

**NORTH CENTRAL COMMUNITY SERVICES PROGRAM
HUMAN SERVICES OPERATIONS COMMITTEE
MEETING MINUTES**

March 5, 2014 3:00 p.m.

NCHC – Wausau Campus

X	Nancy Bergstrom	EXC	Lee Shipway	X	Gary Gisselman
EXC	Linda Haney	X	Joanne Kelly	X	Holly Matucheski
X	Laura Yarie	EXC	Scott Parks		John Robinson

Also Present: Gary Bezucha, Brenda Glodowski, Toni Simonson, Becky Schultz,
Paula Hawkins

The meeting was called to order, roll call was noted and a quorum declared.

Minutes

- **Motion** Matucheski, 2nd Bergstrom, to approve the consent agenda, which includes the minutes of the 1/9/14 and 1/20/14 meetings and the financial reports. Motion carried.

Human Services Report

- Jo Poeske is retiring as Residential Services Director on May 2nd. Some restructuring has been done to combine related programs. Toni Kellner, who is the Adult Day Services and Prevocational Services director, will now oversee Residential services, as the new Development Disabilities Services Director.
- The RFP for the pool was supposed to be sent out by the end of February by the County. It is unclear whether it has been released yet.
- January data in Behavioral Health Services (BHS)/Ambulatory Detox shows an average census of 14.3, 89 admissions to the hospital, and a 91.5% capacity.
- We hired a consultant for BHS. The study is complete and the consultant made several recommendations.
- We have hired a new manager for BHS – Sheila Weix, formerly manager of St. Joseph’s hospital and detox unit.
- Community Treatment – there were significant changes made in delivering services, but it is working well and efficiently.
- Crisis – we have been successful in hiring individuals in both Merrill and Antigo offices.
- Outpatient Clinic – we have secured a dual licensed clinician.
- Residential Services is expanding to 550 Thomas Street – Riverview Supported Apartments. We have an office there and are receiving a lot of referrals.
- Clubhouse – focus is making the program self-sufficient, not depending on tax levy. They are in the process of an in-depth strategic planning process, including looking at alternate sources of funding and expanding services.

Psychiatric Services Update

- Hired a nurse practitioner to begin in July.
- Nothing new on psychiatry recruitment.
- We have two long term locums in place, with positive feedback from staff working with them. Dr. Tasch will provide services in Antigo and Wausau, and Dr. Koplund will work out of Community Treatment and Outpatient.

Early Intervention Services – Continued Discussion

- The Early Years Coalition/Early Years Planning Committee, along with staff, some members of this committee (HSOC), and a few others met January 20th.
- They want to educate providers and parents.
- They want to create a list of collated services to see who is providing what to identify gaps.
- The biggest gaps are before kindergarten.
- How do we substantiate how large the problem is, and what exactly the problem is?
- Resources all appear to be voluntary and geared to those with developmental disability issues. What do you do with kids with behavior problems? Primary physicians could be a good referral source, if the child is taken to a doctor.
- Connie Zebro may be able to do one on one interviews with parents through the school system to gather data.
- If we can gather data with those who present with behavioral management issues, we could then go backwards from there for additional data.
- Perhaps teachers could meet to define behavioral management issues, to come up with prevalence, and begin with certain data collection criteria (i.e. poverty).
- What kind of numbers are we talking about, and how has that changed over time?
- Law enforcement should be included in discussions, because there are more police calls to schools, even elementary schools. And liaison officers used to be at the schools occasionally, but it is now almost full-time.
- It is often a multi-generational problem.
- Laws are designed to protect parental rights. Poor parenting is not a social services issue. Rights are way beyond where something should happen/some intervention should be done.
- Early Years Coalition/Early Years Planning Committee: follow-up meeting scheduled for Monday, March 17th from 8:45-9:30. Continued discussion on early intervention for children with behavior issues.

Future Agendas

- Report on services provided for the jail population
- BHIC – Behavioral Health Integrated Care pilot project – we have received feedback from the state, and will report on status
- Continued discussion on early intervention services

Motion Bergstrom, 2nd Matucheski, to adjourn at 3:40 p.m. Motion carried.

Pdh