

**NORTH CENTRAL COMMUNITY SERVICES PROGRAM BOARD  
JOINT NURSING HOME OPERATIONS COMMITTEE with the  
MOUNT VIEW CARE CENTER (MVCC) COMMITTEE**

**July 31, 2017**

**6:30 PM**

**North Central Health Care – Board Room**

Present:       X       Jean Burgener       EXC     Margaret Donnelly  
                  X       Bill Metter         X       Bill Miller

MVCC Committee Members Present: John Robinson, Katie Rosenberg, Tim Buttke, Allen Drabek, Jack Hoogendyk

Also Present: Brad Karger, Michael Loy, Kim Gochanour, Kurt Gibbs, Brenda Glodowski, Sheila Zblewski, Connie Gliniecki, Kristin Woller, Peter Weinschenk, Michael Peer, Carl Moellenkamp

Call Meeting to Order

John Robinson and Jean Burgener called the respective committees to order at 6:30 p.m.

Approval of Prior Meeting minutes

- **Motion/second**, Buttke/Drabek, to approve the minutes of the July 11, 2017 meeting on behalf of the MVCC Committee. Motion carried.
- **Motion/second**, Metter/Miller, to approve the minutes of the July 11, 2017 meeting on behalf of the Nursing Home Operations Committee. Motion carried.

Educational Presentations/Outcome Monitoring Reports

Presentation of the Operational Analysis and Strategic Plan of Mount view Care Center by the Firm of Clifton Larson Allen (CLA):

- Michael Peer explained how the Gantt Chart included in the packet of materials can help in planning, budgeting, and sequencing of activities needed to implement the recommendations of his firm, CLA:
  - Steps are linked to the action register.
  - Dependencies anticipate sequences.
  - Activities are grouped by themes:
    - Campus Development
    - Referral and Marketing
    - Clinical Programming
    - Financial Performance
  - Responsibility is assigned to administration or Mount View Care Center Committee.
  - Status and timeline can report when a step was started and how far it is from completion.
  - The Excel spreadsheet was created to be a tool to facilitate understanding and coordination.
- Michael Loy helped the group better understand the mission of MVCC:
  - 'Partnership of Counties' refers to shared support services.
  - 'Compassionate' refers to meeting people where they are.
  - In 'Specialized' refers to unique, innovative services to a specialized population.

## Policy Issues Discussion and Committee Determination to the County Board for its Consideration

### A. Next Steps

1. Policy Issues that Need to be Discussed Resolved
2. Administrative Actions
  - Discussion
    - A need was identified to update information on the number of protective placements and the cost of placing them in some other facility. The County must assure their placement, but they do not have to be placed in a County facility. Past estimates had that number at just over 30, we may be on track to double that number at 60.
    - Committee members discussed the importance of providing human services that are not provided by others. Also, understanding the current market and how the market may shift in the next five years may be a key to charting the future of MVCC.
    - Bill Miller suggested that committee members may want to reach out to representatives of Counties that no longer provide skilled nursing care. Are they satisfied? How did they handle the transition? What happened to those protectively placed? What was the impact of the County budget?
    - Others said that information from the Marathon County Partnership for Active Aging (Amanda Ostrowski) might help us better understand the community context.
    - Jack Hoogendyk asked for greater clarity about what the County is required to do under the Chapter 55 and what it means when the statute says – within available resources.
  - Action
    - No action requested.
  - Follow through
    - Staff and the consultants were asked to develop some more information about protective placement, market conditions, and legal requirements.

### B. What are the Policy Questions the Committee Needs to Address Regarding the Future of MVCC?

- Discussion
  - Discussion moved to the proposed 16 million dollar renovation. Committee members learned that part of the cost can be recovered within the Medicaid rates. Facility upgrade will also help attract private pay and Medicare clients by improving “curb appeal” to a facility already located on a beautiful site. This will help “right size” the census to help financially.
  - The question was posed: Does Marathon County choose to stay in the skilled nursing facility business? Closure may be difficult, family members may be hurt, but it has been done elsewhere. Each client must have a discharge plan. Admissions would stop.
  - The status quo seems like a poor option to many as the facility needs reinvestment and the financial woes will do nothing but get worse.
  - Selling the facilities where it would be operated on site by private sector employees is an option. The level of control the County would have will depend on the Agreement. A private operation will not receive IGT funds.
  - Right sizing the census and upgrading the facility is an option. Reducing traditional long-term care beds is a start to improving financial performance and distinguishing our program/services from those provided elsewhere in the County.

- Jack Hoogendyk said that the policy question is more than financial:
  - Legal, in what the County is required to do.
  - Social, impact on people, families, and other agencies in the care network.
  - Financial, what can the County afford, what are the other funding opportunities?
- A decision was made for the two committees to continue to meet jointly.
- Action
  - No action requested.
- Follow through
  - The committee will continue to work toward understanding the options available and the implications of each at subsequent meetings.

#### Scheduling of Future Meetings and Identifying Agenda Topics

- The committee will meet next as follows:
  - September 5, 2017, 6:30 p.m.
  - September 21, 2017, 6:30 p.m.
- Both meetings will be in the Board Room at NCHC.

#### Announcements

- None

#### Adjournment

- **Motion**/second, Metter/Miller, to adjourn the Nursing Home Operations Committee meeting. Motion carried.
- **Motion**/second, Rosenberg/Drabek, to adjourn the Mount View Care Center Committee meeting. Motion carried.

Meeting adjourned at 9:10 p.m.

*Minutes Prepared  
By Brad Karger  
On August 3, 2017*