



**Joint Meeting of  
MOUNT VIEW CARE CENTER (MVCC) TASK FORCE and  
NCHC NURSING HOME OPERATIONS BOARD  
MINUTES**

**Thursday, January 4, 2018 at 6:30 p.m.  
North Central Health Care Board Room, 1100 Lakeview Drive, Wausau WI**

<b>Attendance:</b>	<b>Present</b>	<b>Absent</b>
John Robinson, Chair	X	
Katie Rosenberg, Vice-Chair	X	
Tim Buttke		EX
Allen Drabek	X	
Jack Hoogendyk	X	

**Nursing Home Operations Committee Members Present:** Bill Miller, Bill Metter

**Others Present:** Kurt Gibbs, Mary Palmer, Jeff Zriny, Matt Bootz, Michael Loy, Brenda Glodowski, Kim Gochanour (via phone), Ka Lo, Peter Weinschenk

**1. Call Meeting to Order**

Both groups were called to order by their Chair at 6:32 p.m.

**2. Public Comment - None**

**3. Approval of Prior Meeting Minutes**

**MOTION BY ROSENBERG; SECOND BY DRABEK TO APPROVE THE MINUTES OF THE NOVEMBER 28, 2018. (MVCC TASK FORCE)**

**MOTION BY MILLER; SECOND BY METTER TO APPROVE THE MINUTES OF THE NOVEMBER 28, 2017 MEETING. MOTION CARRIED (NCHC NURSING HOME OPERATIONS)**

**4. Policy Issues Discussion and Committee Determination to the County Board for its Consideration**

A What is the Mission, Vision, of MVCC?

***Discussion:***

Preliminary to building a mission and vision for MVCC, committee members shared several key facts, observations, goals for the future and asked questions of staff including:

- The MVCC renovation will increase revenues sufficient to service a majority of the debt resulting from the renovation.
- MVCC patient experience increased from 70% to 80%.
- The financials of MVCC and NCHC are now fully separate.
- MVCC overtime has been reduced.
- Protective placement would cost the County \$1.5 million dollars if MVCC were closed and these people had to be placed elsewhere.
- MVCC's mission and vision need to be aligned with Marathon County's mission and vision.
- Family care and a trend toward home care has been good for many people, but has had a detrimental impact on the finances of skilled nursing facilities.
- A geriatric psychiatric unit is being planned for NCHC.
- Marathon County may need to focus on serving the most complex patients. This will distinguish us from the other nursing homes.
- Shared bathroom and general aesthetics hinder us in attracting residents with the higher reimbursement sources.

- Post-acute care offers the opportunity to generate revenue over our costs.
- The ventilation unit has been able to generate revenues to offset losses elsewhere.
- In five years we want MVCC to:
  - Provide the best quality of care (ratings by patients/facilities/staff)
  - Provide excellent care for County residents who are protectively placed.
  - Minimize, if not eliminate, the County annual subsidy.

This discussion will be continued at the next meetings. NCHC staff will create a service delivery matrix as a tool to help committee members described the desired mission and vision of MVCC.

**Action:**

None taken.

**Follow through:**

NCHC will put the above information in a matrix for the next meeting.

B How will success be measured?

**Discussion:**

People and staff stability, service (patient experience), clinically – admission rate, falls, referrals and access rates, and financials.

**Action:**

None taken.

**Follow through:**

None requested.

C Governance

**Discussion:**

Lincoln and Langlade are questioning why the 51.42 Board is making governance decisions relating to MVCC, when it's a Marathon County facility. Consensus seems to emerge that the Nursing Home Operation Committee will disappear and day-to-day operations will be contracted with deliverables and regular results reporting. The MVCC Committee is responsible to develop the mission and vision relating to the goals and objectives.

As the "parent company" Loy would like to see the CEO and CFO of NCHC sit on the committee to bring insight and stability. NCHC would be vested in the partnership by being part of the committee and would provide oversight and accountability to MVCC.

Gibbs looks at Marathon County contracting with NCHC. So why take that approach? The Nursing Home Operations Committee can't set policy and it should be set through the contract. He struggles if it is an advantage having someone who will be accountable sitting on a committee that holds MVCC accountable. This committee will not be part of operations. Marathon County sets the policy and NCHC implements it with expertise, but not part of the committee.

Our current contract is 20 years old. Marathon County needs to assert more leadership.

Suggestions to continue moving forward:

- The Marathon County Board will give the MVCC committee governance/decision making responsibility. Committee recommendations will flow to the Health and Human Services Committee and then to the County Board.
- Revisit the contract. At end of the day how is policy being set, who is setting it and are there safeguards or balances for the public facility.
- Brenda Glodowski and Michael Loy will work with CLA to put together an "Outside Management Contract". They will also be looking at the Morningside Report.

- In February the facilities plan will be completed. Have the current County Board consider the master facility plan in February or March. Currently the campus is 390 sq. ft. and the new model would be reduced to 260 sq. ft. This may open up opportunities for space the County may need.
- Education/Presentation on the facilities plan along with a recommendation from this committee for February to the current County Board. Need three-fourths majority vote for bonding.

**Action:**

None taken.

**Follow through:**

- Review the current contract.
- Brenda Glodowski and Michael Loy will work with CLA to put together an “Outside Management Contract”

**5. Scheduling of Future Meetings and Identifying Agenda Topics**

The committee will meet next as follows: Monday, January 29, 2018, 5:00 p.m. This will be a joint meeting with Health & Human Services following their 4:00 p.m. meeting.

- Information share in 4A above will be put into a metrics for the next meeting by NCHC.
- Review current contract
- Review proposed outside management contract, if available (NCHC/CLA)

**6. Adjournment**

**MOTION BY BUTTKE; SECOND BY ROSENBERG TO ADJOURN THE MVCC MEETING.**

**MOTION CARRIED.** Meeting adjourned at 8:30 p.m.

**MOTION BY MILLER; SECOND BY METTER TO ADJOURN THE MEETING OF THE NURSING HOME OPERATIONS COMMITTEE. MOTION CARRIED.** Meeting adjourned at 8:30

p.m.

Respectfully submitted,  
Mary Palmer with assistance from  
Brad Karger