

A Weekly Update For The Employees of North Central Health Care



# **NEWS YOU CAN USE**



### WEEKLY CONNECTION WITH MICHAEL LOY

#### **Navigating the Curve**

As we prepared for 2021, the theme for what's ahead was Navigating the Curve. We knew we would be working through the other side of the Covid-19 pandemic

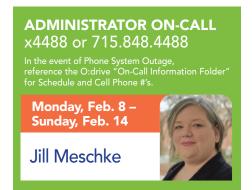
and that it was going to be a crucial year with the scope of the renovations planned.

Where we sit is that the Youth Hospital is fully operational. Recently, we had one day at full capacity of 8 patients. The 16-bed Adult Crisis Stabilization Unit will receive certification approval any day. With that program coming online, the Youth Crisis Stabilization Unit will open shortly after. Our nursing home tower is on schedule and is slated to open in the third quarter this year. In March, we will start the demolition and construction for the new Adult Hospital, Detox, and Crisis areas. In the next



90 days we will finalize the design for the final phase of the project. In that same 90-day period we will be implementing Cerner Millennium, our new behavioral health electronic medical record (EMR). We're about a year away from completing our renovations and completely redefining our care delivery. It's an exciting time for our organization and our community.

Change is difficult, and there's nothing about our organization that is not evolving right now. We're setting a new higher standard across the board. We're part of building an organization that will be built to last. This all takes tremendous effort and faith from all involved. Stick with the vision we defined the road for the long term. Thank you for being part of it all. The view on the other side of this curve is going to be worth it.



Twich all by

Infection Prevention..... 20 Seconds & Counting Covid-19 Status Report.. Staff Cases & Operations Retirement News.... Congrats Kevin Stevenson **Tidbits on Benefits.. Shoveling & Heart Attacks** Anniversaries...... Month of February New Employees..... Welcome to the Team!









# Wash your hands for at least 20 seconds!

**80%** of disease are transmitted by touch Only 5% of people wash their hands long enough

The average person only washes their hands for 6 seconds after using the toilet









Helping You Turn Over a New Retirement Leaf

**HAVE QUESTIONS ABOUT YOUR WISCONSIN RETIREMENT BENEFITS?** 

Schedule a virtual meeting with Shawn for a time that works for you!

Meet by phone or video chat.

https://nc\_wisconsin.timetap.com/







### Wear a Mask - Maintain Social Distance - Wash Your Hands Stay Home If You Are Sick - Report Symptoms to Employee Health and Manager

Cases reported below are current active employee cases. All employee cases previously reported that are no longer shown below have been cleared to return to work from NCHC Employee Health and local health officials based on a review of the individual case details.

#### **PPE GUIDELINES**

Visitors: Cloth face covering or surgical masks required. Visitors will be screened using the COVID Screener (Version 3).

**Employees:** Face coverings <u>required</u> while entering the building. Self-screening required using temperature kiosks procedures. Surgical masks at a minimum required while within all NCHC buildings. Staff may remove masks while working alone in private offices.

#### **Employees Working in Direct Patient/Resident Care:**

Each patient/resident care area will be designated as being in Standard or Enhanced Precautions. Units on Enhanced Precautions must have it clearly posted on the entrance to the unit.

- o COVID Standard Precautions Surgical Mask, Gloves and Eye Protection (Face shield, goggles or safety glasses) required.
- o Enhanced Precautions N95 Mask, Eye Protection (Face shield, goggles or safety glasses), Gloves and Gown during patient encounters required.

#### NCHC COVID-19 WEEKLY STATUS REPORT

#### Confidential Employee Report

Employee Cases Reported through February 4, 2021

Program	Current Active Employee Cases	Date Reported
New Cases Adult Behavioral Health Hosp	oital 1	2/3
Previously Reported		

All Returned to Work

**Total Active Employee Cases** 

Program Hours and Operations Online: www.norcen.org/Covid-19

## **COVID-19 PAID SICK LEAVE UPDATE: EFFECTIVE 1/1/21**

Emergency Paid Sick Leave (Coronavirus) Policy #205-1140 provisions ended December 31, 2020. Currently, there is no legislation that supports extending those provisions into 2021. Staff will continue to screen appropriately, report symptoms and not report to work if experiencing any signs of illness. As a result of no supporting legislation, staff will be required to use PLT or take unpaid leave.

