NORTH CENTRAL COMMUNITY SERVICES PROGRAM HUMAN SERVICES OPERATIONS COMMITTEE MEETING MINUTES

December 5, 2	2013 3:00	p.m.
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NCHC – Wausau Campus

Х	Nancy Bergstrom	Х	Ray Bloomer	Х	Gary Gisselman
Х	Linda Haney	Х	Joanne Kelly	Х	Holly Matucheski
Х	Laura Yarie	EXC	Scott Parks	Х	John Robinson
Х	Lee Shipway	Х	Deb Hager		

Also Present: Gary Bezucha, Brenda Glodowski, Toni Simonson, Becky Schultz, Paula Hawkins

The meeting was called to order, roll call was noted and a quorum declared.

<u>Minutes</u>

• **Motion** Bloomer, 2nd Matucheski, to approve the consent agenda, which includes the minutes of the 9/4/13 meeting and the financial reports. Motion carried.

Human Services Report

- Youth Crisis had staffing issues in the past. It is now fully operational so is staffed 24/7. We are now meeting the need.
- County Budget approved funding of \$50,000 for an alternative options and evaluations report for the Aquatic Program. Work has begun on development of a RFP.

Criminal Justice Process Improvement

- Over the past seven months have embarked on a process improvement plan for the Criminal Justice population.
- As part of the process it was determined there is a distinct need for a criminal justice treatment program model to deal with the criminal justice population; NCHC did not have such a program.
- NCHC, in collaboration with members of the Criminal Justice Process Improvement Team, has identified a model to deal with the highest risk clients.
- In 2014 Marathon County has put in the budget a full year commitment toward the ATTIC program.
- Yet to be determined is what exactly success means. For example, no new offending, reduced number of offenses, and/or expanding length of time between offending.
- This would mean a commitment of resources from the counties for the program, because this population does not have the resources to pay for it.
- It is important to assemble cost needs for clients, and cost impact to the counties so we have a baseline to compare for effectiveness.
- The committee requested the implementation plan be shared with the committee as it progresses.

Psychiatric Services

• We are working with the Merritt Hawkins recruitment firm. We haven't had a psychiatric contact but have two Psych NP interviews coming.

Counseling in the Schools

- Seven staff were trained as certified adolescent counselors.
- We have provided in three different schools thus far D. C. Everest, Wausau East, and the Wausau Alternative School.
- We are currently working with Trinity Lutheran School in Merrill on developing a relationship.
- We are working with clinicians in Merrill and Antigo on how we can meet the needs in their schools.
- The primary barrier is getting insurance companies to pay for the service. They feel it should be provided by schools and are refusing payment.

Community Treatment Program

- We have been admitting kids into Community Treatment.
- There are 11 children open in Antigo, with 20 referrals.
- There are 6 children open in Merrill, with 15 referrals.
- There are 69 children open in the three counties, with 35 waiting.

Youth Crisis

- Youth Crisis is now fully operational.
- We are in discussions regarding getting a second room and how staff could monitor both locations. There are safety concerns.
- Since we have been fully staffed, about three weeks, we have been using the beds daily, so there is a definite need.

Early Intervention

- Who are the players (Birth to 3, Start Right, Early Years Coalition, etc.) and are there intervention approaches that can be taken?
- Suggestion to have a joint meeting with key players in early 2014.
- There is a need to identify common factors between the problem children.

Behavioral Health Integrated Care Pilot Project

- DHS WI wants to pilot a project on an identified population of about 450 individuals in the three counties.
- These individuals have at least one primary health issue along with a mental health diagnosis and are Medicaid eligible.
- There is significant cost identified with these clients.
- We have already had contact (current or former client) with approximately 5% of the 450 identified individuals.
- We are looking at RNs to coordinate care.
- DHS, Marshfield Clinic, Ministry, Aspirus, Bridge Clinic and NCHC are working together on the project.

Future Agendas

- Development of early intervention service needs, and a needs assessment (screening)
- How to identify children as early as possible
- Continued discussion on early intervention services
- Discussion on addictive products
- Discussion on impact of state budget decisions related to mental health
- Psychiatric services update
- Status of speakers task force
- Frequency of meetings

Motion Matucheski, 2nd Bloomer, to adjourn at 4:39 p.m. Motion carried.

Pdh