

OFFICIAL NOTICE AND AGENDA

of a meeting of the <u>Nursing Home Operations Committee</u> to be held at <u>North Central Health Care</u> 1100 Lake View Drive, Wausau, WI 54403, Board Room at 8:00 am on <u>Friday</u>, February 24th, 2017

In addition to attendance in person at the location described above, Board members and the public are invited to attend by telephone conference. Persons wishing to attend the meeting by phone should contact Debbie Osowski at 715-848-4405 24 hours prior to the start time of the meeting for further instructions. Any person planning to attend this meeting who needs some type of special accommodation in order to participate should call the Administrative Office at 715-848-4405.

For TDD telephone service call 715-845-4928.

- 1. Call to Order
- 2. Public Comment for Matters Appearing on the Agenda
- 3. ACTION: Approval of 01/27/17 Nursing Home Operations Committee Meeting Minutes
- 4. Financial Report
- 5. Senior Executive Nursing Home Operations and Quality Report K. Gochanour
 - a. Demonstrated quality
- d. Regulatory compliance
- b. Fiscal responsibility
- e. Resident/family expectations
- c. Strong human relations
- 6. Use of Contracted Labor K. Gochanour
- 7. Staffing/Star Rating/Citation Analysis K. Gochanour
- 8. Hospital Bed Utilization Due to Nursing Home Bed Limits K. Gochanour/M. Donnelly
- 9. Update on Nursing Home Strategic Plan with Marathon County K. Gochanour
- 10. Education Plan/Material for New Nursing Home Committee Discussion
- 11. Resident Council Meeting Update K. Gochanour
- 12. Discussion and Future Agenda Items
- 13. Adjourn

Presiding Officer or Designee



NORTH CENTRAL COMMUNITY SERVICES PROGRAM BOARD NURSING HOME OPERATIONS COMMITTEE

January 27, 2017 7:30 AM North Central Health Care – Board Room

Present: X Jean Burgener EX Margaret Donnelly X Bill Metter

EX Bill Miller X John Robinson

Also Present: Kim Gochanour, Becky Schultz, Sue Matis, Brenda Glodowski

Meeting was called to order at 7:30 a.m.

Public Comment for Matters Appearing on the Agenda

No public comment(s) made.

Approval of 12/16/16 Nursing Home Operations Committee Meeting Minutes

 Motion/second, Metter/Robinson, to approve the 12/16/16 Nursing Home Operations Committee meeting minutes. Motion carried.

Financial Report

Financials were reviewed yesterday at the Board meeting; no additional questions or discussion.

Senior Executive Nursing Home Operations and Quality Report – K. Gochanour

- We currently contract for four nurse positions but anticipate a reduction in this use with an
 employee returning from FMLA and the Utilization Review nurse moving to a full-time nurse
 position.
- Concern was expressed about the severe shortage of nurses and CNA's not only at NCHC but in the community. Creative strategies are vital to attract and retain staff. Area nursing homes are in similar staffing situations, consolidating units, turning down referrals, etc.
- The nursing home RFP will conduct a market analysis which should identify the capacity of beds in the county. LeadingAge and Wisconsin County Homes Association will be contacted for additional information on staffing including comparisons to Star ratings and citations, etc.
- Committee is interested in knowing if hospitals see increased bed utilization because patients are not able to be admitted to a nursing facility and what the Home Healthcare capacity is.
- A complaint survey was completed in early January which was not substantiated.

Review Progress of Long-Term Care Program Operational Changes – K. Gochanour

- Several residents have transitioned from Southern Reflections. The Nursing Home Ombudsman and DQA have been kept informed and involved during the transitions.
- Committee members inquired about staff morale. Several employee feedback forums have
 occurred along with off shift visits and one on one conversations. Most employees are positive
 and understanding, see these changes are to make their jobs easier and unified. No individuals
 have been laid-off but some staff are transitioning to other areas. We learned through the
 feedback received that communication and flexibility are important to the staff.

