

PHOTO OF THE WEEK



A Weekly Update For The Employees of North Central Health Care

NEWS YOU CAN USE



WEEKLY CONNECTION WITH VICKI TYLKA

In my newly created role as Managing Director of Community Programs, it is my focus to better align the services we provide with the counties we serve. One strategy was to create the Human Services Leadership Team, which is comprised of NCHC leadership and the Directors of each Social Services Department: Jessi Rumsey, Lincoln County; John Zenkovich, Langlade County and Christa Jensen, Marathon County.

In the spirit of partnership and Person-Centered Service, we have defined the areas in which we need to learn more about each other's programs and have created opportunities to learn from each other's perspectives. The DSS directors and NCHC leaders have all reported an improvement in communication and collaboration since the team was formed!

Our next step is to learn from our DSS staff which NCHC services they wish to learn more about and create additional connection opportunities in 2024 for those. We truly are making progress in meeting our Desired Future State for Community Programs.

In addition to being thankful for that, I wish to thank all our employees for dedicating their careers to those we serve. Sometimes the thanks don't come often enough from our patients and clients, even though that is not why we do what we do. However, know that you make a difference each day and you do amazing work for our community.

I hope that this Thanksgiving holiday is a wonderful time for you to reflect on your blessings and spend quality time with family and friends. Happy Thanksgiving!

Vicki Tylka

Vicki Tylka
Managing Director of Community Programs

happy THANKSGIVING

Occurrence Reporting Hotline

x4488 or 715.848.4488



Only significant or sentinel events requiring immediate notification to this hotline.

- Retirement News! 2
- Hard Hat Updates 3
- Holiday Light Recycling... 5
- Employee Health & Wellness Center News ... 6
- Foodie Forecast 7-8



Morgan Hartenstein, Crisis Stabilization

Thanks for your thorough description of the BHP role at YCSF – and your clear commitment to going above and beyond.

Shared By: Vicki Tylka





RETIREMENT NEWS
Congratulations Janeane Klaver

Janeane Klaver has served as an LPN at Pine Crest for 10 years. She is best known for her reliability and her amazing attendance record, as well as taking on any task assigned to her with a positive attitude. NCHC wishes her all the best in her retirement! You will be missed Janeane!

PHOTOS OF THE WEEK



NCHC HOLIDAY GIVING PROGRAM

North Central Health Care's Holiday Giving Program is in full swing, and we currently have over 100 individuals participating in this year's program. We're seeking generous community members or groups who might be interested in purchasing gifts for individuals in our care, ensuring that all our residents, clients, and patients can experience a joyful holiday this season. For additional information, or to get your wish list, please contact us at volunteer@nrcen.org or call 715.848.4450.

Kindly bring all gifts to the Volunteer Services Department by Monday, December 11, located at 2400 Marshall Street, Suite B in Wausau.



can you help?

Throughout the year, our generous staff and community donate items in need to those in our programs that need it most. As we approach the end of the year, we are running low on many items like hygiene and household product for low income/homeless consumers as well as supplies in our departments. If you can help, your donations can be dropped off in Volunteer Services on the Wausau Campus located at the front of Mount View Care Center or in any of the program areas indicated below. Thank you in advance for your generosity.

Thank you!

Community Treatment Requests

- Shampoo
- Conditioner
- Body wash
- Razors
- Laundry detergent
- Dish soap
- General Cleaning Products
- Shaving Cream
- Lotion
- Tampons
- Sanitary pads
- Body spray
- Deodorant
- Painting canvas
- Watercolor paints
- Watercolor paper

Youth Hospital Requests

- Markers
- Watercolors
- Non-toxic paint
- Diamond art
- Aromatherapy diffusers
- Essential oils for aromatherapy,
- Cornstarch for making sensory slime
- Adolescent appropriate Paperback books that are lighthearted and positive. (No hard cover please)
- Hats, Gloves, Mittens, Scarves

Adult Hospital Requests

- Crewneck sweatshirts (no hoods) variety of sizes.
- Wooden items for painting
- Shoes of a variety of sizes
- Sweatpants variety of sizing
- Markers, Crayons
- Non-toxic paint
- Gatorade powder/Kool-Aid powder
- Lighthearted/positive adult books, soft cover, no hard cover allowed)
- Hats, Gloves, Mittens, Scarves



HARD HAT UPDATE

NCHC PROGRAM LOCATION & ENTRANCE REMINDERS FOR WAUSAU CAMPUS

Initially Emailed to All-Staff November 16, 2023

We have received some general questions regarding program locations and entrances. To help clarify, please review the information below and our attached facility maps to help best serve visitors to our Campus and for your navigation.

