presentation provided in the packet. Additional tax levy for the 2027 budget will not be requested. The Executive Committee approved the guidelines at the meeting on May 27, 2026.

Human Resources Strategy Update

- Ms. Thorne provided an overview of workforce strategies and focus areas. She highlighted key accomplishments achieved over the last six months and ongoing initiatives as outlined in the presentation provided in the packet.

Board Calendar and Future Agenda Items

- The next meeting of the Board is scheduled for 3:00 p.m. on Thursday, July 30, 2026.

Adjournment

- **Motion**/second, Leonhard/Anderson, to adjourn the meeting at 3:59 p.m. Motion carried.

Minutes prepared by Kristina Barbier, Executive Assistant

NORTH CENTRAL COMMUNITY SERVICES PROGRAM EXECUTIVE COMMITTEE MEETING MINUTES

May 27, 2026

1:00 p.m.

North Central Health Care

Present:	X	Kurt Gibbs	X	Renee Krueger
	X	Lance Leonhard	X	Rachel Ramer

Staff Present: Jason Hake, Brandy Thorne, Kyle Theiler

Others Present: Brian Desmond, Marathon County Corporation Counsel

Call to Order

- The meeting was called to order by Chair Gibbs at 1:00 p.m.

Public Comment for Matters Appearing on the Agenda

- None.

April 29, 2026 Executive Committee Minutes

- **Motion**/second, Ramer/Leonhard, to approve the April 29, 2026 Executive Committee meeting minutes. Motion carried.

Financial Update

- Mr. Hake provided an overview of preliminary financial results for April, reporting a monthly net income of just over \$1.0 million. Health insurance reported net income of \$170,000 for the same period. Year-to-date net income is \$3.6 million. Health insurance has recognized net income of just under \$666,000 year-to-date. Cash remains stable, with approximately 162 days cash on hand.

Human Resources Strategy Update

- Ms. Thorne provided an overview of strategic focus areas and highlighted key accomplishments achieved since January as outlined in the presentation provided in the packet.

2027 Budget Revenue and Expense Guidelines

- **Motion**/second, Krueger/Leonhard, to approve the 2027 Budget Revenue and Expense Guidelines as presented. Motion carried.

Closed Session

- Mr. Desmond explained the rationale for the closed session is that the discussion revolves around an employee misconduct investigation and should be kept confidential to protect the person's reputation while the matter is still pending and to protect witness information.
- **Motion**/second, Leonhard/Ramer to go into Closed Session (Roll Call Vote Suggested) Pursuant to Wis. Stat. ss. 19.85(1) (c), (f), and (g) for the purposes of "[c]onsidering employment, promotion, compensation or performance evaluation data of any public employee over which the governmental body has jurisdiction or exercises responsibility," "[c]onsidering financial, medical, social or personal histories or disciplinary data of specific persons, preliminary consideration of specific personnel problems or the investigation of charges against specific persons," and

“[c]onferring with legal counsel for the governmental body who is rendering oral or written advice concerning strategy to be adopted by the body with respect to litigation in which it is or is likely to become involved.” to wit: Review and Update Regarding Human Resources Investigative Matters Involving an NCHC Employee, Including Consideration of Employment-Related Actions. Roll call taken; all indicating aye. Mr. Desmond, Mr. Hake, and Ms. Thorne remained in closed session. Meeting convened in closed session at 2:24 p.m. Motion carried.

- **Motion**/second, Leonhard/Krueger, to return to open session at 3:55 p.m. Motion carried.
- Possible announcements and/or action regarding closed session items
 - None

Next Meeting Date & Time, Location and Future Agenda Items

- Wednesday, June 24, 2026, at 1:00 p.m. in the NCHC Eagle Board Room.

Adjournment

- **Motion**/second, Krueger/Ramer, to adjourn the meeting at 3:56 p.m. Motion carried.

