

NORTH CENTRAL COMMUNITY SERVICES PROGRAM EXECUTIVE COMMITTEE MEETING MINUTES

March 24, 2022

3:00 p.m.

NCHC Wausau Board Room

Present: X Kurt Gibbs X_{WebEx} Deb Hager EXC Lance Leonhard
X_{WebEx} Robin Stowe X Cate Wylie

Staff Present: Jill Meschke, Janelle Hintz, Bobby Splinter, Tammy Buchberger

Call to Order

- Meeting was called to order at 3:00 p.m. by Chair Gibbs.

Public Comment

- None

Approval of February 22, 2022 and March 14, 2022 Executive Committee Meeting Minutes

- **Motion**/second, Wylie/Stowe to approve the February 22, 2022 and March 14, 2022 Executive Committee Meeting Minutes. Motion carried.

Operational Functions Required by Statute, Ordinance, or Resolution

- None

Educational Presentations/Outcome Monitoring Reports

- CEO Report – J. Meschke
 - Several initiatives were kicked off over the last few months involving the Senior Management Team. Phase 1 is identifying \$1.5 million of planned budget expenses to be eliminated. All program leaders are working to find 1.5-2% savings to be completely removed from the 2022 budget. Results will be available soon. The Executive Management Team is in the process of analyzing all programs which will be discussed at an upcoming Executive Committee meeting when all members are present. Discussion will include a clear understanding as to the impact of the programs on each county. C. Wylie would like Lincoln County Health Services Director to be part of the conversation.
- Organizational and Program Dashboards – J. Meschke
 - Historical dashboards and a first draft of recommendations for updated Dashboards were reviewed. The committee felt it would be beneficial for the budget targets to be analyzed and the full Board be brought into the discussion for additional input.
 - Improvements can be seen with FTE shortfall from January. Results from Covid impact improved greatly in February.
 - Out of county placement days improved in February. Will continue to finetune this measure i.e., a diversion for a VA patient should not be included in this data

- Census improvements can be seen in both nursing homes which continues into March
 - Payer mix is also critical to success. Revenue includes volume, rate and payer mix components. Both nursing homes are very different with Pine Crest rates higher than anticipated and Mount View rates not as good as hoped but they are both moving in a good direction.
 - Staffing is what is critical to increasing Medicare residents as they are typically here for rehab needing higher level of care. It is important to note that Mount View must limit rehab residents because of our current staffing issue.
- Staff continue to work to make improvements in the hospitals including access to services, but challenges with staff vacancies persist.
- February Financials – J. Meschke
 - Behavioral Health Hospitals have opportunity with census not meeting target; they are favorable in expenses and diversion expenses are good year to date. Work is being done to find the right mix for staffing.
 - Youth Crisis Stabilization Facility has a grant through this year; there is an increase in interest to contract in this area.
 - Youth Hospital is an area for opportunity; census is very unpredictable; census has been low (2-3); continue to assess community need
 - Outpatient is largest area of opportunity for Marathon County to fill open spots and increase utilization. J. Hintz is doing an excellent job moving this in the right direction. Lincoln and Langlade Counties are strong in this area.
 - Community Treatment revenue targets are related to CCS contracts and are performing better than the prior year. Improving productivity is a current focus.
 - Sober Living houses in Marathon and Langlade Counties are set up to be a loss and are performing as expected. The Homelessness House currently has one resident who is looking to exit the program. The lease for that property ends 5/31/22.
 - Mount View Care Center is performing under budget due to revenue issue which include the transition to the new building and staffing shortage limiting the ability to meet rehab targets. Over time and utilizing agency staff are being managed well. Strategies to improve revenue are priority.
 - Pine Crest is doing well. R. Hanson is doing an excellent job and partnering well with J. Nickel to develop strategies.
 - 2021 Audit field work has been completed. B. Splinter has done an excellent job making this a smooth audit process. Wipfli is in the process of drafting the report.

Motion to go into Closed Session

- **Motion**/second, Wylie/Stowe, to go into Closed Session at 3:42 p.m. pursuant to Wis. Stat. ss. 19.85(1)(c) and (e), for the purpose of considering employment or compensation of any public employee over which the governmental body has jurisdiction or exercises responsibility, and for the purpose of conducting other specified public business, whenever competitive reasons require a closed session, to wit: Discussion of contract negotiations with employee or contractor to provide executive services to the organization on an interim basis. Roll call taken. All ayes. Motion carried.

Motion to Return to Open Session

- **Motion**/second, Leonhard/Wylie, to return to open session at 5:29 p.m. Motion carried.

Announcements

- None

Adjournment

- **Motion**/second, Wylie/Leonhard, to adjourn the meeting at 5:30 p.m. Motion carried.

Minutes prepared by Debbie Osowski, Executive Assistant to CEO