


NCHC played "Happy Dice" with hundreds of families at Through A New Lens!



A Weekly Update
For The Employees of
North Central Health Care





WEEKLY CONNECTION WITH JENNIFER PEASLEE

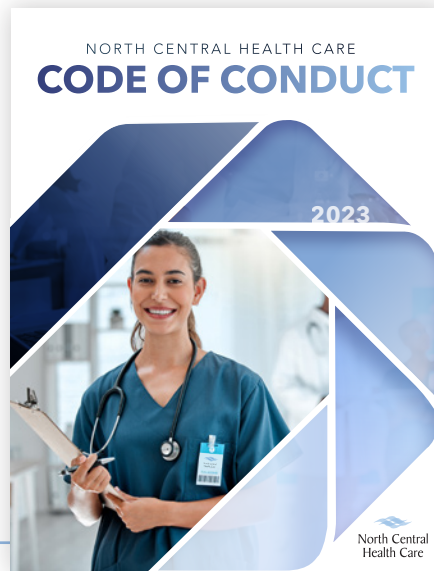
Hello everyone! It's that time of year again when we revise our *Code of Conduct*, and when finalized, all employees review and agree to follow it. The *Code of Conduct* is closely related to our NCHC Core Values. If the Core Values are our compass, the *Code of Conduct* is our map. It's a document that guides appropriate conduct and the behaviors expected of

all of us. It helps us stay true to our commitments to each other, to the people we serve and to our communities.

This year, I'm asking for your feedback on how to make the *Code of Conduct* an even better map! Send me your ideas at: jpeaslee@norcen.org. Ideas that are incorporated will be featured in the *News You Can Use* and of course in the final *Code of Conduct* for 2024.

Jennifer Peaslee

Jennifer Peaslee
Compliance Officer



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HARD HAT UPDATE

WAUSAU CAMPUS: 2400 MARSHALL STREET ENTRANCE IMPACTED BY TREE CUTTING
Wednesday, January 24, 2024 at 7:30 am

Due to Emerald Ash Borer infestation with a few trees on the Wausau Campus, the Marathon County Parks Department will be on Campus Wednesday, January 24 to remove infected trees. **Beginning at approximately 7:30 am, the entrance at 2400 Marshall Street will be down to one lane** and tree service crews will have barricades and signage to direct and reroute traffic. Please use caution when entering Lots A, B & C. Also, tree removal crews will be on the lake-side of Campus by the link hallway, near the current MCW Resident Offices and the back side of the **Adult Hospital**. Please be aware of additional noise outside the building and crews by windows. Alert any clients or residents of possible disruption. Thank you!

Occurrence Reporting Hotline

x4488 or 715.848.4488



Only significant or sentinel events requiring immediate notification to this hotline.



Person-Centered Shout Out



Jalessa Perez, Adult Hospital

Jalessa was a BIG help to the unit over the weekend!

Shared By:
Brandi & Katie





Continual Readiness FLASH FRIDAYS



2024 EDITION 1

North Central Health Care
Person centered. Outcome focused.



January 19, 2024

Flash Fridays will be distributed weekly on Fridays to prepare you for upcoming surveys like The Joint Commission or State of WI surveys. The Continual Readiness information provided will pertain to all areas within NCHC, from Behavioral Health to Skilled Nursing Care, however some information may be more specific to one survey. Some may only pertain to clinical staff, but always read it thoroughly. If you have questions, ask your Team Leader to explain how the topic relates to your program or department.

THE JOINT COMMISSION IS COMING SOON! SURVEY WINDOW: NOW THROUGH AUG. 5, 2024

Proper Disposal of Healthcare Waste

PHARMACEUTICAL, MEDICAL, INFECTIOUS, SOLID, AND HAZARDOUS WASTE

Healthcare providers generate many types of wastes, including pharmaceutical, medical, infectious, solid and hazardous waste. While hazardous waste can be a relatively small percentage of the waste generated by healthcare providers, it must be identified and managed appropriately.

What Does NOT Go in a Sharps Container?		
Infectious waste	Discarded PPE	Expired pills
Hazardous Bulk Meds	Medication aerosols and inhalers	Unused drugs and vaccines

Sharps Disposal

Devices with sharp points or edges that can puncture or cut skin are disposed of in puncture proof sharps containers. What does not go in a sharp's container? Infectious waste, discarded PPE, expired pills, hazardous bulk meds, medication aerosols and inhalers, unused medications and vaccines.

