

**NORTH CENTRAL COMMUNITY SERVICES PROGRAM  
HUMAN SERVICES OPERATIONS COMMITTEE  
MEETING MINUTES**

**September 4, 2013 12:00 p.m.**

**NCHC – Wausau Campus**

X*	Nancy Bergstrom	X	Ray Bloomer	X	Gary Gisselman
X	Linda Haney	X	Joanne Kelly	X	Holly Matucheski
	Laura Yarie	X	Scott Parks	X	John Robinson
X	Lee Shipway	X	Deb Hager		

\* Via audioconference

Also Present: Gary Bezucha, Brenda Glodowski, Becky Schultz, Paula Hawkins

The meeting was called to order, roll call was noted and a quorum declared.

Consent Agenda

- **Motion** Bloomer, 2<sup>nd</sup> Shipway, to approve the consent agenda, which includes the minutes of the 7/10/13 meeting and the financial update. Motion carried.

Human Services Report

- In Psychiatry Services there were 72 psych evaluations in May, 37 in June. Some of the reduction was due to staff vacations.

Criminal Justice Process Improvement

- The Criminal Justice (CJ) Process Improvement team is a large team of members from different programs in the Criminal Justice system and NCHC staff, who have been meeting for about four months.
- They are getting a handle on how to better serve clients who are in the CJ system, and are already seeing improvement in communications.
- The team is now looking at the treatment process. They discovered that when the CJ population came to our Outpatient Clinic, there was desire for the clinic to manage the clients. Outpatient Clinic is medication management, counseling, and Psychiatry, but does not have a case management component. There is a critical need for case management specifically built for the CJ population.
- A sub-team is looking at the treatment process. They will look at what a community treatment case management model would look like.
- There was a lot of discovery of the charge Marathon County gave to NCHC to provide 51.42 services, and that they are not the only services the CJ population needs. The team discovered gaps, and is now looking at how to cover those gaps. The process needs to address criminal component needs as well as mental health needs.
- Top characteristics of the CJ population include issues of housing, access to medical care, employment, reconnection with family, and positive social supports. Anyone under the supervision of the Department of Corrections is in the population.

- State institutes operate as their own “kingdom” so there is no universal system and inconsistent communication; there is no electronic transfer of medical records at all.
- The model wraparound case management will have application in all three counties.
- Budget may be impacted with potential need of added case managers.
- There are no wraparound case management programs for the CJ population in Wisconsin. Some states, such as Minnesota, do have these services. They cover punishment, supervision, and treatment.
- Initial assessments look at potential for reoffending, mental health needs, AODA needs, and criminogenic needs.
- Wraparound services will save money in the long run. It will prevent re-offense. It will keep some children out of the Social Services system.
- Recommendations out of the team will come back to this committee and ultimately to the board, to approve, including financial implications. This would be a new level of service, so would be above and beyond what we are currently budgeting for.

#### Psychiatric Services Update

- A lengthy report was presented to the board in July on the state of psychiatry in the state of Wisconsin.
- Staff was charged to develop a plan for access to psychiatry. This was presented at the August board meeting, for the addition of one Psychiatrist and one Psychiatric Nurse Practitioner, at cost of approximately \$450,000.
- Staff was asked to refine the plan and bring it back to the board for approval at the September meeting. Staff then anticipates active recruitment efforts to begin. It will be a very difficult recruit. We are considered a health profession shortage area, which gives us additional advantage in recruitment.

#### Early Intervention Services

- How do we access early enough? And do we have the services in place to treat? Does the community look at this issue holistically?
- Last spring we began a pilot program for counseling in the schools, and began with Wausau East and the Alternative High School. We are expanding into all 19 sites in the Wausau school system. We are in discussions to provide in counseling in the D.C. Everest schools.
- We will measure satisfaction of children, parents and the schools, as well as cost effectiveness. The ultimate level of success is a reduction in behaviors, but is difficult to measure.
- The committee discussed how we can engage the community in discussion surrounding early intervention needs. Suggestion to have Early Years Coalition involved. This committee could send a delegation to their group to introduce the topic. The committee will need to study it further before we approach them.
- Joanne Kelly offered to introduce the topic to the coalition, and to make a call to the Wausau Schools to begin conversation regarding identified behavior problem students.
- Task for next meeting – identify who and what the resources are that we should be accessing to help develop our understanding of the problem.

- Toni Simonson and Gary Bezucha will schedule meetings with potential stakeholders (Eric Hartwig – Special Education, schools, etc.) to get a clearer picture of what the problem looks like. They will report back at the November meeting.

#### Future Agenda Items

- Continuing discussion on early intervention services
- Opportunities with the state budget
- Look at multi-county data surrounding an increase of heroin and meth use, what we can do to address it, and how we would go about it; an overview of the problem, consequences to human services, and ancillary impacts.

**Motion** Kelly, 2<sup>nd</sup> Haney, to adjourn at 1:30p.m. Motion carried.

*Pdh*