

A Weekly Update For The Employees of North Central Health Care



NEWS YOU CAN USE



WEEKLY CONNECTION WITH MICHAEL LOY

Master Facility Planning Updates

We now have a signed contract for Architectural & Engineering Services. Our facility renovation is on its way. For the project, we will be working with Angus Young and Associates (AYA), who has partnered with MKM architecture + design, a specialty health care design firm, to design and manage the project. We are excited about having MKM join the AYA team, as their passion lies in considering spaces that promote the health and well-being of people of all ages and abilities. They firmly believe they are in the business of designing meaningful places for everyone. Our ability to deliver a project where we

enhance upon our vision of Lives Enriched and Fulfilled is in a great position out of the starting gate.

Now that we have these partners signed on, our building committee is planning the design timeline. We are working towards having final design work done by the end of the year. Bidding and construction will begin early 2019 in the spring. Next week, you will start to see a team of individuals touring the facility looking at plumbing/fire protection, mechanical/electrical, lighting and telecommunications. The following week, we will start working with MKM on program design, starting to take the masterplan renovation concept to final design. The presence of new faces and a whole host of people working in and on our building is going to quickly become part of our regular work day. I'm excited to see this vision come to life.

Next week, on Monday September 10, 2018, we will be opening our newly renovated Merrill office to the public. I want to thank our staff, especially our Merrill-based team, for your efforts, patience and support over the last several months. I love the new space and can't wait to share pictures with our entire NCHC team during our upcoming 3rd Quarter Employee Updates. I think this new space will accommodate our growth of services in Lincoln County and provide a nice home for NCHC in Merrill for many years to come.

Make it a great day,





National Healthcare Housekeeping Week, September 9-15, 2018

Show Your Appreciation to Our Housekeeping Team! - See page 2.

New Notices from CCITC....

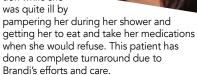
Wellness Update... What's the Difference Between a

United Way Kick-Off Event



Brandi McDonough, **Behavioral** Health **Services**

Why: Brandi has gone above and beyond giving a patient extra care and attention while she was quite ill by



Submitted By: Allison Fuller







PHOTO OF THE WEEK



Submit A Great Photo From Your Week!

Submit your photo and description to: Email: imeadows@norcen.org or Text: 715.370.1547. Please indicate Photo of the Week and include your name, who/what/where of the photo and why you are submitting. Please remember! To protect the privacy of our patients, clients and residents, photos are not to be taken of any of those we serve without written permission.



"Swept Away" by Our Amazing Housekeepers National Healthcare Housekeeping Week, September 9-15, 2018

In recognition of Housekeeping Week 2018, we would like to thank you for your constant and consistent hard work. You are a group of dedicated individuals who do hard, physical work and don't get recognized or thanked nearly enough.

Without the Housekeeping team and each of you our facility wouldn't be able to provide the services we do.

The work you do everyday is evident when employees, families and residents walk through our front door. From our spotless floors to the fresh smell, you make this a welcome and homey place for all to come.

Thank you for everything you do every day!

ATTENTION ALL NCHC CNA STAFF!

CNA Certification Renewal Notification From Human Resources

As of September 1st, 2018 the process for renewing your CNA certification has changed from being processed by PearsonVue to TMU/Headmaster.

Going forward the C.N.A Certification Renewal process with TMU/Headmaster will be as follows:

- Human Resources will send an email to all CNA staff prior to the certification expiring.
- The email will be sent to the North Central Health Care email address only.
- Please make sure to check your NCHC e-mail when you are working.
- Upon Receipt of the e-mail, call TMU/Headmaster @ 1.888.401.0465
- You will be provided a username/password to complete your online renewal.
- Make sure you list North Central Health Care as your employer.

(NOTE: The renewal form that was previously sent to your home will NO LONGER be mailed.)

Once you have completed your portion of the renewal, North Central Health Care will be notified and will complete the rest the process.

