



NORTH CENTRAL COMMUNITY SERVICES PROGRAM BOARD NURSING HOME OPERATIONS COMMITTEE

December 7, 2021

10:00 AM

WebEx

Present: X_(WebEx) Kurt Gibbs X_(WebEx) Paul Gilk X_(WebEx) Cindy Rider
X_(WebEx) Pat Voermans X_(WebEx) Bob Weaver X_(WebEx) Cate Wylie

Staff: Jill Meschke, Tom Boutain, Ryan Hanson, Kristin Woller, Sara Barnett, Bobby Splinter

Others: Dejan Adzic, Deputy Corp. Counsel

Call to Order

- Meeting was called to order at 10:01 a.m.

Public Comment for Matters Appearing on the Agenda

- None

Approval of August 24, 2021 Nursing Home Operations Committee Minutes

- **Motion**/second, Weaver/Gilk, to approve the August 24, 2021 Nursing Home Operations Committee Minutes. Motion carried.

Financial Report – J. Meschke

- We received the back payment from increased Medicaid rates effective 7/1/2021 through October 2021 for Pine Crest. We expect the payment for Mount View to arrive in December. The rates are about 16% over what we had been receiving previously.
- Overall, for Mount View, through October, expenses are over budget by \$1 million year to date, and Pine Crest has a loss of \$1.3 million year to date.
- In December, we anticipate both facilities to receive the supplemental payment awards of approximately \$1 million for each facility.

Committee Education

- None

Nursing Home Operations Reports

- Mount View Care Center – K. Woller
 - The biggest challenge relates to employees being out due to Covid-related signs and symptoms, year-end vacations, planned surgeries, and FMLA. Human Resources is working on recruitment efforts with radio and social media ads, and an emergency CNA Class scheduled for January at Pine Crest.
 - At the request of the committee, an additional graph was added indicating the number of falls per 1000 patient days. A team meets regularly to review falls data and put creative interventions in place in efforts to reduce the number of falls.

- Seventy residents were moved into Mount View Care Center (MVCC) Suite B (the new tower). Moves went well with residents and staff adjusting to the new environment and ever-changing workflows. The Vocera badges are a new technology that employees love and are working very well.
- Staff vaccination is continually being encouraged and has increased to 77.3%. Voermans commended MVCC on the level of staff vaccinations.
- New CMS guidance allows families to visit at all times again with masks and social distancing. In November there have been four residents with Covid, all with minimal to no symptoms.
- The federal government vaccination mandate is currently on hold pending court process. North Central Health Care had been working through the exemption process and encouraging vaccinations for the December 5 deadline, but that process is on hold until the court proceedings play out.
- Pine Crest Nursing Home – R. Hanson
 - R. Hanson is the Interim Administrator of Pine Crest following the resignation of Z. Ziesemer effective 12/1/2021. Sara Barnett is filling the role of Interim Director of Nursing while R. Hanson assumes the Administrator role.
 - General trend in staffing positions has seen gains in CNA positions but losses in nurses. Most staff are contacted upon resignation submission to better understand work experience, culture, environment, and for possible retention.
 - Working on improving the response rate of surveys for more informative patient experience data.
 - Overall Star Rating increased from 3 to 4. Until the next annual survey is complete the Quality Star Rating will not change. Pine Crest has not had an annual survey since February 2020; and anticipate a survey could occur at any time. Multiple non-annual surveys relating to infection control and complaint surveys have occurred with all results being in compliance.
 - Falls data shows a downward trend. A slight uptick will occur with November data due to several anticipated factors of daylight savings change and less frequent comfort rounding with the MDS Coordinator vacancy.
 - Continue to encourage vaccinations and educate staff about the vaccine and mandate. Only 6-7 staff were out of compliance at the time the mandate was placed on hold.

MVCC and PC Construction Update – J. Meschke

- Mount View Care Center Suite B is open and operational. Dietary Department moved into their new area shortly after the residents were moved.
- Initial renovation plans are complete for MVCC Suite A. South Shore and Southern Reflections (1st and 2nd floor south wings) will be under construction simultaneously followed by the former vent unit and Northern Reflections (1st and 2nd floor north wings). The former vent unit will temporarily house the Adult Day Services Program during the renovations on the south wings. This phase should be complete by end of 2022. The 2nd phase will take about six months following. Timeframes will be dependent on any delays with supply chains.
- Work is occurring on the future of Pine Crest. Currently three units (400, 500, and 700 units) do not house residents. The 400 unit is currently being used as storage, the 500 unit is used for the CNA classes, training, and testing. The 700 wing is being converted to offices with no significant construction occurring.
- Lincoln County Committees and Board will be reviewing the use of the Pine Crest building to better understand its use now and plan for the future.

Nursing Home Operations Committee Charter – J. Meschke

- Minor changes are noted on the Charter which was last updated in 2019.
- **Motion**/second, Voermans/Gilk, to approve the Charter as modified.
- Following discussion, the committee determined the Charter needed further clarification to its purpose, membership, and approval or appointment of committee members by the Board.
- **Motion**/second, Voermans/Gilk, to withdraw the motion.
- Wylie recommended the Charter be aligned with the direct service contract and will work with an internal group in Lincoln County to bring forth a version they are comfortable with. The Executive Committee will review the committee structure and the NCCSP Board would have final approval.
- Review of the Charter will be placed on the agenda for the next meeting.

Board Discussion

- Expectations of North Central Health Care and Nursing Home Operations Committee
 - Lincoln County wants to right size Pine Crest and cannot sustain the losses; would like input into the future of what the facilities look like; staffing concerns has significant impact on care and financials

Future Agenda Items and Meeting Schedule

- Nursing Home Operations Committee Charter
- Potential use of vacant wings of Pine Crest
- Next meeting: Tues, February 1, 2022 at 10:00 a.m.

Adjourn

- **Motion**/second, Gilk/Gibbs, to adjourn the meeting at 11:10 a.m. Motion carried.