- Lindsey King was recognized and praised for coordinating the transitions, working with families, residents, and staff making for a positive experience for everyone. Her efforts have helped drive this process. Cagney Martin was also recognized for her leadership in revising the onboarding process for new staff with an extended two week orientation before being assigned on the floor. The senior team meets regularly with new employees to reinforce relationships and promote open communication. The changes have been very successful and we continue to work to improve this process.
- Continue to work on retention and morale. It is felt that the person centered model will change
 the culture here with a positive impact on employee engagement, access rates, patient
 experience, etc. Informal meetings have proved to be more successful than formal meetings.
 We are working to identify a way to measure success in retention, turnover, vacancy, overall
 satisfaction pulse checks, etc. Have heard that staff want to see leadership on the floor doing
 things, relaying simple thank you's, and working with staff to focus on the positive.

Nursing Home Regulation Implementation Progress – K. Gochanour

- LeadingAge has contracted with Pathways.
- We are have a 3 Star Overall rating. Quality Star ranking is 5 and staffing is 3.
- The determination on the Civil Money Penalties was received in the amount of \$10,450. We will accept the determination (rather than appeal) which then reduces to \$6,500 and will allow us to continue with the nurse aid training. The Committee agreed. We are waiting to hear from the Office of Inspector General on their findings.

Update on Nursing Home Strategic Plan with Marathon County - K. Gochanour

- The RFP will be distributed to approximately 10 consulting groups on January 30, 2017.
- A grid system will be created to assist with verifying requirements of the RFP; timeline in packet.
- We will submit recommendations to Marathon County's nursing home committee.

<u>Update on Staffing and Recruitment</u>

- Continue to meet as a team, review policies, and move forward on changes.
- Training opportunities continue to exist with the new on-shift system.
- Positive results were received from those benefiting from the recent pay increase. Additional education on 'salary band' is needed so staff understand salary ranges and the entire picture.
- Merit increases were not budgeted for this year. Employees have been made aware of the financial situation but it doesn't necessarily make it easier to accept.

Discussion and Future Agenda Items

- The Senior CNA project continues to be explored; working with NTC and local church leadership to try to advance the project, recruit, educate community, provide scholarships, etc.
- We are working on expanding the details received on referrals and why individuals are not choosing Mount View Care Center.
- Committee expressed interest and concern on how to educate the new members of the Marathon County nursing home committee i.e. updated Glossary of Terms to help understand the long term care industry.
- Katie Rosenberg, County Board Supervisor, has accepted the invitation from the Resident Council to join their next meeting on Feb. 20 at 2:00 p.m. Everyone is welcome to attend.

Motion/second, Metter/Robinson, to adjourn the Nursing Home Operations Committee meeting at 8:27 a.m. Motion carried.

North Central Health Care Nursing Home Combing Statement of Revenue and Expenses

For the Period Ending January 31, 2017

	Current Month 579 Acutal PPD	Current 4 Month 629 Budget PPD	Current 3 Month Variance (PPD)	YTD 578 Actual PPD	4 YTD 6293 Budget PPD	3 YTD Variance (PPD)	Prior YTD 6441 Actual PPD
Revenue							
Net Patient Services Revenue:							
Daily Services Ancillary Services	\$1,453,492 \$279,761	\$1,478,061 \$338,000		\$1,453,492 \$279,761	\$1,478,061 \$338,000		\$1,526,272 \$397,040
Total Net Patient Services Revenue	\$1,733,253 \$299.6	5 \$1,816,061 \$288.58	\$11.08	\$1,733,253 \$299.66	\$1,816,061 \$288.58	\$11.08	\$1,923,312 \$298.60
Other Revenue							
County Appropriation Department and Other Revenue	\$141,667 \$153,375	\$141,667 \$136,543		\$141,667 \$153,375	\$141,667 \$135,543		\$141,667 \$38,936
Total Other Revenue	\$295,042 \$51.0	1 \$278,210 \$44.21	\$6.80	\$295,042 \$51.01	\$277,210 \$44.05	\$6.96	\$180,603 \$28.04
Total Revenue	\$2,028,295 \$350.6	7 \$2,094,271 \$332.79	\$17.88	\$2,028,295 \$350.67	\$2,093,271 \$332.63	\$18.04	\$2,103,915 \$326.64
Expenses							
Direct Expenses Indirect Expenses	\$1,494,635 \$619,322	\$1,488,746 \$669,985		\$1,494,635 \$619,322	\$1,488,746 \$669,985		\$1,847,688 \$621,459
Total Expenses	\$2,113,957 \$365.4	8 \$2,158,731 \$343.04	\$22.45	\$2,113,957 \$365.48	\$2,158,731 \$343.04	\$22.45	\$2,469,147 \$383.35
Donations and Gifts Nonoperating Gains/(Losses) Total Nonoperating Gains/(Losses)	\$180 \$0 \$180 \$0.0	\$0 \$0 3 \$0 \$0.00	\$0.03	\$180 \$0 \$180 \$0.03	\$0 \$0 \$0 \$0.00		\$553 \$0 \$0.00 \$553
Excess Revenue (Expenses)	(\$85,482) (\$14.7	8) (\$64,459) (\$10.24	(\$4.54)	(\$85,482) (\$14.78) (\$65,459) (\$10.40) (\$4.38)	(\$364,679) (\$56.62)