#### **GENERAL OPERATIONAL STATUS GUIDELINES:**

- Virtual visits and treatment whenever possible.
- Essential visitors and contractors only compassionate care visits may be approved by a Program Director. Volunteer programming remains suspended.
- In-person meetings are allowed only if each of the participants can maintain appropriate social distance or if there is a physical barrier between individuals.
- Group sizes for meetings or treatment must be limited to 10 or less. On-site interviews and Orientation are allowed with an option for virtual participation provided.
- Current Remote Work guidelines remain. Please work with Manager and Human Resources.
- Program admissions, closures, opening of COVID units, and staff redeployments will be determined by Incident Command daily. Updates provided to staff at least weekly.

#### PROGRAM-SPECIFIC OPERATIONAL STATUS UPDATES:

**MVCC** – Units on Enhanced Precautions – None. Accepting admissions. 1x Weekly Testing Staff. No Patio Visits allowed. Window, Virtual, and Compassionate Care Visits Allowed.

Pine Crest - Units on Enhanced Precautions - None. Accepting admissions. 1x Weekly Testing Staff. No Patio Visits allowed. Window, Virtual, and Compassionate Care Visits Allowed.

BHS Adult Hospital - Open and operational. No visitation allowed.

BHS Enhanced Precautions Unit - Closed.

BHS Youth Hospital - Open and operational.

Crisis Center - Open and operational.

Crisis CBRF - Open and operational. No visitation allowed.

Adult Day Services - Wausau - Open and operational.

Adult Day Services - Antigo - Open and operational.

Prevocational Services - Wausau - Open and operational.

Adult Day/Prevocational Services - Merrill - Open and operational.

**Residential Services** – Open and operational. No visitation allowed.

Lakeside Recovery - Closed. No Admissions.

Outpatient Clinics - Open and operational. TeleHealth appts. as much as possible. No in-person groups.

**Community Treatment** - Open and operational. TeleHealth interactions as much as possible.

Aquatic Therapy Center – Open and operational.

Adult Protective Services - Open and operational.

Clubhouse - Open and operational.

Hope House - Open and operational.

McClellan House - Open and operational.

Pharmacy - Open and operational.

Transportation - Open and operational for medical, grocery and employment appt transportation for elderly and developmentally disabled.





# PHOTO OF THE WEEK







#### **RETIREMENT NEWS!**

Congratulations to Kevin Stevenson on his retirement! We thank him for his 7 years of hard work as a CNA and Central Supply Aide. He was known for going above and beyond for his residents and planned all sorts of special decorations and events, especially related to sports and Veterans. He knew their routines and preferences to a tee and was a dedicated worker. We thank you, Kevin and wish you the very best in your retirement!

#### **Submit A Great Photo From Your Week!**

Submit your photo and description to jmeadows@norcen.org or Text: 715.370.1547. Please indicate Photo of the Week and include your name, who/what/where of the photo and why you are submitting.





Call: 211 or 833-944-4673

Text: Your ZIP code to 898211

AddictionHelpWI.org Go to:

free and confidential



## **SUBMIT ANONYMOUS TIPS:**



TAP: Download the "P3 Tips" app



TYPE: Online at marathoncounty crimestoppers.org



TALK: Call our 24 hour hotline 877-409-8777

**REMAIN ANONYMOUS + EARN UP TO \$1000 REWARD** 

THANK A HEALTHCARE WORKER





S tria HEALTH





BMI, fasting blood sugar, total cholesterol and HDL (good) cholesterol. These numbers are important because they help to determine your risk for developing Cardiovascular Disease.

Tria Health supports members with chronic conditions, including heart disease and stroke. Clinical Pharmacists provide one-on-one telephonic counseling for members. Through reviewing a member's medications and lifestyle habits, Tria Pharmacists can make recommendations that will help control their chronic conditions and help them feel better! Tria Health is a no cost benefit available through your North Central Health Care insurance.

**Blood Pressure** 

120 / 80 mm Hg

**Body Mass Index (BMI)** 

Between 18.5 and 24.9

**Fasting Blood Sugar** 100 mg / dL



**Total Cholesterol/ HDL (Good Cholesterol)** 



Schedule an appointment today!

1.888.799.8742 | www.triahealth.com

North Central Health Care

# Build your baby's brain through talk!

Free virtual classes for parents!