Minutes prepared by Kristina Barbier, Executive Assistant

North Central Health Care
Programs by Service Line - Current Month
June-26

	Revenue			Expense			Net Income/ (Loss)	Variance From Budget
	Actual	Budget	Variance	Actual	Budget	Variance		
BEHAVIORAL HEALTH SERVICES								
Adult Behavioral Health Hospital	629,565	626,962	2,603	602,187	535,015	(67,171)	27,378	(64,568)
Adult Crisis Stabilization Facility	150,840	271,026	(120,186)	191,374	174,948	(16,425)	(40,533)	(136,611)
Lakeside Recovery MMT	134,667	112,583	22,084	191,665	180,635	(11,030)	(56,998)	11,054
Youth Behavioral Health Hospital	138,316	275,888	(137,572)	330,188	301,813	(28,375)	(191,872)	(165,947)
Youth Crisis Stabilization Facility	201,698	130,823	70,874	142,415	124,109	(18,306)	59,282	52,568
Contracted Services (Out of County Placements)	-	-	-	204,291	151,502	(52,789)	(204,291)	(52,789)
Crisis Services	70,681	48,728	21,953	253,049	252,655	(395)	(182,368)	21,558
Psychiatry Residency	22,351	25,531	(3,179)	35,266	61,079	25,813	(12,915)	22,634
	1,348,117	1,491,541	(143,424)	1,950,434	1,781,756	(168,678)	(602,317)	(312,102)
COMMUNITY SERVICES								
Outpatient Services (Marathon)	459,462	486,234	(26,772)	512,408	532,108	19,700	(52,946)	(7,072)
Outpatient Services (Lincoln)	84,799	93,579	(8,779)	49,001	84,518	35,517	35,798	26,738
Outpatient Services (Langlade)	74,470	84,619	(10,149)	79,502	81,883	2,381	(5,032)	(7,768)
Community Treatment Adult (Marathon)	506,715	570,959	(64,244)	532,567	605,514	72,948	(25,851)	8,704
Community Treatment Adult (Lincoln)	108,429	86,076	22,353	89,458	99,189	9,731	18,971	32,084
Community Treatment Adult (Langlade)	51,915	33,742	18,172	55,880	48,562	(7,318)	(3,966)	10,854
Community Treatment Youth (Marathon)	677,092	634,479	42,613	628,876	640,181	11,305	48,216	53,918
Community Treatment Youth (Lincoln)	208,686	178,095	30,591	203,688	190,995	(12,693)	4,998	17,898
Community Treatment Youth (Langlade)	182,019	133,381	48,637	182,148	150,235	(31,913)	(130)	16,724
Hope House (Sober Living Marathon)	2,846	5,868	(3,023)	6,703	9,393	2,690	(3,857)	(332)
Sober Living (Langlade)	4,295	5,925	(1,630)	8,063	6,417	(1,646)	(3,768)	(3,275)
Adult Protective Services	42,071	24,982	17,088	118,860	114,148	(4,711)	(76,789)	12,377
Jail Meals (Marathon)	-	-	-	-	-	-	-	-
	2,402,798	2,337,941	64,858	2,467,153	2,563,145	95,992	(64,355)	160,849
COMMUNITY LIVING								
Day Services (Langlade)	22	23,708	(23,686)	1,730	27,662	25,932	(1,708)	2,246
Supportive Employment Program	-	-	-	-	-	-	-	-
	22	23,708	(23,686)	1,730	27,662	25,932	(1,708)	2,246
NURSING HOMES								
Mount View Care Center	2,421,948	2,222,600	199,348	2,273,324	2,044,290	(229,034)	148,624	(29,686)
Pine Crest Nursing Home	-	-	-	-	-	-	-	-
	2,421,948	2,222,600	199,348	2,273,324	2,044,290	(229,034)	148,624	(29,686)
Pharmacy	562,174	569,707	(7,533)	612,848	595,091	(17,757)	(50,674)	(25,290)
OTHER PROGRAMS								
Aquatic Services	82,189	57,507	24,683	101,216	113,990	12,774	(19,027)	37,456
Birth To Three	129,860	-	129,860	129,860	-	(129,860)	-	-
Demand Transportation	35,475	32,355	3,121	47,840	40,302	(7,538)	(12,364)	(4,417)
	247,525	89,862	157,663	278,916	154,292	(124,624)	(31,391)	33,039
APPROPRIATIONS								
Marathon County	359,668	359,668	-	-	-	-	359,668	-
Lincoln County	51,503	51,503	-	-	-	-	51,503	-
Langlade County	19,708	19,708	-	-	-	-	19,708	-
	430,879	430,879	-	-	-	-	430,879	-
Total NCHC Service Programs	7,413,463	7,166,237	247,226	7,584,406	7,166,237	(418,169)	(170,942)	(170,944)
SELF-FUNDED INSURANCE TRUST FUNDS								
Health Insurance Trust Fund	659,305	665,376	(6,071)	511,000	700,331	189,332	148,306	183,261
Dental Insurance Trust Fund	28,431	34,955	(6,524)	22,476	-	(22,476)	5,955	(29,001)
Total NCHC Self-Funded Insurance Trusts	687,736	700,331	(12,595)	533,476	700,331	166,855	154,261	154,260

North Central Health Care
Programs by Service Line - Year to Date
For the Period Ending June 30, 2026