NORTH CENTRAL HEALTH CARE MEDICARE DAYS BY RUG CATEGORY 2017

RUG CATEGORY	RUG RATE	ACTUAL DAYS January	BUDGET DAYS January	ACTUAL REVENUE January	BUDGET REVENUE January	YTD ACTUAL DAYS	YTD BUDGET DAYS	YTD ACTUAL REVENUE	YTD BUDGET REVENUE
RUX	\$736.29	0	0	\$0	\$0	0	0	\$0	\$0
RUL	\$720.25	0	0	\$0	\$0	0	0	\$0	\$0
RVX	\$655.35	0	0	\$0	\$0	0	0	\$0	\$0
RVL RHX	\$587.96 \$593.76	0	0 4	\$0 \$0	\$0	0	0 4	\$0 \$0	\$0 \$2,521
RHL	\$529.58	0	0	\$0 \$0	\$0	0	0	\$0 \$0	\$0
RMX	\$544.67	0	4	\$0	\$2,313	0	4	\$0	\$2,313
RML	\$499.74	0	0	\$0	\$0	0	0	\$0	\$0
RLX	\$478.34	0	0	\$0	\$0 \$00.700	0	0	\$0	\$0 \$00.700
RUC RUB	\$558.20 \$558.20	108 118	48 127	\$60,286 \$65,868	\$26,786 \$71,113	108 118	48 127	\$60,286 \$65,868	\$26,786 \$71,113
RUA	\$466.74	19	40	\$8,868	\$18,829	19	40	\$8,868	\$18,829
RVC	\$478.86	112	121	\$53,632	\$58,159	112	121	\$53,632	\$58,159
RVB	\$414.68	52	74	\$21,563	\$30,817	52	74	\$21,563	\$30,817
RVA RHC	\$413.08	18 23	51 13	\$7,435 \$9,597	\$21,050	18 23	51 13	\$7,435 \$9,597	\$21,050
RHB	\$417.27 \$375.55	20	17	\$9,597 \$7,511	\$5,316 \$6,379	20	17	\$9,597 \$7,511	\$5,316 \$6,379
RHA	\$330.62	0	4	\$0	\$1,404	0	4	\$0	\$1,404
RMC	\$366.57	0	32	\$0	\$11,675	0	32	\$0	\$11,675
RMB	\$344.11	13	0	\$4,473	\$0	13	0	\$4,473	\$0
RMA RLB	\$283.14	0	0	\$0 \$0	\$0 \$0	0	0	\$0 \$0	\$0 \$0
RLA	\$356.40 \$229.65	0	0	\$0 \$0	\$0 \$0	0	0	\$0 \$0	\$0 \$0
ES3	\$672.21	0	42	\$0	\$28,546	0	42	\$0	\$28,546
ES2	\$526.20	0	0	\$0	\$0	0	0	\$0	\$0
ES1	\$470.05	0	0	\$0	\$0	0	0	\$0	\$0
HE2	\$454.00	0 41	0	\$0	\$0 \$0	0 41	0	\$0	\$0 \$0
HE1 HD2	\$376.99 \$425.12	16	0	\$15,457 \$6,802	\$0 \$0	16	0	\$15,457 \$6,802	\$0 \$0
HD1	\$354.53	0	18	\$0	\$6,474	0	18	\$0	\$6,474
HC2	\$401.05	0	0	\$0	\$0	0	0	\$0	\$0
HC1	\$335.27	0	6	\$0	\$2,136	0	6	\$0	\$2,136
HB2 HB1	\$396.24 \$332.06	0	0 6	\$0 \$0	\$0 \$2,115	0	0 6	\$0 \$0	\$0 \$2,115
LE2	\$332.06 \$412.28	0	0	\$0 \$0	\$2,115 \$0	0	0	\$0 \$0	φ2,115 \$0
LE1	\$344.90	0	0	\$0	\$0	0	0	\$0	\$0
LD2	\$396.24	0	0	\$0	\$0	0	0	\$0	\$0
LD1	\$332.06	0	0	\$0	\$0	0	0	\$0	\$0
LC2 LC1	\$348.11 \$293.55	0	0	\$0 \$0	\$0 \$0	0	0	\$0 \$0	\$0 \$0
LB2	\$330.46	0	0	\$0 \$0	\$0 \$0	0	0	\$0 \$0	\$0 \$0
LB1	\$280.72	1	0	\$281	\$0	1	0	\$281	\$0
CE2	\$367.36	0	0	\$0	\$0	0	0	\$0	\$0
CE1	\$338.48	6	0	\$2,031	\$0	6	0	\$2,031	\$0
CD2 CD1	\$348.11 \$319.23	0 1	0	\$0 \$319	\$0 \$0	0 1	0	\$0 \$319	\$0 \$0
CC2	\$319.23 \$304.78	0	0	\$319 \$0	\$0 \$0	0	0	\$319 \$0	\$0 \$0
CC1	\$282.32	0	0	\$0	\$0	0	0	\$0	\$0
CB2	\$282.32	0	0	\$0	\$0	0	0	\$0	\$0
CB1	\$261.47	0	0	\$0	\$0	0	0	\$0	\$0
CA2 CA1	\$239.00 \$222.96	0	0	\$0 \$0	\$0 \$0	0	0	\$0 \$0	\$0 \$0
BB2	\$253.44	0	0	\$0 \$0	\$0 \$0	0	0	\$0 \$0	\$0 \$0
BB1	\$242.21	0	0	\$0	\$0	0	0	\$0	\$0
BA2	\$210.12	0	0	\$0	\$0	0	0	\$0	\$0
BA1	\$200.50	0	0	\$0	\$0	0	0	\$0	\$0
PE2 PE1	\$338.48 \$322.43	0	0	\$0 \$0	\$0 \$0	0	0	\$0 \$0	\$0 \$0
PD2	\$319.23	0	0	\$0 \$0	\$0 \$0	0	0	\$0 \$0	\$0 \$0
PD1	\$303.18	0	0	\$0	\$0	0	0	\$0	\$0
PC2	\$274.30	0	0	\$0	\$0	0	0	\$0	\$0
PC1	\$261.47	7	10	\$1,830	\$2,554	7	10	\$1,830	\$2,554
PB2 PB1	\$232.59 \$222.96	0	0	\$0 \$0	\$0 \$0	0	0	\$0 \$0	\$0 \$0
PA2	\$222.96 \$192.48	0	0	\$0 \$0	\$0 \$0	0	0	\$0 \$0	\$0 \$0
PA1	\$184.45	0	0	\$0	\$0	0	0	\$0	\$0
TOTAL		555	620	\$265,954	\$295,666	555	620	\$265,954	\$298,187
Average Reimbu Average Patients		Day		\$479.20 17.9	\$476.88 20.0			\$479.20 17.9	\$480.95 20.0

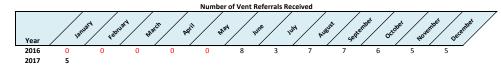
North Central Health Care Nursing Home Patient Days By Payor Mix-2017

