

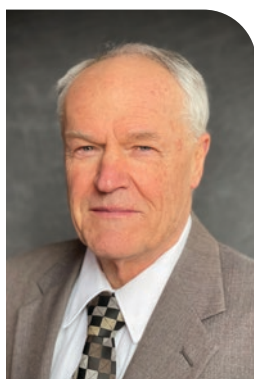
988
SUICIDE
& CRISIS
LIFELINE
LAUNCHES JULY 16, 2022

PHOTO OF
THE WEEK



NEWS YOU CAN USE

WEEKLY CONNECTION WITH OUR TEAM



An Update from Mort McBain

Perhaps some of you have wondered what an “interim” Executive Director does, and maybe even wondered when we are going to get a permanent Executive Director for NCHC. Both very good questions, I’ll answer them in that order.

As interim Executive Director, my priorities can be summarized as follows:

- 1) Keep NCHC moving forward by becoming familiar with the many programs and services we provide here, while taking care of routine tasks, attending meetings, etc.
- 2) Hire a Finance Director
- 3) Look for ways to create efficiencies, reduce costs, and increase revenues
- 4) Work with our new Finance Director, prepare the 2023 budget
- 5) Recruit for and hire a permanent Executive Director (the Executive Committee of NCHC’s Program Board will conduct the interviews and make the final decision)

Mort McBain
NCHC Interim
Executive Director

Recruitment of Executive Director

Thanks to the good work by our Human Resources and Communications & Marketing departments, we received 25 applications. Applicants came from out of state, around the state of Wisconsin, and several from our local area.

All 25 applicants were ranked and I delivered the top eight to the Executive Committee of our Board to review at a special meeting this morning. The Committee will now decide how many applicants they want to interview, and conduct phone, virtual and in-person interviews. Once the final candidate has been selected, background and reference checks will be conducted, terms of employment negotiated, and a start date determined. Following orientation, I will spend some time with the newly hired Executive Director and help get them off to a good start. My role as Interim Executive Director will then be complete.

Let me express my appreciation to all of you for your support in my ‘interim’ role, but more importantly, for your role, dedication, and passion in providing care and support for those whom we serve. I am proud to be part of NCHC, and so proud to serve with you.

ADMINISTRATOR ON-CALL
x4488 or 715.848.4488

**Monday, July 18 –
Sunday, July 24**

Tom Boutain



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Person-Centered
**Shout
out**



**Dom Quartaro &
Sarah Rothmeyer
Safety & Security**

Why: Thanks for your flexibility with last minute event notice and providing weekend security!

Submitted By:
Jessica Meadows

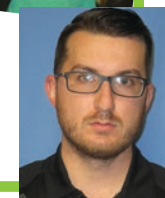
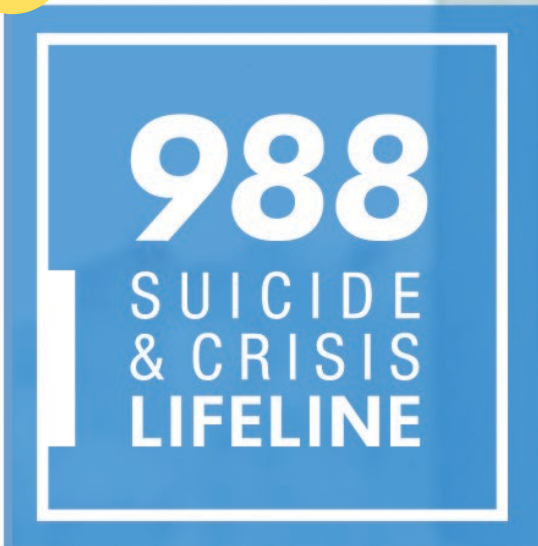




PHOTO OF THE WEEK: FORMER EMPLOYEE CAFETERIA COURTYARD HAS A NEW LOOK



NATIONAL 988 SUICIDE PREVENTION NUMBER LAUNCHING JULY 16, 2022

North Central Health Care is proud to continue supporting the National Suicide Prevention Lifeline efforts and happy to share the launch of the national 988 Lifeline number on July 16, 2022.

When people anywhere in the U.S. call, text or chat 988, they will be connected to a Crisis Counselor in the National Suicide Prevention Network. Based on that callers area code, the Lifeline can then transfer to call to local Crisis Centers, like the North Central Health Care Crisis Center serving Marathon, Lincoln and Langlade counties. This 3-digit number will be easier to remember, and similar to 911 services, allow for faster access to potentially life-saving care and services.