	Revenue			Expense			Net Income/	Variance
	Actual	Budget	Variance	Actual	Budget	Variance	(Loss)	From Budget
BEHAVIORAL HEALTH SERVICES								
Adult Behavioral Health Hospital	4,074,029	3,134,809	939,220	3,449,565	2,675,076	(774,489)	624,463	164,731
Adult Crisis Stabilization Facility	1,558,608	1,355,130	203,478	1,091,089	874,741	(216,348)	467,519	(12,870)
Lakeside Recovery MMT	707,103	562,917	144,186	1,012,406	903,175	(109,231)	(305,304)	34,954
Youth Behavioral Health Hospital	1,818,513	1,379,440	439,074	1,986,556	1,509,064	(477,493)	(168,043)	(38,419)
Youth Crisis Stabilization Facility	902,388	654,116	248,273	667,854	620,546	(47,308)	234,535	200,965
Contracted Services (Out of County Placements)	-	-	-	709,552	757,510	47,958	(709,552)	47,958
Crisis Services	344,530	243,641	100,890	1,601,717	1,263,273	(338,444)	(1,257,187)	(237,554)
Psychiatry Residency	134,106	127,653	6,454	211,396	305,395	93,999	(77,290)	100,453
	9,539,277	7,457,704	2,081,574	10,730,135	8,908,780	(1,821,355)	(1,190,858)	260,218
COMMUNITY SERVICES								
Outpatient Services (Marathon)	2,942,446	2,431,171	511,275	3,204,813	2,660,539	(544,273)	(262,367)	(32,998)
Outpatient Services (Lincoln)	549,732	467,895	81,838	324,997	422,591	97,594	224,735	179,432
Outpatient Services (Langlade)	524,173	423,093	101,081	445,366	409,414	(35,952)	78,807	65,128
Community Treatment Adult (Marathon)	3,599,844	2,854,797	745,046	3,456,832	3,027,572	(429,259)	143,012	315,787
Community Treatment Adult (Lincoln)	596,646	430,380	166,267	525,977	495,943	(30,035)	70,669	136,232
Community Treatment Adult (Langlade)	291,456	168,711	122,744	335,580	242,812	(92,768)	(44,124)	29,976
Community Treatment Youth (Marathon)	4,132,819	3,172,396	960,422	3,969,254	3,200,907	(768,348)	163,564	192,075
Community Treatment Youth (Lincoln)	1,185,283	890,476	294,807	1,185,312	954,976	(230,336)	(29)	64,471
Community Treatment Youth (Langlade)	956,194	666,906	289,287	879,946	751,175	(128,771)	76,247	160,517
Hope House (Sober Living Marathon)	17,113	29,342	(12,229)	45,571	46,967	1,396	(28,458)	(10,833)
Sober Living (Langlade)	25,705	29,624	(3,919)	62,895	32,085	(30,809)	(37,189)	(34,728)
Adult Protective Services	155,163	124,912	30,251	576,435	570,742	(5,692)	(421,271)	24,559
Jail Meals (Marathon)	-	-	-	-	-	-	-	-
	14,976,573	11,689,703	3,286,870	15,012,978	12,815,725	(2,197,254)	(36,405)	1,089,617
COMMUNITY LIVING								
Day Services (Langlade)	55,034	118,538	(63,505)	103,153	138,310	35,157	(48,120)	(28,348)
Supportive Employment Program	-	-	-	-	-	-	-	-
	55,034	118,538	(63,505)	103,153	138,310	35,157	(48,120)	(28,348)
NURSING HOMES								
Mount View Care Center	15,047,947	11,113,001	3,934,947	12,807,919	10,221,452	(2,586,467)	2,240,028	1,348,479
Pine Crest Nursing Home	-	-	-	-	-	-	-	-
	15,047,947	11,113,001	3,934,947	12,807,919	10,221,452	(2,586,467)	2,240,028	1,348,479
Pharmacy	3,299,356	2,848,534	450,822	3,498,479	2,975,457	(523,022)	(199,123)	(72,200)
OTHER PROGRAMS								
Aquatic Services	370,591	287,534	83,056	554,072	569,949	15,877	(183,482)	98,933
Birth To Three	259,720	-	259,720	259,720	-	(259,720)	-	-
Demand Transportation	211,356	161,774	49,582	239,080	201,511	(37,569)	(27,724)	12,014
	841,667	449,308	392,358	1,052,872	771,461	(281,411)	(211,205)	110,947
APPROPRIATIONS								
Marathon County	2,158,009	1,798,341	359,668	-	-	-	2,158,009	359,668
Lincoln County	309,020	257,516	51,503	-	-	-	309,020	51,503
Langalde County	118,246	98,538	19,708	-	-	-	118,246	19,708
	2,585,275	2,154,395	430,879	-	-	-	2,585,275	430,879
Total NCHC Service Programs	46,345,129	35,831,183	10,513,946	43,205,537	35,831,184	(7,374,353)	3,139,592	3,139,592
SELF-FUNDED INSURANCE TRUST FUNDS								
Health Insurance Trust Fund	3,840,995	3,326,880	514,116	2,839,771	3,501,657	661,886	1,001,225	1,176,002
Dental Insurance Trust Fund	174,578	174,777	(199)	164,605	-	(164,605)	9,974	(164,803)
Total NCHC Self-Funded Insurance Trusts	4,015,574	3,501,657	513,917	3,004,376	3,501,657	497,281	1,011,199	1,011,199