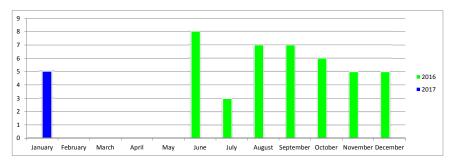
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Medicaid		70.73%	4743	75.37%) #DIV/0!		0 #DIV/0!		#DIV/0!		#DIV/0!		0 #DIV/0!		0 #DIV/0!				
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Occupancy	77.7%		84.6%		0.0%	6	0.0%	6	0.0%		0.0%		0.09	6	0.0	%				
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Occupancy	0.0%		0.0%		0.0%	6	0.0%	6	0.0%	,	0.0%		0.09	6	0.0	%				
	Sept Actual Days %		udget ays	%	October Actual Days	%	Budget Days	%	November Actual Days	%	Budget Days	%	Decemb e Actual Days	er %	Budget Days	%	YTD Actual Days		Budget Days	%
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Commercia	al 0 #E	DIV/0!	0	#DIV/0!	() #DIV/0!	() #DIV/0!	C	#DIV/0!	0	#DIV/0!		0 #DIV/0!		0 #DIV/0!	390	6.74%	279	4.43%
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Occupancy	0.0%		0.0%		0.0%	6	0.0%	6	0.0%		0.0%		0.09	6	0.0	%	77.7%		84.6%	