Youth Crisis Stabilization Facility

- YCSF is located at **2370 Marshall Street**. YCSF has not moved, however, is no longer sharing the building with the Adult Crisis Stabilization (see ACSF notes below.)
- Visitors to YCSF should now use the main door **#86** at the front of the YCSF building. Visitors do not need to walk around to the rear entrance on the patio.
- An intercom system is being put into place at door #86 to notify YCSF staff of visitor arrivals. The Security Team will be assisting with visitors when there is only one staff on the unit.
- Only employees who work at the YCSF and Youth Hospital will be allowed to park in the rear of Lot B moving forward. All other staff should continue to park in Lots D, G, H, and J, Mon.– Fri., 7 am – 6 pm.

Adult Crisis Stabilization Facility

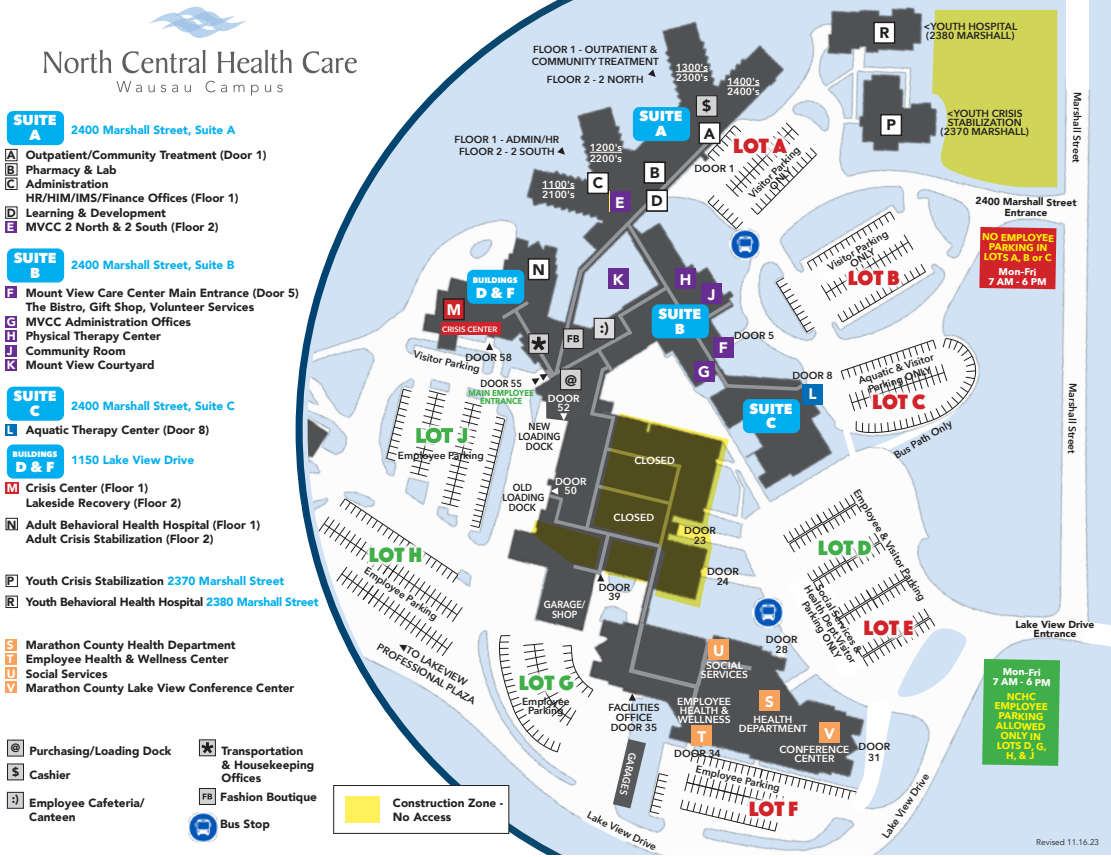
- The ACSF has moved and is now located on the **2nd floor at 1150 Lake View Drive**, just above the Crisis Center and Adult Hospital.
- All visitors and admissions to ACSF will use the Crisis Center Entrance at **door #58**.
- The new ACSF is fully open and operational.

Lakeside Recovery

- Lakeside Recovery is located on the **2nd floor at 1150 Lake View Drive**, just above the Crisis Center and Adult Hospital.
- While Lakeside Recovery is not currently open to admissions, any visitors and future new admissions to Lakeside will also enter through the Crisis Center at **door #58**.
- We anticipate Lakeside Recovery to be taking admissions in early 2024. Stay tuned for announcements.

