

OFFICIAL NOTICE AND AGENDA

of a meeting of the Nursing Home Operations Committee to be held at North Central Health Care 1100 Lake View Drive, Wausau, WI 54403, Board Room at 7:30 am on Wednesday, May 24th, 2017

In addition to attendance in person at the location described above, Board members and the public are invited to attend by telephone conference. Persons wishing to attend the meeting by phone should contact Debbie Osowski at 715-848-4405 24 hours prior to the start time of the meeting for further instructions. Any person planning to attend this meeting who needs some type of special accommodation in order to participate should call the Administrative Office at 715-848-4405. For TDD telephone service call 715-845-4928.

- Call to Order 1.
- 2. Public Comment for Matters Appearing on the Agenda
- 3. ACTION: Approval of 04/26/17 Nursing Home Operations Committee Meeting Minutes

d.

- 4. Financial Report
- Senior Executive Nursing Home Operations and Quality Report K. Gochanour 5.
 - Demonstrated quality a.
- Regulatory compliance
- Fiscal responsibility Resident/family expectations b. e.
- Strong human relations c.
- Nursing Home Readmission Rate K. Gochanour 6.
- Nursing Home Compare Five-Star Ratings Report K. Gochanour 7.
- Update on Mount View Care Center Committee Discussions K. Gochanour 8.
- 9. Discussion and Future Agenda Items
- 10. Adjourn

Presiding Officer or Designee

NOTICE POSTED AT: North Central Health Care COPY OF NOTICE DISTRIBUTED TO: Wausau Daily Herald, Antigo Daily Journal, Tomahawk Leader, Merrill Foto News, Langlade, Lincoln & Marathon County Clerks Offices

DATE: 05/19/17 TIME: 1:00 p.m. BY: D. Osowski



NORTH CENTRAL COMMUNITY SERVICES PROGRAM BOARD NURSING HOME OPERATIONS COMMITTEE

| April 26, 20 | 17 | 7:30 AM | Nort | h Central Health Care – Board Room |
|--------------|-----|---------------|------|------------------------------------|
| Present: | X | Jean Burgener | x | Margaret Donnelly |
| | EXC | Bill Metter | x | Bill Miller |

Also Present: Michael Loy, Kim Gochanour, Brenda Glodowski, Sue Matis, Sheila Zblewski, Laura Scudiere

Meeting was called to order at 7:35 a.m.

Public Comment for Matters Appearing on the Agenda

• No public comment(s) made.

Approval of 03/24/17 Nursing Home Operations Committee Meeting Minutes

• **Motion**/second, Donnelly/Miller, to approve the 03/24/17 Nursing Home Operations Committee meeting minutes. Motion carried.

Financial Report – B. Glodowski

- March saw a deficit of \$55,369.
- Census averaged 184 which was slightly lower than February; target is 203. Medicare census averaged 15; target is 20.
- Expenses overall are coming down however, health insurance for the organization for March was over target by \$211,000 with \$105,000 of that relating to the nursing home. Two high cost claims were received in March; one claim exceeded the stop loss of which \$296,000 will be received back but not until May.
 - Committee expressed concern with the potential lack of understanding by those not familiar with stop loss, claims processing, being self-funded, etc. and suggested a narrative and timeline be included with financials.
 - Generally we experience one or two high cost claims per year. Monthly reviews and calculations are completed to help manage potential liability. The Committee asked if there is a way to accrue this risk on a monthly basis rather than seeing the costs drastically fluctuate during the year.
- Overview of Nursing Home Variance-Actual to Budget Comparison was distributed and reviewed. Expenses are being managed although we continue to work to reduce expenses. We are about \$48,000 ahead of target.

Senior Executive Nursing Home Operations and Quality Report – K. Gochanour

- Have had great success with staffing since implementing 'OnShift' in December. We have reduced mandated shifts considerably and have implemented asking each staff to pick up an additional 4 hours per week.
- Recruitment is in progress for DON; proactively searching statewide for qualified candidates. Receiving good qualified CNA applicants. Currently we have 2.7 open Registered Nurse positions; RN recruitment is largest challenge as wages are not where they need to be. Contacting nursing students who will be taking LPN boards this summer to recruit and fill some positions as they pursue their RN degree.
- We remain at a 4 Star Quality Rating. Improved staffing data has not taken affect yet so anticipate being back at a 5 Star Staffing Rating which will also help our overall 5 Star Rating.
- Working on Mega Rule federal regulations; many policies to review.
- Clifton Larson Allen (CLA), the consultant company, was on site last week. They interviewed 8 staff, toured the facility, and were provided with a lot of information. CLA will return for a clinical site visit. Their final report is due July 1.
- Kim G. will be at the Leading Age conference next week.
- Cagney Martin is doing a fantastic job coordinating the in-house competency training. All are welcome to participate.
- We were encouraged to apply for a Civil Money Penalties Grant through the State. We were successful and were awarded \$23,000 for our Stop Starting It dementia training. We will be presenting the training in 12 locations over the next few years.
- Kristin Woller completed the Nursing Home Administration course; waiting to complete test.
- Brenda Glodowski will be provide an education session on how to read a profit and loss report, how to manage expenses, etc. for the MVCC Leadership team.

Update on Mount View Care Center Committee Discussion

- March meeting was excellent. Brenda provided education on Medicare and payer mix.
- Next meeting is tonight where we will talk about staffing.

Discussion and Future Agenda Items

• Discussed possibility of meeting on the 24th of May at 7:30 a.m. Confirmation email will be forwarded.

Motion/second, Donnelly/Miller, to adjourn the Nursing Home Operations Committee meeting at 8:08 a.m. Motion carried.

dko

North Central Health Care Nursing Home Combing Statement of Revenue and Expenses For the Period Ending April 30, 2017

| | Current Month Acutal | 5453 PPD | Current Month Budget | 6090 PPD | Current Month Variance (PPD) | YTD Actual | 22207 PPD | | 24360 PPD |) YTD Variance (PPD) | Prior YTD Actual | 24888 PPD |
|---|----------------------------|-------------|----------------------------|-------------|---------------------------------------|----------------------------|--------------|----------------------------|--------------|----------------------------|----------------------------|--------------|
| Revenue | | | | | | | | | | | | |
| Net Patient Services Revenue: | | | | | | | | | | | | |
| Daily Services Ancillary Services | \$1,374,572 \$262,512 | | \$1,458,753 \$313,517 | | | \$5,536,647 \$1,178,901 | | \$5,810,527 \$1,278,551 | | | \$5,983,839 \$1,949,208 | |
| Total Net Patient Services Revenue | \$1,637,084 | \$300.22 | \$1,772,270 | \$291.01 | \$9.20 | \$6,715,548 | \$302.41 | \$7,089,078 | \$291.01 | \$11.39 | \$7,933,047 | \$318.75 |
| Other Revenue | | | | | | | | | | | | |
| County Appropriation Department and Other Revenue | \$141,666 \$144,717 | | \$141,667 \$136,543 | | | \$566,665 \$607,039 | | \$566,667 \$546,172 | | | \$566,664 \$224,428 | |
| Total Other Revenue | \$286,383 | \$52.52 | \$278,210 | \$45.68 | \$6.84 | \$1,173,704 | \$52.85 | \$1,112,839 | \$45.68 | \$7.17 | \$791,092 | \$31.79 |
| Total Revenue | \$1,923,467 | \$352.74 | \$2,050,480 | \$336.70 | \$16.04 | \$7,889,252 | \$355.26 | \$8,201,917 | \$336.70 | \$18.56 | \$8,724,139 | \$350.54 |
| Expenses | | | | | | | | | | | | |
| Direct Expenses Indirect Expenses | \$1,296,111 \$612,213 | | \$1,451,962 \$658,727 | | | \$5,496,421 \$2,522,180 | | \$5,807,848 \$2,643,455 | | | \$7,019,364 \$2,274,286 | |
| Total Expenses | \$1,908,324 | \$349.96 | \$2,110,689 | \$346.58 | \$3.38 | \$8,018,601 | \$361.08 | \$8,451,303 | \$346.93 | \$14.15 | \$9,293,650 | \$373.42 |
| Donations and Gifts Nonoperating Gains/(Losses) Total Nonoperating Gains/(Losses) | \$129 \$0 \$129 | | \$0 \$0 \$0 | \$0.00 | \$0.02 | \$3,888 \$0 \$3,888 | \$0.18 | \$0 \$0 \$0 | \$0.00 | | \$2,168 \$0 \$2,168 | \$0.00 |
| Excess Revenue (Expenses) | \$15,272 | \$2.80 | (\$60,208) | (\$9.89) | \$12.69 | (\$125,461) | (\$5.65) | (\$249,385) | (\$10.24) | \$4.59 | (\$567,343) | (\$22.80) |