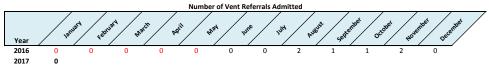
Methods 19.07 Methods 19.07 No. No.	County	Referral Date	Source of Reference	Vent	PAC	LTC	LBL	Admitted	Admission Date if Admitted	Reason if Not Admitted	Competition	Payer Source
Surgest 17/72	Marathon	1/3/17	Hospice	No	Yes	No	No	Yes				VA/Hospice
March 12,127	Marathon	1/3/17	Hospice	No	Yes	No	No	Yes	1/25/17			VA/Hospice
Marchane 1671 1672 1673 1674 1675 167												
Marcelless 1,427 STC No No No No No No No N										Went to Competition	Hospice House	'
Montanion July 12									1/5/17			
Manageries 12/17 Merica from St. 10												
Marterion 1/5/77 Fuerby No No No No No No No No												
March 19/17 Aroll No No No No No No No												
Macritude 15/17									1/6/17	NO LBL BEDS AVAILABLE		
Machemon 15/17 1997 19												
Marshon 15/17												
Marbon 1/1/17												
Martellon 1/1/17									1/1//1/	No Payor Source		
Marstrom 1,9727 ANNI No No No No No No No Medicard Medi												
Marshon 1,672 AWH No No No Yes No											Inpatient Rehab	
Margin M	Marathon		AWH	No			Yes	Yes	1/24/17		·	Medicare A
Wood 1,5/17	Marathon	1/6/17	AWH	No	No	No	Yes	No		Went Home		Medicare/Managed
Marshon 1,9673		1/6/17	Select Spec - Milw St Lukes	Yes	No		No	No		Went to Competition	Glen Lake,IL vent	
Marshon 1,9673	Wood	1/9/17					No	No				Insurance
Marston 19/37	Marathon			No					1/10/17			
Marathon 1/3/17	Marathon	1/9/17	AWH	No		Yes	No	Yes	1/13/17		_	Medicare A
Marathon 1/10/17 AWH No No No No No No No N	Portage	1/9/17	AWH	No	Yes	No	No	No		Went Home		Medicare/Managed
Marsthon 1/10/17 AWH No No No No No No No N												
Marathon 1/10/17						No						
1/10/17						Yes						
Marathon 1/10/17	Marathon											
Marathon 1/10/17 STC No Ves No No No Ves No No No Ves No No No Ves No No No No Medicare A Marathon 1/11/17 AWH No No Ves No No No West to Competition Wausau Manor Medicare A Marathon 1/11/17 AWH No No No No No West to Competition Wausau Manor Medicare A Marathon 1/12/17 AWH No No No No No West to Competition Remes Medicare A Marathon 1/12/17 AWH No No No No No No West to Competition Remes Medicare A Marathon 1/12/17 AWH No No No No No No No N												
Marathon 1711/17 STC No Ves No No Medicare A												
Marathon 1/11/17										Went to Competition	Pride TLC	
Marathon 1/11/17												
Marathon 1/11/17	Marathon								1/16/17	0.1.60		
Marathon 1/11/17	Manathan										14/	
Marathon 1/12/17												
Marathon 1/12/17											Rennes	
Marathon 1/12/17									1/12/17	No Payor Source		
1/13/17 Select Spec: Millw Yes No No No No No No No N												
Wood 1/13/17	Warathon								1/14/1/	Expired		
Marathon 1/13/17 AWH No Yes No No No No Went to Competition Afrium Self Pay Marathon 1/13/17 STC No Yes No No No No Went to Competition Rennes Medicare/Managed Marathon 1/13/17 AWH No Yes No No No No Went to Competition CBRF/ALF Medicare A Marathon 1/15/17 AWH No Yes No No No No No No No Ment to Competition CBRF/ALF Medicare A Marathon 1/15/17 AWH No Yes No No No No No No No N	Wood											