Numbers for TMU/Headmaster are the following for future reference: Registry: 1-888-401-0465, Testing: 1-888-401-0462

SHOUT OUT REMINDER

First and Last Names Needed

We hope you enjoyed the first month of appreciation gifts delivered to your areas for participating in the Shout Out recognition System. Remember when filling out Shout Out Slips, please write in first and last names so your honoree can be recognized personally! If you don't know someone's last name, be sure to fill in the department! Thank you for all YOU do!





NOTICE: CCITC SOFTWARE AGENT PUSH

Tuesday, Sept. 11, 2018 - 9-11am

On Tuesday, September 11, 2018, between 9am and 11am, CCITC/NCHC will be pushing out a new software product to all NCHC laptops and desktops. The software "package" is very small so the install typically goes unnoticed by users if they are logged in at the time.

The only really noticeable difference is the appearance of a small popup window at login that reports your last login information.

If your computer is not powered up or connected to the network on Tuesday morning, the server will keep checking in until it successfully installs the agent. Install via VPN has been tested without

If you have questions, please contact the HelpDesk at x6710 or helpdesk@co.marathon.wi.us.

SECURE PRINTING TO THE NEW SHARP MULTI-**FUNCTION DEVICES (MFD'S)**

Direct Printing to Be Turned Off Beginning September 17

Have you seen documents laying by printers and wondered who printed and left them there? Were they sent to wrong printer unintentionally? Documents being printed directly to multi-function devices without needing a badge swipe present HIPAA concerns if they contain patient information. These documents can be viewed by others or inadvertently get picked up by another person. This was a security finding of a recent HIPAA security review performed by an outside auditor. Because of this, capabilities of employees to print directly to our new multi-function devices are being removed.

NCHC will begin limiting direct output printing to the Sharp MFD's the over the course of the week beginning 9/17/18.

In preparation for this change, staff should begin only printing to the "SecurePrint" queue when printing to these devices. Print jobs can then be released at any MFD by swiping your NCHC badge at a given machine.

CCITC will be turning off direct printing one device at a time. Notification emails will be distributed to potentially affects users the day prior with a schedule of the next days affected machine changes.

If you have questions, please contact the HelpDesk at x6710 or helpdesk@co.marathon.wi.us.

FROM VOLUNTEER SERVICES **Heartfelt Gift Shop**

Fall and Halloween items are now available in the Heartfelt Gift Shop. Stop in soon, as items are going fast. The Heartfelt Gift Shop is located at the Mount View Care Center Front Lobby.









Mandatory Flu Shots will be available at the September 13 Employee Updates session on the Wausau Campus.

There is no cost to employees.

More dates and times to come.

Please stay tuned for more information!

EMPLOYEE UPDATES SEPT. 13 - 24

All employees should make arrangements to attend one of the following sessions.

2018 – 3RD QUARTER EMPLOYEE UPDATES

THURS, SEPT 13 WAUSAU CAMPUS

1:00 pm Theater 3:00 pm Theater

WED, SEPT 19 **WAUSAU CAMPUS**

> 6:15 am Theater 9:00 am Theater

THURS, SEPT 20 WAUSAU CAMPUS

10:00 am MVCC 1st Flr. Dining Room 9:00 pm MVCC 1st Flr. Dining Room

MON, SEPT 24

MERRILL CENTER 12:00 Noon **ANTIGO CENTER** 2:00 pm

Please Register in HealthStream!

Tap or Click Here







Join the NCHC Team at the Walk to End Alzheimer's on September 29!

REGISTER AT WWW.ALZ.ORG

Click "Find Your Walk"



THANK YOU FOR YOUR SUPPORT OF PIZZA TO END ALZHEIMER'S!

263 Pizzas were ordered to support the NCHC Walk to End Alzheimer's Campaign!



PARKING SAFETY

Are You Parked In the Correct Spaces? Are You Creating Your Own Spaces?