NORTH CENTRAL HEALTH CARE MEDICARE DAYS BY RUG CATEGORY 2017

| RUG CATEGORY | RUG RATE | ACTUAL DAYS April | BUDGET DAYS April | ACTUAL REVENUE April | BUDGET REVENUE April | YTD ACTUAL DAYS | YTD BUDGET DAYS | YTD ACTUAL REVENUE | YTD BUDGET REVENUE |
|------------------|----------------------|-------------------------|-------------------------|----------------------------|----------------------------|-----------------------|-----------------------|--------------------------|--------------------------|
| RUX | \$736.29 | 16 | 0 | \$11,781 | \$0 | 40 | 0 | \$29,452 | \$0 |
| RUL | \$720.25 | 0 | 0 | \$0 | \$0 | 0 | 0 | \$0 | \$0 |
| RVX | \$655.35 | 0 | 0 | \$0 \$0 | \$0 \$0 | 0 | 0 | \$0 \$0 | \$0 \$0 |
| RVL RHX | \$587.96 \$593.76 | 0 0 | 0 4 | \$0 \$0 | \$0 | 0 0 | 0 16 | \$0 \$0 | \$0 \$9,760 |
| RHL | \$529.58 | 0 | - 0 | \$0 \$0 | \$0 | 0 | 0 | \$0 | \$0,780 |
| RMX | \$544.67 | 0 | 4 | \$0 | \$2,238 | 0 | 16 | \$0 | \$8,953 |
| RML | \$499.74 | 0 | 0 | \$0 | \$0 | 0 | 0 | \$0 | \$0 |
| RLX | \$478.34 | 0 | 0 | \$0 | \$0 | 0 | 0 | \$0 | \$0 |
| RUC RUB | \$558.20 \$558.20 | 21 95 | 46 123 | \$11,722 \$53,029 | \$25,922 \$68,819 | 185 479 | 186 493 | \$103,267 \$267,378 | \$103,688 \$275,277 |
| RUA | \$466.74 | 42 | 39 | \$19,603 | \$18,222 | 129 | 156 | \$60,209 | \$72,888 |
| RVC | \$478.86 | 86 | 118 | \$41,182 | \$56,282 | 309 | 470 | \$147,968 | \$225,130 |
| RVB | \$414.68 | 56 | 72 | \$23,222 | \$29,823 | 342 | 288 | \$141,821 | \$119,292 |
| RVA | \$413.08 | 33 | 49 | \$13,632 | \$20,371 | 91 | 197 | \$37,590 | \$81,484 |
| RHC RHB | \$417.27 \$375.55 | 28 23 | 12 16 | \$11,684 \$8,638 | \$5,144 \$6,173 | 104 63 | 49 66 | \$43,396 \$23,660 | \$20,578 \$24,694 |
| RHA | \$330.62 | 0 | 4 | \$0,050 | \$1,359 | 9 | 16 | \$2,976 | \$5,435 |
| RMC | \$366.57 | 0 | 31 | \$0 | \$11,298 | 27 | 123 | \$9,897 | \$45,194 |
| RMB | \$344.11 | 0 | 0 | \$0 | \$0 | 13 | 0 | \$4,473 | \$0 |
| RMA | \$283.14 | 13 | 0 | \$3,681 | \$0 | 13 | 0 | \$3,681 | \$0 |
| RLB RLA | \$356.40 \$229.65 | 0 0 | 0 0 | \$0 \$0 | \$0 \$0 | 0 0 | 0 0 | \$0 \$0 | \$0 \$0 |
| ES3 | \$229.05 \$672.21 | 18 | 41 | پ و \$12,100 | \$0 \$27,625 | 18 | 164 | \$0 \$12,100 | \$0 \$110,500 |
| ES2 | \$526.20 | 0 | 0 | \$0 | \$0 | 0 | 0 | \$0 | \$0 |
| ES1 | \$470.05 | 0 | 0 | \$0 | \$0 | 0 | 0 | \$0 | \$0 |
| HE2 | \$454.00 | 0 | 0 | \$0 | \$0 | 0 | 0 | \$0 | \$0 |
| HE1 | \$376.99 | 0 | 0 | \$0 \$0 | \$0 \$0 | 79 | 0 | \$29,782 | \$0 \$0 |
| HD2 HD1 | \$425.12 \$354.53 | 0 0 | 0 18 | \$0 \$0 | \$0 \$6,265 | 32 3 | 0 71 | \$13,604 \$1,064 | \$0 \$25,060 |
| HC2 | \$401.05 | 0 | 0 | \$0 \$0 | \$0,205 \$0 | 0 | 0 | \$1,004 \$0 | \$23,000 \$0 |
| HC1 | \$335.27 | 0 | 6 | \$0 | \$2,067 | 0 | 25 | \$0 | \$8,267 |
| HB2 | \$396.24 | 0 | 0 | \$0 | \$0 | 0 | 0 | \$0 | \$0 |
| HB1 | \$332.06 | 0 | 6 | \$0 | \$2,047 | 3 | 25 | \$996 | \$8,188 |
| LE2 LE1 | \$412.28 \$244.00 | 0 0 | 0 0 | \$0 \$0 | \$0 \$0 | 0 0 | 0 0 | \$0 \$0 | \$0 \$0 |
| LET LD2 | \$344.90 \$396.24 | 0 | 0 | \$0 \$0 | \$0 \$0 | 0 | 0 | \$0 \$0 | \$0 \$0 |
| LD1 | \$332.06 | 0 | 0 | \$0 \$0 | \$0 \$0 | 0 | 0 | \$0 | \$0 \$0 |
| LC2 | \$348.11 | 0 | 0 | \$0 | \$0 | 0 | 0 | \$0 | \$0 |
| LC1 | \$293.55 | 0 | 0 | \$0 | \$0 | 5 | 0 | \$1,468 | \$0 |
| LB2 | \$330.46 | 0 | 0 | \$0 \$0 | \$0 | 0 | 0 | \$0 | \$0 \$0 |
| LB1 CE2 | \$280.72 \$367.36 | 0 0 | 0 0 | \$0 \$0 | \$0 \$0 | 1 0 | 0 0 | \$281 \$0 | \$0 \$0 |
| CE1 | \$338.48 | 0 | 0 | \$0 \$0 | \$0 \$0 | 7 | 0 | \$2,369 | \$0 \$0 |
| CD2 | \$348.11 | 0 | 0 | \$0 | \$0 | 0 | 0 | \$0 | \$0 |
| CD1 | \$319.23 | 0 | 0 | \$0 | \$0 | 1 | 0 | \$319 | \$0 |
| CC2 | \$304.78 | 0 | 0 | \$0 | \$0 | 0 | 0 | \$0 | \$0 |
| CC1 CB2 | \$282.32 | 0 0 | 0 0 | \$0 \$0 | \$0 \$0 | 0 0 | 0 0 | \$0 \$0 | \$0 \$0 |
| CB1 | \$282.32 \$261.47 | 0 | 0 | \$0 \$0 | \$0 \$0 | 7 | 0 | \$0 \$1,830 | \$0 \$0 |
| CA2 | \$239.00 | 0 | 0 | \$0 | \$0 | 0 | 0 | \$0 | \$0 \$0 |
| CA1 | \$222.96 | 0 | 0 | \$0 | \$0 | 0 | 0 | \$0 | \$0 |
| BB2 | \$253.44 | 0 | 0 | \$0 | \$0 | 0 | 0 | \$0 | \$0 |
| BB1 | \$242.21 | 0 | 0 | \$0 \$0 | \$0 \$0 | 0 | 0 | \$0 \$0 | \$0 \$0 |
| BA2 BA1 | \$210.12 \$200.50 | 0 0 | 0 0 | \$0 \$0 | \$0 \$0 | 0 0 | 0 0 | \$0 \$0 | \$0 \$0 |
| PE2 | \$338.48 | 0 | 0 | \$0 | \$0 \$0 | 0 | 0 | \$0 | \$0 |
| PE1 | \$322.43 | 0 | 0 | \$0 | \$0 | 9 | 0 | \$2,902 | \$0 |
| PD2 | \$319.23 | 0 | 0 | \$0 | \$0 | 0 | 0 | \$0 | \$0 |
| PD1 | \$303.18 | 0 | 0 | \$0 \$0 | \$0 | 0 | 0 | \$0 | \$0 \$0 |
| PC2 PC1 | \$274.30 \$261.47 | 0 0 | 0 9 | \$0 \$0 | \$0 \$2,471 | 0 13 | 0 38 | \$0 \$3,399 | \$0 \$9,886 |
| PC1 PB2 | \$261.47 \$232.59 | 0 | 9 | \$0 \$0 | \$2,471 \$0 | 13 | 38 0 | \$3,399 \$0 | \$9,886 \$0 |
| PB1 | \$222.96 | 0 | 0 | \$0 \$0 | \$0 \$0 | 0 | 0 | \$0 \$0 | \$0 \$0 |
| PA2 | \$192.48 | 0 | 0 | \$0 | \$0 | 0 | 0 | \$0 | \$0 |
| PA1 | \$184.45 | 0 | 0 | \$0 | \$0 | 0 | 0 | \$0 | \$0 |
| | | | | | | | | | |
| TOTAL | | 431 | 600 | \$210,272 | \$286,128 | 1982 | 2400 | \$945,881 | \$1,154,272 |
| Average Reimbu | | Day | | \$487.87 | \$476.88 | | | \$477.24 | \$480.95 |
| Average Patients | /Day | | | 14.4 | 20.0 | | | 16.5 | 20.0 |