988 is available for anyone experiencing mental health-related distress—whether that is thoughts of suicide, mental health or substance use crisis, or any other kind of emotional distress. People can also dial 988 if they are worried about a loved one who may need crisis support.

The NCHC Crisis Center is also directly accessible 24/7 by calling 1-800-799-0122 or 715.845.4236 and will continue to provide compassionate, accessible crisis care and support for our communities.

For more information about local Crisis Services at NCHC, please visit www.norcen.org/Crisis. For additional information about the 988 Lifeline, check out these great resources from SAMSHA.



THANK YOU TO ALL OUR CRISIS SERVICES TEAM & ALL THOSE WHO SUPPORT THEM!

THE WORK YOU DO SAVES LIVES EACH AND EVERY DAY.

THANK YOU!





WELCOME THESE NEW EMPLOYEES TO THE TEAM!

These employees were welcomed at Orientation on July 11, 2022

Adult Crisis Stabilization



Jolene Zannino –
Patient Care Professional

Crisis Services



Christopher Donohoo –
Crisis Professional

Mount View Care Center



Taylor Cigel –
Dietary Aide, Wausau

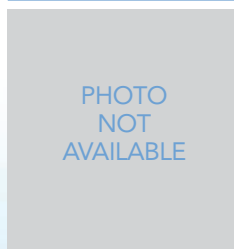


Emily Winnie –
Dietary Aide, Wausau

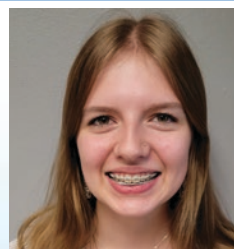


Alberto Zoul –
Dietary Aide, Wausau

Pine Crest



Ashley Pietschmann –
Dietary Aide



Mariah Swan –
Dietary Aide



Lisa Thorson –
Long-Term Care,
Social Worker

Pharmacy

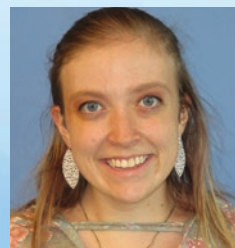


Dustin Ehster –
Pharmacist



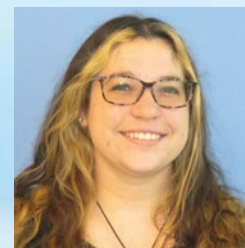
Megan Kruzicki –
Pharmacy Tech

Youth Crisis Stabilization



Hannah Rasmussen –
Patient Care Professional

Health Info.



Brooke Williams –
Health Information
Specialist I



*We are so excited to
have you on our team!*



CURRENT EMPLOYEES!
LOOKING TO PICK UP EXTRA SHIFTS?
CONTACT HUMAN RESOURCES ABOUT
OPPORTUNITIES IN RESIDENTIAL SERVICES!

For questions, contact Petti Mannel, Christina Harris
or Jami Collins in Residential



Here's how it works...

Step 1: Tell Us About Your Recruit

Text "Refer" to 715.598.3663

Email HResources@norcen.org

Complete Referral Form in Human Resources

Step 2: Meet Required Criteria

You and your recruit must be in good standing throughout this period and have no written warnings for attendance or other performance.

Step 3: Get Paid!

When your recruit joins the NCHC Team, and you both have met the referral requirements **YOU** will earn the following:

\$250 After 90 days | Employees below .5FTE status

\$500 After 90 days | Employees .5FTE status or above

We value your referrals and know that together we can strengthen our North Central Health Care team. That's why earning some extra cash for your employee referrals has never been simpler. So text that friend, and get the ball rolling.

*REFER A FRIEND FOR YOUR
OPPORTUNITY TO EARN SOME
REFERRAL CASH WHEN THEY
JOIN OUR TEAM!*

Visit Our Website at
norcen.org/Careers
for the latest Job Opportunities!

**SHARE NCHC JOB POSTINGS
ON SOCIAL MEDIA!**



**SCHEDULED MAINTENANCE
FOR SAFETYZONE**

On Wednesday, July 20th from 10:00 PM CST until 11:00 PM CST, the Healthcare SafetyZone® system will be unavailable due to server maintenance.

ON THE MOVE!