Biohazard Disposal

Any waste saturated with liquid or semi-liquid blood or other potentially infectious materials (OPIM) that has the potential to cause harm or infect humans is disposed of in red biohazard containers. What is placed in red biohazard bags for disposal? Items saturated or visibly contaminated with blood or other potentially infectious materials. Per North Central Health Care's Handling Biohazardous Waste Policy, urine is to be poured down the toilet and flushed. Urine containers are to be rinsed out and thrown into regular trash. Stool is to be flushed down the toilet. The containers can be rinsed and thrown out with the regular trash.

What is Pharmaceutical Waste? Partial vials, partial IV's, partial syringes, discontinued medications, unadministered/expired medications, patient prescriptions, ointments/creams, and medication samples. Items not to be placed in pharmaceutical waste containers are hazardous and chemical waste, sharps, fluorescein, red bag waste, controlled substances, batteries, fixatives and preservatives, garbage, and radioactive waste. Under s. NR 666.505, Wis. Adm. Code., all healthcare facilities are banned from discharging hazardous waste pharmaceuticals into a sewer system (i.e., disposing of them down a sink or toilet drain). The DNR recommends all facilities avoid sewerage any pharmaceuticals, regardless of their solid or hazardous waste classification.

Rx Destroyer

Medications that may be placed in Rx Destroyer on program units include the following: non-controlled medications and non-hazardous medications.

- Controlled substance destruction should follow the guidelines outlined in the Medication Controlled Substance Disposal procedure
- Dosage forms which can be placed in the Rx Destroyer include, tablets, capsules, liquids, lozenges, transdermal patches, used Fentanyl patches, and suppositories.
 - Outer shell of capsules and patch material may not dissolve.
- Do not place effervescent or antacid medications (gassing), syringes or drugs known to react with one another such as sodium bicarbonate and aspirin in the Rx Destroyer.
 - Consult with Pharmacy or program director/supervisor with questions regarding combinations which may produce gasses prior to use.
 - If bottle swells, effervescent or gassing additives have been inadvertently introduced, do not open container. Place bottle in plastic bag, tie closed and place in large garbage receptacle.

How to Use the Rx Destroyer

- Ensure cap is tightly replaced
- Gently shake to mix solution over medications
- Store in a safe and secure location.
- Bottle is full when contents are within 2 inches from cap, do not overflow
- Discard bottle and its contents in the regular garbage
- Replacement Rx Destroyer can be obtained from Pharmacy

SHARPS Red Sharps Container	BIOHAZARD Red Container or Red Liner in Container	TRACE CHEMO Yellow Container
<ul style="list-style-type: none"> ✓ Needles ✓ Ampules ✓ Broken Glass ✓ Blades ✓ Razors ✓ Staples ✓ Trocars ✓ Guide Wires ✓ Other Sharps 	<ul style="list-style-type: none"> ✓ Infectious Waste ✓ Blood Products (albumin, etc) ✓ Contaminated Personal Protective Equipment (PPE) ✓ IV Tubing ✓ Cultures, Stacks 	<ul style="list-style-type: none"> ✓ Empty vials, ampules ✓ Empty Syringes, Needles ✓ Empty IVs ✓ Gowns ✓ Gloves ✓ Tubing ✓ Aprons ✓ Wipes ✓ Packaging
RCRA HAZARD Black Container	PHARMACEUTICAL Blue Container	RADIOACTIVE Shielded Containers with Radioactive Symbol
<ul style="list-style-type: none"> ✓ Hazardous meds (RCRA) ✓ Half/Partial doses (RCRA) ✓ Hazardous bulk meds ✓ P-listed drugs, packaging ✓ Bulk chemo ✓ Pathological Waste (Incineration Only) 	<ul style="list-style-type: none"> ✓ Pills ✓ Injectables ✓ Antibiotics 	<ul style="list-style-type: none"> ✓ Fluorine-18 (F-18), 110 minutes half-life. ✓ Technetium-99 (T-99m), 6 hours half-life. ✓ Iodine-131 (I-131), 8 days half-life. ✓ Strontium-89 (Sr-89), 52 days half-life. ✓ Iridium-192 (Ir-192), 74 days half-life. ✓ Cobalt-60 (Co-60), 5.3 years half-life.