North Central Health Care Nursing Home Patient Days By Payor Mix-2017

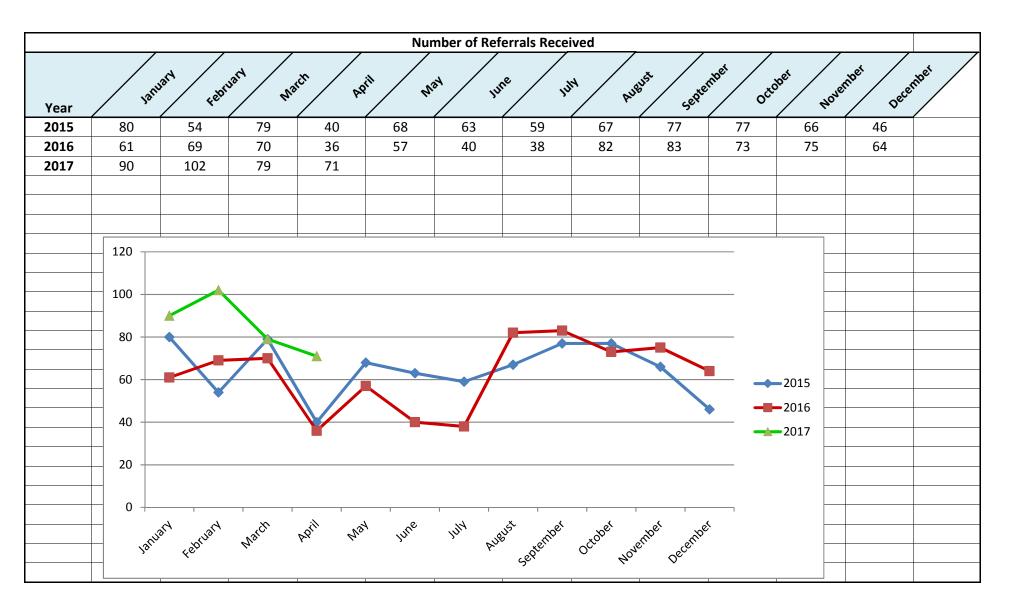
| A | lanuary Actual Days | % | Budget Days | % | February Actual Days | | Budget Days | % | March Actual Days | % | Budget Days | % | April Actual Days | | Budget Days | % |
|------------|----------------------------------|---------|----------------|---------|----------------------------|---------|----------------|---------|--------------------------------|---------|----------------|---------|--------------------------------|---------|----------------|---------|
| Self Pay | 748 | 12.93% | 651 | 10.34% | 675 | 12.82% | 588 | 10.34% | 755 | 13.24% | 651 | 10.34% | 581 | 10.65% | 630 | 10.34% |
| Commercial | 390 | 6.74% | 279 | 4.43% | 364 | 6.91% | 252 | 4.43% | 351 | 6.15% | 279 | 4.43% | 316 | 5.79% | 270 | 4.43% |
| Medicare | 555 | 9.60% | 620 | 9.85% | 535 | 10.16% | 560 | 9.85% | 461 | 8.08% | 620 | 9.85% | 431 | 7.90% | 600 | 9.85% |
| Medicaid | 4091 | 70.73% | 4743 | 75.37% | 3693 | 70.12% | 4284 | 75.37% | 4136 | 72.52% | 4743 | 75.37% | 4125 | 75.65% | 4590 | 75.37% |
| Total | 5784 | 100.00% | 6293 | 100.00% | 5267 | 100.00% | 5684 | 100.00% | 5703 | 100.00% | 6293 | 100.00% | 5453 | 100.00% | 6090 | 100.00% |
| Occupancy | 84.8% | | 92.3% | | 85.5% | | 92.3% | | 83.6% | | 92.3% | | 82.6% | | 92.3% | |

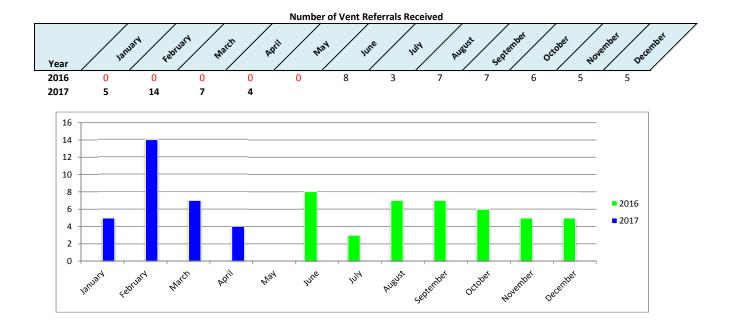
| Ma Act Day | tual | Budget Days % | June Actual Days % | Budget Days % | July Actual Days % | Budget Days % | | Budget Days % |
|-------------------------|----------|------------------|---------------------------------|------------------|---------------------------------|------------------|-----------|------------------|
| Self Pay | 0 #DIV/0 | ! 0 #DIV/0! | 0 #DIV/0! | 0 #DIV/0! | 0 #DIV/0! | 0 #DIV/0! | 0 #DIV/0! | 0 #DIV/0! |
| Commercial | 0 #DIV/0 | ! 0 #DIV/0! | 0 #DIV/0! | 0 #DIV/0! | 0 #DIV/0! | 0 #DIV/0! | 0 #DIV/0! | 0 #DIV/0! |
| Medicare | 0 #DIV/0 | ! 0 #DIV/0! | 0 #DIV/0! | 0 #DIV/0! | 0 #DIV/0! | 0 #DIV/0! | 0 #DIV/0! | 0 #DIV/0! |
| Medicaid | 0 #DIV/0 | 0 #DIV/0! | 0 #DIV/0! | 0 #DIV/0! | 0 #DIV/0! | 0 #DIV/0! | 0 #DIV/0! | 0 #DIV/0! |
| Total | 0 #DIV/0 | ! 0 #DIV/0! | 0 #DIV/0! | 0 #DIV/0! | 0 #DIV/0! | 0 #DIV/0! | 0 #DIV/0! | 0 #DIV/0! |
| Occupancy | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |

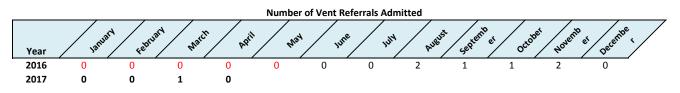
| | Sept Actual | | Budget | | October Actual | | Budget | | Novembe Actual | | | Budget | | | Decemb Actual | | Budget | | | YTD Actual | | | Budget | |
|------------|----------------|----------|--------|-----------|-------------------|-----------|--------|-----------|-------------------|---|---------|--------|----|---------|------------------|-----------|--------|----|---------|---------------|----|---------|--------|---------|
| | Days | % | Days | % | Days | % | Days | % | Days | % | 0 | Days | % | 6 | Days | % | Days | % | D | Days | 9 | 6 | Days | % |
| Self Pay | | 0 #DIV/0 | ! | 0 #DIV/0! | | 0 #DIV/0! | | 0 #DIV/0! | | 0 | #DIV/0! | | 0 | #DIV/0! | | 0 #DIV/0! | | 0 | #DIV/0! | 27 | 59 | 12.42% | 2520 | 10.34% |
| Commercial | | 0 #DIV/0 | ! | 0 #DIV/0! | | 0 #DIV/0! | | 0 #DIV/0! | | 0 | #DIV/0! | | 0 | #DIV/0! | | 0 #DIV/0! | | 0 | #DIV/0! | 14 | 21 | 6.40% | 1080 | 4.43% |
| Medicare | | 0 #DIV/0 | ! | 0 #DIV/0! | | 0 #DIV/0! | | 0 #DIV/0! | | 0 | #DIV/0! | | 0 | #DIV/0! | | 0 #DIV/0! | | 0 | #DIV/0! | 19 | 82 | 8.93% | 2400 | 9.85% |
| Medicaid | | 0 #DIV/0 | ! | 0 #DIV/0! | | 0 #DIV/0! | | 0 #DIV/0! | | 0 | #DIV/0! | | 0 | #DIV/0! | | 0 #DIV/0! | | 0 | #DIV/0! | 160 | 45 | 72.25% | 18360 | 75.37% |
| Total | | 0 #DIV/0 | ! | 0 #DIV/0! | | 0 #DIV/0! | | 0 #DIV/0! | | 0 | #DIV/0! | | 0 | #DIV/0! | | 0 #DIV/0! | | 0 | #DIV/0! | 222 | 07 | 100.00% | 24360 | 100.00% |
| Occupancy | 0.0 |)% | 0.0 | % | 0.0 | % | 0.0 | % | 0.09 | % | | 0.0 | 1% | | 0.0 | % | 0.0 | 0% | | 84 | 1% | | 92.3% | |