Crisis Center

- The Crisis Center is located at **1150 Lake View Drive**.
- Parking Lot J is OPEN and the main entrance to Crisis is **door #58**.
- Any visitors to ACSF, Lakeside Recovery, and the Adult Hospital should use **door #58**.





North Central Health Care

WORKPLACE GIVING CAMPAIGN

NOW THROUGH NOVEMBER 30, 2023



This holiday season, consider making a donation to your local United Way right from your NCHC paycheck! It's easy to set up and your donation directly impacts the lives of those right in our community. Designate which United Way you would like your gift to benefit, so whether you live in Marathon, Lincoln or Langlade County, your donation helps those closest to you. As an organization, North Central Health Care continues to support the United Way because their programs impact many of the people we serve in ways that our programs are unable.

ONE Donation, TWO Ways to Win!

Make a qualifying donation during United Way of Marathon County's Campaign and you will automatically be entered into the United Way Sweepstakes and North Central Health Care Drawing for chances to win!

UNITED WAY Sweepstakes

Make a donation of at least \$1 per week (\$52+ per year) to be entered into the United Way Sweepstakes

New donations and previous gifts increased by \$13 earn DOUBLE!

GIFT ENTRIES	\$52	\$78	\$104
	2	4	6

Continue with the same gift as the previous year for standard entries.

GIFT ENTRIES	\$52	\$78	\$104
	1	2	3

GRAND PRIZE: \$7,000 CASH

2ND PLACE \$3,000 cash	3RD PLACE \$1,000 cash	4TH PLACE \$500 Gift Certificate to the Grand Theatre	5TH PLACE \$500 Gift Certificate to Brickner's of Wausau	6TH PLACE \$500 Gift Card to Kwik Trip
7TH PLACE \$500 Gift Card to Grebes	8TH PLACE \$100 TO: Dales Weston Lanes, Time & Cellar, Clean Slate Coffee, Scanni's Alehouse, Patron Restaurant	9TH PLACE \$100 TO: Sams Pizza, Milk Merchant, Evolutions, The LOCAL, Briqs Softserve		

NCHC Drawing

Make any donation to be entered into the NCHC Drawing



MOVIE BASKET
Gourmet Popcorn Kit & Maker, \$10 Amazon Movie Giftcard



WAFFLE BASKET
Gourmet Waffle Mixes, Syrup, Mini Waffle Maker & Tongs



8 HOURS OF PLT 2 WINNERS



WINTER BASKET
Hot Cocoa, Travel Mug, Caramels, Candle, Fuzzy Socks & \$10 Bistro Bucks

LUNCH FOR TWO WITH A SENIOR LEADER

4 lucky winners can grab a guest and join Gary Olsen, Vicki Tylka, Jennifer Peaslee or Jason Hake for lunch. Their Treat!

DONATE VIA PERSONALIZED EMAIL LINK

An [EXTERNAL] personalized pledge message will be arriving in your NCHC work email from United Way of Marathon County. This link will be resent a few times in the upcoming weeks. Click the link within to be redirected to your personal donation page.

To check your current United Way donation amount, check your paystub under deductions, marked "United Way".



North Central Health Care and Aspirus Women's Health have teamed up to offer your annual mammogram right onsite!

January 10, 2024
May 23, 2024
July 18, 2024
November 6, 2024
Appointment is required



3D mammography is available and covered by North Central Health Care's Health plan benefits.

- Note: You will need 3D CPT codes: screening mammogram 77067 and 77063

For an appointment, call Aspirus Central Scheduling at 866.672.5133. Tell them you want a **North Central Health Care Mobile Mammo unit** appointment. An order from your health care provider is not needed.

You will be asked to provide:

- The name of your physician or nurse practitioner to receive results
- Insurance information
- The location(s) of your prior mammograms



2 Weeks Remaining to Complete Your Vaccination Program Requirements

North Central Health Care 2023 EMPLOYEE VACCINATION PROGRAM



ALL Employees Must Complete by Dec. 4

- 1** Make an appointment and get your Flu and/or Covid vaccinations*.
- 2** Complete the required forms.
- 3** Return your forms to NCHC Employee Health.



Sign-Up Online for an Employee Vaccination Clinic at work!

Skip the Clinic! If you work in a Direct Care Program, talk with your manager about how to get your vaccination from a trained nurse vaccinator right in your department!