Questions? Contact your manager or team leader and ask them about your role in the survey process.



NORTH CENTRAL HEALTH CARE BLOOD DRIVE

EVERY DROP COUNTS

MOUNT VIEW
FRIDAY, FEB. 2nd
11AM TO 3PM
COMMUNITY ROOM



PINE CREST
FRIDAY, FEB. 9th
11AM TO 3PM
THE CLASSROOM



PLEASE MAKE SURE TO BRING YOUR ID

**APPOINTMENTS ARE APPRECIATED,
SCAN THE QR OR CALL 800-280-4102**

THANK YOU FOR HELPING US SAVE LIVES!



EVERCON 24

MARCH 1-3, 2024
THE FUTURE OF GAMING!
EVERCON.ORG

CENTRAL WISCONSIN CONVENTION AND EXPO CENTER
1001 MARBLE F. ST., D
ROTHSCHILD, WI 54411



Mark Your Calendar for EVERCON 24!

Help support our local schools by attending this fun event for the whole family!

In past, Evercon has raised funds to support suicide prevention initiatives locally and at NCHC.

This year, Evercon is supporting Make-A-Wish Foundation!



A Monthly Gab Session with Executive Director, Gary Olsen



Jacie Cihlar

Jodi Aldrich

JANUARY GAB SESSION: PHARMACY

Each month, Gary Olsen will select a manager to participate in Gabbin' with Gary! That manager will be asked to invite one employee from their program to join in. The trio will connect over lunch. The topic? It's up to you!

Inspired by Core Values & Committed to Person-Centered Service!

DONATION REQUEST Community Treatment Looking for Your Assistance

The Community Treatment team has a request for to assist a client in need. If you have any of the following items in good working order that you would like to donate, please contact Sarah Mesenberg in Volunteer Services at 715.848.4450 to make arrangement for your donation:

- pots
- pans
- spoons
- office chair
- full bed sheets
- microwave
- coffee pot
- crock pot



Donation Request



NCHC ANNOUNCES PEYTON STEFAN AS INTERIM MANAGER OF HEALTH INFORMATION

Leadership Announcement | January 2024

NCHC is pleased to announce the appointment of Peyton Stefan as the Interim Manager of Health Information (HIM), succeeding Heather Zanon. Peyton has been with NCHC since August of 2023 and most recently served as a Coding Specialist on the HIM team. In her new role, Peyton will provide the operational and day-to-day supervision of the department. She has been working closely with Heather to ensure a smooth transition. Congratulations on your new role in leadership Peyton!

NCHC would like to express our gratitude to Heather Zanon for her leadership and all her hard work. We wish her well in her new endeavors.



Congratulations!

THROUGH A NEW LENS COMMUNITY MENTAL HEALTH AWARENESS EVENT

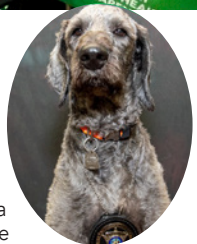


PHOTOS OF THE WEEK



ROLL THE "HAPPY DICE" NCHC and CART Attend Through a New Lens

This past weekend, NCHC and CART had booths at the Through a New Lens, a community event for families and children to connect them with mental health resources and raise awareness. Families got a chance to roll two giant inflatable dice (*which were a huge hit) and then answer questions about mental wellness from the board. Everyone received a bag of resources and fun give aways. The CART team brought their newest member Bohdi, the CART Therapy Dog. The event was a HUGE success and NCHC shared so many great tools and resources with our community! Thank you to Carrie Paisar, Cagney Martin and Deputy Jacque White for taking time out of their weekend to represent NCHC and CART at this inaugural event!





HARD HAT UPDATE

WAUSAU CAMPUS: INTERIOR ACCESS LIMITED FROM NCHC TO THE SOUTH SIDE OF CAMPUS

Effective 1/18/24

Interior construction processes are beginning in the former NCHC Outpatient and Administration wings located at 1100 Lake View Drive. This construction will limit interior access from the North side of campus to the South side of campus.

If you are walking from NCHC Employee Cafeteria to Social Services, Health Dept., Employee Health & Wellness Center, and Lake View Conference Center, you may use only the hallways marked in RED on the map below. This will be the only route through the area until further notice. All other areas will require hard hat, safety glasses, and personal protective equipment.

