



## **NORTH CENTRAL COMMUNITY SERVICES PROGRAM BOARD NURSING HOME OPERATIONS COMMITTEE**

**June 30, 2022**

**10:00 AM**

**NCHC Wausau Board Room**

Present: X Kurt Gibbs X Bill Bialecki X Greg Hartwig  
X Chris Holman X(WebEx) Cate Wylie

Staff: Mort McBain, Jarret Nickel, Connie Gliniecki, Kristin Woller, Ryan Hanson, Sara Barnett

### Call to Order

- Meeting called to order at 10:00 a.m.

### Introductions

- Chair Gibbs welcomed the new members of the Committee and introductions were made.

### Public Comment for Matters Appearing on the Agenda

- None

### Approval of February 22, 2022 Nursing Home Operations Committee Minutes

- **Motion**/second, Wylie/Bialecki, to approve the February 22, 2022 Nursing Home Operations Committee Meeting Minutes. Motion carried.

### Overview of Nursing Home Operations at NCHC – Jarret Nickel

- Pine Crest Nursing Home has 120 licensed beds and a current occupancy of 87.
- Mount View Care Center has a total of 188 beds but has set aside 34 licensed beds during construction which eliminates paying bed license fees for 12-18 months. Currently, we do not anticipate retaining those 34 beds.

### Financial Report – J. Nickel

- Statement of Revenues and Expenses for Marathon County nursing home (Mount View Care Center) and Lincoln County nursing home (Pine Crest Nursing Home) were reviewed.
- Census has rebound slightly in June with the team working with agencies on protective placements on behalf of Adult Protective Services (APS) to help support the three counties. Residents are high acuity with a lot of wound care management. We have had to limit admissions due to staffing challenges.
- Meetings are occurring with Aspirus on possible collaboration on cardiac rehab services.
- Adjustments in CNA wages were made last fall. We continue to look at any other items for tools to assist with recruitment i.e., payroll on demand, referral bonus, tuition reimbursement, etc.
- We offer a paid CNA class and are looking for advancement within house with a med tech program.

- Contract staff for nurses are being utilized by Pine Crest, Mount View does not currently use agency staff.

### Nursing Home Operations Reports

- Mount View Care Center – K. Woller
  - With some lifting of COVID restrictions we are back to family visits and communal dining which has reflected well in patient experience.
  - Falls occur mostly on the dementia program unit and more often with independent ambulators.
  - Rehospitalizations were unavoidable. We continue to work with hospitals on care planning and advanced care planning in an effort to avoid rehospitalizations.
  - We received a deficiency-free survey.
  - We are changing our therapy provider and working with both agencies for a smooth transition.
- Pine Crest Nursing Home – R. Hanson
  - There are three full-time equivalent (FTE) nurse openings and not a large pool of applicants.
  - We struggle with a return rate on patient experience surveys but have received positive scores from those returned in the last two months.
  - Falls have decreased quite significantly in the last two months and feel it directly relates to having the full-time quality position filled.
  - There have been no state surveys recently but have submitted two self-reports since the last report.
  - Most referrals are received from hospital systems but also come from social workers and family members. All referrals are reviewed for acuity levels, high risk behaviors, etc. before admission.
  - Twenty beds are dedicated as rehab beds and will be opening some to long term care beds, increasing total private bed capacity; have also increased staffing efficiencies to reduce agency staff use. We will not lose out on rehab beds as any bed can be used for rehab.

### MVCC Construction Update – J. Nickel

- Final phase includes the renovations of Mount View Care Center Suite A. A vertical approach will be taken in the renovation process:
  - First and second floors of the south wing will be renovated simultaneously (South Shore and Southern Reflections). When completed the memory care unit capacity will increase from 19 to 25 beds and C wing will close. This phase is scheduled for completion mid-January 2021 with moving residents by end of February.
  - Renovations to first and second floor of the north wing (North Shore and Northern Reflections) will begin mid-February with completion in September 2023. The second floor will continue to be our long-term care unit with only a minor face lift. First floor will be the new location for outpatient and community treatment.

- Bids have come in higher than anticipated due to COVID-related challenges, i.e., material shortages, supply chain delays, labor costs, etc. Have filed for ARPA funds to help offset these costs as it is projected to be a \$3.1 million overrun on this phase of the project.

#### Board Discussion

- Additional discussion on financial shortfall for the nursing homes.

#### Future Agenda Items and Meeting Schedule

- Contact K. Gibbs or M. McBain with any suggestions for agenda items.

#### Adjourn

- **Motion**/second, Bialecki/Hartwig, to adjourn the meeting at 11:28 a.m. Motion carried.

*Minutes prepared by Debbie Osowski, Executive Assistant to CEO*