North Central Health Care
Fund Balance Review
For the Period Ending June 30, 2026

	Marathon	Langlade	Lincoln	Total
YTD Appropriation (Tax Levy) Revenue	2,930,509	118,246	309,020	3,357,775
Total Revenue at Period End	38,318,589	3,360,253	4,666,287	46,345,129
County Percent of Total Net Position	82.7%	7.3%	10.1%	
Total Operating Expenses, Year-to-Date *	35,460,550	3,406,270	4,338,716	43,205,537
<i>* Excluding Depreciation Expenses to be allocated at the end of the year</i>				
Share of Operating Cash	29,380,050	2,576,410	3,577,787	35,534,247
Days Cash on Hand	151	138	150	150
Minimum Target - 20%	14,184,220	1,362,508	1,735,486	17,282,215
Over/(Under) Target	15,195,830	1,213,902	1,842,301	18,252,032
Maximum Target - 35%	24,822,385	2,384,389	3,037,101	30,243,876
Over/(Under) Target	4,557,665	192,021	540,686	5,290,371
Share of Investments	-	-	-	-
Days Invested Cash	0	0	0	0
Days Invested Cash on Hand Target - 150 Days	29,145,658	2,799,674	3,566,068	35,511,400
Current Percentage of Operating Cash	82.9%	75.6%	82.5%	82.2%
Over/(Under) Minimum Target	15,195,830	1,213,902	1,842,301	18,252,032
Share of Investments	-	-	-	-
Amount Needed to Fulfill Fund Balance Policy	15,195,830	1,213,902	1,842,301	18,252,032
Over/(Under) Maximum Target	4,557,665	192,021	540,686	5,290,371
Share of Investments	-	-	-	-
Amount Needed to Fulfill Fund Balance Policy	4,557,665	192,021	540,686	5,290,371

North Central Health Care
Review of Services in Marathon County
For the Period Ending June 30, 2026

	Revenue			Expense			Net Income/ (Loss)	Variance From Budget
	Actual	Budget	Variance	Actual	Budget	Variance		
Direct Services								
Outpatient Services	2,942,446	2,431,171	511,275	3,204,813	2,660,539	(544,273)	(262,367)	(32,998)
Community Treatment-Adult	3,599,844	2,854,797	745,046	3,456,832	3,027,572	(429,259)	143,012	315,787
Community Treatment-Youth	4,132,819	3,172,396	960,422	3,969,254	3,200,907	(768,348)	163,564	192,075
Hope House Sober Living	17,113	29,342	(12,229)	45,571	46,967	1,396	(28,458)	(10,833)
Demand Transportation	211,356	161,774	49,582	239,080	201,511	(37,569)	(27,724)	12,014
Jail Meals	-	-	-	-	-	-	-	-
Aquatic Services	370,591	287,534	83,056	554,072	569,949	15,877	(183,482)	98,933
Mount View Care Center	15,047,947	11,113,001	3,934,947	12,807,919	10,221,452	(2,586,467)	2,240,028	1,348,479
	26,322,115	20,050,016	6,272,099	24,277,541	19,928,898	(4,348,643)	2,044,574	1,923,456
Shared Services								
Adult Behavioral Health Hospital	3,024,268	2,327,058	697,210	2,560,711	1,985,786	(574,925)	463,557	122,285
Youth Behavioral Health Hospital	1,349,935	1,023,998	325,937	1,474,678	1,120,221	(354,456)	(124,743)	(28,520)
Residency Program	99,551	94,760	4,791	156,925	226,703	69,778	(57,374)	74,569
Supportive Employment Program	-	-	-	-	-	-	-	-
Crisis Services	255,755	180,861	74,893	1,189,000	937,764	(251,237)	(933,246)	(176,343)
Adult Crisis Stabilization Facility	1,156,999	1,005,952	151,048	809,947	649,346	(160,601)	347,052	(9,554)
Youth Crisis Stabilization Facility	669,869	485,569	184,300	495,767	460,649	(35,118)	174,102	149,182
Pharmacy	2,449,206	2,114,548	334,658	2,597,021	2,208,767	(388,254)	(147,815)	(53,596)
Lakeside Recovery MMT	524,902	417,869	107,033	751,538	670,453	(81,085)	(226,636)	25,948
Adult Protective Services	115,182	92,726	22,456	427,904	423,678	(4,226)	(312,722)	18,231
Birth To Three	192,798	-	192,798	192,798	-	(192,798)	-	-
Contracted Services (Out of County Placements)	-	-	-	526,720	562,321	35,601	(526,720)	35,601
	9,838,465	7,743,341	2,095,124	11,183,010	9,245,688	(1,937,322)	(1,344,545)	157,802
Appropriations	2,158,009	2,158,009	-				2,158,009	-
Excess Revenue/(Expense)	38,318,589	29,951,366	8,367,223	35,460,550	29,174,586	(6,285,965)	2,858,038	2,081,258