- · FREE gas/food cards and prizes · FREE children's book each week
- · FREE class materials
- · FREE graduation t-shirts

#### With LENA Start YOU CAN:

- · Get your child ready for success in school
- · Learn simple ways to increase your child's language growth
- · Improve communication with your child
- Track your progress with a LENA device



begins the week of 2/22

- Multiple class day and time options
- Classes in Spanish or English
- · Free internet help available

MORE INFO / REGISTER:

Visit lenastartmc.org, call/text 715-660-0397 or email ntank@chw.org



Registration deadline: 2/15 FREE! SIGN UP TODAY!

## THE SPRING 2021 LENA START CLASSES **BEGIN THE WEEK OF FEBRUARY 22ND**

Because of COVID-19, these classes will be offered virtually via Zoom. With current limits on gathering in-person, it has been a way for parents to engage with each other and for us to continue to reinforce that parents have the power to make a huge difference in the lives of their young children by talking and interacting with them. Building important brain pathways and resilience in young children is more important than ever during these trying times.

There are multiple day/time options and a Spanish class as well.

Monday 8-9 pm

Tuesday 7-8 pm

Wednesday Noon-1 pm

Thursday 8:45-9:45 am

Thursday 6-7 pm

Registration link https://www.lenastartmc.org/register-for-a-lena-start-class







#### **Continual Readiness**

**February 5, 2021** 

Flash Fridays will be distributed weekly on Fridays to prepare you for upcoming surveys like The Joint Commission or State of WI surveys. The Continual Readiness information provided will pertain to all areas within NCHC, from Behavioral Health to Skilled Nursing Care, however some information may be more specific to one survey. Some may only pertain to clinical staff, but always read it thoroughly. If you have questions, ask your Team Leader to explain how the topic relates to your area.

## THE JOINT COMMISSION IS EXPECTED ANYTIME! OUR SURVEY WINDOW IS NOW OPEN THROUGH MARCH 29, 2021 TALKING TO THE JOINT COMMISSION SURVEYORS

The Joint Commission will talk to our NCHC employees when they conduct individual and system tracers while rounding in different programs. The surveyor will speak with the employee who actually provided care to the patient they are tracing or to another staff member who provides the same type of care, treatment, or services. Each employee should be prepared and ready to talk to the surveyors. The surveyors could also stop to talk to any employee about system processes, i.e. fire safety, infection prevention, emergency management, etc.

#### HELPFUL TIPS FOR TALKING WITH SURVEYORS

- If providing patient care, hand-off your patient(s) to another team member.
- If you do not understand the question, it is OK to ask for clarification.
- If you do not know the answer, it is OK to admit it as long as you know what source to reference for the answer, i.e. policy, Connections Guide, communication board, badge buddies, etc.
- Answer the surveyor's questions completely, confidently, and honestly but avoid statements like "always" and "never,". Use statements such as, "When I care for a patient, I...," or "What I observe is..."
- Do not volunteer additional information unless the surveyor specifically asks.



- Every surveyor will be accompanied at all times by someone from the Leadership team, so be aware of any verbal and/or non-verbal cues that your team Leader may be providing you.
- Speak to your own expertise and role. Refer the surveyor to the person best qualified to answer the question if its not you...

#### RELAX! SURVEYS ARE YOUR OPPORTUNITY TO SHINE AND SHOW OFF THE EXCEPTIONAL JOB THAT YOU DO EVERY DAY.

Questions? Contact your team leader, any member of the Leadership Team or Survey Readiness Team.







### **WELL-BEING PROGRAM 2021 Biometric and HRA Deadline Extension**

We have some exciting wellness news for ALL STAFF. The deadlines for completing your Biometric Screening and Health Risk Assessment have been extended to allow for more staff to participate in the NCHC Well-Being Program 2021. Please see the announcement below with the extended dates. Full details are included in the attached PDF, including how to register your

ALL EMPLOYEES are welcome to participate in the Well-Being Program 2021. Please see the incentives for employees and spouses who are on the NCHC Health Plan and also incentives for those who do not take the NCHC Health insurance. Wellness is for everyone! Let's begin this journey together.



Session 1: Healing stress and anxiety (during a pandemic)





Stress, anxiety, fatigue, oh my! "How much longer can we go on like this?" people ask. The reality is that human beings are extremely resilient and can endure hardship for long periods of time. Haven't we proven that to be true? Yet there are strategies that can increase your endurance and improve your ability to thrive, in light of, and despite, your circumstances.