Safety for those we serve, our visitors and our staff is always a top priority. It has come to the attention of both our NCHC team here and the Marathon County Facilities Team that staff on the Wausau Campus have been parking in areas that are restricted:

- Handicap-Designated Parking Spaces (unless you have a valid Handicap tag)
- Areas with no painted parking spaces

Additionally, these restricted parking areas are increasingly being utilized during 2nd and 3rd shift hours as

Vehicles that are not authorized to park in these areas WILL BE TOWED. To ensure safety and emergency personnel have access to our building in the event of an emergency, we need to obey all designated parking signage and park within the designated areas on the Campus.

If you have questions, please contact the NCHC Safety & Environmental Coordinator, Mike Brundidge at x4559 or MBrundidge@norcen.org





NEW at the Wausau Campus Canteen!





Advance Care Planning Facilitator Training

Tuesday October 2, 2018 8:30 am - 3:30 pm

Westwood Conference Center

Room 111

1800 Westwood Center Blvd, Wausau, WI 54401

Please contact Julie Barge Advance Care Planning Coordinator

715 847-2000 ext. 50098 or Julie.barge@aspirus.org

Lunch will be provided

This training is free and includes .6 CEUs











WELLNESS CORNER

By Sherry Gatewood, PA

Wonder if your painful sore throat is from a cold, strep throat, or tonsillitis? Here's help with how to tell.

What's the Difference Between a Cold, **Strep Throat, and Tonsillitis?**

A sore throat is often the first sign of a cold. However, a Sherry Gatewood sore throat from a cold often gets better or goes away after the first day or two. Other cold symptoms such as a runny nose and congestion may follow the sore throat.

Strep throat, which is an infection due to streptococcus bacteria, is another cause of sore throats and tonsillitis. With strep throat, the sore throat is often more severe and persists with painful swallowing, fever, body aches and headache. Tonsillitis is a painful inflammation or infection of the tonsils, the tissue masses located at the back of the throat. You will need an antibiotic to treat both strep throat and tonsillitis.



Sore throats can be caused by viruses or bacteria. The most common causes of sore throats are viruses. Viral sore throats are often accompanied by other cold symptoms that may include a runny nose, cough, red or watery eyes, and sneezing.

Other causes of sore throat include smoking, pollution or irritants in the air, allergies, and dry air.

How can I take care of myself?

- Do not smoke.
- Avoid secondhand smoke and other air pollutants.
- Get plenty of rest.
- You may want to rest your throat by talking less and eating a diet that is mostly

EMPLOYEE HEALTH & WELLNESS CENTER

1100 Lakeview Drive, Wausau, WI North Central Health Care Campus Door 25

Schedule an Appointment: 715.843.1256 or MyAspirus.org

Clinic Hours

Monday - Wednesday - Friday: 8:00 am - 4:30 pm Tuesday: 6:30 am - 3:00 pm Thursday: 10:00 am - 6:30 pm



liquid or soft for a day or two. Avoid salty or spicy foods and citrus fruits.

- Nonprescription throat lozenges or throat sprays help relieve the soreness.
- Gargling with warm saltwater and drinking warm liquids may help. (You can make a saltwater solution by adding 1/4 teaspoon of salt to 8 ounces, or 240 mL, of warm water.)
- A nonprescription pain reliever such as aspirin, acetaminophen, or ibuprofen may ease general aches and pains. Check with your healthcare provider before you give any medicine that contains aspirin or salicylates to a child or teen. This includes medicines like baby aspirin, some cold medicines, and Pepto Bismol. Children and teens who take aspirin are at risk for a serious illness called Reye's syndrome.

The following suggestions may help prevent a sore throat:

- Don't share eating and drinking utensils with others.
- Wash your hands often.
- Don't let your nose or mouth touch public telephones or drinking fountains.
- Avoid close contact with other people who have a sore throat.
- Stay indoors as much as possible on high-pollution days.
- Don't stay in areas where there is heavy smoke from cigarettes.

If you think you have strep or tonsillitis requiring antibiotics, come to the Employee Health and Wellness Center, and we will take care of you. We are able to perform rapid strep tests that take less than 10 minutes.



