



## NORTH CENTRAL COMMUNITY SERVICES PROGRAM BOARD NURSING HOME OPERATIONS COMMITTEE

**February 27, 2023**

**9:00 AM**

**NCHC Wausau Board Room**

Present: X Kurt Gibbs X<sub>(WebEx)</sub> Bill Bialecki EXC Greg Hartwig  
X Chris Holman X<sub>(WebEx)</sub> Renee Krueger

Staff: Gary Olsen, Jason Hake, Jarret Nickel, Sara Barnett, Ryan Hansen, Connie Gliniecki, Kristin Woller

Others Present: Dejan Adzic, Deputy Corporation Counsel, Katie<sub>(WebEx)</sub>

### Call to Order

- Meeting called to order at 9:04 a.m. by Chair Gibbs.

### Public Comment for Matters Appearing on the Agenda

- None

### Approval of October 25, 2022 Nursing Home Operations Committee Minutes

- **Motion**/second, Bialecki/Krueger, to approve the October 25, 2022 Nursing Home Operations Committee meeting minutes. Motion carried.

### Financial Report – J. Hake

- Overview of the 2022 budget was provided:
  - Mount View Care Center shows a year-to-date loss of \$830,000 which was unfavorable to budget by \$947,000. Revenue was soft and unfavorable to budget by \$719,000 and expenses were also unfavorable to budget by \$228,000.
  - Pine Crest Nursing Home shows a year-to-date loss of \$1.1 million which was favorable to budget by \$32,000. Overall revenue was favorable to budget by \$374,000.
  - These are unaudited numbers, so they have potential to change but unlikely to change significantly.
  - G. Olsen is working with counties to help cover the losses for 2022.
- Overview of the 2023 budget was provided:
  - Mount View Care Center's January net income was \$93,000; it was noted that a double payment of our bed licenses was found which adjusted the net income to \$140,000 and resulted in \$158,000 unfavorable to budget for the month. Revenue was unfavorable to budget by \$67,000. Expenses were well managed and favorable to budget. The Medicaid rate has not yet been received but anticipate a 35.8% increase.
  - Pine Crest's January revenue was \$60,000 which was unfavorable to budget. Revenue was favorable to budget by \$374,150. The supplemental payment unexpectedly decreased over \$1 million from budget. Expenses were favorable to

budget by \$341,948. We anticipate an increase in Medicaid rate by 41.5% estimating an increase in revenue by \$764,000.

- G. Olsen has contacted state legislators and county representatives to work together with Department of Health Services on how county nursing homes state-wide can recoup the loss in the supplemental payment.

### Nursing Home Operations Report

- Mount View Care Center – K. Woller and C. Gliniecki
  - Highlights include:
    - Average total residents per day is 115 vs budget of 128.
    - Total FTE openings are 3.5 nurses and 20 CNAs. No agency staff currently being used. Biggest opportunity is the PM shift with the most open shifts. Have seen an increase in recruitment flow with 9 interviews in February.
    - Saw an increase in falls; two falls resulted in minor injuries.
    - Mount View is currently at a 4 Star Overall Quality Rating out of 5 Stars. The annual survey is expected between February and July which has potential to move MVCC to a 5 Star Overall Quality Rating.
    - No 30-day readmissions in January; two acute care transfers were unavoidable.
    - State visited as a result of a self-report and resulted in unsubstantiated findings.
    - COVID outbreak began 1/28 resulting in 41 residents and 35 employees testing positive. Most residents were asymptomatic. Staff are tested twice per week. COVID, while infections are reducing, continues to be a struggle.
    - Renovations on Southern Reflections are nearing completion by end of March. Northern Reflections renovations anticipate completion in April.
- Pine Crest Nursing Home – R. Hanson and S. Barnett
  - Highlights include:
    - Current census averages 84 compared to a budget of 89.
    - Staff connect regularly with several individuals in the community who are considering nursing home care. Two individuals are on the wait list for dementia care.
    - Two FTE openings for nurses with the PM shift as the biggest challenge for covering shifts. Saw an increase in interviews in December and January but has slowed down in February.
    - Falls trended upward in November/December, which is not unusual. January saw a significant jump however; 11 falls were from two residents. February is trending well.
    - Initiated Pine Crest Pal's program which is a pool of staff who volunteer to follow-up with residents on a quarterly basis on how likely they are to recommend Pine Crest to their friends and family and how they rate their overall level of satisfaction. Have received positive feedback.
    - Pine Crest is currently in their survey window.

- Pine Crest experienced a boiler outage from February 5-10 affecting the dementia and rehab units. Residents were moved internally. The State was notified even though it was not a reportable event.
- With opening several more long-term care rooms for rehab purposes, we have seen an increase in revenue.
- Biggest challenge continues to be staffing; use of agency staff is at a minimum but are needed to maintain levels of care for the current census. If staffing would increase, census could also increase.
- COVID monitoring continues.

#### Update Regarding Pine Crest Ad Hoc Committee – J. Nickel

- The Pine Crest Ad Hoc Committee continues to meet. A report will be provided to the Lincoln County Board in March. The report will not include recommendations, only options.

#### Board Discussion

- G. Olsen thanked staff at Mount View and Pine Crest for their continued efforts during the COVID pandemic and recent outbreaks. K. Gibbs concurred and thanked staff for truly managing through whatever means necessary to deliver excellent services.

#### Future Agenda Items and Meeting Schedule

- Provide any requests for future agenda to K. Gibbs or G. Olsen.
- Next meeting scheduled for April 24, 2023.

#### Adjourn

- **Motion**/second, Krueger/Bialecki, to adjourn the meeting at 9:35 a.m. Motion carried.

*Minutes prepared by Debbie Osowski, Executive Assistant*