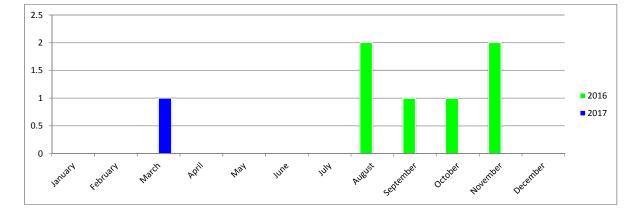
| County | Referral Date | Source of Reference | Vent | PAC | LTC | LBL | Admitted | Admission Date if Admitted | Reason if Not Admitted | Competition | Payer Source |
|------------|---------------|-----------------------------|------|-----|-----|-----|----------|----------------------------------|------------------------|---------------------------|------------------|
| ? | 3/1/17 | St Joes - Marshfield | No | Yes | No | No | No | , la litte | Acuity Too High | | ? |
| Eau Claire | 3/1/17 | Sacred Heart-EauClaire | Yes | No | No | No | No | | Acuity Too High | | Medicare A |
| Marathon | 3/1/17 | AWH | No | Yes | No | No | No | | Out of Network | | Medicare/Managed |
| Marathon | 3/1/17 | AWH | No | Yes | No | No | No | | Went to Competition | | Medicare A |
| Marathon | 3/1/17 | AWH | No | No | Yes | No | No | | Went to Competition | Colonial Manor | Medicare A |
| Marathon | 3/2/17 | AWH | No | No | Yes | No | No | | No LTC Beds Available | | Medicare A |
| Marathon | 3/2/17 | AWH | No | Yes | No | No | No | | Went Home | | Medicare/Managed |
| Marathon | 3/6/17 | AWH | No | Yes | No | No | No | | Acuity Too High | | Medicaid |
| Marathon | 3/6/17 | STC | No | Yes | No | No | No | | Acuity Too High | | Medicare A |
| Wood | 3/7/17 | VA Hospital Madison | No | Yes | No | No | No | | No PAC Beds Available | | VA |
| Marathon | 3/8/17 | AWH | No | No | Yes | No | No | | No LTC Beds Available | | Medicare A |
| Marathon | 3/8/17 | AWH | No | Yes | No | No | No | | Patient Non Compliance | | Medicare A |
| Winnebago | 3/8/17 | Select Spec - Milw St Lukes | Yes | No | No | No | No | | Went to Competition | Another SNF - decanulated | |
| Marathon | 3/8/17 | AWH | No | Yes | No | No | No | | Went to Competition | Rennes | Medicare A |
| Marathon | 3/9/17 | Pride TLC | No | Yes | No | No | No | | No PAC Beds Available | | Medicare A |
| Marathon | 3/9/17 | AWH | No | Yes | No | No | No | | Outstanding A/R | | Medicare A |
| Marathon | 3/9/17 | STC | No | No | Yes | No | No | | Went to Competition | Pride TLC | Medicaid |
| Marathon | 3/10/17 | AWH | No | No | No | Yes | No | | No LBL Beds Available | | Medicare A |
| Marathon | 3/10/17 | St Joes - Marshfield | No | No | Yes | No | No | | No LTC Beds Available | | Medicare A |
| Marathon | 3/10/17 | STC | No | No | Yes | No | No | | No LTC Beds Available | | Medicare A |
| Marathon | 3/10/17 | AWH | No | Yes | No | No | No | | Went Home | | Medicare A |
| Marathon | 3/13/17 | AWH | No | No | Yes | No | No | | No LTC Beds Available | | Medicare A |
| Wood | 3/13/17 | AWH | No | Yes | No | No | No | | Out of County | | |
| Marathon | 3/13/17 | AWH | No | Yes | No | No | No | | Out of Network | | Medicare A |
| Marathon | 3/13/17 | AWH | No | Yes | No | No | No | | Out of Network | | Medicare A |
| Marathon | 3/14/17 | AWH | No | No | Yes | No | No | | Expired | | Self Pay |
| Dane | 3/14/17 | Select Spec -Mad | Yes | No | No | No | No | | Expired | | |
| Lincoln | 3/14/17 | Amery Hospital & Clinic | No | No | No | Yes | No | | No LBL Beds Available | | Medicare A |
| Lincoln | 3/15/17 | AWH | No | Yes | No | No | No | | Out of County | | Medicare A |
| Marathon | 3/15/17 | Atrium | No | Yes | No | No | No | | Outstanding A/R | | Medicaid |
| Marathon | 3/16/17 | AWH | No | No | Yes | No | No | | No LTC Beds Available | | Medicare A |
| Marathon | 3/16/17 | AWH | No | Yes | No | No | No | | Went to Competition | Rennes | Medicaid |
| Marathon | 3/17/17 | AWH | No | Yes | No | No | No | | Out of Network | | Medicare A |
| Marathon | 3/17/17 | AWH | No | Yes | No | No | No | | Went Home | | Medicare/Managed |
| Marathon | 3/20/17 | AWH | No | No | Yes | No | No | | Expired | | Medicare A |
| Marathon | 3/20/17 | AWH | No | Yes | No | No | No | | Went to Competition | Rennes | Medicare A |
| Ontonagon | 3/20/17 | AWH | No | Yes | No | No | No | | Went to Competition | Wausau Manor | Medicare A |
| Milwaukee | 3/20/17 | Froedert - Milwaukee | Yes | No | No | No | No | | Went to Competition | Manitowoc Vent | Medicare A |
| Dane | 3/21/17 | Select Spec -Mad | Yes | No | No | No | No | | No Skilled Needs | | |
| Marathon | 3/26/17 | AWH | No | Yes | No | No | No | | Patient Non Compliance | | Medicare A |
| Marathon | 3/27/17 | AWH | No | Yes | No | No | No | | Expired | | Medicare A |
| Marathon | 3/27/17 | AWH | No | No | No | Yes | No | | Went Home | | Medicare A |
| Marathon | 3/27/17 | AWH | No | Yes | No | No | No | | Went to Competition | Atrium | Medicare A |
| Marathon | 3/28/17 | AWH | No | Yes | No | No | No | | Acuity Too High | | Medicare A |
| Milwaukee | 3/28/17 | Select Spec - Milw St Lukes | No | Yes | No | No | No | | Went to Competition | Milwaukee Facility | Insurance |
| Marathon | 3/29/17 | AWH | No | No | Yes | No | No | | No LTC Beds Available | | |
| Marathon | 3/29/17 | AWH | No | No | No | Yes | No | | Patient Non Compliance | | |
| Marathon | 3/29/17 | AWH | No | Yes | No | No | No | | Went to Competition | Atrium | Medicare A |
| Dane | 3/30/17 | UW Madison | Yes | No | No | No | No | | Acuity Too High | | |
| Marathon | 3/31/17 | STC | No | Yes | No | No | No | | Patient Non Compliance | | Self Pay |