North Central Health Care
Review of Services in Lincoln County
For the Period Ending June 30, 2026

	Revenue			Expense			Net Income/ (Loss)	Variance From Budget
	Actual	Budget	Variance	Actual	Budget	Variance		
Direct Services								
Outpatient Services	549,732	467,895	81,838	324,997	422,591	97,594	224,735	179,432
Community Treatment-Adult	596,646	430,380	166,267	525,977	495,943	(30,035)	70,669	136,232
Community Treatment-Youth	1,185,283	890,476	294,807	1,185,312	954,976	(230,336)	(29)	64,471
Pine Crest Nursing Home	-	-	-	-	-	-	-	-
	2,331,661	1,788,750	542,911	2,036,287	1,873,510	(162,776)	295,375	380,135
Shared Services								
Adult Behavioral Health Hospital	622,656	479,110	143,546	527,216	408,846	(118,369)	95,440	25,177
Youth Behavioral Health Hospital	277,933	210,827	67,106	303,616	230,638	(72,978)	(25,683)	(5,872)
Residency Program	20,496	19,510	986	32,309	46,675	14,366	(11,813)	15,353
Supportive Employment Program	-	-	-	-	-	-	-	-
Crisis Services	52,656	37,237	15,420	244,799	193,073	(51,726)	(192,143)	(36,307)
Adult Crisis Stabilization Facility	238,210	207,112	31,099	166,757	133,691	(33,066)	71,453	(1,967)
Youth Crisis Stabilization Facility	137,917	99,972	37,945	102,072	94,841	(7,230)	35,845	30,715
Pharmacy	504,258	435,357	68,902	534,691	454,755	(79,936)	(30,433)	(11,035)
Lakeside Recovery MMT	108,070	86,034	22,037	154,731	138,037	(16,694)	(46,661)	5,342
Adult Protective Services	23,714	19,091	4,623	88,100	87,230	(870)	(64,385)	3,753
Birth To Three	39,694	-	39,694	39,694	-	(39,694)	-	-
Contracted Services (Out of County Placements)	-	-	-	108,445	115,774	7,330	(108,445)	7,330
	2,025,606	1,594,249	431,357	2,302,430	1,903,561	(398,868)	(276,823)	32,489
Appropriations	309,020	309,020	-				309,020	-
Excess Revenue/(Expense)	4,666,287	3,692,018	974,269	4,338,716	3,777,072	(561,645)	327,571	412,624

North Central Health Care
Review of Services in Langlade County
For the Period Ending June 30, 2026

	Revenue			Expense			Net Income/ (Loss)	Variance From Budget
	Actual	Budget	Variance	Actual	Budget	Variance		
Direct Services								
Outpatient Services	524,173	423,093	101,081	445,366	409,414	(35,952)	78,807	65,128
Community Treatment-Adult	291,456	168,711	122,744	335,580	242,812	(92,768)	(44,124)	29,976
Community Treatment-Youth	956,194	666,906	289,287	879,946	751,175	(128,771)	76,247	160,517
Sober Living	25,705	29,624	(3,919)	62,895	32,085	(30,809)	(37,189)	(34,728)
Adult Day Services	55,034	118,538	(63,505)	103,153	138,310	35,157	(48,120)	(28,348)
	1,852,561	1,406,872	445,689	1,826,941	1,573,797	(253,144)	25,621	192,545
Shared Services								
Adult Behavioral Health Hospital	427,105	328,641	98,464	361,639	280,444	(81,194)	65,466	17,270
Youth Behavioral Health Hospital	190,646	144,615	46,031	208,263	158,204	(50,058)	(17,617)	(4,028)
Residency Program	14,059	13,383	677	22,162	32,016	9,854	(8,103)	10,531
Supportive Employment Program	-	-	-	-	-	-	-	-
Crisis Services	36,119	25,542	10,577	167,918	132,436	(35,481)	(131,798)	(24,904)
Adult Crisis Stabilization Facility	163,398	142,066	21,332	114,385	91,704	(22,681)	49,013	(1,349)
Youth Crisis Stabilization Facility	94,603	68,575	26,028	70,015	65,056	(4,960)	24,588	21,068
Pharmacy	345,891	298,629	47,262	366,766	311,935	(54,832)	(20,875)	(7,569)
Lakeside Recovery MMT	74,130	59,014	15,116	106,137	94,685	(11,451)	(32,007)	3,664
Adult Protective Services	16,267	13,095	3,171	60,431	59,834	(597)	(44,164)	2,575
Birth To Three	27,228	-	27,228	27,228	-	(27,228)	-	-
Contracted Services (Out of County Placements)	-	-	-	74,387	79,414	5,028	(74,387)	5,028
	1,389,445	1,093,560	295,886	1,579,330	1,305,730	(273,600)	(189,884)	22,286
Appropriations	118,246	118,246	-			-	118,246	-
Excess Revenue/(Expense)	3,360,253	2,618,678	741,575	3,406,270	2,879,527	(526,744)	(46,018)	214,831