Make An Appointment to Get Your Vaccination Outside NCHC! You can get vaccinations (at your expense) at the Employee Health & Wellness Center (must be covered by an NCHC Health plan), a Primary Care Clinic of your choice or at a Community Pharmacy. Remember to get proof of vaccination from the provider!

*Your manager will deliver all required forms and instructions directly to you at work. Employees who work with vulnerable elderly populations will have requirements for Influenza and Covid vaccinations. All other employees will have requirements for Influenza vaccination only. Employees who do not complete these steps by Dec. 4 will be removed from the schedule.



Visit www.norcen.org/ForEmployees

for more details, FAQ's, vaccination locations and options, copies of forms, or to make an appointment at a NCHC Vaccination Clinic!

Questions? Contact your Manager or Employee Health at 715.848.4396

HOLIDAY LIGHT RECYCLING to benefit Habitat for Humanity!



Habitat for Humanity of Wausau is excited to announce that the Holiday Lights Recycle Program is back! Habitat for Humanity of Wausau will take holiday lights that twinkle or fizzle, old, broken, tangled, or shining bright to support the program for the next year. Every strand of lights contributes to growing homeownership in our community. We've placed collection boxes at convenient locations across the community. Bring your junk lights to any of these locations before January 15!



Wausau Associated Bank (Downtown and Stewart Ave.), Pick 'n Save, Wausau City Hall, Intercity State Bank, Marathon Bank, Prevail Bank, People's State Bank (6th and Stewart Ave.), Abby Bank	Weston Wausau Habitat ReStore, Associated Bank, Pick 'n Save, Intercity Bank, People's State Bank, Abby Bank
Rib Mountain People's State Bank	Marathon People's State Bank
Schofield Intercity State Bank	Mosinee Piggly Wiggly, Mosinee City Hall, Marathon Bank
Rothschild Pick 'n Save, Marathon Bank	

MCECU HOLIDAY LOAN SPECIAL

9.95%
\$10,001 AND ABOVE

10.95%
\$10,000 AND BELOW

CALL TODAY!
715-261-7680

NOT JUST FOR HOLIDAY SPENDING!
CONSOLIDATE DEBT, REMODEL YOUR HOME, OR TAKE A VACATION

Marathon County Employees Credit Union

*PROMOTION VALID FROM 11/01/2023 UNTIL 01/05/2024. APRS ARE AVAILABLE FOR BORROWERS WITH CREDIT SCORES OF 680 AND ABOVE AND ONLY FOR NEW MONEY BORROWED FROM MCECU. SCORES UNDER 680, ADD 2.00% TO THE RATES. LOANS UNDER \$10,000 HAVE A MAXIMUM TERM OF 24 MONTHS. LOANS \$10,001 TO \$10,000 HAVE A MAXIMUM TERM OF 36 MONTHS. LOANS OVER \$10,000 HAVE A MAXIMUM TERM OF 48 MONTHS. LOANS \$20,000 AND ABOVE MAY BE EXTENDED TO 60 MONTHS BY ADDING 1% TO THE RATE. ALL LOANS ARE SUBJECT TO MCECU'S NORMAL CREDIT REQUIREMENTS



North Central Health Care
Person centered. Outcome focused.

NCHC Employee Health & Wellness Center Onsite Clinic

Aspirus Employee Health & Wellness Center
1000 Lake View Drive, Suite 200
North Central Health Care Campus, Door 34
Wausau, WI 54403



Theresa Micke, PA-C
Physician Assistant

Clinic Hours

Monday, Wednesday and Friday
8:00 am - 4:30 pm
Tuesday
6:30 am - 3:00 pm
Thursday
9:30 am - 6:00 pm

**Schedule your appointment by calling
715.843.1256**

Here at the onsite clinic for North Central Health Care we see employees and their dependents in-person, and we also offer phone visits and video visits for appropriate matters.

Sinus congestion and infection, bladder infection, depression, anxiety, back pain, cough, and rash are all appropriate topics that can be scheduled as a phone or video visit.

Virtual visits are another way employees and dependents can utilize the wellness clinic and are a great option for those individuals who are not located in the Wausau area.

Please call the clinic at the number here to schedule an in-person or virtual appointment.



A Monthly Gab Session with Executive Director, Gary Olsen

NOVEMBER GAB SESSION: YOUTH HOSPITAL

Each month, Gary Olsen will select a manager to participate in Gabbin' with Gary! That manager will be asked to invite one employee from their program to join in.