The route will remain through the winter months and be completely shut down for construction on May 1st 2024. Access between north and south ends of Campus will require using outside sidewalks and entrances only.

North Central Health Care Wausau Campus

- SUITE A** 2400 Marshall Street, Suite A
 - A Outpatient/Community Treatment (Door 1)
 - B Pharmacy & Lab
 - C Administration
 - HR/HIM/IMS/Finance Offices (Floor 1)
 - D Learning & Development
 - E MVCC 2 North & 2 South (Floor 2)
- SUITE B** 2400 Marshall Street, Suite B
 - F Mount View Care Center Main Entrance (Door 5)
 - The Bistro, Gift Shop, Volunteer Services
 - G MVCC Administration Offices
 - H Physical Therapy Center
 - J Community Room
 - K Mount View Courtyard
- SUITE C** 2400 Marshall Street, Suite C
 - L Aquatic Therapy Center (Door 8)
- BUILDINGS D & F** 1150 Lake View Drive
 - M Crisis Center (Floor 1)
 - Lakeside Recovery (Floor 2)
 - N Adult Behavioral Health Hospital (Floor 1)
 - Adult Crisis Stabilization (Floor 2)
- P** Youth Crisis Stabilization 2370 Marshall Street
- R** Youth Behavioral Health Hospital 2380 Marshall Street
- S** Marathon County Health Department
- T** Employee Health & Wellness Center
- U** Social Services
- V** Marathon County Lake View Conference Center

- Ⓜ Purchasing/Loading Dock
- Ⓝ Transportation & Housekeeping Offices
- Ⓢ Cashier
- Ⓜ Employee Cafeteria/Canteen
- Ⓛ Fashion Boutique
- Ⓛ Bus Stop



Revised 11.16.23



4th Quarter 2023 - October, November & December

Celebrating Employee Milestones



We would like to honor these employees who celebrated their milestone anniversary in the 4th Quarter of 2023. Let us all take a moment to express our heartfelt gratitude and admiration for these employees and their remarkable achievements and loyalty. Their relentless pursuit of excellence has not only contributed to their personal growth but has also helped elevate North Central Health Care to new heights. Thank you for all you do for NCHC, for those we serve and for our communities.



Stephanie Endres.....CNA
Devin Klobucnik.....Logistics Worker
Kiran SchroederDietary Aide
Laura WendorfGuest Services Rep.

Todd ShnowskeDirector of IMS
Lisa BorthHospitality Assistant
Tammy Cote.....Behavioral Health Professional II



Taylor PetersonCrisis Prof-Bachelors
Jennifer MeddaughTherapist

Laurie Kleinschmidt.....Housekeeping Aide
Victoria Ament.....Registered Nurse



Minfang UtterbackRegistered Nurse
Bo JohnsonRecruiter



Lori Kuklinski...
 Logistics Worker



Gina Colasacco...
 Registered Nurse



Laura Heiser...CNA
Cara Reed.....Clinical Manager



Sheryl Hemp...
 Therapist


Congratulations!