North Central Health Care
Summary of Revenue Write-Offs
For the Period Ending June 30, 2026

	<u>MTD</u>	<u>YTD</u>
Behavioral Health Hospitals		
Charity Care	\$ 24,000	\$ 211,147
Administrative Write-Off	\$ 228,447	\$ 1,241,149
Bad Debt	\$ 121,493	\$ 496,918
Outpatient & Community Treatment		
Charity Care	\$ 3,760	\$ 53,671
Administrative Write-Off	\$ 63,324	\$ 294,305
Bad Debt	\$ 73,911	\$ 231,603
Nursing Home Services		
Charity Care	\$ -	\$ -
Administrative Write-Off	\$ -	\$ -
Bad Debt	\$ -	\$ -
Aquatic Services		
Charity Care	\$ -	\$ -
Administrative Write-Off	\$ -	\$ 4,186
Bad Debt	\$ -	\$ 35,740
Pharmacy		
Charity Care	\$ -	\$ -
Administrative Write-Off	\$ 37	\$ 88
Bad Debt	\$ -	\$ -
Other Services		
Charity Care	\$ -	\$ 85
Administrative Write-Off	\$ 75	\$ 88,241
Bad Debt	\$ 3,356	\$ 4,660
Grand Total		
Charity Care	\$ 27,759	\$ 264,903
Administrative Write-Off	\$ 291,883	\$ 1,627,969
Bad Debt	\$ 198,760	\$ 768,921

FINANCIAL DASHBOARD									FISCAL YEAR: 2026							
DEPARTMENT	Metric	TARGET	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	2026 YTD	2025
BEHAVIORAL HEALTH SERVICES																
Adult Hospital	Average Daily Census	10.00	9.06	12.57	10.48	10.33	7.97	8.97							9.90	9.9
Adult Crisis Stabilization Facility	Average Daily Census	11.00	8.84	9.14	10.26	6.73	9.65	7.30							8.65	12.1
Lakeside Recovery MMT	Average Daily Census	10.25	13.16	11.93	13.74	14.07	13.16	12.27							13.06	11.6
Youth Hospital	Average Daily Census	4.25	4.81	5.39	4.77	4.77	4.84	1.57							4.36	4.6
Youth Crisis Stabilization Facility	Billable Units	5,840	3,145	13,616	5,281	7,299	4,826	4,827							6,499	4603
Youth Out of County Placements (WMHI/MMHI)	Days	37	0	0	25	38	35	0							16	220
Adult Out of County Placements (WMHI/MMHI)	Days	45	33	49	49	43	89	81							57	927
Out of County Placements (Trempealeau)	Days	44	124	100	79	30	18	0							59	1015
Out of County Placements (Group Home)	Days	160	186	144	155	90	155	60							132	1923
COMMUNITY SERVICES																
Hope House - Marathon	Average Daily Census	6.00	7.60	6.40	6.70	6.10	7.10	6.50							6.73	4.9
Hope House - Langlade	Average Daily Census	3.00	4.00	4.90	5.50	6.90	6.16	6.40							5.64	3.0
NURSING HOMES																
Mount View Care Center	Average Daily Census	125.00	127.84	128.71	129.03	125	125.45	124.6							126.77	123



MVCC BOARD PRESENTATION

Kyle Theiler, Director of Nursing Home Operations

Agenda

- What is a Skilled Nursing Facility (SNF)
- Industry Overview
- About Mount View Care Center
- Operational Performance
- Quality and Clinical Outcomes
- Strategic Priorities
- Questions



WHAT IS A SKILLED NURSING FACILITY (SNF)?

Understanding Skilled Nursing

- A Skilled Nursing Facility (SNF) is a healthcare setting that provides 24-hour nursing care and rehabilitation services for individuals who need more medical support than can be provided at home, but who do not require hospitalization.

SNF in Continuum of Care

- A SNF is an option for people as they rehabilitate to go home or as they continue their disease process and aging journey.

