

**NORTH CENTRAL COMMUNITY SERVICES PROGRAM
HUMAN SERVICES OPERATIONS COMMITTEE
MEETING MINUTES**

December 11, 2015

8:00 a.m.

NCHC – Wausau Campus

Present:

X	John Robinson	X	(via phone) Holly Matucheski	EXC	Joanne Kelly
X	Greta Rusch	X	Nancy Bergstrom	EXC	Lee Shipway
X	Linda Haney	EXC	Scott Parks		

Also Present: Gary Bezucha, Brenda Glodowski, Michael Loy, Debbie Osowski

The meeting was called to order, roll call was noted, and a quorum declared.

Consent Agenda

- **Motion**/second, Haney/Bergstrom, to approve the consent agenda, which includes the minutes of the 09/09/15 meeting and the financial report. Motion carried.

Human Services Operations Report

- Aquatic Services continues to search for a physical therapist.
- Ambulatory Detox had not been open due to lack of nursing staff. However, on 11/1/15 it was reopened utilizing contract RN staff. In this way, we are able to serve individuals in ambulatory detox and avoid using the already crowded inpatient unit for detox.
- An independent panel has been created to examine our crisis services. Panel is chaired by Laura Scudiere and includes representation from hospitals, law enforcement, and the private counseling industry. Progress is being made and we anticipate wrap up in January with opportunities in crisis services.
 - Suggestion was made to include representative(s) from the judicial system.
- Laura Scudiere will provide an update at the next meeting as the new Human Services Operations Executive.
- There are a series of process improvement teams working in outpatient services on OWI recidivism, employee partnership, client satisfaction, access to service, and finance.

Updates

- Psychiatry
 - An onsite psychiatry candidate who visited in October did not accept our offer. Recruitment continues in psychiatry.
 - Psychiatry Residency program application was filed this week with the required 12 stipends. Hopeful for a site visit early 2016. Aspirus and Marshfield Clinic have declined to participate at this time.
- Aquatic
 - Marathon County board funded the next phase of the pool study which will be to review the figures of a new facility and the decommissioning of the old facility.
- Early childhood/intervention services
 - Discussions are taking place on childhood trauma and would like to include on the agenda in early 2016 for an update.

- Working collaboratively with Marathon County Social Services to develop a crisis model that could better serve kids for longer durations than the 24-hour beds on campus.
- Could potentially expand to Langlade and Lincoln counties.

Services to the criminal justice system

- Continuing to provide enhanced services to Marathon County: 40 hours/week of forensic therapy plus 8 hours tele-psychiatry to the jail.
- Will continue to provide as regular services in 2016.
- Langlade and Lincoln Counties have declined our offer to provide this type of service in their counties, however, Langlade County wants to leave options open for possible expansion next year.
- Expanded 24/7 crisis services to all three counties. Langlade County extremely happy. No negative feedback from Lincoln County.
- At the Joint meeting of Health & Human Services and Public Safety it was determined to move the contract for tele-psychiatry to more of a follow-up with probation and parole; Marathon County has added a case manager to develop a plan upon discharge.
- Judge raised issues that they were looking for a 24-hour response to schedule an assessment within 7 days and 21 days for treatment. We can and do return calls within 24 hours, however due to staff vacancies on the Wausau Campus we are not able to provide an assessment within 7 days unless we do not serve a large portion of people who are not part of the criminal justice system. The Board feels it is not appropriate to underserve one population in order to serve another but need to be diligently working to fill staff vacancies to meet all the needs.

2016 Committee meeting schedule

- Composition of the committee will probably not change in 2016.
- Will continue to look for a better meeting schedule.

Future items for Committee consideration

- Update on Marathon County Task Force study
- Crisis panel update
- Turnover of executives i.e. roles and responsibilities
- Life Report review of findings, challenges, and opportunities for NCHC

The Committee also wanted to express their sincere thanks to Toni Simonson for her years of service, dedication, and leadership in the shaping of human services and for all of her accomplishments in the 51.42 system. Toni is wished all the best in her endeavors.

Motion/second, Rusch/Matucheski, to adjourn the meeting at 9:00 a.m. Motion carried.

dko