Marathon 1/13/17 STC No Yes No No No No Went to Competition Rennes Medicare/Managed											Atrium	
Marathon 1/13/17 AWH No Yes No No No No Yes 1/19/17 STC No Yes No No Yes 1/19/17 STC No Yes No No Yes 1/19/17 Sloes-Marshfield No Yes No No Yes 1/18/17 Select-Spec-Mad No Yes No No Yes 1/18/17 AWH No No Yes 1/18/17 AWH No Yes No No Yes 1/18/17 AWH No No Yes 1/18/17 AWH No Yes No No Yes No No Went to Competition Stayed at the hospital VA/Hospice Marathon 1/18/17 AWH No Yes No No No Went to Competition Stayed at the hospital VA/Hospice Marathon 1/18/17 AWH No Yes No No No Went to Competition Stayed at the hospital VA/Hospice Marathon 1/18/17 AWH No Yes No No No No No No No N			STC								Rennes	
Marathon 1/16/17 AWH No Yes No No No No No No No N	Marathon	1/13/17	AWH	No			No	No		Went to Competition	CBRF/ALF	Medicare A
Langlade 1/16/17		1/15/17	STC	No	Yes	No	No	Yes	1/19/17			MA/Hospice
Marathon 1/16/17	Marathon	1/16/17	AWH	No	Yes	No	No	No		No Skilled Needs		Medicaid
Marathon 1/16/17	Langlade			No	Yes	No	No	No		Out of Network		Medicare/Managed
Marathon 1/16/17												
Marathon 1/16/17												
Marathon 1/16/17 AWH No Yes No No Yes 1/18/17 Marathon 1/16/17 AWH No Yes No No Yes 1/18/17 Medicare/Managed Marathon 1/16/17 AWH No Yes No No No Went to Competition Benedictine Medicare/Managed Marathon 1/16/17 AWH No No No No Went to Competition Benedictine Medicare/Managed Marathon 1/17/17 AWH No No No No Medicare/Managed Oneida 1/17/17 AWH No No Yes No No Went to Competition stayed at the hospital VA/Hospice Marathon 1/18/17 AWH No No Yes No No No Ment to Competition Tomah VA/Hospice Marathon 1/18/17 AWH No No No No No No <t< td=""><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></t<>												
Marathon 1/16/17												
Marathon 1/16/17 AWH No Yes No No No Went to Competition Benedictine Medicare/Managed Marathon 1/17/17 AWH No No No No No No Medicare/Managed Lincoln 1/17/17 St Joes - Marshfield No Yes No No No Went to Competition stayed at the hospital VA/Hospice Oneida 1/17/17 AWH No No No No Went to Competition Tomah VA/Hospice Marathon 1/18/17 AWH No No </td <td></td>												
Marathon 1/17/17									1/18/17	West to Co. 131	Dana P. C.	
Lincoln 1/17/17 St Joes - Marshfield No Yes No No No No Went to Competition Stayed at the hospital VA/Hospice											Benedictine	
Oneida 1/17/17 AWH No No Yes No No Went to Competition Tomah VA/Hospice Marathon 1/18/17 AWH No Yes No No No No LBL Beds Available Medicare Rock 1/18/17 Select Spec -Mad Yes No No No No Skilled Needs (weaned from vent) Medicare/Managed Marathon 1/18/17 STC No Yes No No No Out of County(INA is Shawano Co.) Medicare Lincoln 1/18/17 AWH Yes No No No No Went Home Medicare Marathon 1/19/17 AWH No Yes No No Yes 1/23/17 Ment Home Medicare A Marathon 1/19/17 STC No Yes No No Yes 1/21/17 Medicare A Marathon 1/19/17 AWH No Yes No No Yes No											stayed at the besnit-1	
