Equal Opportunity in Service Delivery Policy

No otherwise qualified applicant for service or program participant shall be excluded from participation, be denied benefits, or otherwise be subject to discrimination in any manner on the basis of race, color, national origin, age, sex, sexual identity, sexual orientation, religion, political beliefs or disability. No employee or other person shall intimidate, threaten, coerce, or discriminate against any otherwise qualified individual for the purpose of interfering with any right or privilege secured under one of the applicable civil rights laws, or because they have made a complaint, testified, assisted, or participated in any manner in an investigation, proceeding or hearing under one of the applicable civil rights laws. This policy covers eligibility for access to service delivery, and to treatment in all of the programs, services and activities. All employees are expected to support the goals and programmatic activities relating to nondiscrimination in service delivery.

For more information, questions or referrals, please contact North Central Health Care:

NCHC Wausau Campus  715.843.6120
1100 Lake View Drive
Wausau, Wisconsin 54403
Fax: 715.841.5146

NCHC Antigo Center  715.627.6694
1225 Langlade Road
Antigo, Wisconsin 54409
Fax: 715.627.6645

NCHC Merrill Center  715.536.9482
607 N. Sales Street, Suite 309
Merrill, Wisconsin 54452
Fax: 715.539.2972

You can access our referral form online at www.norcen.org

NCHC Crisis Center Available 24/7
If you are experiencing an emergency or crisis, please call North Central Health Care Crisis Center:
715.845.4326 or 1.800.799.0122
Hearing Impaired/TDD Line 715.845.4928 (Wausau)
### Our Programs

<table>
<thead>
<tr>
<th>Program</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Children’s Long Term Support (CLTS)* and Children’s Community Options Program (CCOP)*</td>
<td>CLTS and CCOP make funds available to support children who have significant limitations due to developmental, emotional and or physical disabilities.</td>
</tr>
<tr>
<td>Comprehensive Community Services (CCS)</td>
<td>CCS is a community-based service that offers an array of services to youth with mental health and/or substance use disorders.</td>
</tr>
<tr>
<td>Coordinated Services Team (CST)</td>
<td>CST provides wraparound services to families with children who are involved in two or more systems of care and have complex needs. Systems of care include special education, mental health or substance use services, juvenile justice or child welfare.</td>
</tr>
</tbody>
</table>

### Eligibility

<table>
<thead>
<tr>
<th>Program</th>
<th>Requirements</th>
</tr>
</thead>
</table>
| CLTS and CCOP  | - Physical Disability and/or  
|                | - Developmental Disability and/or  
|                | - Mental Illness                                                                                                                                  |
| CCS            | - Mental Illness and/or  
|                | - Substance Use Disorder  
|                | - Need services more than those provided by outpatient counseling and psychiatry                                                                 |
| CST            | - 2 or more Systems of Care  
|                | - Other interventions have not been successful over time                                                                                         |

### To Refer

**Anyone can refer!**

Contact Community Treatment of North Central Health Care at any of our locations in Lincoln, Langlade or Marathon counties (contact information on back) to request a referral form.

Send the referral form to North Central Health Care Attn: Community Treatment

Our Referral Coordinator will assist with determining what program or programs a child/adolescent may be eligible for.

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*North Central Health Care offers CLTS and CCOP in Lincoln and Langlade counties only.*