| | | | | | | | | Admission | | | |
|----------------------|---------------|-------------------------|-----------|------------|----------|----------|----------|-----------|-------------------------|---------------------------------|------------------|
| County | Referral Date | Source of Reference | Vent | PAC | LTC | LBL | Admitted | Date if | Reason if Not Admitted | Competition | Payer Source |
| Racine | 4/5/17 | Lakeview Neuro Rehab | Vee | Na | Ne | Ne | No | Admitted | Acuity Too High | | |
| Marathon | 4/5/17 | STC | Yes No | No Yes | No No | No No | No No | | Acuity Too High | | Medicaid |
| Marathon | 4/28/17 | Community Link | NO | No | Yes | NO | NO | | Acuity Too High | | Medicald |
| Marathon | 4/3/17 | Colonial Manor | NO | NO | Yes | NO | NO | | No LTC Beds Available | | |
| Marathon | 4/3/17 | AWH | NO | NO | Yes | NO | NO | | No LTC Beds Available | | Medicaid |
| Monroe | 4/12/17 | Gunderson Health System | NO | Yes | No | NO | NO | | No PAC Beds Available | | VA |
| | 4/25/17 | AWH | | | | | | | No PAC Beds Available | Rennes | Insurance |
| Marathon Marathon | 4/25/17 | AWH | No No | Yes Yes | No No | No No | No No | | No Payor Source | Rennes | Insurance |
| | | | | | | | | | , | | |
| Marathon | 4/19/17 | VA - Rapids | No | No | No | Yes | No No | | No Payor Source | | |
| Marathon | 4/12/17 | Family Care | No | Yes | No | No | - | | No Skilled Needs | | N. d Ita- u A |
| Portage | 4/3/17 | AWH | No | Yes | No | No | No | | Out of County | | Medicare A |
| Lincoln | 4/7/17 | STC | No | Yes | No | No | No | | Out of County | | Insurance |
| Lincoln | 4/7/17 | STC | No | Yes | No | No | No | | Out of County | | Medicare A |
| Sauk | 4/13/17 | Life Care Pewaukee | No | Yes | No | No | No | | Out of County | | MCA-Care WI |
| Portage | 4/19/17 | STC | No | Yes | No | No | No | | Out of County | | Insurance |
| Lincoln | 4/20/17 | AWH | No | Yes | No | No | No | | Out of County | | Medicare A |
| Marathon | 4/24/17 | AWH Riverview | No | Yes | No | No | No | | Out of County | | |
| Marathon | 4/4/17 | AWH | No | Yes | No | No | No | | Out of Network | | Medicare A |
| Marathon | 4/13/17 | AWH | No | Yes | No | No | No | | Out of Network | | Insurance |
| Marathon | 4/19/17 | AWH | No | Yes | No | No | No | | Out of Network | | Medicare A |
| Marathon | 4/27/17 | AWH | No | Yes | No | No | No | | Out of Network | | Insurance |
| Milwaukee | 4/3/17 | Froedert - Milwaukee | Yes | No | No | No | No | | Patient Non Compliance | | Family Care |
| Marathon | 4/4/17 | AWH | No | Yes | No | No | No | | Patient Non Compliance | | Medicare A |
| Marathon | 4/5/17 | AWH | No | Yes | No | No | No | | Patient Non Compliance | | Medicare A |
| Marathon | 4/12/17 | AWH | No | Yes | No | No | No | | Patient Non Compliance | | Medicare A |
| Marathon | 4/18/17 | AWH | No | Yes | No | No | No | | Patient Non Compliance | | Medicare A |
| Marathon | 4/6/17 | AWH | No | Yes | No | No | No | | Staffing | | Medicare A |
| Price | 4/3/17 | AWH | Yes | No | No | No | No | | Went to Competition | St. Joes | Medicare A |
| Marathon | 4/4/17 | STC | No | Yes | No | No | No | | Went to Competition | Colonial Manor | Insurance |
| Marathon | 4/6/17 | AWH | No | Yes | No | No | No | | Went to Competition | Rennes | Medicare/Managed |
| Marathon | 4/6/17 | AWH | No | Yes | No | No | No | | Went to Competition | Benedictine | Medicare A |
| Marathon | 4/7/17 | STC | No | Yes | No | No | No | | Went to Competition | Pride TLC | Medicare/Managed |
| Vilas | 4/11/17 | STC | Yes | No | No | No | No | | Went to Competition | LTAC | Insurance |
| Marathon | 4/11/17 | AWH | No | Yes | No | No | No | | Went to Competition | Pride TLC | Medicare A |
| Marathon | 4/12/17 | AWH | No | Yes | No | No | No | | Went to Competition | Wausau Manor | Medicare A |
| Marathon | 4/13/17 | STC | No | Yes | No | No | No | | Went to Competition | Rennes | Insurance |
| Marathon | 4/14/17 | AWH | No | No | No | Yes | No | | Went to Competition | Our House - returned palliative | Medicare A |
| Marathon | 4/18/17 | AWH | No | Yes | No | No | No | | Went to Competition | Wausau Manor | Medicare A |
| Marathon | 4/18/17 | AWH | No | Yes | No | No | No | | Went to Competition | Colonial Manor | Medicare/Managed |
| Marathon | 4/18/17 | AWH | No | Yes | No | No | No | | Went to Competition | Benedictine | Medicare A |
| Marathon | 4/20/17 | AWH | No | Yes | No | No | No | | Went to Competition | Colonial Manor | Medicare A |
| Marathon | 4/21/17 | AWH | No | Yes | No | No | No | | Went to Competition | Wausau Manor | Medicare A |
| Marathon | 4/21/17 | AWH | No | Yes | No | No | No | | Went to Competition | Wausau Manor | Medicare A |
| Marathon | 4/24/17 | AWH | No | Yes | No | No | No | | Went to Competition | Colonial Manor | Medicare A |
| Marathon | 4/24/17 | STC | No | Yes | No | No | No | | Went to Competition | Rennes | |
| Marathon | 4/27/17 | AWH | No | Yes | No | No | No | | Went to Competition | Wausau Manor | Medicare/Managed |
| Marathon | 4/28/17 | AWH | No | Yes | No | No | No | | Went to Competition | Atrium | Medicare A |
| Marathon | 4/28/17 | AWH | No | Yes | No | No | No | | Went to Competition | Rennes | Insurance |
| Marathon | 4/28/17 | AWH | No | Yes | No | No | No | | Went to Inpatient Rehab | | Medicare A |









| | Percentage of Referrals Admitted | | | | | | | | | | | | |
|------|----------------------------------|--------------|------------|---------------------|---------------|------------|-----------------|---------|-----------------|----------|------------------|-----------|------|
| Year | Ianu | ary Febr | Jary Ma | ret AS | il M | at jur | ie ju | IN AUS | ust Septe | mber oct | ober Nove | mber Dece | mbet |
| 2015 | 53.80% | 51.90% | 44.30% | 45.00% | 40.60% | 39.70% | 44.10% | 37.30% | 20.80% | 44.20% | 47.00% | 19.60% | |
| 2016 | 42.60% | 43.50% | 38.60% | 58.33% | 36.84% | 25.00% | 50.00% | 37.80% | 27.00% | 28.77% | 16.00% | 30.00% | |
| 2017 | 36.67% | 25.49% | 36.71% | 30.99% | | | | | | | | | |
| | | | | | | | | | | | | | |
| | 70.00% | | | | | | | | | | | | |
| | 60.00% | | | | | | | | | | | | |
| | 50.00% | | | \bigwedge | | - K | | | | | | | |
| | 40.00% | | \searrow | | | | | | $ \rightarrow $ | | | | |
| | 30.00% | | \frown | | $\overline{}$ | / | | | | | 2015 2016 | | |
| | 20.00% | - | | | | | | | \searrow | | 2010 | | |
| | 10.00% | | | | | | | | - | | | | |
| | 0.00% | | | 1 | | | 1 1 | | | 1 | | | |
| | Jani | lary tephnan | Ward | pp ^{ill} h | lay june | July | AUBUST Septemit | october | November Der | ember | | | |
| | | | | | | | | | | | |] | |

| | | | | 201 | 7 Referral | s Who Didn' | t Admit | | | | | | | |
|--|-------|-----------------|---------------|-------|------------|-------------|---------|-----------|------------|--------------|--------|---|---|--|
| Year | Ismu | Jary February | Warch | April | May | June | INH | AUBUST SE | stember of | tobet Novent | pet De | eenbet | | |
| Acuity Too High | 3 | 10 | 6 3 | | | | 1 | 1 | <u> </u> | | | | | |
| Aesthetics | 0 | | 0 0 | | | | | | | | | | | |
| Expired | 2 | 5 | 4 0 | | | | | | | | | | | |
| No LTC Beds Available | 0 | 6 | 7 2 | | | | | | | | | | | |
| No PAC Beds Available | 4 | 6 | 2 2 | | | | | | | | | | | |
| No LBL Beds Available | 6 | 4 | 2 0 | | | | | | | | | | | |
| No Payor Source | 4 | | 0 2 | | | | | | | | | | | |
| No Skilled Needs | 4 | | 1 1 | | | | | | | | | | | |
| Out of County | 5 | | 2 7 | | _ | | | | | | | | | |
| Out of Network | 2 | | 4 4 | | | | | | | | | | | |
| Outstanding A/R | 1 | | 2 0 | | _ | | | | | | | | | |
| Patient Non Compliance | 3 | | 4 5 0 1 | | | | | | | | | | | |
| Staffing Went Home | 7 | | 0 1 4 0 | | | | | | | | | | | |
| Went to Competition | 15 | | 12 0 12 21 | | | | | | | | | | | |
| Went to Inpatient Rehab | na | | 0 1 | | | | | | | | | | | |
| Total | 57 | | 50 49 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | | | |
| | | - | | | - | | | - | | | - | | | |
| 80 70 60 50 40 30 20 10 January February March | April | May | June | July | August | September | October | November | December | | | No LBL Bee No Payor S No Skilled Out of Cou Out of Net Outstandin Patient No Staffing Went Hom Went to Cou | ds Available ds Available ds Available Source Needs unty twork ng A/R on Compliance | |



The Skilled Nursing Facility Value-Based Purchasing Program: Confidential Feedback Report: December 2016 (Quarter 1, FY 2017) Calendar Year 2013 Data

Background

Section 215 of the Protecting Access to Medicare Act (PAMA) of 2014 (P.L. 113-93) added sections 1888(g) and (h) to the Social Security Act (the Act), and authorizes the Secretary of the U.S. Department of Health and Human Services to implement the Skilled Nursing Facility Value-Based Purchasing (SNF VBP) Program beginning with claims paid in fiscal year (FY) 2019.