Xong Hutchison

Congratulations to Xong Hutchison from Adult Crisis Stabilization on her recent transition to Learning & Development as Staff Development Specialist! Congrats!



Congrats Dezirae Schulz!

Congratulations to Dezirae Schulz from Food Services in Wausau for her recent transition to CNA in Mount View Care Center. Congrats!

Nicole Sheehan

Congratulations to Nicole Sheehan from Residential on her recent transition Residential Care Assistant to Residential Care Coordinator I. Congrats!



Congrats Lindsey DeWitt!

Congratulations to Lindsey DeWitt from Community Treatment Youth to Community Treatment Adult. Congrats!





NCHC Core Value: Continuous Improvement



UPDATES TO SAFETYZONE ARE NOW LIVE!

Here's What You Need to Know!

Part of our commitment to NCHC Core Value of Continuous Improvement, we have made updates to our SafetyZone Occurrence reporting platform. We hope that these updates will help you in reporting occurrences as required and for better monitoring and follow up. Here is a run down of the updates and changes.

CHANGES TO THE CLIENT/PATIENT/RESIDENT FORM

When staff enter Safety Zone to submit an occurrence for Suicide Attempt, in the Sub-event area, you will now be prompted for method.

When staff enter Safety Zone to submit an occurrence for Behavioral Issue, you will now be prompted for a sub occurrence category to capture all restraints and seclusions utilized.

There is also a new type of occurrence report: **Client/Patient/Resident/Visitor Injury**. Please use this to report any injuries to non-employees. Continue to use the Fall Occurrence to report falls as you have been.

***Type of Occurrence:**
Significant/Sentinel Event

***Sub Occurrence Type:**
Suicide Attempt

? Was this a near miss occurrence?
☐ Yes ☒ No

***What location did the occurrence/near miss occur?**
NCHC - WAUSAU

***Program:**
Outpatient

***Sub Sub Location:**
Please select Sub Sub Location:

Do you feel another department has involvement with or needs notification of this occurrence?
☐ Yes ☐ No

***Method:**
☐ Overdose ☐ Hanging/strangulation/suffocation
☐ Jumping ☐ Poisoning
☐ Cutting ☐ Other
☐ Firearm

***Type of Occurrence:**
Behavioral Issue

***Sub Occurrence Type:**
Please select Sub Occurrence Type:
Physical Aggression
Restraint/Seclusion
Self-injurious

Behavioral Issue
✓ **Client/Patient/Resident/Visitor Injury**
Fall
Medication
Potential Client/Patient/Resident Mistreatment
Significant/Sentinel Event
Other

A NEW FORM: SAFETY RESPONSE/EMERGENCY CODE FORM

There is a new form in SafetyZone, the Safety Response/Emergency Code Form. If you activate any of our NCHC emergency codes, you should document the event here. This would include security alerts, facility alerts and medical alerts (refer to your badge buddies for a listing of these alerts). Please utilize this form accordingly.

Select Form

Please select a form from the list below.

Client/Patient/Visitor Occurrence Form

Complaint Form

Employee Form

Compliance/ HIPAA

Safety Response/Emergency Code

North Central Health Care

CODE ACTIVATION
Wausau Campus: Dial 4599
Pine Crest: Dial 9600
All Other Sites: Dial 911

SECURITY ALERTS

ALERT	ACTION
ARMED VIOLENT PERSON	All available staff report and follow instructions.
ARMED VIOLENT INTERIOR SHOOTER/ HOSTAGE SITUATION	Run, Hide or Fight as appropriate. Escort all others to safe location away from the announced location, if possible.
BUILDING THREAT	Collect as much information as possible. Refrain from using cell phones. Evacuate as needed.
DR. GREEN	All available staff respond to emergency. Follow protocol of incident.

Security Alert "Soft Lockdown": Access is limited to building, but those inside are free to move about. All those entering will be asked for identification.

Security Alert "Hard Lockdown": Find a safe place to hide, lock doors and do not move until further notice. All exterior and interior doors are locked.

When given ALL CLEAR, resume normal operations, attend to and complete occurrence report.

North Central Health Care

CODE ACTIVATION
See reverse side.

MEDICAL ALERTS

ALERT	ACTION
MEDICAL EMERGENCY CODE BLUE	All designated staff respond to emergency as designated.
MEDICAL EMERGENCY RAPID RESPONSE	All designated staff respond to emergency as designated.
MASS CASUALTY	All designated staff respond to emergency as designated.
SEVERE WEATHER WATCH	Close doors, windows, shades, move staff and patients to designated shelter area.
SEVERE WEATHER WARNING	Close doors, windows, shades, move staff and patients to designated shelter area.