NEW Position Posting

Title: Central Scheduler https://bit.ly/2CumDcz

Status: Limited Part Time

Location: Mount View Care Center

Join the Team at Mount View Care Center!

The Central Scheduler will prepare documents using standardized formats on the Nursing Home computer system and maintain the schedule of staff for the Nursing Home. (2) .25 FTE Positions.

Shift times/dates for Position: 2 days every week and every other Fri/Sat/Sun, 21 hours per pay period, 3 hours each day, PM hours: example 5p-8p or 4p-7p

Position Posting

Interested employees that want to apply for this position can apply online at www.norcen.org/Careers.

Title: Switchboard Operator https://bit.ly/2PCOvcv

Status: One .4 FTE and One .6 FTE Dept: Communications & Marketing

Location: Wausau Campus

Join the Communications & Marketing Team **as a Switchboard Operator!** This position is a great way to be a central link to all those we serve and their families. You will operate the telephone switchboard and serve as central phone communications link for the organization. You will be responsible for supporting programs by connecting callers to the appropriate person and performing various clerical duties. Ready to try something new or want to supplement your current position at NCHC? Now hiring .4 and .6 FTE Monday through Friday for shifts from 7am – 7pm. Potential for Weekends, 10 am – 6 pm, if desired. Apply today!

Position Posting

Title: Storekeeper https://bit.ly/2Nhysni

Status: Occasional

Location: Wausau Campus

Join the Team in Materials Management! The

Storekeeper is responsible for the day-to-day operation of an institutional storeroom under the administrative control and guidance of the Materials Manager. The Storekeeper is expected to work free from direct supervision and to be able to handle and respond to normal problems and questions that arise during daily operation.



Do You Know of A Qualified Candidate?

Refer and earn a \$500 Referral **BONUS!!**

Text "Refer" to 715.598.3663







12PM - 2PM

Participate in a Fun Walk & **Lunch while Contributing to** Your Local United Way



Open to Employees of Marathon County, the City of Wausau and North Central Health Care.

NCHC Wausau Campus - 1100 Lake View Drive Aquatic Services Entrance (under the red flag)

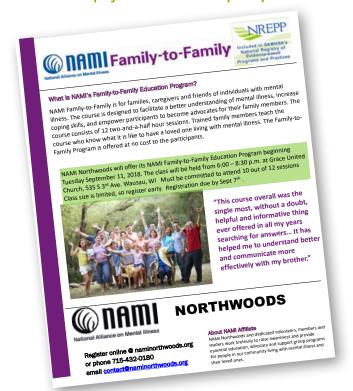
\$25 Registration: bit.ly/UnitedWalk

Register Online by Wed. Sept 12, Noon Includes T-shirt and Lunch*

You can contribute to United Way's mission to unite people and organizations in Marathon County to build a stronger community and strategically invest in education, financial stability and health priorities to improve lives now and into the future.

*Those who complete advance online registration are guaranteed a t-shirt in their size. Day-of registration accepted, cash or check only; t-shirts subject to availability.

Join us down by the Wausau Campus Theater on September 14 for lunch, prizes, a Scavenger Hunt and much more! Register online at http://bit.ly/UnitedWalk. All employees are welcome to participate!





Marathon County **Employees Credit Union**

MCECU Now At NCHC!

We are Bringing the Customer Service to

When: Thursdays from 9-11 am **Where: Talent Development Center** Stop in and See Us! We Are Available for Both **New and Existing Members.**



Need to Open an Account?

Have Questions About Your Existing Account? Call Today to Reserve a Time or Just Stop By! 715-261-7680

Proudly Serving NCHC Employees and Their Family Members Since 1965.

> Already a member: Thank you! Not a member: Contact us today!

www.mcecu.org • 715-261-7680 • 400 East Thomas Street









WAUSAU POLICE DEPARTMENT HOLDS THANK YOU EVENT

APS - "Don't Be a Sucker" Featured at Event

The Wausau Police Department held a thank you event for the public in late August to show their appreciation to our community. The Adult Protective Services Team was invited to share information about common scams and schemes - "Don't Be a Sucker!" Previously, Wausau PD partnered with NCHC to share th Schemes and Scams

training during Elder Abuse Awareness Week in June. The APS team shared scam prevention information and had the chance to interact in a very positive way with our community. We thank the Wausau Police Department for inviting NCHC and also for showing their appreciation.