- Learn about your fight or flight system and strategies to stay regulated.
   Consider the importance of self awareness and discussions. Consider the importance of self awareness and discuss practices to enhance this skill. Explore your unique tendencies and traits, and leverage these to help yourself manage stress.
- Contemplate the silver linings that come with adversity and discuss your unique purpose



#### February 16th, 2021 12:00pm CT

Join with Google Meet meet.google.com/gma-pytz-eri

Meeting ID meet.google.com/qma-pytz-eri

Phone Numbers (US)

PIN: 777 821 340#

#### Presented by:



Leah Szemborski



Erin Johnson

#### **Upcoming sessions**

Mark your calendars for upcoming sessions. Stay tuned for additional information on each.

- Session 2: Parenting Workshop: Ask questions, get answers
   April 13th, 2021; 12:00pm CST

  - Presenters: Erin Johnson, EAP Counselor & Leah Szemborski, LPC
- Session 3: Grief: Hope & Healing
   June 15th, 2021; 12:00pm CST
   Presenters: Erin Johnson, EAP Counselor & RaeAnn Thomas, CEAP



ascensionwieap.org e: eap@ascension.org t: 800-540-3758

# North Central Health Care Well-Being Program 2021

For All Employees and Health Plan Enrolled Spouses!

# **Earn Incentives for** Taking Care of You!

Employees enrolled in an HSA Health Plan will earn an additional \$350 HSA contribution for 2022 for completing Steps 1 - 4. Employees enrolled in the Traditional Health Plan will earn a \$350 Medical Flexible Spending Account contribution for 2022 for completing Steps 1 - 4

Shouses enrolled in an HSA Health Plan will earn an additional \$150 HSA contribution for 2022 for completing Steps 1 - 4. Spouses enrolled in the Traditional Health Plan will earn a \$150 Medical Flexible Spending Account contribution for 2022 for completing Steps 1 -

Employees not on the health plan will be entered into a drawing for prizes for



#### Follow these 4 easy steps on your personal online well-being portal to earn rewards!

Register at www.managewell.cor to begin the program. Learn how to register on the next page

Sign up and complete a February 26, 2021. Learn more on the next page under #8a-c.

Complete the onlin March 12, 2021 after

results have been uploaded into your account (You will receive an ema

October 31, 2021 by completing a variety of well-being activities shown on the next page

#### How to Register for The Aspirus Well-Being Portal

Aspirus Business Health-Wellness is excited to partner with North Central Health Care to provide you with access to a new resource, www.managewell.com. This website features valuable health programs and tools as well as a central location for storing and tracking your well-being efforts.

To participate in the Well-Being program, go to the website www.managewell.com or download the l App and follow the instructions below to register. Contact Aspirus Business Health-Wellness if you ha

- 1. Click "Sign up".
- 2. Enter your Unique, employer provided ID. This Unique ID is "NCHC", followed by your employee ID number. An example is:

  NCHC012345. Covered Spouse/Domestic Partner will add SO after this (for significant other).

  3. Enter your date of birth (month, day, year), confirm your timezone and select "Continue".
- Confirm your name.

- Continuity out itame.
   Read through and accept "Terms".
   Enter a unique and valid email address and password. Remember these for the next time you log in to the website.
   Select "Continue" to read through "Notice Regarding Wellness Program", select "Continue to Your Portal" and it will take you to your Home/Dashboard page. 8. Choose one of these options to complete your biometric screening by February 26, 2021. Please make sure to read all the details
- under the option you choose below on its corresponding activity page on your well-being portal.

  a. For an Onsite Biometric Screening Complete the "2020 Onsite Biometric Screening Consent" then go to "Sign up for Onsite
  Biometric Screening Appointment" activity page to schedule your appointment at the NCHC Employee Health & Wellness
  Center, or Pine Crest Nursing Home.
- b.T. o Use the Biometric Screening Youcher Go to the "Biometric Screening Voucher" activity page and follow directions to print a voucher and schedule at the NCHC Employee Health & Welliness Center or another Aspirus Business Health location.
- c. To Submit your Results from a Provider Go to "Submit Biometric Screening Results from your Primary Care Provider (PCPI)\* activity page and follow directions if you have bat this completed with your provider since 11/12/2019. We do not automatically get the results from your Aspirus provider, it is your responsibility to submit them to Aspirus Business Hea Wellness before February 26, 2021.