Additional information about the SNF VBP Program can be found on the CMS website at: <u>https://www.cms.gov/Medicare/Quality-Initiatives-Patient-Assessment-Instruments/</u> <u>Value-Based-Programs/Other-VBPs/SNF-VBP.html.</u>

Confidential Feedback Reports

Section 1888(g)(5) of the Act further requires that the Secretary begin providing quarterly confidential feedback reports to SNFs regarding their performance on the measures specified under the SNF VBP Program.

On page 2 of this document, you will find your facility's Confidential Feedback Report for this quarter, Quarter 1 of Fiscal Year (FY) 2017. This report will provide you with historical information on your performance on the measure being used in the SNF VBP Program for the Calendar Year (CY) 2013. Please note that your facility's performance in CY 2013 will not affect payment determination under the SNF VBP Program.

Measure Description

The Skilled Nursing Facility 30-Day All-Cause Readmission Measure (SNFRM) was adopted for the SNF VBP Program in FY 2016. The SNFRM assesses unplanned hospital readmissions for Medicare fee-for-service (FFS) beneficiaries within 30 days of discharge from a prior proximal acute care, critical access, or psychiatric hospital stay. The SNFRM is a risk-standardized readmission rate (RSRR) and is risk adjusted in order to allow for comparison of SNFs' performance. This risk-adjustment or risk-standardization approach takes into account several patient and clinical characteristics that might be related to the outcome but are unrelated to quality of care. Data for this measure are extracted from one year of Medicare claims. This measure is endorsed by the National Quality Forum (NQF #2510).

For additional information on the SNFRM, including a full explanation as to why the risk-standardized rate differs from the simple rate, we refer readers to our technical report (*Skilled Nursing Facility Readmission Measure (SNFRM) NQF #2510: All-Cause Risk-Standardized Readmission Measure Draft Technical Report*), available at:

https://www.cms.gov/Medicare/Quality-Initiatives-Patient-Assessment-Instruments/NursingHome QualityInits/Downloads/SNFRM-Technical-Report-3252015.pdf.



The Skilled Nursing Facility Value-Based Purchasing Program Quarterly Confidential Feedback Report

December 2016 (Quarter 1, FY 2017)

Facility:NORTH CENTRAL HEALTH CARECCN:525132City, State:WAUSAU, WISCONSIN

Your SNF's Performance on the Skilled Nursing Facility 30-Day All-Cause Readmission Measure (SNFRM) in 2013

| Measure | Your SNF's Number of Eligible Stays | Your SNF's Number of Readmissions* | Your SNF's Risk- Standardized Readmission Rate** | National Average Readmission Rate*** |
|---------|---|--|--|---|
| SNFRM | 150 | 22 | 15.88 | 19.31 |

Source: Medicare claims and eligibility data from 2013.

* The number of stays at your SNF that were followed by an unplanned hospital readmission within 30 days of discharge from a prior proximal hospitalization.

** The risk-standardized readmission rate is your SNF's risk-adjusted rate of unplanned readmissions.

*** The national average readmission rate is the unadjusted average readmission rate for all eligible SNF stays nationally.

Questions?

If you have questions about your data, please contact CMS at <u>SNFVBPinquiries@cms.hhs.gov.</u>



The Skilled Nursing Facility Value-Based Purchasing Program: Confidential Feedback Report: March 2017 (Quarter 2, FY 2017) Calendar Year 2014 Data

Background

Section 215 of the Protecting Access to Medicare Act (PAMA) of 2014 (P.L. 113-93) added sections 1888(g) and (h) to the Social Security Act (the Act), and authorizes the Secretary of the U.S. Department of Health and Human Services to implement the Skilled Nursing Facility Value-Based Purchasing (SNF VBP) Program beginning with claims paid in fiscal year (FY) 2019.

Additional information about the SNF VBP Program can be found on the CMS website at: <u>https://www.cms.gov/Medicare/Quality-Initiatives-Patient-Assessment-Instruments/</u> <u>Value-Based-Programs/Other-VBPs/SNF-VBP.html.</u>

Confidential Feedback Reports

Section 1888(g)(5) of the Act further requires that the Secretary begin providing quarterly confidential feedback reports to SNFs regarding their performance on the measures specified under the SNF VBP Program.

On page 2 of this document, you will find your facility's Confidential Feedback Report for this quarter, Quarter 2 of Fiscal Year (FY) 2017. This report will provide you with historical information on your performance on the measure being used in the SNF VBP Program for the Calendar Year (CY) 2014. Please note that your facility's performance in CY 2014 will not affect payment determination under the SNF VBP Program.

Measure Description

The Skilled Nursing Facility 30-Day All-Cause Readmission Measure (SNFRM) was adopted for the SNF VBP Program in FY 2016. The SNFRM assesses unplanned hospital readmissions for Medicare fee-for-service (FFS) beneficiaries within 30 days of discharge from a prior proximal acute care, critical access, or psychiatric hospital stay. The SNFRM is a risk-standardized readmission rate (RSRR) and is risk adjusted in order to allow for comparison of SNFs' performance. This risk-adjustment or risk-standardization approach takes into account several patient and clinical characteristics that might be related to the outcome but are unrelated to quality of care. Data for this measure are extracted from one year of Medicare claims. This measure is endorsed by the National Quality Forum (NQF #2510).

For additional information on the SNFRM, including a full explanation as to why the risk-standardized rate differs from the simple rate, we refer readers to our technical report (*Skilled Nursing Facility Readmission Measure (SNFRM) NQF #2510: All-Cause Risk-Standardized Readmission Measure Draft Technical Report*), available at:

https://www.cms.gov/Medicare/Quality-Initiatives-Patient-Assessment-Instruments/NursingHome QualityInits/Downloads/SNFRM-Technical-Report-3252015.pdf.



The Skilled Nursing Facility Value-Based Purchasing Program Quarterly Confidential Feedback Report

March 2017 (Quarter 2, FY 2017)

Facility:NORTH CENTRAL HEALTH CARECCN:525132City, State:WAUSAU, WISCONSIN

Your SNF's Performance on the Skilled Nursing Facility 30-Day All-Cause Readmission Measure (SNFRM) in 2014

| Measure | Your SNF's Number of Eligible Stays | Your SNF's Number of Readmissions* | Your SNF's Risk- Standardized Readmission Rate** | National Average Readmission Rate*** |
|---------|---|--|--|---|
| SNFRM | 135 | 23 | 17.60 | 19.09 |

Source: Medicare claims and eligibility data from 2014.

* The number of stays at your SNF that were followed by an unplanned hospital readmission within 30 days of discharge from a prior proximal hospitalization.

** The risk-standardized readmission rate is your SNF's risk-adjusted rate of unplanned readmissions.

*** The national average readmission rate is the unadjusted average readmission rate for all eligible SNF stays nationally.

Questions?

If you have questions about your data, please contact CMS at <u>SNFVBPinquiries@cms.hhs.gov.</u>



Nursing Home Compare Five-Star Ratings of Nursing Homes

Provider Rating Report Incorporating data reported through 03/31/2017

| | Ratings for North Central Health Care (525132) Wausau, Wisconsin | | | | | | | |
|-----------------|---|--|--|--|--|--|--|--|
| Overall Quality | HealthQualityOverall QualityInspectionMeasuresStaffingRN Staffing | | | | | | | |
| *** | | | | | | | | |

The April 2017 Five-Star ratings provided above will be displayed for your nursing home on the Nursing Home Compare website on April 26, 2017.

The Quality Measure (QM) Rating that will be posted is based on MDS 3.0 quality measures using data from the fourth quarter of 2015, and first, second, and third quarters of 2016, and claims-based quality measures using data from 1/1/2015 through 12/31/2015.

Please note: the quarterly quality measure data update has been delayed until May 2017.

The Five-Star Helpline will operate Monday - Friday, from **April 24, 2017** - **April 28, 2017**. Hours of operation will be from 9 am - 5 pm ET, 8 am - 4 pm CT, 7 am - 3 pm MT, and 6 am - 2 pm PT. The Helpline number is 1-800-839-9290. The Helpline will be available again **May 22 to May 26, 2017**. During other times, direct inquiries to BetterCare@cms.hhs.gov, as Helpline staff will respond to e-mail inquiries when the telephone Helpline is not operational.