The trio will connect over lunch.
The topic? *It's up to you!*

Inspired by Core Values & Committed to Person-Centered Service!

November 2023 Organizational Learning Modules



Each month staff are assigned 30-60 minutes of organizational training that needs to be completed by the due date.

Log into the learning management system (LMS), *UKG Pro Learning*, to complete the following training modules:

- **Workplace Safety 2023** (20 minutes)
- **Complete any outstanding assignments**





WHAT'S FOR LUNCH?

WAUSAU CAMPUS EMPLOYEE CAFETERIA
OPEN TO ALL NCHC & WAUSAU CAMPUS



BREAKFAST HOURS

8:30 AM – 10:30 AM

LUNCH HOURS MONDAY – FRIDAY

10:30 AM – 1:30 PM
HOT FOOD BAR
\$.45/OUNCE
(Weekdays Only)

GRAB-N-GO HOURS MONDAY – FRIDAY

8:30 AM – 5:30 PM

WEEKENDS:

GRAB-N-GO ONLY

THE SANDWICH & SALAD BAR IS BACK!

Make your own cold sandwich with lunch meat & fixins' OR self-serve at the salad bar. Salads are charged by weight.

NOVEMBER 20 – 24, 2023

	MONDAY	TUESDAY	WEDS	THURSDAY	FRIDAY
MAIN	Bakes Chicken Drumstick Loaded Mashed Potatoes Carrots	Boiled Dinner Green Beans Dinner Roll	Open Faced Pork Sandwich Mashed Potatoes Beets	Café CLOSED	Café CLOSED
SOUP	TBD	Cream of Tomato Soup	Cream of Broccoli Soup		
DESSERT	Carrot Cake with Cream Cheese Frosting	Pie	Sweet Potato Crisp		

NOV. 27 – DEC. 1, 2023

	MONDAY	TUESDAY	WEDS	THURSDAY	FRIDAY
MAIN	Ranch Pork Medallions Baked Yam Mixed Veggies	Chicken Lasagna Salad Breadstick	Baked Fish Cheesy Potatoes Seasoned Cabbage	Roast Turkey and Gravy Rice Pilaf Parslied Carrots Dinner Roll	Salmon Patty Boiled Potatoes Creamed Peas
SOUP	Turkey Dumpling Soup	TBD	Taco Soup	TBD	Chili
DESSERT	Peaches & Cream Dessert	Frosted Banana Bar	Caramel Apple Crisp	Frosted Chocolate Cake	Caramel Brownie



www.norcen.org/Careers

Position Postings

Title: Crisis Professional

Status: Full Time/Overnight

Location: Wausau 12-Hour Shift

The Crisis Professional provides crisis intervention for individuals and families as well as referral and short-term follow-up, collaborative community consultation and education. Your role will include performing crisis line risk assessments to evaluate and triage to the most appropriate treatment setting. The starting pay for Non-Bachelors level is \$20.00, Bachelors level is \$23.50/hour, and Masters level is \$26.25/hour (plus shift differential of \$1.50 for PM shift and \$2.50 for NOC shift) Shift time - 6p - 6a.

Apply Online:

<https://bit.ly/CrisisPro1123>



**We want MORE
Awesome People
like YOU on
Our NCHC Team!**

**Be sure to SHARE our
Career Posts on Social!**



THE BISTRO

HOLIDAY HOURS
THE BISTRO WILL BE
CLOSED
THURSDAY, NOV. 23 &
FRIDAY, NOV 24



HOLIDAY HOURS: The Bistro will be closed Thursday, Nov. 23 & Friday, Nov. 24

NOW OPEN 7 DAYS A WEEK! | WEEKDAYS 7:30AM - 3PM | WEEKENDS: 9:30AM - 5PM

THE BISTRO WILL BE CLOSED ON WEEKENDS FROM 1-1:30PM TO ACCOMODATE STAFF BREAKS

*HOT FOOD IS AVAILABLE AT THE BISTRO DAILY UNTIL 2:30PM *



SPECIAL OF THE WEEK

Turkey Cranberry Panini

TURKEY | PROVOLONE | SPINACH | CRANBERRY SAUCE | MUSTARD

LATTE OF THE WEEK

Pumpkin Pie Latte

Thanksgiving dessert in a cup! Espresso and steamed milk infused with pumpkin, cinnamon, nutmeg, and clove.

\$1 OFF LARGE LATTES EVERY MONDAY!

**Please note: All sales subject to Sales Tax.*



- build your own -
BREAKFAST SANDWICH