The community got a chance to look inside tactical vehicles





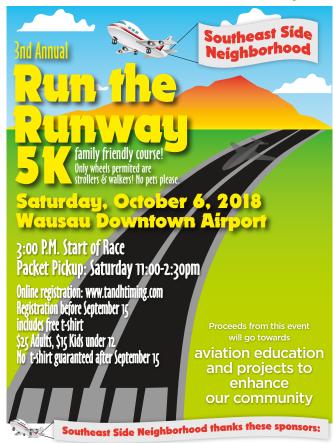
Click here for this week's Crime of the Week. http://marathoncounty.crimestoppersweb.com/crimeoftheweek.aspx

Canine Law Enforcement Specialists and their human partners.





NCHC Staff, residents and clients are welcome to join!







SUN











Tuesday, Sept. 18, 2018
Please join us for our 6th Annual Event



Proudly hosted

JOIN US AS WE HIGHLIGHT SUCCESSES, STORIES AND SPREAD HOPE!

All proceeds from this event will go to support local youth prevention, treatment and recovery efforts!

Luncheon: 11:30am-1:00pm

City Grill at the Jefferson Street Inn. Downtown Wausau

Luncheon: \$20/Person
Table & student discounts! Price includes plated lunch.

Register for this Luncheon at:

https://facesofrecovery6.eventbrite.com Space is Limited. Register now!

JOIN THE VOICES FOR RECOVERY invest in health, home, purpose, and community



















CONGRATULATIONS CHRISTINA!

From the Gardenside Crossing Team

Congratulations, Christina, on your upcoming wedding! We are so happy and excited for you. The Gardenside Crossing staff and residents loved being able to share in this wonderful occasion by throwing you an awesome bridal shower! A special thanks to Jen Bass and the activities' staff, for their loving planning and hosting of this event. We know your life as husband and wife be filled with many years of love and friendship. Congratulations!

COMMUNITY TREATMENT SPOTLIGHT AWARD August Recipient - Sheryl Hemp

Please join me in congratulating Sheryl Hemp, who is our Spotlight Award recipient for August. Sheryl is a Mental Health and Substance Abuse Therapist in

the Out Patient area of Community Treatment. Sheryl has worked at NCHC for 30 years!! Now that's dedication! J

Below are some comments from Sheryl's nomination:

"Sheryl Hemp has been with the organization for many years and has served as a valuable resource during times of change. She exhibits the core values of continuous improvement, accountability, and partnership. During all of the transitions we are seeing today, she has maintained a positive attitude, provided helpful feedback to ensure changes are made mindfully of all those who are impacted, and continues to move forward providing good client care. She has been seen providing encouragement and praise to other therapist for the job they are doing. Lastly, she is involved in organizations within NCHC and the community, providing the example we want others to see of NCHC employees. Thank you Sheryl for all of your encouragement and service you have shown me and our Outpatient team!"

Thank you for all you do Sheryl!





Starla's Seasonings & Mixes

www.StarlaSeasonings.com

Seasoning, Dip, Cheesecake, Beer Bread & More!