*** NOTE: This preview shows key staffing information that you submitted to CMS through the PBJ system by the reporting deadline of February 14. Please note that the next reporting deadline ends at 11:59 pm ET pm on May 15, 2017. We strongly encourage you to submit your data well before that date. Starting in June 2017, providers that have not submitted any data for two consecutive deadlines (May 15 and February 14) will have their overall and staffing star ratings suppressed (i.e. removed) until data are received. ***

On the next two pages are several tables that provide information about the staffing data submitted by your facility for **October 1, 2016 to December 31, 2016,** that was successfully submitted **by the deadline of February 14, 2017.** We are not using the information below to determine regulatory compliance at this time, nor is CMS using it to calculate a staffing measure or a Five-Star rating on Nursing Home Compare. We are providing this information to help facilities improve their submissions for future reporting periods.

Table 1. Your facility's PBJ staffing data report for October 1, 2016 to December 31, 2016

The following table summarizes the information that your facility reported for nurse staffing only (PBJ Job codes 5-10 and 12 as listed in Table 3) for October - December 2016. We believe these are indicators of the completeness of the data submitted by your facility and the plausibility of the values reported. For example, indicators 1 and 2 show whether or not a facility has reported nurse staffing information for each day in the quarter. If a facility did not report hours for nursing staff for each day, we believe that *may* indicate that the facility has not submitted complete data. Indicators 3 and 4 show whether a facility has reported an extremely high number of paid work hours for any one staff member over a week or month. While possible, we believe it is unlikely that staff work this many hours, and therefore *may* indicate erroneous reporting.

For days that no nursing staff hours were reported (indicators 1 and 2), we have included a list of those dates in listings 1 and 2. Similarly, for employees that met the criteria in indicators 3 and 4, we have included a list of those employee IDs, dates, and hours in listings 3 and 4. These listings are all found at the end of this report, after the quality measure information.

| Indicator | Description | Number |
|-----------|--|--------|
| 1 | Number of days in quarter (out of 92) on which your facility reported no aide hours ¹ | 0 |
| 2 | Number of days in quarter (out of 92) on which your facility reported no Registered Nurse $(RN)^2$ hours | 0 |
| 3 | Number of nursing employees or agency staff workers ³ for whom your facility reported more than 80 work hours in a single week during the quarter | 1 |
| 4 | Number of nursing employees or agency staff workers ³ for whom your facility reported more than 300 work hours in one or more months during the quarter | 1 |

¹Includes the following job codes: Certified nurse aide (job code 10) and medication aide/technician (job code 12). Aides in training are not included.

²Includes the following job codes: RN DON (5), RN with administrative duties (6), and RN (7).

³Indicators 3 and 4 include all employee IDs reporting job codes in any of the nursing categories (job codes 5-10, and 12).

If these employees have hours reported for any other job codes, these hours are included in computing the indicators.

Table 2. Your facility's PBJ census and MDS census report

The following table summarizes the resident census numbers that your facility submitted to PBJ for the last day of each month in the quarter as well as the resident census for the last day of the month that CMS derived from your facility's MDS assessment submissions. CMS counted residents that were in the facility any given day, based on the assessment and discharge dates submitted for your facility. Both census values include all residents, whether traditional Medicare, Medicare Advantage, Medicaid or other payer types.

CMS is exploring using MDS data to calculate a facility's census in order to improve accuracy and reduce provider burden. To ensure your census is calculated accurately, please remember to complete and transmit MDS assessments as instructed in the Resident Assessment Instrument (RAI) manual. It is important to submit discharge records, since failing to do so will lead to artificially low staffing ratios.

| Month | PBJ Census for last day of month | MDS Census for last day of month |
|---------------|----------------------------------|----------------------------------|
| October 2016 | 198 | 199 |
| November 2016 | 197 | 194 |
| December 2016 | 183 | 182 |

Table 3. Your facility's PBJ nurse staffing summary for October 1, 2016 to December 31, 2016

The following table summarizes the nurse staffing data that your facility reported to the PBJ system for the quarter. The data include both exempt and non-exempt employees, as well as agency staff. Please note that values for hours are rounded to the nearest integer. As with the other information, facilities should review this information to ensure they are reporting complete and accurate data for future submissions.

| Nurse Staffing Category | Job Code(s) | Total number of hours that your facility reported for the quarter | Number of days in the quarter on which your facility reported ANY hours |
|------------------------------------|-------------|--|---|
| RN Director of Nursing | 5 | 436 | 55 |
| RN with administrative duties | 6 | 898 | 76 |
| RN | 7 | 16,306 | 92 |
| Total RN | 5-7 | 17,640 | 92 |
| LPN/LVN with administrative duties | 8 | 216 | 27 |
| LPN/LVN | 9 | 3,990 | 92 |
| Total LPN/LVN | 8-9 | 4,206 | 92 |
| Certified Nurse Aide | 10 | 47,061 | 92 |
| Medication Aide/Technician | 12 | 0 | 0 |
| Total Aide | 10, 12 | 47,061 | 92 |
| Total Nurse Staffing | 5-10, 12 | 68,908 | 92 |

| | | | Provide | r 525132 | | | State | National 4Q avg |
|---|--------|--------|---------|----------|--------|-------------------------------|--------|--------------------|
| | 2015Q4 | 2016Q1 | 2016Q2 | 2016Q3 | 4Q avg | Rating Points ¹ | 4Q avg | |
| MDS 3.0 Long-Stay Measures | | | | | | | | |
| Lower percentages are better. | | | | | | | | |
| Percentage of residents experiencing one or more falls with major injury | 3.1% | 2.2% | 2.2% | 2.2% | 2.4% | 80.00 | 3.3% | 3.3% |
| Percentage of residents who self-report moderate to severe pain ² | 6.4% | 11.5% | 13.4% | 12.2% | 10.8% | 40.00 | 8.7% | 7.3% |
| Percentage of high-risk residents with pressure ulcers | 4.0% | 3.5% | 3.4% | 3.4% | 3.6% | 80.00 | 4.4% | 5.7% |
| Percentage of residents with a urinary tract infection | 6.3% | 5.4% | 6.5% | 2.7% | 5.2% | 40.00 | 4.1% | 4.4% |
| Percentage of residents with a catheter inserted and left in their bladder ² | 7.2% | 5.0% | 4.4% | 3.7% | 5.1% | 20.00 | 3.4% | 2.6% |
| Percentage of residents who were physically restrained | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 100.00 | 0.3% | 0.6% |
| Percentage of residents whose need for help with daily activities has increased | 18.3% | 12.9% | 17.9% | 14.4% | 15.9% | 60.00 | 14.0% | 15.2% |
| Percentage of residents who received an antipsychotic medication | 14.3% | 17.4% | 18.7% | 19.3% | 17.4% | 40.00 | 12.7% | 16.6% |
| Percentage of residents whose ability to move independently worsened ^{2,3} | 14.6% | 15.9% | 18.4% | 17.9% | 16.7% | 60.00 | 17.6% | 18.1% |
| MDS 3.0 Short-Stay Measures | | | | | | | | |
| Higher percentages are better. | | | | | | | | |
| Percentage of residents who made improvements in function ^{2,3} | 78.5% | 77.6% | 65.4% | 58.4% | 70.2% | 60.00 | 72.9% | 63.4% |
| Lower percentages are better. | | | | | | | | |
| Percentage of residents who self-report moderate to severe pain | 16.7% | 3.6% | 23.3% | 30.9% | 19.8% | 40.00 | 19.7% | 15.7% |
| Percentage of residents with pressure ulcers that are new or worsened ² | 0.0% | 0.7% | 0.7% | 0.0% | 0.4% | 75.00 | 1.0% | 1.1% |
| Percentage of residents who newly received an antipsychotic medication | 0.0% | 1.4% | 1.4% | 0.0% | 0.7% | 80.00 | 1.2% | 2.1% |

Quality Measures that are Included in the QM Rating

| Time period for data used in reporting is 1/1/2015 through 12/31/2015 | Provider 525132 | | | | State | National | |
|--|-------------------------------|-------------------------------|--|-------------------------------|---------------------------|---------------------------|--|
| | Observed Rate ⁴ | Expected Rate ⁵ | Risk- Adjusted Rate ⁶ | Rating Points ¹ | Risk- Adjusted Rate | Risk- Adjusted Rate | |
| Claims-Based Measures | | | | | | | |
| A higher percentage is better. | | | | | | | |
| Percentage of residents who were successfully discharged to the community $^{\!\!\!2,3}$ | 53.2% | 50.2% | 61.6% | 80.00 | 60.3% | 56.2% | |
| Lower percentages are better. | | | | | | | |
| Percentage of residents who were re-hospitalized after a nursing home admission ^{2,3} | 19.2% | 24.7% | 17.7% | 80.00 | 20.3% | 22.6% | |
| Percentage of residents who had an outpatient emergency department visit ^{2,3} | 8.8% | 12.8% | 7.9% | 80.00 | 12.3% | 12.1% | |