#### **Well-Being Activities**

Activity	Point Value	Bonus for NCHC Employee Health & Wellness Center Completed Service
Health Coaching (includes Care Management) (can earn up to 2 times)	15/session	
Preventative Visit with Primary Care Provider	20	15
Physical Activity Challenge	10	
Stress Management Challenge	10	
Monthly Online Educational Activity	5/month	
Online Tracker for Physical Activity Track 75 minutes of activity per week Track 150 minutes of activity per week	1/week 2/week	
Nutrition Challenge	10	
Flu Shot	5	
NCHC Sponsored Events (events added throughout the year)	5 -20/event	
Early Bird Biometrics completed prior to December 31, 2020	15	

More information can be found on the Aspirus Well-Being Portal at www.managewell.co

Contact Aspirus Business Health-Wellness if you have any questions or need help. 844.309.1269 | wellness@aspirus.org







## WELLNESS CORNER

Submitted by Sherry Gatewood, PA





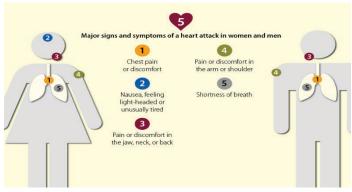
#### **SHOVELING & HEART ATTACKS**

Its is February. The American Heart Month. While most people won't have a problem, shoveling snow can be dangerous for those who have risks of heart attacks. Sudden exertion, like moving hundreds of pounds of snow after being sedentary for several months, can put a big strain on the heart. Pushing a heavy snow blower also can cause injury.

Cold weather can increase heart rate and blood pressure. It can make blood clot more easily and constrict arteries, which decreases blood supply. This is true even in healthy people. Individuals over the age of 40 or who are relatively inactive should be particularly careful.

#### Tips for shoveling snow:

- Give yourself a break. Take frequent rest breaks during shoveling so you don't over stress your heart. Pay attention to how your body feels during those breaks.
- Don't eat a heavy meal prior or soon after shoveling. Eating a large meal can put an extra load on your heart.
- Use a small shovel or consider a snow thrower. The act of lifting heavy snow can raise blood pressure acutely during the lift. It is safer to lift smaller amounts more times, than to lug a few huge shovelfuls of snow. When possible, simply push the snow.
- Learn the heart attack warning signs and listen to your body, but remember this: Even if you're not sure it's a heart attack, have it checked out (tell a doctor about your symptoms). Minutes matter! Fast action can save lives — maybe your own. Don't wait more than five minutes to call 9-1-1. https://www.heart.org/en/about-us/heart-attack-and-stroke-symptoms



• Don't drink alcoholic beverages before or immediately after shoveling. Alcohol may increase a person's sensation of warmth and may cause them to underestimate the extra strain their body is under in the cold.

- Be aware of the dangers of hypothermia. Heart failure causes most deaths in hypothermia. To prevent hypothermia, dress in layers of warm clothing, which traps air between layers forming a protective insulation.
- Wear a hat because much of your body's heat can be lost through your head
- Take care of yourself this winter. Avoid a back strain or a bulging a disk with proper lifting techniques using your legs and avoid throwing snow over the shoulder. When the body is twisting, the muscles that stabilize the back are not properly aligned for full force and can lead to a strain. Don't lift more than you can handle.
- Consult a doctor. If you have a medical condition, don't exercise on a regular basis or are middle aged or older, meet with your doctor prior to the next anticipated snowfall.
- Do not fear going to the Doctor during the COVID 19 pandemic. Hospitals and clinics are taking precautions to keep you safe. The longer one delays going in, there is a possibility for worsening the situation.





#### What is NAMI's Family-to-Family Education Program?

NAMI Family-to-Family is for families, caregivers and friends of individuals with mental illness. The course is designed to facilitate a better understanding of mental illness, increase coping skills, and empower participants to become advocates for their family members. The course consists of 8 two-and-a-half hour sessions. Trained family members teach the course who know what it is like to have a loved one living with mental illness. The Family-to-Family Program is offered at no cost to the participants.

NAMI Northwoods will offer its NAMI Family-to-Family Education Program beginning Tuesday March 2 2021 from 6:00p.m. to 8:00p.m. The class will be held remotely through zoom Please register online on our website. NAMINorthwoods.org and email oods@gmail.com to request the password.



"This course overall was the single most, without a doubt. helpful and informative thing ever offered in all my years searching for answers... It has helped me to understand better and communicate more effectively with my brother."