Acute Event

 Home →  Hospital →  SNF →  Home or Long-Term Care (ALF or IL)

Increase Medical Need

 Home →  Long-Term Care (ALF or IL) →  Skilled Nursing Facility

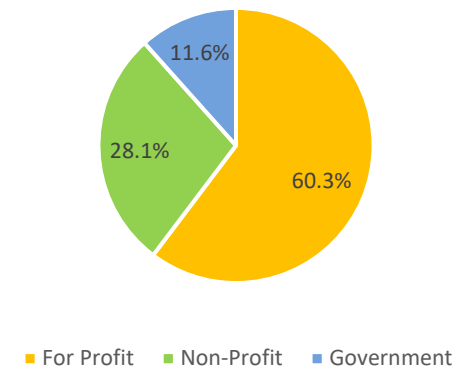


INDUSTRY OVERVIEW

SNF National and State Landscape

- Nationally – Over 14,700
- State – 323
 - Government – 37
 - Non-Profit – 91
 - For Profit – 195
- Marathon County – 8
 - 697 licensed beds
 - The 7 other SNFs in Marathon County are for profit ownership type.

Ownership Type - State of Wisconsin



How are SNFs Paid

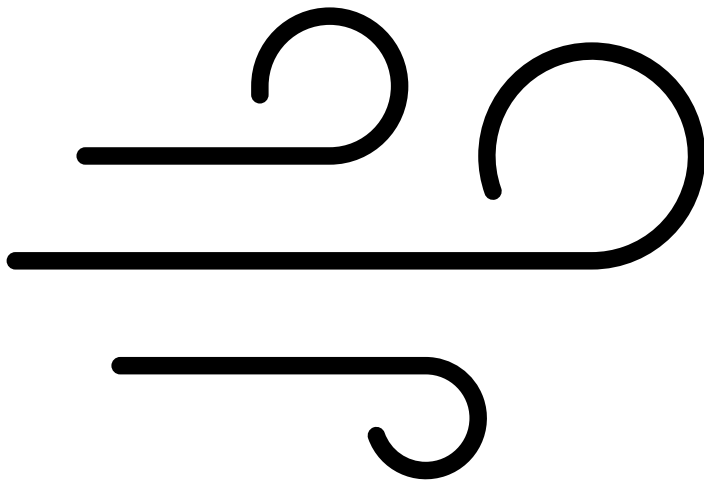
- Payors
 - Medicaid
 - Medicare and Medicare Advantage
 - Private Pay
 - Other (VA, Work Comp)
- Medicare – case-mix per diem system.
- Medicaid – state set per diem rate based on cost report, case mix, state policy.
- Private Pay – Set by organization based on competitors regionally.
- VA – Negotiated rate based on contract.



How are SNFs Regulated

- Center for Medicare & Medicaid Services (CMS)
 - Federal Guidelines (appendix PP)
- Wisconsin Division of Quality Assurance
 - Bureau of Nursing Home Resident Care
 - Wisconsin DHS 132
- Surveys
 - Annual Survey 9-15 months
 - Compliant Survey
 - Change in Leadership (DON or Administrator)

Current SNF Headwinds



- Workforce Stability
- Regulatory Uncertainty
- Reimbursement Volatility
- Demand Shift
- Public Perception

Current SNF Opportunities

- Growth in Aging Population
- Sicker Population
- Specialization Opportunities
- Technology and AI adoption
- Value-Based Care Integration





ABOUT MOUNT VIEW CARE CENTER

Mount View History

■ Original Build

- 1893 Asylum – multiple renovations and buildings built over the years
- 1972 NCHC formed
- 1973 Marathon County Farm disbanded
- 1974 Sunny Vale Manor's name changed to Mount View Manor Nursing Home
- MVCC on campus 1986 - 365 bed facility opened

■ Renovation Year

- 2019-2021
- 2026 bed license 159



About Mount View

- Licensed Beds - 159
- Building Makeup
 - 2 Tower – Short Term Rehab (20) and Vent (12)
 - 3 Tower – Memory Care (32)
 - 4 Tower – Memory Care (32)*
 - 2N & 2S – Long Term Care (63)*

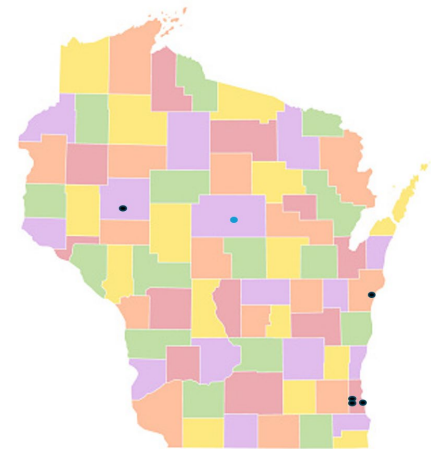


*26 beds currently not able to be staffed

Service Lines

- Short Term Rehabilitation
 - Physical, occupation, and speech therapy provided by Greenfield
- Ventilator
 - 1 of 6 approved units in state
- Memory Care
 - Secured Units
- Long Term Care