Marathon 1/18/17												
Rock 1/18/17 Select Spec -Mad Yes No Medicare A Medicare A Medicare A Medicare A Marathon 1/19/17 AWH No Yes No No Yes 1/23/17 Medicare A No No Yes 1/24/17 Medicare A Medicare A Medicare A No No No Yes 1/24/17 No											TOTIIdii	
Marathon 1/18/17 STC No Yes No No No No Out of County(MA is Shawano Co.) Medicard Lincoln 1/18/17 AWH Yes No No No Went Home Medicare A Marathon 1/19/17 AWH No Yes No No Yes 1/23/17 Marathon 1/19/17 STC No Yes No No Yes 1/21/17 Marathon 1/19/17 AWH No Yes No No Yes 1/24/17 Marathon 1/20/17 AWH No No Yes No No No LBL Beds Available Medicare A Marathon 1/20/17 STC No No No No Staffing Medicare A Marathon 1/20/17 STC No No No No No No Staffing Self Pay Marathon 1/20/17 AWH No Yes												
Lincoln 1/18/17 AWH Yes No No No Went Home Medicare A Marathon 1/19/17 AWH No Yes No Yes 1/23/17 Medicare A Marathon 1/19/17 STC No Yes No No Yes 1/21/17 Marathon 1/19/17 AWH No Yes No No Yes No Medicare A Marathon 1/20/17 AWH No No Yes No No No LBL Beds Available Medicare/Managed Marathon 1/20/17 STC No Yes No No Staffing Medicare A Marathon 1/20/17 STC No No No Yes 1/26/17 Marathon 1/20/17 AWH No Yes Yes 1/26/17												
Marathon 1/19/17 AWH No Yes No Yes 1/23/17 Medicare A Marathon 1/19/17 STC No Yes No Yes 1/21/17 Medicare A Marathon 1/19/17 AWH No Yes No Yes 1/24/17 Marathon 1/20/17 AWH No No No Yes No No LBL Beds Available Medicare/Managed Marathon 1/20/17 STC No No No Staffing Medicare A Marathon 1/20/17 STC No No Yes 1/26/17 Marathon 1/20/17 AWH No Yes Yes 1/26/17										, ,		
Marathon 1/19/17 STC No Yes No Yes 1/21/17 Medicare A Marathon 1/19/17 AWH No Yes No Yes 1/24/17 Medicare A Marathon 1/20/17 AWH No No No No LBL Beds Available Medicare/Managed Marathon 1/20/17 STC No No No No Staffing Medicare A Marathon 1/20/17 STC No No No Yes 1/26/17 Marathon 1/20/17 AWH No Yes No No Yes 1/26/17									1/23/17	TO CHOICE		
Marathon 1/19/17 AWH No Yes No Yes 1/24/17 Medicare A Marathon 1/20/17 AWH No No No Yes No No LBL Beds Available Medicare A Marathon 1/20/17 STC No Yes No No Staffing Medicare A Marathon 1/20/17 STC No No No Yes Yes 1/26/17 Marathon 1/20/17 AWH No Yes 1/26/17 Medicaid												
Marathon 1/20/17 AWH No No Yes No No LBL Beds Available Medicare/Managed Marathon 1/20/17 STC No Yes No No Staffing Medicare A Marathon 1/20/17 STC No No No Yes 1/26/17 Marathon 1/20/17 AWH No Yes No Yes 1/26/17												
Marathon 1/20/17 STC No Yes No No No Staffing Medicare A Marathon 1/20/17 STC No No No Yes 1/26/17 Salf Pay Marathon 1/20/17 AWH No Yes No No Yes 1/26/17									-,,,	No LBL Beds Available		
Marathon 1/20/17 STC No No Yes Yes 1/26/17 Self Pay Marathon 1/20/17 AWH No Yes No No Yes 1/26/17 Medicaid												
Marathon 1/20/17 AWH No Yes No Yes 1/26/17 Medicaid									1/26/17			
			AWH									
-,, VAIII WIII WORKE WICH CAT	Marathon	1/20/17	AWH	No	Yes	No	No	No		Went to Competition	VA in Milwaukee	Medicare A