FACILITY ALERTS

ALERT	ACTION
EVACUATION	Remove people from building immediately.
FIRE WATCH	Post fire alarm watch for signs of fire.
FIRE	All staff to evacuate building.
REMOVAL OF PEOPLE	Remove people from building immediately.
SEIZURE	Remove people from building immediately.
STAFF INJURY	Remove people from building immediately.

North Central Health Care

CODE ACTIVATION
See reverse side.

IF YOU ACTIVATE A CODE ON YOUR BADGE BUDDY, BE SURE TO COMPLETE THE NEW FORM IN SAFETYZONE.



CALLING ALL EMPLOYEES, OWNERS & ENTHUSIASTS OF CLASSIC CARS, MOTORCYCLES AND TRACTORS!

Are you interested in showing your ride at
the NCHC event for our residents?

Email Rachel.rriehle@norcen.org or Melissa.mstockwell@norcen.org

MOUNT VIEW CARE CENTER'S

CLASSIC CAR SHOW AND LIVE MUSIC EVENT

THURSDAY, JULY 21, 2022
2:00 PM TO 3:30 PM



SUITE B PARKING AREA
WALK TO END ALZHEIMER'S BUILD
YOUR OWN SUNDAE FOR \$3
FREE POPCORN

We are asking folks that want to show their antique motorized vehicle (can be motorcycle, tractor, or car) to come between 1:30 and 2:00 pm on July 21. This allows us to get everyone safely parked, before the residents and family members start to go through. Participants are more than welcome to leave their car there past the normal show time of 3:30 pm, if they are using it as their get to work vehicle. We are just not responsible for anything that might happen to the vehicle.

There is no fee to participate, and we will have a vote and some small prizes for a few of the participants' favorite vehicles. The Classic Cars will be parked in the middle parking lot in front of Suite B, off of Marshall St, and drivers should follow the event signs. Staff will be there to assist with parking, as well. If they need to just leave their vehicle to go back to work, that is fine, as well.

HRinsights

Position Posting

Title: Laundry Worker

Status: Full Time **Shift:** AM

Location: NCHC Main Campus, Wausau

Under the direction of the laundry team coordinator, performs manual tasks to insure the efficient processing and delivery of all facility linens. 1.0 FTE Full time position regularly scheduled for 80 hours every two weeks. Hours 6:30am-3pm and every other weekend.

Apply online at <https://bit.ly/3ODI9vp>

Position Posting

Title: Dietary Aide

Status: Full Time **Shift:** AM & PM

Location: Wausau

Work involves resident centered dining service, food assembly, dish room assembly, pot-n-pan clean up, cafeteria service, as well as general housekeeping tasks.

Apply online at <https://bit.ly/3o8LsQg>



What's It Like to
Work as A Dietary Aide?

Visit www.norcen.org/RJP
and watch Our
Realistic Job Preview Video!



NEWS, UPDATES, LINKS, STORIES,
PHOTOS, VIDEOS AND JOBS!
GET SOCIAL!



WHAT'S FOR LUNCH?

WAUSAU CAMPUS EMPLOYEE CAFETERIA



JULY 18 – JULY 22, 2022

BREAKFAST HOURS

9 AM – 11 AM

LUNCH HOURS

MONDAY – FRIDAY

11:30 AM – 1:30 PM

HOT FOOD BAR \$.45/OUNCE
(Weekdays Only)

GRAB-N-GO HOURS

MONDAY – FRIDAY

9 AM – 5:30 PM

WEEKENDS:

GRAB-N-GO ONLY

	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY
MAIN	Sliced Baked Ham Steamed Broccoli Baked Potato	Roasted Chicken Breast Green Beans Rice Pilaf	Meatloaf Stewed Tomatoes Mashed Potatoes	BBQ Pork on a Bun Creamed Corn Fried Potatoes	Baked Cod Capri Blend Vegetable Mashed Sweet Potato
SOUP	Navy Bean Soup	Vegetable Soup	Cream of Potato Soup	Hobo Soup	Tomato Soup
DESSERT	Fruited Gelatin	Baked Apple Slices	Carrot Cake with Icing	Mandarin Oranges	Fruit Cocktail



WAUSAU WALK TO END ALZHEIMER'S

MARATHON PARK

SEPTEMBER 24, 2022

Join the NCHC Purple Passion
Walk Team Online!

