

**NORTH CENTRAL COMMUNITY SERVICES PROGRAM
HUMAN SERVICES OPERATIONS COMMITTEE
MEETING MINUTES**

July 16, 2015

3:00 p.m.

NCHC – Wausau Campus

Present:

X	John Robinson	X	(via phone) Holly Matucheski	X	Joanne Kelly
EXC	Greta Rusch	X	Nancy Bergstrom	X	Lee Shipway
X	Linda Haney	X	Scott Parks		

Also Present: Toni Simonson, Brenda Glodowski, Gary Bezucha, Debbie Osowski, Michelle Hazuka, Marlene Patton, Brenda Budnik

The meeting was called to order, roll call was noted and a quorum declared.

Welcome and introductions were made.

Consent Agenda

- **Motion**/second, Bergstrom/Kelly, to approve the consent agenda, which includes the minutes of the 1/21/15 meeting and the financial reports. Motion carried.

Human Services Operations Report

- Aquatic Services
 - Due to increased volumes of individuals seeking services in Aquatic Therapy, a contract for a physical therapist has been initiated and recruitment is underway.
- Medically Management Treatment (MMT) – previously known as ‘residential treatment’
 - We are waiting for the on-site survey from DHS.
 - The survey was scheduled for last week; however, the surveyor for this area is no longer with DHS.
 - We are contacting the Director of Certification to see how we can expedite the survey process.
 - Program is ready to open as soon as it is certified.
 - Robin Stowe, Langlade County has been informed of delay; Nancy Bergstrom will take info back to Lincoln County; will contact Craig McEwen, Public Safety Committee of delay
 - MMT will have 6 beds
 - Anticipate eventual expansion of the program due to the high number of inquiries and current wait list
- Marathon County Jail
 - Currently recruiting for positions to provide 24/7 coverage throughout entire region with availability of our staff to go into the jail to provide services.
 - Expanding these services to the Lincoln and Langlade County jails also by Sept. 1.
 - Staff currently being trained to work with forensic population; recruiting for individual with forensic background.

- Day Treatment
 - Opened April, 2015
 - Capacity of 8 filled during first week
 - Waiting list of 8-10 since program opened
 - Hoping to add an additional clinician for next year
 - Working with transportation system so individuals in Lincoln and Langlade Counties can make use of the program easier

Educational Session – Clubhouse – Michelle Hazuka

- Marlene Patton, consumer, provided overview of Clubhouse
- Clubhouse program relocated in May to 811 North Third Avenue, Wausau
- Clubhouse is an internationally certified program; 1 of 6 in Wisconsin
- Accredited since 2006; services have existed since 1996
- 117 active members; 5 staff
- Clubhouse Overview and Mission Statement were distributed
- All are welcome to stop in at any time
- Strategic planning is a priority including marketing and a better understanding on how to access services including: establishing focus groups with probation/parole, Sheriff's Dept., etc. Additional suggestions were to send out brochures to private therapy offices in an effort to improve knowledge of program and access to services.

Mental Health Services to the jail

- Sheriff Parks commented that with the 8 hours of tele-psychiatry, up to 40 hours/week of forensic counseling, additional access to crisis staff, open dialogue and communication, that we are showing progress and making a difference for those housed at the jail. He feels this could be a pilot for the State.
- A Workgroup has been meeting weekly (or more often as needed) to develop a process flow including screening for mental health and substance abuse disorders using Stepping Up tools, established forensic counselor and tele-psychiatry, recruitment for another forensic counselor for additional coverage, recruitment of additional crisis workers which will help with deploying individuals as necessary, and establishing services in Langlade and Lincoln Counties also.
- These initiatives are being funded through the NCHC Innovation Fund which is used for unanticipated innovative programs. The fund was developed several years ago at the request of the Board.
- This is a pilot program which will continue through 2015 and if successful (evidenced based) will move into the other Counties. Langlade County has requested 24/7 crisis services now which we are working.
- NCHC is pleased with the collaboration with the Sheriff's Dept. and thrilled about the positive impact on the inmates of the jail, the jailer(s), personal lives of employees, spouses, and families of all involved – inmates and staff alike.
- Committee would like to continue to be brought up to date, tracking community support, transition into the community, etc.

Psychiatry update

- New psychiatrist, Dr. Brigitte Espinoza, will be joining us soon. Processing of her J1Visa paperwork has been delayed due to a system failure at the federal level. She is excited to start.

- Psychiatry residency program has obtained the number of stipends needed for the program. In process of writing the application which must be completed in September and then anticipate a site visit before the end of the year. The program is on target to begin with three residents in July 2017 with graduation in 2021.

Aquatic update

- The Capital Improvement request is going to committee for ranking next week which will include the pool.

Future agenda items for consideration

- ADHD program
- Early childhood/intervention services
- Mental health program updates

Motion/second, Bergstrom/Kelly, to adjourn the meeting at 4:25 p.m. Motion carried.

dko