

**NORTH CENTRAL COMMUNITY SERVICES PROGRAM  
HUMAN SERVICES OPERATIONS COMMITTEE  
MEETING MINUTES**

**January 2, 2013 12:00 p.m.**

**NCHC – Wausau Campus**

|    |                 |    |              |   |                  |
|----|-----------------|----|--------------|---|------------------|
| EX | Nancy Bergstrom |    | Ray Bloomer  | X | Jane Freitag     |
| X  | Linda Haney     | EX | Joanne Kelly | X | Holly Matucheski |
| X  | Bill Metter     | X  | Scott Parks  | X | John Robinson    |
| X  | Terry Ryan      |    | Lee Shipway  | X | Laura Yarie      |

Also Present: Deb Hager, Gary Bezucha, Brenda Glodowski, Toni Simonson, Lori Koeppel, Paula Hawkins

Consent Agenda

**Motion** Haney, 2<sup>nd</sup> Parks, to approve the consent agenda, 2<sup>nd</sup> Parks, to approve the consent agenda, 2<sup>nd</sup> Parks, to approve the consent agenda, which includes the minutes of the 12/3/12 meeting and the financial update. Motion carried.

HSO Report

- Ambulatory Detoxification: The State Department of Health Services (DHS) has gotten involved in our CMS citation and resulting close down of detox services on the inpatient unit. Brown County and Fond du Lac Counties have also been cited. DHS is now in conversation with CMS and asking for a variance and/or other consideration for our county, Brown and Fond du Lac Counties. DHS asked for a copy of our survey; it was also shared with Brown County.
- The Clubhouse is in its first year (2013) of a five-year track to become a free-standing program. They will be increasing their fundraising efforts.
- Birth to 3: has gone to a primary care provider model; in the past it was a medical care focused model. It is a state-driven change. It focuses on training and working with the family to deliver the services.
- Fulton Street open house was a good community outreach effort. For other types of these efforts, it would be a good idea to include elected officials in the invitations.
- The report was placed on file.

Service Line Transition

- As of January 1<sup>st</sup>, the psychiatric unit, ambulatory detox program, crisis CBRF, and mobile crisis programs were transferred to Lori Koeppel as part of the Inpatient Service Line (ISL).
- Jeff Boodle is retiring as of 1/8/13. Sheila Becher, Court Liaison, is now responsible for mobile crisis, youth crisis, social services on the inpatient behavioral health unit (social workers and substance abuse counselors).
- The inpatient and CBRF Director of Nursing, and the Manager of Crisis CBRF will now report to Lori.

- We are establishing teams to work on development of an intensive outpatient program, a residential treatment program, and counseling in the schools program. We are looking for community membership on these development teams. Suggestions for the teams include someone representing the criminal justice system, and Melissa Dotter from the Health Department.
- It is the goal by end of 2013 to be fully implemented in one school, and then expand to other schools.

#### MH/AODA Counseling in the Schools

- Toni Simonson presented an update of development of MH/AODA services in the schools.
- The intent of this program is to provide the service in the schools.
- Comments:
  - Try to provide services in the elementary schools. Early intervention is critical.
  - We are working with United Way on this to potentially provide funding for children with no payor source.
  - We have met with D.C. Everest School representatives, and will be meeting again in January.

#### Mental Health Service Needs in the Community

- Discussion on gaps, and opportunities currently and into the future.
- **Identified need:** offender specific mental health treatment services. OWI Court are high end needs individuals, often with a lot of childhood trauma. There is a need to focus on the addiction and the trauma aspect.
- **Identified need:** Re-entry to the community from the prison setting. How do we support their re-entry, particular mental health issues?
- **Identified need:** services for children at risk, but not at a level needing CCS services or having Social Services involvement. Truancy often is an indicator of problems at home.
- How can we de-stigmatize mental health issues, and provide support. What are the roles for us in educating the public?
- The majority of those with behavioral health issues are not involved in the criminal justice system.
- Are there media agencies that would like to donate a media campaign to address this?
- Would this be an opportunity for WIPPS (WI Institute of Public Policy Service) to lead a community discussion?
- **Identified need:** Supporting families that have an adult with mental health issues.

#### Future Agendas

- Continue discussion on mental health service needs for all ages, with a drill down on some of the topics identified today (youth BH issues, de-stigmatization, criminal justice system).
- Integration update of CCS/CSP.

**Motion** Metter, 2<sup>nd</sup> Freitag, to adjourn at 1:12 p.m. Motion carried.

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