

Multi-Disability Services

Adult Protective Services

Wisconsin law provides for guardians to be appointed for persons unable to make competent decisions for themselves. Adult Protective Services is responsible to process guardianships and protective placements for persons who are incompetent because of a degenerative brain disorder, developmental disability, mental illness, or other permanent incapacity. Adult Protective Services is also the Adult at Risk Agency for Langlade, Lincoln and Marathon Counties. Reports of adult and elder abuse and neglect are investigated and necessary interventions conducted.



Fulton Street Residential Housing in Wausau

Residential Housing

Housing is often a key and necessary component of a disabled person's success. North Central Health Care's housing staff works with treatment and case managers to locate appropriate housing for our clients. We provide support services in several housing facilities, both group homes and supervised apartments, for a variety of clients in the Wausau area. Each group home is named after its street address – Andrea, Bissell, Chadwick and Heather. Support and services are also provided at independently owned and operated supported apartments located in the Wausau area including locations on Jelinek Street in Weston, and Forest Street, Fulton Street and Riverview Towers in Wausau.



Aquatic Services

For people who have physical disabilities, are recovering from surgeries, or have musculoskeletal conditions such as fibromyalgia, arthritis and lower back pain, warm water therapy can bring relief from pain, spur recovery and improve range of motion, balance, strength and coordination. At North Central Health Care we have a warm water pool specifically designed for our Aquatic Therapy Services.

Here we offer aquatic physical therapy, water exercise programs and community and family swim programs that help individuals manage pain and maintain or reclaim their independence. All therapeutic programs require the referral of a physician.

Measuring Our Success

Each interaction we have with those we serve, our community partners and each other will lead to lives that are more enriched and fulfilled. We face the world with undeterred optimism and hope of possibility. Every day a new chance to make people's lives better. The vast potential to make a difference in each individual's life is our greatest inspiration and measure of success.

We will remain a valuable asset to our communities by continually assessing human service needs and adapting our programs and therapies to meet those needs.



North Central Health Care

Person centered. Outcome focused.

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The North Central Community Services Program is a governmental organization established by the counties of Langlade, Lincoln and Marathon, and is governed by a Board of Directors under Wisconsin State Statutes 51.42/ 437 to provide for services individuals with mentally illness, alcohol or drug dependencies and developmental disabilities. The Program operates North Central Health Care (NCHC), with its main campus in Wausau, and centers and offices located in Merrill, Tomahawk, and Antigo.

North Central Health Care offers several programs for mental health needs including outpatient, community treatment and inpatient services. For those in need of substance abuse treatment and support, services are offered through outpatient, substance abuse day treatment and detoxification services. Vocational, life skill training, early intervention, housing and care management services are available for developmentally disabled individuals.

In addition to these services, NCHC provides adult protective services and aquatic physical therapy, as well as operates Mount View Care Center, a skilled nursing facility on the main campus in Wausau. With a licensed capacity of 200 residents, Mount View Care Center serves individuals in need of short term rehabilitation, post acute care with complex physical needs, ventilator dependent care, long term skilled nursing care, and those in need of specialized nursing care for dementia, psychiatric and neurological diseases, or behavioral needs.

Our Mission

Langlade, Lincoln and Marathon Counties partnering together to provide compassionate and specialized care for people with complex behavioral and skilled nursing needs.



Wausau Campus
1100 Lake View Drive
Wausau, Wisconsin 54403
715.848.4600

Merrill Center
607 N. Sales Street, Suite 309
Merrill, Wisconsin 54452
715.536.9482

Mount View Care Center
2400 Marshall Street
Wausau, Wisconsin 54403
715.848.4300

Antigo Center
1225 Langlade Road
Antigo, Wisconsin 54409
715.627.6694

www.norcen.org



Mount View Care Center Nursing Home

Post Acute Care

Mount View Care Center's short term rehabilitation, or post acute care, is comprised of 52 licensed beds in total, and is made up of two neighborhoods, Southshore and Northwinds Vent Community. Southshore, a 25-bed neighborhood, specializes in complex physical problems associated with aging and operates as a transitional unit for short-term rehabilitation and convalescent stays. The Northwinds Vent Community is a 27-bed neighborhood within the Post Acute Care area that specializes in care for adults with a ventilator dependency. Northwinds Vent focuses on ventilator dependent rehabilitation, recovery and liberation.

Reflections Long Term Care

Mount View Care Center's Reflections Long Term Care, is a neighborhood on the second floor of the main building serving totaling 42 licensed beds. 24-hour skilled nursing services are uniquely adapted to helping residents, assisting with the tasks of daily living, physical therapy, transitioning to dementia care, comfort/Hospice care, or the management of a chronic illness. Each individual care plan is structured around the resident's life pattern.