<http://act.alz.org/goto/NCHCPurplePassion>





THE BISTRO

MONDAY - FRIDAY | 7:30AM - 3PM
HOT FOOD AVAILABLE UNTIL 2:30PM

PANINI OF THE WEEK



7/18 BBQ PORK

BBQ PORK | CHEDDAR | ONION | COLESLAW

PANINI FORECAST

7/25 | JALAPEÑO POPPER

CREAM CHEESE | JALAPENO | BACON | CHEDDAR

8/1 | CUBAN

PORK | HAM | SWISS | PICKLE | MUSTARD/MAYO SAUCE

8/8 | TUNA MELT

TUNA SALAD | CHEDDAR | SLICED TOMATOES

LATTE OF THE WEEK



ALMOND BARK LATTE

WHITE CHOCOLATE
+ ALMOND

**KICK START YOUR WEEK WITH
\$1 OFF ANY LARGE LATTE EVERY MONDAY!**

NOW SERVING SOFT SERVE ICE CREAM & SUNDAES!

SMALL CONE/LARGE CONE 1.70/2.50

SMALL SUNDAE/LARGE SUNDAE 2.70/3.70

ONE TOPPING INCLUDED: SPRINKLES, OREO CRUMBLES,
CHOCOLATE SYRUP, STRAWBERRY SYRUP, WHIP OR CARAMEL

ADDITIONAL TOPPINGS 1.00





NCHC Covid-19 Weekly Status Report | July 14, 2022



Wear a Mask – Maintain Social Distance – Wash Your Hands – Stay Home If You Are Sick.

Report Symptoms and Covid-19 Exposures to Your Manager Immediately.

Managers report in SafetyZone ASAP.

Staff will continue to screen, report symptoms and not report to work if experiencing any signs of illness. Staff are required to use PLT or take unpaid leave due to symptoms or exposure. **Questions: Employee Health 715.848.4396**

GENERAL PPE GUIDELINES

The General PPE Guidelines below are in place at all times, regardless of the Alert Level to right.

You must follow BOTH General and Alert Level Guidelines to right for the County you work in.

Employees: Self-screening required using temperature kiosks procedures. If Alert Level requires masks, staff may remove masks while working alone in private offices.

Visitors: Cloth face covering or surgical masks required by all in Nursing Homes and Adult/Youth Inpatient Hospitals. Visitors to Nursing Homes & Adult/Youth Inpatient Hospitals will be screened using the COVID Screener. All other visitors will require temperature check only.

Employees Working in Direct Patient/Resident Care: Each patient/resident care area will be designated as being in Standard or Covid-19 Confirmed/Suspected Precautions. Units/Patients on Covid-19 Confirmed/Suspected Precautions must have it clearly posted on the entrance to the unit or patient room.

o **Standard Precautions** – Surgical Mask and Gloves required. Eye Protection (face shield, goggles or safety glasses) required during applicable isolation precautions.

o **Covid-19 Confirmed/Suspected Precautions** – N95 Mask, Eye Protection (Face shield, goggles or safety glasses), Gloves and Gown during patient encounters required.

CURRENT NCHC ALERT LEVEL RESPONSE BY COUNTY

MARATHON: HIGH

LINCOLN: HIGH

LANGLADE: HIGH

REQUIRED PPE GUIDELINES:

- **All Nursing Home and Hospital (Adult & Youth) locations** are required to wear masks at all times in all areas including hallways, waiting rooms and meetings. This includes staff, patients & visitors. Nursing Home and Hospital staff may remove masks while working alone in private offices; shared offices require masks. Eye Protection (face shields or goggles) to be worn with patient care encounters. Visitors to Nursing Homes and Adult/Youth Inpatient Hospitals will be screened using the COVID Screener. All other visitors will only require temperature check.
- **Non-Nursing Home and Non-Hospital locations**, face masks are recommended, but not required by staff, patients and visitors, except for when social distancing cannot be maintained in private offices, therapy rooms, exam rooms and while transporting any patient, client or resident in a personal or NCHC vehicle.
- **ALL Employees, ALL locations:** Self-screening required using temperature kiosks procedures.

