

NORTH CENTRAL COMMUNITY SERVICES PROGRAM BOARD NURSING HOME OPERATIONS COMMITTEE

May 24, 2017 7:30 AM North Central Health Care – Board Room

Present:	X	Jean Burgener	X	Margaret Donnelly
	X	Bill Metter	X	Bill Miller

Also Present: Michael Loy, Kim Gochanour, Brenda Glodowski, Sue Matis

Meeting was called to order at 7:34 a.m.

Public Comment for Matters Appearing on the Agenda

- No public comment(s) made.

Approval of 04/26/17 Nursing Home Operations Committee Meeting Minutes

- **Motion**/second, Miller/Donnelly, to approve the 04/26/17 Nursing Home Operations Committee meeting minutes. Motion carried.

Financial Report – B. Glodowski

- April ended with a positive gain of \$15,000.
- Census was 182 from our target of 203. Average Medicare census was 14 compared to our target of 20.
- Expenses including salaries, benefits, and indirect expenses are down.
- We are \$75,480 ahead of target for the month and \$123,920 ahead of target year to date. Our goal continues to strive to bring the deficit down each month so that it is zero by end of year.
- During April we did not utilize contract labor but will have some contract labor expense in May due to several open positions on Post-Acute Care. With vacations during the summer and orientation of new employees we may see additional contract labor expense during the next several months. We are actively interviewing to fill open positions including reaching out to previous employees to explore interest in returning. CNA's have responded well when asked each to pick up an additional 4 hours per week of their choosing. Nurses are being asked to do the same.
- In May there will be an unanticipated expense of \$23,000 for the nursing home consultant, Clifton, Larson, Allen. This expense is incurred at the direction of the County and was approved by the NCCSP Board.

Senior Executive Nursing Home Operations and Quality Report – K. Gochanour

- March and April are trending high with referrals compared to 2015 and 2016. Continuing to receive vent referrals. Some bed availability constraints due to several with longer rehab stays.
- Successfully submitted the quarterly payroll based journal system electronically. Working to submit on a monthly basis.
- On the CMS website we now have a value based readmission rate report which was shared with the committee. Our rates for the last 2 quarters are below the national readmission rate.

- Connie Glienecke will begin June 12 as the Director of Nursing at Mount View Care Center. Connie had previously been the DON a few years ago. She brings over 20 years of experience and is already gathering data and developing a plan for when she starts.
- Received a grant from CMS for the Stop Starting It Dementia Training program and are beginning to set up dates and locations.
- Have been celebrating National Nursing Home Week. Last week's theme was Yellow Brick Road with many staff participating. This week began with a Kickball Tournament on the front lawn. Tomorrow is a talent show at 2 p.m. A Brat Fry on Friday will finish the week. Staff and residents have been enjoying each activity.
- One of our long term cooks, Lynn Westermeyer, passed away unexpectedly on Sunday. This has affected both staff and residents a great deal. On Friday, staff will be filling in for many food service staff so they can attend the funeral. Staff are also planning a memorial for Lynn on the patio by the nursing home. She will be missed greatly.
- We are working on preparing for our upcoming annual survey. Our staff educator has created new audits and is working to prepare staff. Terry Szews is working on the Mega Rule implementation, updating policies, etc.
- We were notified recently by Security Health that we are one of their preferred providers.

Nursing Home Readmission Rate – K. Gochanour

- The Skilled Nursing Facility Value-Based Purchasing Program. Our Standardized Readmission Rate for the first quarter of 2017 was 15.88 compared to the national average of 19.31. Our second quarter rate was 17.60 compared to the national average of 19.09.
- As part of the Aspirus Readmission Group (six facilities) Mount View Care Center's First Quarter data indicated 8.96% readmission rate compared to the group average rate of 22.76%. Mount View had a 12.5% rate for avoidable hospitalizations compared to the group average of 47.82%. We are pleased with the comparable data but continue to strive to make improvements.
- It was suggested that we share our readmission rates with admitting physicians.

Nursing Home Compare Five-Star Ratings Report – K. Gochanour

- An improvement in our Five Star Ratings is anticipated with the next Quality Measure Data update in September.

Update on Mount View Care Center Committee Discussion

- Clifton, Allen, Larson completed a clinical visit recently interviewing staff, reviewing MDS, etc. Feedback indicated staffing ratios are good, expressed concerned about connectivity with our electronic health record and understands we are working with IT to remedy these issues. A written report will be provided. Financial review is also being finalized.
- Next meeting will be May 31.

Discussion and Future Agenda Items

- Aspirus is tracking excess days in the hospital. The most frequent reason for excess days was due to no available SNF beds. More details will be provided at a future meeting.
- Patient Overall Satisfaction scores are 85% and trending to date in May at 82.5%. We are celebrating with all staff today by providing ice cream treats.
- June 23 meeting of the Committee will begin at 7:30 a.m.

Motion/second, Metter/Miller, to adjourn the Nursing Home Operations Committee meeting at 8:18 a.m. Motion carried.