Legacies by the Lake Dementia Care

Mount View Care Center's innovative dementia care program, Legacies by the Lake, consists of three neighborhoods totaling 106 licensed beds. Neighborhoods include Gardenside Crossing, Evergreen Place, and Lakeview Heights. Legacies by the Lake specializes in caring for people in varying stages of neurological, psychiatric and behavior disabilities. Gardenside Crossing accommodates residents with moderate memory loss who need assistance with their daily routines. Lakeview Heights is designed specifically for residents with mild memory loss who still function somewhat independently. Evergreen Place cares for residents with severe memory loss and a high level of dependency.

Mental Health & Substance Abuse Services

Emergency/Crisis

North Central Health Care operates a 24/7 telephone crisis service and Crisis Center, located on the Wausau Campus, serving both adults and children. We have the ability to deploy professional crisis staff on a mobile basis. Crisis and Suicide Prevention Hotline is available to all Langlade, Lincoln and Marathon County Residents: 1.800.799.0122 or 715.845.4326

Inpatient Psychiatric Hospital

The Inpatient Psychiatric Hospital is a 16-bed unit offering psychiatric and alcohol detoxification services on both a voluntary and involuntary basis.

Lakeside Recovery – Crisis CBRF & MMT

Lakeside Recovery, a 12-bed unit operated 24/7 on the Wausau Campus, is comprised of two programs – Crisis



Mount View Care Center, Wausau, WI



North Central Health Care, Wausau, WI



Behavioral Health and Hospital Accreditation from The Joint Commission – The Gold Standard in Health Care

CBRF (Community Based Residential Facility) and Medically Monitored Substance Abuse Treatment & Recovery (MMT). The Crisis CBRF provides crisis stabilization for adults who would otherwise be hospitalized as well as a step down from hospitalization to the community. The MMT is a 21-day program offering medically monitored treatment services in a safe, sober environment that supports substance abuse and addiction recovery.

Outpatient Services

Outpatient Services offers outpatient treatment, counseling and assessment for mental, emotional and chemical dependency problems at our offices in Wausau, Merrill, Tomahawk and Antigo. Individual, family and group treatment and counseling options are available.

Substance Abuse Day Treatment

Substance Abuse Day Treatment provides a more structured and intensive recovery program utilizing a multi-disciplinary approach. Techniques and interventions aiding recovery may include group and individual therapies as well as educational services. Patients participate in similar programming as inpatient treatment, without living at the hospital.

Community Treatment

For those suffering from severe and persistent mental illnesses, a variety of supportive services are available to help individuals succeed and function at their maximum capabilities in the community. Services are deployed in a community-based setting to best suit each individual. Programs available for adults include Comprehensive Community Services (CCS), Community Support Program (CSP) and Individual Placement & Support (IPS). Programs available for youth include Comprehensive Community Services and Children's Long-Term Support Services (CLTS). Programs serve those with substance abuse, mental health issues or co-occurring disorders and provides support in a variety of ways including recovery planning, medication management, employment-related training, counseling and peer specialist services.

Community Corner Clubhouse

Community Corner Clubhouse helps adults with persistent mental illness and substance abuse issues realize their potential by providing them with a Clubhouse where they can meet friends, build self-confidence, learn valuable life skills and discover untapped talents. "Clubhouse" is an internationally certified, psychosocial rehabilitation community that provides accessible, low cost services in a supportive environment. Clubhouse membership is voluntary and without time limits. Clubhouse also operates Hope House, a voluntary, time limited-term, social recovery residential program for Clubhouse members who also have recovery needs.

Developmental Disabilities Services

Prevocational Services

Prevocational Services offer opportunities for clients to work and receive pay in accordance with production capabilities. Several vocational program options exist including prevocational work sites and community work.

Adult Day Services

In Wausau and Antigo, Adult Day Services programs are available for adult developmentally disabled clients. These programs emphasize activities designed for low levels of functional ability and for clients who have retired from vocational services. Clients are transported by bus to these programs on the average of four days per week.

Birth to Three

Birth to Three is part of Wisconsin's statewide program of providing supports and services to infants and toddlers with developmental delays and disabilities as well as their families. This program works in partnership with families and caregivers of eligible children within the context of their home and natural environments. Birth to Three services include providing developmental screenings, comprehensive evaluations, on-going assessments, therapy supports, transition planning, and service coordination. Birth to Three serves children in Marathon, Lincoln and Langlade counties.

Children's Long Term Support and Family Support

Children's Long Term Support and Family Support Programs make funds available to support children who are living at home or in a community setting who have significant limitations due to developmental, emotional, and/or physical disabilities. Operated through Community Treatment, this program offers support in identifying services, maximizing resources, assistance securing supplies and help in building natural supports by connecting families with others in the community with similar life experiences. Children's Long Term Support and Family Support Programs serve children in Lincoln and Langlade counties.



North Central Health Care Wausau Campus