GENERAL:

- Clinical Areas restricted to only necessary personnel.
- Limit movement to and between clinical areas within facilities.
- No Staff flexing to alternate units if possible.

STAFF MEETINGS/BREAKS:

- No in-person staff meetings unless approved by Incident Command. Use virtual meeting options only.
- Employee potlucks restricted.
- Social distancing required in Employee Cafeteria/break areas (2 per table only). Masks must remain in place when not eating or drinking.

PROGRAM-SPECIFIC OPERATIONAL CHANGES

Information below denotes only Covid-19 Confirmed cases. Some units/patient rooms may be on Covid-19 Suspected and use same precautions until negative test results are returned.

- **Mount View:** In-Person Visiting Hours M-F: 7am – 7pm, Weekends/Holiday: 10 am – 6 pm
 - o **Covid-19 Confirmed/Suspected Precautions** – **1 positive Resident identified on Floor 2.**
 - o 1 New Positive Employee case reported since last report in Wausau Food Services. Additional PPE and Testing required by staff.
 - o Visitors allowed in all NH units, must follow ALL precautions in place.
- **Pine Crest:** In-Person Visiting Hours: M-F: 9am – 6 pm, Weekends: 9am – 3pm.
 - o No positive residents in the building. 2 New Positive Employee case reported since last report. Additional PPE and Testing required by staff.
 - o Visitors allowed in all NH units, must follow ALL precautions in place.
- **Residential - Jelinek 2**
 - o **Covid-19 Confirmed/Suspected Precautions** – **2 positive Resident identified at Jelinek 2.**
 - o 1 New Positive Employee case reported since last report at Jelinek. Additional PPE and Testing required by staff.

- No additional positive Covid-19 employee cases reported since last report at locations other than mentioned above.

Note: Lakeside Recovery/MMT: Temporarily closed. No Admissions.

Please contact your Manager for specific operational questions for your areas. Managers will use the full Alert Level Policy for all guidance.

Program Hours and Operations Online: www.norcen.org/Covid-19



PPE Updates for All NCHC Employees, Patients & Visitors at All Locations

Effective July 12, 2022



NCHC is continually monitoring regulations regarding Covid-19, and working to match the PPE requirements in general operating environments, while also meeting the healthcare regulations in direct care environments.

Please note: There are NO CHANGES to operating precautions for active infections or outbreaks in any areas. There are NO CHANGES to Covid-19 screening requirements by staff or visitors at any locations.

The following are changes that affect general surgical mask usage only.



Surgical Facemask Requirements

All NCHC Non-Nursing Home and Non-Hospital Locations

1.

Surgical Facemasks are **RECOMMENDED**, but **NOT REQUIRED** by staff, patients and visitors in **Non-Nursing Home and Non-Hospital locations**, **EXCEPT** situations detailed below in #2.

Facemasks will be recommended, but not required in waiting rooms, lobby areas and hallways of non-nursing home and non-hospital locations such as the Aquatic Therapy Center, Crisis, Adult Day/Prevoc. Services, Community Living, Crisis Stabilization, Community Treatment, Clubhouse & Administration/Support areas.

2.

Surgical Facemasks will continue to be REQUIRED by staff, patients and visitors in Non-Nursing Home and Non-Hospital locations in the following situations:

- Areas where staff are engaging with patients, clients and visitors and social distancing is not possible such as:
 - therapy offices
 - registration check-in areas
 - interview rooms
 - group rooms
 - exam rooms
 - any other areas where social distancing with patients, clients or visitors cannot be maintained.
- When staff are transporting patients, clients or residents in any personal or NCHC vehicles.

All Nursing Home & Hospital Facilities

Due to CMS & CDC regulations and recommendations, **surgical facemasks will continue to be REQUIRED AT ALL TIMES** in all areas, by staff, patients and visitors within these **facilities**:

- Mount View Care Center
- Pine Crest Nursing Home
- Behavioral Health Hospitals (Adult & Youth)

Even if you do not have patient contact while walking within these facilities, surgical facemasks are REQUIRED at all times.

REQUIRED AT ALL LOCATIONS: COVID-19 Screening, including **temp checks** are still **required** at all locations by all staff, patients and visitors.

IT IS IMPORTANT TO NOTE, THAT IF AN OUTBREAK OCCURS IN ANY NCHC PROGRAM AREA ADDITIONAL PPE MAY BE REQUIRED.

Covid-19_PPEUpdates_071222.pdf