Total Quality Measure Points

| Total QM points with new quality measures fully weighted for Provider 525132 | 1015.00 |
|--|---------|
|--|---------|

| | | Provider 525132 | | | | | National |
|--|--------|-----------------|--------|--------|--------|--------|----------|
| | 2015Q4 | 2016Q1 | 2016Q2 | 2016Q3 | 4Q avg | 4Q avg | 4Q avg |
| Note: For the following long-stay MDS measures, higher percentages are better. | | | | | | | |
| Percentage of long-stay residents assessed and appropriately given the seasonal influenza vaccine | 96.6% | 98.5% | 98.5% | 98.5% | 98.0% | 96.9% | 94.6% |
| Percentage of long-stay residents assessed and appropriately given the pneumococcal vaccine | 97.4% | 96.8% | 97.3% | 96.2% | 96.9% | 97.5% | 93.5% |
| Note: for the following long-stay MDS measures, lower percentages are better. | | | | | | | |
| Percentage of low-risk long-stay residents who lose control of their bowels or bladder | 54.2% | 55.3% | 50.7% | 59.2% | 54.9% | 46.5% | 47.0% |
| Percentage of long-stay residents who lose too much weight | 6.3% | 8.1% | 8.1% | 9.2% | 7.9% | 7.4% | 7.0% |
| Percentage of long-stay residents who have depressive symptoms | 0.5% | 1.1% | 0.6% | 0.6% | 0.7% | 5.5% | 5.3% |
| Percentage of long-stay residents who received an antianxiety or hypnotic medication | 17.5% | 20.9% | 20.9% | 20.2% | 19.9% | 19.5% | 23.4% |
| Note: For the following short-stay MDS measures, higher percentages are better. | | | | | | | |
| Percentage of short-stay residents assessed and appropriately given the seasonal influenza vaccine | 87.9% | 95.8% | 95.8% | 95.8% | 93.8% | 86.1% | 79.9% |
| Percentage of short-stay residents assessed and appropriately given the pneumococcal vaccine | 94.4% | 92.6% | 81.4% | 77.4% | 86.7% | 89.1% | 81.7% |

MDS3.0 Quality Measures that are Not Included in the QM Rating

The claims-based QMs will update every six months (in April and October), while the MDS based QMs continue to update on a quarterly basis.

For individual quarters for the MDS-based QMs, d<20 means the denominator for the measure (the number of eligible resident assessments) is too small to report. When d<20 is listed for individual quarters, a four quarter average may be displayed if there are at least 20 eligible resident assessments summed across the four quarters.

Quality measures are reported as NA if:

- for measures not included in the QM rating, no data are available, or the total number of eligible resident assessments summed across the four quarters is less than 20;
- for measures included in the QM rating, data on this measure for your facility are not used in the calculation of your QM rating. This will happen if your facility does not have enough short-stay or long-stay measures upon which to base your rating and may occur even though your facility's data for this measure may be reported on Nursing Home Compare.

¹If the four quarter average for your facility is NA for a given QM, but rating points are provided for the QM, then there were insufficient data to compute a four-quarter average, and the points provided are based on the average points from other measures for which data are available according to the scoring rules described in detail in the Technical Users' Guide. Go to: http://www.cms.gov/Medicare/Provider-Enrollment-and-certification/CertificationandComplianc/FSQRS.html

²These measures are risk adjusted.

³This is one of the new QMs, first reported on Nursing Home Compare in April 2016. As of January 2017 the new QMs that are included in the QM rating contribute the same number of points (20-100 points for each individual QM) as the other QMs included in the QM rating.

⁴The observed rate is the actual rate observed for the facility without any risk-adjustment.

⁵The expected rate is the rate that would be expected for the facility given the risk-adjustment profile of the facility.

⁶Risk-adjusted rate is adjusted for the expected rate of the outcome and is calculated as (observed rate for facility / expected rate for facility) * national average of observed rate. Only the risk-adjusted rate will appear on Nursing Home Compare.

⁷This measure includes some imputed data because there are fewer than 20 resident assessments or stays across the four quarters. This value is used in calculating the QM points and used in the QM rating calculation but will not be displayed on Nursing Home Compare.

Listing for Indicator #1: Days in quarter for which no aide (CNA or Medication Aide/Technician) hours were reported Your facility reported aide hours for all days in the quarter.

Listing for Indicator #2: Days in quarter for which no Registered Nurse hours were reported Your facility reported RN hours for all days in the quarter.

Listing for Indicator #3: Nursing staff with more than 80 hours reported in a single week

| Employee ID | Week Begin Date | Day | Job Title | Job Type | Work Hours |
|-------------|--------------------|--------------|---------------------|------------|------------|
| 01805 | 11/27/2016 | 11/27/2016 | 7: Registered Nurse | Non-Exempt | 5.94 |
| 01805 | 11/27/2016 | 11/28/2016 | 7: Registered Nurse | Non-Exempt | 16.07 |
| 01805 | 11/27/2016 | 11/29/2016 | 7: Registered Nurse | Non-Exempt | 16.22 |
| 01805 | 11/27/2016 | 11/30/2016 | 7: Registered Nurse | Non-Exempt | 9.03 |
| 01805 | 11/27/2016 | 12/01/2016 | 7: Registered Nurse | Non-Exempt | 13.23 |
| 01805 | 11/27/2016 | 12/02/2016 | 7: Registered Nurse | Non-Exempt | 9.42 |
| 01805 | 11/27/2016 | 12/03/2016 | 7: Registered Nurse | Non-Exempt | 10.63 |
| 01805 | 11/27/2016 | Weekly Total | | | 80.54 |

Listing for Indicator #4: Nursing staff with more than 300 hours reported in a single month

| Employee ID | Month | Day | Job Title | Job Type | Work Hours |
|-------------|---------|---------------|---------------------|------------|------------|
| 01805 | October | 10/01/2016 | 7: Registered Nurse | Non-Exempt | 4.20 |
| 01805 | October | 10/02/2016 | 7: Registered Nurse | Non-Exempt | 8.28 |
| 01805 | October | 10/03/2016 | 7: Registered Nurse | Non-Exempt | 13.97 |
| 01805 | October | 10/04/2016 | 7: Registered Nurse | Non-Exempt | 10.52 |
| 01805 | October | 10/05/2016 | 7: Registered Nurse | Non-Exempt | 9.57 |
| 01805 | October | 10/06/2016 | 7: Registered Nurse | Non-Exempt | 8.80 |
| 01805 | October | 10/07/2016 | 7: Registered Nurse | Non-Exempt | 15.15 |
| 01805 | October | 10/08/2016 | 7: Registered Nurse | Non-Exempt | 9.72 |
| 01805 | October | 10/09/2016 | 7: Registered Nurse | Non-Exempt | 10.82 |
| 01805 | October | 10/10/2016 | 7: Registered Nurse | Non-Exempt | 10.88 |
| 01805 | October | 10/11/2016 | 7: Registered Nurse | Non-Exempt | 9.60 |
| 01805 | October | 10/12/2016 | 7: Registered Nurse | Non-Exempt | 15.68 |
| 01805 | October | 10/13/2016 | 7: Registered Nurse | Non-Exempt | 11.27 |
| 01805 | October | 10/14/2016 | 7: Registered Nurse | Non-Exempt | 3.95 |
| 01805 | October | 10/15/2016 | 7: Registered Nurse | Non-Exempt | 15.35 |
| 01805 | October | 10/16/2016 | 7: Registered Nurse | Non-Exempt | 8.97 |
| 01805 | October | 10/17/2016 | 7: Registered Nurse | Non-Exempt | 10.02 |
| 01805 | October | 10/18/2016 | 7: Registered Nurse | Non-Exempt | 13.98 |
| 01805 | October | 10/19/2016 | 7: Registered Nurse | Non-Exempt | 10.98 |
| 01805 | October | 10/20/2016 | 7: Registered Nurse | Non-Exempt | 0.77 |
| 01805 | October | 10/21/2016 | 7: Registered Nurse | Non-Exempt | 10.00 |
| 01805 | October | 10/22/2016 | 7: Registered Nurse | Non-Exempt | 11.00 |
| 01805 | October | 10/23/2016 | 7: Registered Nurse | Non-Exempt | 12.70 |
| 01805 | October | 10/24/2016 | 7: Registered Nurse | Non-Exempt | 2.05 |
| 01805 | October | 10/25/2016 | 7: Registered Nurse | Non-Exempt | 9.30 |
| 01805 | October | 10/26/2016 | 7: Registered Nurse | Non-Exempt | 15.98 |
| 01805 | October | 10/27/2016 | 7: Registered Nurse | Non-Exempt | 12.32 |
| 01805 | October | 10/28/2016 | 7: Registered Nurse | Non-Exempt | 9.87 |
| 01805 | October | 10/29/2016 | 7: Registered Nurse | Non-Exempt | 3.23 |
| 01805 | October | 10/30/2016 | 7: Registered Nurse | Non-Exempt | 8.24 |
| 01805 | October | 10/31/2016 | 7: Registered Nurse | Non-Exempt | 15.56 |
| 01805 | October | Monthly Total | | | 312.73 |