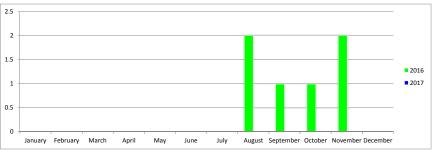
County	Referral Date	Source of Reference	Vent	PAC	LTC	LBL	Admitted	Admission Date if	Reason if Not Admitted	Competition	Payer Source
								Admitted			
Marathon	1/21/17	AWH	No	Yes	No	No	Yes	1/23/17			Medicare A
Lincoln	1/23/17	St Joes - Marshfield	No	No	No	Yes	No		No LBL Beds Available		Medicare/Managed
Marathon	1/23/17	AWH	No	Yes	No	No	No		Patient Non Compliance		Medicaid
Marathon	1/23/17	AWH	No	Yes	No	No	Yes	1/25/17			Medicare/Managed
Marathon	1/23/17	AWH	No	No	No	Yes	Yes	1/26/17			Medicare A
Marathon	1/23/17	St Joes - Marshfield	No	Yes	No	No	No		Went to Competition	CBRF/ALF	
Vilas	1/24/17	AWH	No	Yes	No	No	No		Went Home		Medicaid
Marathon	1/24/17	AWH	No	Yes	No	No	Yes	1/26/17			Insurance
Dane	1/24/17	Select Spec -Mad	No	Yes	No	No	No		Went to Competition	Trach SNF	Medicaid
Marathon	1/25/17	AWH	No	Yes	No	No	No		No PAC Beds Available		Medicaid
	1/25/17	ND VA Hospital	No	Yes	No	No	No		Out of County		VA
Marathon	1/26/17	AWH	No	Yes	No	No	No		No PAC Beds Available		Medicare/Managed
Marathon	1/26/17	STC	No	Yes	No	No	No		No PAC Beds Available		Medicare A
Marathon	1/26/17	AWH	No	Yes	No	No	No		No PAC Beds Available		Medicare/Managed
Marathon	1/26/17	AWH	No	Yes	No	No	Yes	1/27/17			Insurance
Marathon	1/27/17	AWH	No	Yes	No	No	No		Out of Network		Medicare/Managed
Marathon	1/27/17	AWH	No	Yes	No	No	Yes	1/31/17			Medicare A
Marathon	1/30/17	AWH	No	Yes	No	No	No		No Payor Source		
Marathon	1/30/17	Family	No	No	Yes	No	Yes	1/31/17			Medicaid
Marathon	1/31/17	STC	No	Yes	No	No	No		Acuity Too High		Medicare A
Marathon	1/31/17	AWH	No	No	No	Yes	No		No LBL Beds Available		Medicare A
Marathon	1/31/17	BHS	No	Yes	No	No	No		No Skilled Needs		Medicare/Managed

					Nur	nber of Ref	errals Recei	ived					
Year	January			/							doe' Moves		nber
2015	80	54	79	40	68	63	59	67	77	77	66	46	
2016	61	69	70	36	57	40	38	82	83	73	75	64	
2017	90												
	90												
	80		A										
	70					/		17					
	60												
	50												
	40			V /							- Year		
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					Perce	ntage of Re	ferrals Adn	nitted				
Year	Januar	, Y febri	Mark	er Ap					yst gente	nber Octi	hove hove	December December
2015 53	.80%	51.90%	44.30%	45.00%	40.60%	39.70%	44.10%	37.30%	20.80%	44.20%	47.00%	19.60%
2016 42	.60%	43.50%	38.60%	58.33%	36.84%	25.00%	50.00%	37.80%	27.00%	28.77%	16.00%	30.00%
2017 36	.67%											
50 40 30 20 10	0.00% - 0.00% - 0.00% - 0.00% - 0.00% - 0.00% - 0.00% - entage o	f Referrals A	Admitted								——Year ——2015 ——2016	

