

**NORTH CENTRAL COMMUNITY SERVICES PROGRAM
HUMAN SERVICES OPERATIONS COMMITTEE
MEETING MINUTES**

August 12, 2016

10:30 a.m.

NCHC – Wausau Campus

Present:

X	John Robinson	X	via phone Holly Matucheski	X	Greta Rusch
EXC	Scott Parks	X	Nancy Bergstrom	X	Lee Shipway
X	Linda Haney				

Others Present: Michael Loy, Laura Scudiere, Becky Schultz, Sue Matis, Tom Dowe

Guest: Chris Gunderson

The meeting was called to order; roll call was noted, and a quorum declared.

Consent Agenda

- **Motion/second**, Rusch/Haney, to approve the consent agenda which includes the 7/18/16 Human Services Operations Committee meeting minutes and the Financial Report. Motion Carried.

Educational Presentation - Juvenile Criminal Justice Discussion with Chris Gunderson

- United Way Partnership for Youth works in collaboration with others i.e. Social Services, as a subgroup that deals with Juvenile Criminal Justice (see handout)
- Contracts with Marathon County on truancy; provides supervision for K – 3rd Grade
- Working on securing funding to continue the program.
- Committee discussion included:
 - Coordinating NCHC services in schools in conjunction with this group.
 - What is NCHC role as we look at this? County efforts in early intervention have been more adult criminal justice driven.
 - NCHC has been meeting with Judy Burrows heading up a grant project on Collective Impact on Behavioral Health and how NCHC can support Community Impact efforts.
 - Committee would like a list of schools where NCHC is already providing counseling in the school.
- What can we do to make the drugs and selling of drugs less attractive:
 1. Need to attack poverty issue in country
 2. Look at family system – kids join gangs for the ‘family’
 3. Research determines that kids can’t self-regulate emotions i.e. attention deficit
- Committee would like a ‘map’ in terms of what are we doing, roles clearly defined, and where the gaps are. Needs are addressed mostly for those 18 and older but not necessarily understand the ‘feeder system’. Where are we and where do we want to be?
- We also need to educate our older citizens in the community who are unaware of what their children are facing.
- Linda referenced an article she will share with the committee about a community reducing homelessness in 120 days.

Human Services Outcome Reporting

Outcome Data Review

- Executive Summary was reviewed.
- Staff vacations routinely impact revenue during summer months.
- Psychiatry services update:
 - Currently have five candidates showing interest; unfortunately with the uncertainties with the county we cannot confidently say they are strong candidates.
 - What does lack of psychiatry mean to our ability to provide services? With Dr. Ticho's move to outpatient services and reduced time it creates variability in services in Inpatient utilizing locums. Having adolescents on the unit is an issue with the psychiatrists here and those we are interviewing. Nancy Bergstrom shared concerns and the problems the courts have in locating locums to testify for court proceedings.
 - If unable to recruit psychiatrists it puts the psychiatry residency program at risk. It is the only project we are aware of trying to actively grow psychiatrists in the area.
 - Much of psychiatry is medication management and we must be a referral source.
- We need to begin the process of identifying the complexity of case management; difficulty in case management; difficulty in organizing the case management of multiple programs. We also need to begin talking about significant issues co-dependent and interrelated.

Crisis Services Update

- Process Improvement Team action plan was distributed.
- Transportation pilot program began August 1. This will not eliminate all law enforcement transportation but hope to decrease their interaction. Chief Deputy Chad Billeb has always said any number of transports will help law enforcement.
 - Morningside report indicated our ability and adaptability seemed slow. Slow and deliberate gets taken as unresponsive. Our concern has been with staff and patient safety. Staff needed to be hired, and trained in de-escalation and self-defense as individuals needing transportation typically have violent tendencies.
 - In essence, the transportation of these individuals is not the responsibility of NCHC but yet NCHC is seen in the negative for not working fast enough in trying to create a trauma informed situation and being collaborative.
 - Committee expressed frustration that no matter what NCHC does it will not be enough. The target keeps moving so how is NCHC able to focus on the target? Other players must take responsibility for resource issues.
- A public hearing is scheduled on the governance issue at 5 p.m. on 8/22/16.
- Concerned entire county board will not be at hearing and voices will not be heard.

Analysis on Diversions to State Institutions

Diversions

- A detailed analysis discovered a discrepancy in the data on diversions and there are actually more diversions than previously reported.
- There is a gap in service for children under 13 where they must be sent out of community as there is no facility in community currently.
- Cost of diversions is approximately \$1000 per day per person.
- The children diverted need psychiatric care. In conversation with the State, they suggested a group home with a psychiatric component be considered for adolescents and/or children under 13.

Discussion on Areas Identified as a Deficiency in Morningside Report and Role of NCHC

- Need easy to understand information.
- Morningside has inaccuracies and lacks depth.
- In regards to the possibility of contracting for services, several examples were used by the County. Brown, Dane, Rusk Counties are surrounded by hospitals to assist with inpatient and some of the same providers we contract with overflow. Brown County has enormous case management overhead.

Motion/second, Haney/Rusch, to adjourn the meeting at 12:15 p.m. Motion carried.

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