#### **NORTHWOODS**

Register online at Naminorthwoods.org

715-432-0180 naminorthwoods@gmail.com About NAMI Affiliate

ADOUT NAMI ATHIERE

ANAIN Northwoods and dedicated volunteers, members and leaders work tirelessly to raise awareness and provide essential education, advocacy and support group programs for people in our community living with mental illness and their loved ones.







# **Front**Line

elcoming diversity includes adopting

reduces stigmas. Do the terms "wheelchair bound," stuck in a wheelchair," or

"confined to a wheelchair

okay to show vulnerability,

dependency, or weakness. Did

sound familiar? Replace this

includes adopting language that

**Language That Empowers** 

Workplace Diversity

language with "uses a wheel chair" or "wheelchair user." This simple modification of phrasing helps overcome the stigmatizing language of yesteryear. 2021 marks 30 years

since regulations for the Americans with Disabilities Act

nitment to a positive, diverse, and welcoming

(ADA) were issued. Celebrate the anniversary with a

**Men—It's Okay to Talk** 

workplace with this simple language tweak.

## **Group Therapy** Power

people sought professional counseling in 2020. If the price of



dismiss group counseling via Zoom. Group therapy is less usiniss group counseling via 2001. Group liet apy is less expensive, and it has advantages that include experiencing support from others, and accelerated self-awareness as you reflect on how others manage their problems and cope with stress. You may be aware of roadblocks and personal issues hindering your desired changes, and the power of peer influence and constructive criticism is powerful within peer initiative and constitutive clusters in a powerful with the group setting. Also, you may identify solutions by observing others solving similar problems, and you will be less likely to intellectualize and discard helpful ideas and suggestions as "not relevant to me." Ask your EAP about group counseling resource directories and let them help

### **Edible Cannabis Products How Much Do You Know?**

egalized cannabis brings with it sellers of homemade concoctions like candy and beverages. Potency and effects in these methods of cannabis ingestion are not very predictable, and consuming too much is a risk because the high is delayed. This can lead to accidents and injuries if



someone is suddenly intoxicated at the wrong time, in the rong place. Edibles can also produce hours-long frightening psychoses—a sometimes reported experience for first-year college students with no history of drug use (pot sellers prefer the term "bad high"). Be better informed by learning more.

Source were pathetical gog [reach "mariums edited"]

# about Your Feelings ot all men shy away from talking about their feelings, but it's still a common male trait. It stems from the modern culture, learned behavior, and the subtle message that is not

you know, however, that Navy Reals are trained in emotional resilience to not deny feelings and emotions, but to instead pay attention and respond appropriately to them? For both men and women, the ability to express feelings is often a gateway to the next step; reaching out for help with problems like depression, which can be a risk factor for

Opioids in

ioid addiction is still national emergency.

with 130 related deaths each day. Construction workers are the most-

affected occupational group

according to the Centers for

Disease Control (CDC)

**Construction Trades** 

bleadase pain from injuries is often treated with opioids.

The Food and Drug Administration (FDA) recommends

last? Is there a non-opioid option that will work as well? How long will I be taking this medication? Reduce your risk of dependency by letting your provider know about any personal or family history of addiction. Dependency

asking your doctor key questions if an opioid is

recommended. How long do you expect my pain to

on opioids can happen quickly, and many users will

seek out other opioid-related substances if a doctor

resists further prescriptions, even from question

suicide (two-thirds of which are committed by men).

## Getting Out of a **Couples Rut**

maintenance. But what about your



couples make is not giving as much attention to the relationship as they do their partner. There is a difference. Bliss will only take a relationship so far. A car without proper care will sputter and eventually break down. The normal ups and downs of a healthy relationship can also become mostly sputters without due care. "Warning lights" of relationship trouble are fighting more often, feeling bored, and losing interest in showing intimacy and affection. To practice preventive maintenance in your relationship, invest in it by practicing behaviors and engaging in activities that produce the following: 1) more positive thoughts about each other, 2) more frequent feelir confidence that "this is the right partner for me," 3) a desire to behave more affectionately toward each other, 4) feelings of satisfaction following sharing projects, activities, and challenges with each other, and 5) general feelings of happiness and life satisfaction about your relationship when you are alone or sharing time together.