Ventilator Units Wisconsin

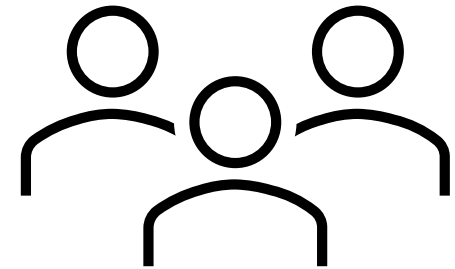




OPERATIONAL PERFORMANCE

Census

- Budgeted Census 2026 – 125
- Average Census June YTD – 124.67
- Historical Census
 - 2023 – 115
 - 10/26/22 160 licensed beds
 - 3/29/23 126 licensed beds
 - 2024 – 122.56
 - 1/24/24 133 licensed beds
 - 4/1/24 159 licensed beds
 - 2025 – 123.44



Referral Sources

- Hospitals

- Aspirus Wausau Hospital
- Marshfield Medical Center – Weston
- Select Specialty Hospitals
- PAM Health
- Other Aspirus Hospitals (Merrill, Langlade, etc.)



- Assisted Livings or other SNFs

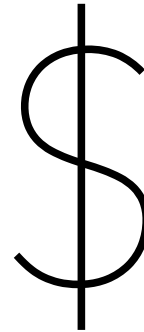
- Hospice



- Emergency Protective Placements (EPP)

Financial Performance

- Budget Net Income June YTD – \$1,069,859
- Actual Net Income June YTD – \$2,846,149
- Historical Net Income
 - 2023 – \$2,815,311
 - 2024 – \$2,651,784
 - 2025 – \$3,114,200





QUALITY AND CLINICAL OUTCOMES

5 Star Rating

- MVCC currently has opportunity to increase its star rating.
 - Overall – 2
 - Health Inspection – 2
 - Staffing – 4
 - Quality Measures – 4

Care Compare Five-Star Ratings of Nursing Homes
Provider Rating Report for May 2026

Ratings for North Central Health Care (525132) Wausau, Wisconsin			
Overall Quality	Health Inspection	Quality Measures	Staffing
★★	★★	★★★★	★★★★

Health Inspection

■ Rating – 2 Stars

– August 21 Survey (108 points)

- 6x – D level citation (4 points)
- 4x – E level citation (8 points)
- 2x – F level citation (16 points)
- 1x – G level citation (20 points)

Health Inspection Surveys Weighted at 3/4 (standard survey in bold):

August 21, 2025

Health Inspection Surveys Weighted at 1/4 (standard survey in bold):

March 19, 2024

June 6, 2024

September 10, 2024

Total weighted health inspection score for your facility: 88.0

State-level Health Inspection Cut Points for Wisconsin				
1 Star	2 Stars	3 Stars	4 Stars	5 Stars
>139.00	66.01-139.00	36.01-66.00	15.01-36.00	0.00-15.00

Please note that the state cut points are recalculated each month, but the total weighted health inspection score for your facility is compared to the cut points only if there is a change in your score.

Staffing Measures

■ Rating – 4 Stars

- MVCC is close to the national case-mix adjusted average for all staffing categories including nurses and nurse aides.

	National Average: Case-Mix HRD	Case-Mix Adjusted HRD
All days		
Total nurse (RN, LPN, LVN, and Nurse Aide) hours	3.845	3.729
RN hours	0.675	1.208
LPN/LVN hours	0.854	0.233
Nurse aide hours	2.316	2.287
Physical therapist ¹ hours		
Weekend (Saturday and Sunday)		
Total nurse (RN, LPN, LVN, and Nurse Aide) hours	3.411	3.423
RN hours		

Staffing Measure	Data for Provider 525132		Maximum Possible Points
	Measure Value	Points	
Adjusted Total nurse staffing (7 day)	3.729	60	100
Adjusted RN staffing (7 day)	1.208	100	100
Adjusted Total nurse staffing (weekends)	3.423	30	50
Total nursing turnover (%)	34.694	45	50
RN turnover (%)	33.333	40	50
Number of administrator departures	0	30	30
Raw point total		305	
Total points after rescaling (if any)		305	380
Staffing rating	★★★★		

Quality Measures

- Rating – 4 Stars
 - Short Stay (<100 days) – 3 Stars
 - Long Stay (>100 days) – 5 stars
- Opportunities Short Stay
 - Antipsychotic medication, ED visit, Re-hospitalizations, discharge
- Opportunities Long Stay
 - Antipsychotic medication, Re-hospitalizations

Total Long-Stay Quality Measure Score	915
Long-Stay Quality Measure Star Rating	★★★★★

Unadjusted Short-Stay Quality Measure Score	375
Total Short-Stay Quality Measure Score (unadjusted short-stay QM score*1150/800) ¹	539
Short-Stay Quality Measure Star Rating	★★★



STRATEGIC PRIORITIES

Strategic Priorities

- Quality Assurance Performance Improvement
- Recruitment and Retention
- Census Growth and Service Line Opportunities
- Collaborating with Centralized Departments within North Central Health Care



QUESTIONS