

**NORTH CENTRAL COMMUNITY SERVICES PROGRAM BOARD
JOINT NURSING HOME OPERATIONS COMMITTEE with the
MOUNT VIEW CARE CENTER (MVCC) COMMITTEE**

September 5, 2017 6:30 PM North Central Health Care – Board Room

Present: X Jean Burgener EXC Margaret Donnelly
 X Bill Metter EXC Bill Miller

MVCC Committee Members Present: John Robinson, Katie Rosenberg, Tim Buttke, Allen Drabek, Jack Hoogendyk

Also Present: Michael Loy, Kim Gochanour, Connie Gliniecki, Kristin Woller, Brenda Christian, Brad Karger, Kurt Gibbs, Jeff Zriny, Michael Peer, Terry Kaiser, Brian Kowalski

Call Meeting to Order

Initially the MVCC Committee lacked a quorum so Call to Order was postponed. Jean Burgener called the Nursing Home Operations Committee to order at 6:32 p.m.

John Robinson, upon arrival of Katie Rosenberg at 6:45 p.m., called the MVCC Committee to order.

Public Comment

- None

Approval of Prior Meeting minutes

- **Motion**/second, Metter/Burgener, to approve the minutes of the July 31, 2017 meeting on behalf of the Nursing Home Operations Committee. Motion carried.
- **Motion**/second, Robinson/Hoogendyk, to approve the minutes of the July 31, 2017 meeting on behalf of the MVCC Committee. Motion carried.

Educational Presentations/Outcome Monitoring Reports

- Update on Strategic Action Register

Discussion:

- Kim Gochanour described several recommendations from the Strategic Register that her leadership team has made progress on:
 - Activities of Daily Living Coding
 - RUG Scores Determinations
 - Staffing Ratios
 - Information Technology Enhancements
 - Analyze Benefit Ratios

- In most cases the MVCC Leadership Team was able to implement the recommendations as written. In a few, such as staffing ratios for dementia clients, team leaders did not feel comfortable with the goal as written and is experimenting with a higher ratio. Michael Peer complimented Kim and the MVCC Leaders on their early progress and described the strategic register as a summarizing “stretch goals” that might take time to be ready to implement an others may not be desired. MVCC should feel comfortable to evaluate each goal, consider it, and look for other alternatives that might better achieve desired outcomes.
- Update from MVCC Administrator

Discussion:

 - Michael Loy indicated that there are currently 37 people in protective placement at MVCC. If you estimate an average cost of \$100 per day, the cost of taking care of these people is \$1,350,500 (37 x \$100 x 365 - \$1,350,500)
 - The County tax levy supporting 140 people at Mount View Care Center is \$1,700,000. Thus, the cost of serving the 37 people the county is required to serve and the additional 103 people served at Mount View Care Center is \$349,500.
 - Committee members discussed the possibility of reducing the County tax levy contributions to MVCC to be equal to the estimated cost of serving protective placement as a long term financial goal. No conclusion to that discussion. It will be discussed later as the planning process continues.

Follow through:

 - Committee members expressed a desire to continue a conversation about financial goals at a subsequent meeting.

Policy Issues Discussion and Committee Determination to the County Board for its Consideration

- Protective Placement and Out of County Analysis

Discussion:

 - Michael Peer presented three key directions that MVCC could move toward in the future:
 1. Close institution and sell property
 2. Renovate campus and continue operations
 3. Sell MVCC to external nursing care provider
 - Jack Hoogendyk indicated that all options need to be considered both from a social perspective and a financial perspective.
 - Transition of residents can easily take two years which will result in a continuing obligation to care for some people until the transition can be completed.
 - Kurt Gibbs agreed that option #1 does not seem very desirable, but he explained that a \$16,000,000 building renovation will never be approved by the County Board absent a complete analysis of all alternatives.
 - The problem with selling MVCC to a private provider is the loss of control. In service to the bottom-line a private provider may make decisions inconsistent with the social needs of the community.

Action:

 - **Motion**/second, Buttke/Rosenberg, to approve this criteria for evaluating alternatives:
 1. Technical feasibility/effectiveness
 2. Economic feasibility including capital and operational costs
 3. Continuing obligations including placements to other institutions.
 - Motion carried.

Follow through:

- John Robinson asked Brad Karger to work with CLA on a change order that will provide for a continuing relationship as the committee continues its analysis.

MVCC Recommendation Decision-Making Tree

1. Step 1 – Recommendation as to whether Marathon County should close, sell, or continue with Mount View Care Center as a County Nursing Home.
2. Discuss Parameters of Step 2 – Whether NCHC, Marathon County, or another partner should manage Mount View Care Center.

Discussion:

- See discussion above: Protective Placement and Out of County Analysis.

Action:

- No action requested.

Follow through:

- No follow through needed.

Scheduling of Future Meetings and Identifying Agenda Topics

- The Committee will meet next as follows:
 - September 21, 2017, 6:30 p.m.
 - October 16, 2017, 6:30 p.m.
- Both meetings will be in the Board Room at NCHC.
- Jean Burgener expressed a desire to get more community input/participation into the decision-making.
- Bill Metter indicated that he was very encouraged by the progress of these meetings and complimented the County Board members and Chair John Robinson on the thoughtful process.

Announcements

- None

Adjournment

- **Motion**/second, Metter/Burgener, to adjourn the Nursing Home Operations Committee meeting. Motion carried.
- **Motion**/second, Buttke/Drabek, to adjourn the Mount View Care Center Committee meeting. Motion carried.

Meeting adjourned at 8:15 p.m.

Minutes Prepared

By Brad Karger

On September 7, 2017