New Resource: The Coule's Activity Book 70 bitesets with the County of the County

#### Don't Give Up on Your Goal

motivation for your new year's goal starting to wane? Tried and true ways of getting back on track to achieving a goal that is falling by the wayside exist. 1) Spend an hour or so recalling and refreshing the benefits of your goal. Find images, articles.



of your goal. Find images, articles, and videos that make an impact and allow you to feel the renewed motivation. 2) Discover all the "whys" that make it worthy to achieve your goal. 3) Divide your goal into stages. Then divide the stages into steps and the steps into pieces. This increases "do-ability." 4) Identify steps into pieces. Init increases or ocality. 4) identity roadblocks that are interfering with your goal and reduce or manage their interference. For example, are you watching too much TV that fulse procreatination? Then cut back on your TV time. 5) Seek out radical accountability. For example, don't just tell one friend your goal to have him or her hold you accountable. Instead, mail a letter stating your goal to 25 friends! 6) Preplan a lot of rewards for achieving "mini-wins" along the way to meeting your goal.

# **How to Help Someone** Stop Smoking

Ihe American Cancer Society has tips for family members supporting smokers trying to quit. Although the smoker is in charge consider the following



consider the clowing (among other tips): 1) Ask the person quitting whether he or she wants you to check in with them about how they are feeling as they face withdrawal challenges. 2) Let the person know you are available to give them encouragement. 3) Spend are available to give them encouragement. 3) Spend time participating in healthy distractions with the person who's quitting. 4) Be empathic, and do not express any doubts that the smoker will succeed. 5) Remove triggers (ashtrays, lighters, etc.). 6) Work toward getting the forestone compiler are since in the control of the control o rid of smoke smell in everything, including clothing rugs, and drapes. 7) Help out with any child issues, chores, and problems that create stress for the person trying to quit. 8) Celebrate progress and be patient with nicotine withdrawal issues like irritability.

ustion in FrontLine is for general informational purposes only and is not intended to replace the coursel or advice of a qualified that he legal professions with the legal profession that he legal professions are that the legal professions in the legal profession and legal that the legal profession are the legal profession and legal that the legal profession are the legal profession and legal that the legal profession are the legal profession and legal that the legal profession are the legal profession and legal that the legal profession are the legal profession and legal that the legal profession are the legal profession and legal that the legal profession are the legal profession and legal that the legal profession are the legal profession and legal that the legal profession are the legal profession and legal that the legal profession are the legal profession and legal that the legal profession are the legal profession and legal that the legal profession are the legal profession and legal that the legal profession are the legal profession and legal that the legal profession are the legal profession are the legal profession and legal profession are the legal

## FEBRUARY EMPLOYEE ANNIVERSARIES Thank you for your service!

Julie Peterson	
Julie Lucko	
Alaina Lippert-Olson	
Heather Wulk	
Christine Seidler	
Cheryl Zeinert	. 02/10/1986
Caitlin Jeske	. 02/18/2008
Kevin Nelson	. 02/18/2008
Sarah Mesenberg	. 02/04/2019
Cheryl Martino	
Mary Ann Popp	. 02/22/2013
Saretta Gruna	. 02/02/2015
Kathryn Sopata	. 02/23/2015
Kelsey Fusak	. 02/23/2015
Aaron Glenn	. 02/15/2016
Ze Lor	
Allison Fuller	
April Bayer	
Betty Upward	
Michele Sefton	
Cheryl Zunker	
Joelyn Walters	
Kelly Alfsen	
Heidi Angwall	
Anna Lyn Thielman	
Megan Arrowood	
Julie Truax	
Nick Heitman	
Kim Quednow	
Benjamin Fischer	
Franklin Thomas	. 02/06/1995
Dia Arpon	
Curtis Matsche	
Gizelle Hanke	. 02/04/2019
Amber Gollon	
Pamela Weinfurtner	
Meghan Gast	
Jamie Rasmussen	. 02/05/2019

Theodore Beres	
Erik Hulman	02/04/2019
Kristin Davis	02/04/2019
Jeanine Mucha Rodman	02/04/2019
Beverly Ann Bailey	02/04/2019
Magdeline Mishall	02/05/2019
Manda Bucholtz	02/05/2019
Thomas Boutain	02/28/2019
Stacy Heal	02/19/2019
Jacquelyn Krause	
Nayda Hetfeld	
Jean Hewuse	
Samantha Jaeger	02/12/2007
Walter Kanitz	02/04/2019
Dawn Kayhart	
Jonathan Proctor	
Amanda Reason	
Kyle Robl	02/14/2006
Megan Schneider	02/04/2019
Alice Healund	
Paula Streich	
Stephanie Wegner	
Jerald Paez	
Belinda Davidson	
Kathryn Garcia	
Marie Musson	
Kim Rantanen-Day	02/03/2020
Hartley Schildt	
Claire Udell	
Kelsie Meyer	
Riley Smith	
Amber Kottke	
Matthew Karpinsky	
Sara Bergman	
Delainy Frederick	
Keri Kennedy	
Katie O'Malley	
Emily Hintz	
,	







