



OUR 50 VOLUNTEERS
donate 4,000 hours
every year to ensure the
HIGHEST QUALITY of
life for our residents.

JOIN US!

Unique volunteer opportunities
await. We hope that you will find
an opportunity that will peak your
interests and utilize your skills to
enrich a resident's life.

**Give us a call and start your ap-
plication today!**

715.848.4450
Volunteer@norcen.org

Volunteer Services
North Central Health Care
2400 Marshall Street, Suite B • Wausau

Serving
Mount View Care Center, Wausau

About North Central Health Care

North Central Health Care has been serving the Central Wisconsin community for many years. We are a tri-county organization that serves a variety of patients, clients and residents. Our services are focused on mental health care, recovery and substance use treatment, and skilled nursing care, but we also offer adult protective services, developmental disabilities services, aquatic physical therapy, and several community-based programs to support our community. Our programs are customized for each patient designed around their unique abilities and challenges to create a truly person-centered experience.

We operate an inpatient and outpatient behavioral health clinic for both youth and adults as well as a 24/7 Crisis center and stabilization facility.

Mount View Care Center, our skilled nursing facility, is located on our main campus in Wausau. This facility provides nursing care for those requiring Dementia care, short-term or long-term skilled nursing care.

Our volunteer team focuses their work with our nursing home.

**For more information or questions about our
services, please contact us at:**

NCHC Wausau Campus 715.848.4600
2400 Marshall Street, Suite A
Wausau, Wisconsin 54403

NCHC Antigo Center 715.627.6694
1225 Langlade Road
Antigo, Wisconsin 54409

NCHC Merrill Center 715.536.9482
607 N. Sales Street, Suite 309
Merrill, Wisconsin 54452

NCHC Crisis Center Available 24/7
If you are experiencing an emergency, crisis or are in
need of Ambulatory Detoxification Services, please call
North Central Health Care Crisis Center:
715.845.4326 or 1.800.799.0122

Hearing Impaired/TDD Line 715.845.4928 (Wausau)



North Central Health Care
Person centered. Outcome focused.

www.norcen.org



North Central Health Care Mount View Care Center **Volunteer Services**



**A Dedication to
Resident Life Enrichment**

Volunteer Services

Mount View Care Center

We Need You...

Volunteers are a crucial part of our team at North Central Health Care. They offer clients, patients, residents, and staff members their compassion, skills, talent and time. **In so doing, NCHC's professionals are able to devote more time to direct patient care and recovery.**

Volunteers are men, women, teenagers and students, all sharing a common desire – to help the individuals we serve lead enriched lives, and to let them know that they are seen, heard, and cared about.

The Application Process

To start the application process, contact Volunteer Services at **715.848.4450** or email **volunteer@norcen.org**

After submitting an application and successfully completing a background check, accepted volunteers will take part in an orientation designed to introduce them to the organization, expectations, and policies. Volunteers will then meet with their assigned supervisor or team to receive targeted, role-specific training and guidance to ensure they feel confident, prepared, and supported in their volunteer role.



Enrich the Life of a Resident

Volunteers play a critical role in improving the quality of life for many of our residents at Mount View Care Center. With a wide variety of opportunities available, our volunteers are sure to find something that is both fun and meaningful. **Frequent volunteer opportunities include:**

Gift Shop: Provide residents the ability to purchase small gifts, cards and snack items. Preferred experience in Guest Service ability to work a cash register

Activity Volunteer: Assist residents to and from activities prepared by the life enrichment team.

On-site Volunteers assist with events like bingo, church services and more!

Off-site Volunteers Assist with community outings like casino trips, movies, shopping, restaurant visits, fairs and more!

Ride-Alongs: Provide companionship to residents and comfort to family members while helping residents navigate appointments (ride with residents to appointments, assist with getting residents to the correct office/department, wait in lobby during appointments)

Volunteer Beauty shop: Residents may have their hair set and styled by volunteers without charge. Training is provided. Current Hours of operation are Friday from 10am to 12pm.

Church Services: Volunteer clergy and lay individuals conduct catholic services every Wednesday from 1:45pm to 3:30pm in the Community Room for all nursing homes residents. We also have Protestant Church services the second and fourth Tuesday of the month. Volunteers are needed to help gather residents for the services.

Special Friends: Socialize and/or play games with a resident or take them outside for a warm weather walk along our brand new walking paths. Some of our residents have little or no family and enjoy someone to visit with them. Days and times are flexible and can be set up to accommodate your schedule.

Looking for something else? If you have a special talent you'd like to share with our residents, please contact Volunteer Services and we would be happy to facilitate your idea.