HERBY



Grandma's Garden Jarden Great spo

Citrus Dill Citrus &Dill





CHEESY

Cheesy Ranch

NEW FLAVOR! Nacho Mama

NEW FLAVOR! Cheesy Spinach

Cheesy Spinach

ZIPPY

Twisted Twisted Tomato

Mustard Horseradish Mustard fusion of mustard and Horseradish

Mango Chipotle An unbelievable partnership of Season chicken, steaks, roasts, onto popcorn for a flavorful cha

HOT Habanero

SWEET

NEW FLAVOR! Key Lime Pie



Caramel Pumpkin oned nuts, pretzels, Chex mix, fruit, quick eet fruit dip and more. ramel Pumpkin grilled peaches, and pineapple





Key

lime Pie

Carame

YOUTH COMMUNITY TREATMENT **FUNDRAISER**

AUGUST 20 – SEPTEMBER 28 Starla's Seasonings & Mixes

Marathon County Youth Community Treatment is committed to serving youth with special needs throughout Marathon County by offering a variety of services that allow kids to overcome their challenges & live satisfying lives in the community. With financial support, kids have the opportunities to attend specialized camps, participate in activities and to receive the care they need. Proceeds from each dip sold will go directly to the kids and their families served by Community Treatment.

Starla's Seasonings & Mixes are seasonings mixes and packets that can be used for meat, fish, burgers, vegetables, bread, butter, cheesecake, or even as an easy dip during a holiday party or while tailgating. Starla's Seasonings contain no MSG and no Gluten (except the Garlic Cheddar Beer Bread), and require no refrigeration prior to being made.

If you are interested, stop in to the Wausau Campus Community Treatment Main Office kitchen area to view the flavor descriptions or to fill out the order form and pay (cash or check - payable to Gina Lenz). Please note payment must be received prior to order placement. We will be taking 2 waves of orders, the first from August 20 to August 31, and the second from September 1 to September 28. Contact Jennie Comfort at jcomfort@norcen.org with questions.

Herby Mixes: Grandma's Garden, Citrus Dill, Glorious Garlic, and Peppercorn

Cheesy Mixes: BLT, Cheesy Bacon Ranch, Pesto Parmesan, Pizza, Nacho Mama, and Cheesy Spinach

Zippy Mixes: Twisted Tomato, Mustard Horseradish, Mango Chipotle, Buffalo Wing Ranch, and HOT Habanero

Sweet Mixes: Key Lime Pie, Cinnamon Apple Spice, Caramel Pumpkin, Sweet Strawberry, and Chocolate Java

Garlic Cheddar Beer Bread Mix is also available!





WHAT'S 4 LUNCH?

WAUSAU CAMPUS CAFETERIA

Cafeteria Hours: Open 7am – 5:30 pm

A Cashier is on duty from 9:00am - 10:00am , 10:30am - 1:30pm. When a cashier is off duty, an honor system is used for food purchases.

Serving Soup, Salad and Lunch Entrée Option Monday - Friday. All hot sandwiches,

hot foods and cold bar items are \$.35/ounce.

Soup: \$1.25 Cup | \$2.00 Bowl



SEPTEMBER 10 – 14, 2018

MON 9/10 Stuffed Green Pepper Soup

Baked Turkey Wrap

Turkey Tetrazzini

Broccoli Jellied Cranberries

Chocolate Chunk Cookie

TUES 9/11..... Hobo Soup

Eggrolls: Vegetable & Pork

Baked Fish

Roasted Potatoes Peas 7 Carrots Blueberry Crumble

WED 9/12 Turkey Dumpling Soup

French Dip

Honey Mustard Pork Chop

Cream Cheese Potatoes Red Cabbage

Scalloped Apple Dessert

THURS 9/13...Cream of Potato

Tuna Salad Wraps

BBQ Chicken

Potato Salad

Green Beans

Chocolate Eclaire Torte

FRI 9/14.....Beef Barley Soup

Chicken Enchiladas

Bratwurst

Baked Beans

Creamy Cucumbers

White Cake w/ Coconut Cream

Frosting

NCHC IS A PROUD SPONSOR OF THE NAMI **GOLF**

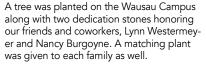
REGISTER **TODAY**

OUTING!



MEMORIAL GATHERING AND DEDICATION **FOR LYNN AND NANCY**











Lynn Westermeyer



Nancy Burgoyne

Thank you to all those who joined and supported us in remembering and celebrating the lives of our friends and coworkers, Lynn and Nancy, at the **Memorial Gathering and Dedication**