# **#HR**insights

## **Position Posting**

Title: Housekeeping Aide

Status: Full Time Location: Wausau

### To apply or learn more: https://bit.ly/3ogeM6d

As a Housekeeping Aide, you will provide North Central Health Care's main campus, a quality housekeeping service that ensures a clean safe environment. Valid Wisconsin driver's license required and appropriate auto insurance coverage as required by North Central Health Care.

#### **Essential Duties and Responsibilities:**

- General cleaning of assigned areas in accordance with department training and procedures.
- Isolation, discharge and transfer of resident rooms.
- Offices and ancillary rooms,
- Dining room and day areas after each meal
- Cubicle, drapery and vacuuming.
- Resident equipment
- Concession area, pool, gym and theater.
- Windows



Watch and Share Our **Realistic Job Preview Videos** 



Learn about jobs available at NCHC and get a real glimpse of a day int he life of a CNA and other amazing opportunities at NCHC!

www.norcen.org/RJP



Do You Know of Experienced, Qualified and Reliable Candidates to Join Our Team?

# Here's your chance to earn

You could earn the following REFERRAL BONUS...

When your recruit joins the NCHC Team and after you have both met the referral requirements.\*



\*Referral requirements: Half of payment is disbursed after 6 months and the remainder after 1 year. You and your recruit must be in good standing throughout this period. What does that mean? No written warnings for attendance or other performance issues.

North Central Health Care offers equal opportunity in employment and in service delivery.



**Referring Someone** for a Job is As Simple As Sending a Text!

Refer A Friend or Colleague! Text "Refer" to 715.598.3663





# WAUSAU CAMPUS\_CAFÉ



Monday - Friday | 10:30 AM - 5:30PM or Until Sold Out

## **Self-Serve and Ready to Eat!**

All menu items are pre-made in our kitchen and individually packaged for you to grab and go! Sandwiches and soups are cold and ready to heat at your convenience. No hot foods will be available.

#### **Limited Quantities**

Food will be available in limited quantities each day and will not be restocked. When it is sold out, it's sold out.

#### Self-Check Out

Employees are required to pay with Quick Charge or Credit Card. No cash exchanged. Employees will follow a self check out style purchase by using a touch pad kiosk and swipe badge or credit card to complete transaction. No meal tickets accepted.

# **Safety Precautions**

Hand sanitizer required before entering and after using self-check out stand. Only 3 people allowed in food selection area at a time to maintain social distancing requirements. Masks required at all times. No eating in Cafeteria. Please Grab and GO! Beginning November 30, crossing Zones will be allowed to access Café.

**Parfaits** 

Nuts

**String Cheese Greek Yogurt** 

Cookies

**Assorted Bakery** 

**Homemade Soup** Tuesday –Friday Only (Packaged and Ready to Reheat)

**Assorted Cold Sandwiches** 

**Assorted Wraps** 

Milk, Juice, Coffee, **Bottled Water, Tea** 



Click on the quickcharge icon on any NCHC Network Computer desktop and enroll online today!

NCHC Employees, to start using quickcharge\*, you must enroll online.

> Your username and password are the same as your network login information.







# WELCOME THESE NEW EMPLOYEES TO THE TEAM!

## These employees were welcomed at Orientation on February 1, 2021

#### **Community Treatment**



Kelsie Pelzman Youth Comunity Treatment Tech



**Amanda Rochon** Youth Case Manager



Jennifer Charbarneau Certified Medical Assistant

#### **Food Services**



**Derrick Phelps** Dietary Aide



#### **Residential Services**



Allyssa Fulkerson Residential Care Asst



Alyssa Garske Residential Care Asst



Colleen Dublin Residential Care Asst

Corporate Admin



**Laura Phillips** Nurse Manager

Safety & Security



Benjamin Zeidler Safety & Security Officer



We keep our promises and act in a way where doing the right things for the right reasons is standard.

