

OFFICIAL NOTICE AND AGENDA

of a meeting of the **North Central Community Services Program Board** to be held at **North Central Health Care**
1100 Lake View Drive, Wausau, WI 54403, Board Room at **12:00 pm** on **Thursday, February 23, 2017**

In addition to attendance in person at the location described above, Board members and the public are invited to attend by telephone conference. Persons wishing to attend the meeting by phone should contact Debbie Osowski at 715-848-4405 24 hours prior to the start time of the meeting for further instructions. Any person planning to attend this meeting who needs some type of special accommodation in order to participate should call the Administrative Office at 715-848-4405.
For TDD telephone service call 715-845-4928.

A QUORUM OF THE RETAINED COUNTY AUTHORITY COMMITTEE, COMPRISED OF APPOINTEES FROM LANGLADE, LINCOLN, AND MARATHON COUNTIES, MAY BE PRESENT AT THE NORTH CENTRAL COMMUNITY SERVICES PROGRAM BOARD MEETING; HOWEVER, NO VOTE OR ACTION WILL BE TAKEN BY THE RETAINED COUNTY AUTHORITY COMMITTEE.

1. Call to Order
2. Public Comment for Matters Appearing on the Agenda
3. ACTION: Resolution Honoring John Robinson for his 10 Years of Service to the NCCSP Board
4. Educational Presentation
 - a. Patient Experience Indicator and Priority Index Reports – B. Schultz
5. Consent Agenda
 - a. ACTION: Approval of 1/26/17 NCCSP Board Meeting Minutes
6. Chairman’s Report and Announcements– J. Zriny
7. Committee Reports
 - a. Executive Committee Report – J. Zriny
 - i. Overview of the 2/16/17 Meeting
 - b. Finance, Personnel & Property Committee Report – B. Weaver
 - i. Review Draft Minutes of the 1/26/17 Meeting
 - ii. Overview of 2/23/17 Meeting
 - iii. January Financials
 1. CFO Report
 2. ACTION: Accept the January Financial Report and Financial Statements
 - c. Human Service Operations Committee Report – J. Robinson
 - i. Review Draft Minutes of the 2/10/17 Meeting
 - ii. Changes in Crisis Information Graphic
 - d. Nursing Home Operations Committee Report – J. Burgener
 - i. Review Draft Minutes of the 1/27/17 Meeting
 - e. Quality Committee Report
 - i. Organizational Outcomes
 1. ACTION: Accept Executive Summary and Quality Dashboard as Presented
8. ACTION: Motion to Approve Agreement for General Counsel Role and Fee Proposal with Ruder Ware
9. ACTION: Resolution of the North Central Community Services Program Board in Support of the Construction of a New Warm Water Aquatic Therapy Pool
10. ACTION: Consider Amending the 2017 NCCSP Capital Improvement Budget to Reflect the Modified Cost of the Mount View Care Center’s Boiler Replacement Project
11. Overview of Youth Crisis Group Home Program Service Line Expansion
12. Update on Long-Term Facility Master Plan
13. CEO Work Plan
14. ACTION: Consideration of Modification to NCHC’s Mission, Vision and Core Values Statements
15. CEO Report – M. Loy
16. Discussion and Future Agenda Items for Board Consideration or Committee Assignment
17. Adjourn