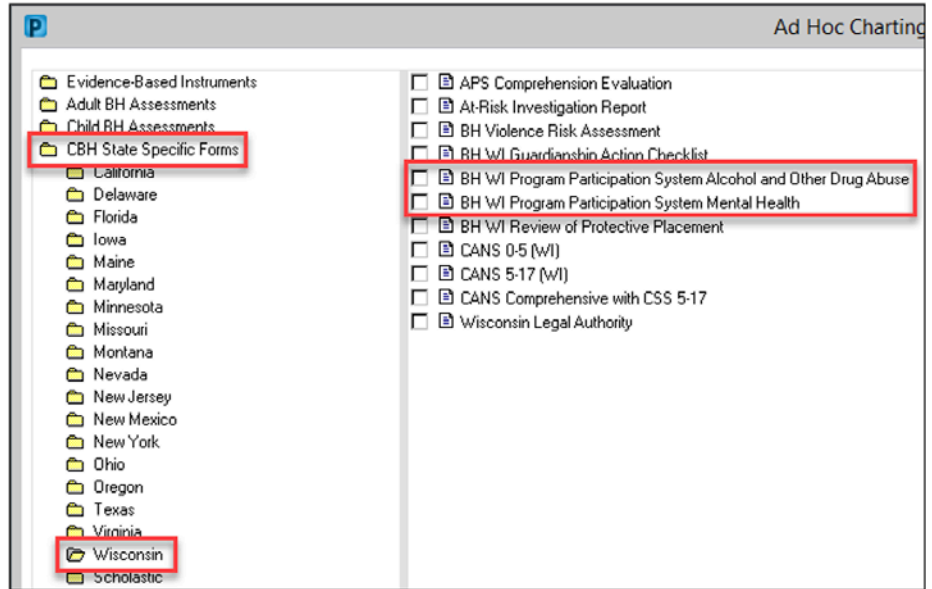


ORACLE Cerner

MANDATORY REPORTING: WI PROGRAM PARTICIPATION SYSTEM (PPS) FORMS Effective Immediately – 1/16/2024

BH WI Program Participation System Alcohol and Other Drug Abuse and BH WI Program Participation System Mental Health are required to be completed **every 6 months** for all North Central Health Care (NCHC) patients/clients/consumers participating in Mental Health or Alcohol or Other Drug Abuse (AODA) Programs. Both PPS forms are PowerForms within Cerner's PowerChart application.

1. Access desired patients/clients/consumers chart.
2. Access desired encounter.
3. Click  AdHoc button in toolbar.
4. Click **CBH State Specific Forms** folder.
5. Click **Wisconsin** sub folder.
6. Click **BH WI Program Participation System Alcohol and Other Drug Abuse** or **BH WI Program Participation System Mental Health** form as appropriate
7. Click **Chart**.
8. Complete at least all required fields highlighted in yellow and with asterisk.
9. Click in upper left to sign form once complete.





WHAT'S FOR LUNCH?

WAUSAU CAMPUS EMPLOYEE CAFETERIA
OPEN TO ALL NCHC & WAUSAU CAMPUS



BREAKFAST HOURS

8:30 AM – 10:30 AM

LUNCH HOURS

MONDAY – FRIDAY

10:30 AM – 1:30 PM

HOT FOOD BAR

\$.45/OUNCE

(Weekdays Only)

GRAB-N-GO HOURS

MONDAY – FRIDAY

8:30 AM – 5:30 PM

WEEKENDS:

GRAB-N-GO ONLY

THE SANDWICH & SALAD BAR IS BACK!

Make your own cold sandwich with lunch meat & fixins' OR self-serve at the salad bar. Salads are charged by weight.

JANUARY 22 – 26, 2024

	MONDAY	TUESDAY	WEDS	THURSDAY	FRIDAY
MAIN	Ranch Pork Medallions Baked Yams Mixed Veggies	Chicken Lasagna Breadstick	Baked Fish Cheesy Baked Potatoes Seasoned Cabbage	Roast Turkey Rice Pilaf Parslied Carrots Dinner Roll	Salmon Patties Boiled Potatoes Creamed Peas
SOUP	Turkey Dumpling Soup	TBD	Taco Soup	TBD	Chili
DESSERT	Banana Split Dessert	Frosted Banana Bar	Caramel Apple Crisp	Frosted Chocolate Cake	Caramel Brownie

JANUARY 29 - FEBRUARY 2, 2024

	MONDAY	TUESDAY	WEDS	THURSDAY	FRIDAY
MAIN	Cheesy Meatloaf Baked Potato Wax Beans	Vegetable Beef Stew Biscuit Creamy Coleslaw	Turkey & Dumplings Mixed Veggies Dinner Roll	Roast Beef Mashed Potatoes with Gravy Parslied Carrots	Vegetable Lasagna Breadstick Broccoli Cuts
SOUP	Cream of Potato Soup	Texas Tomato Soup	TBD	Beef Noodle Soup	Ham & Bean Soup
DESSERT	Cherry Delight	Bread Pudding with Caramel Sauce	Cranberry Dessert	Cinnamon Baked Apples	Pumpkin Fluff



Position Postings

Title: **Crisis Professional**

Status: Full Time, 6 pm - 6 am

Location: Wausau, Crisis Center

The role as a Crisis Professional includes providing crisis intervention, crisis counseling for individuals and families, referral and short-term follow-up, and collaborative community consultation and education. The Crisis Professional will also complete crisis line risk assessments to evaluate and triage individuals to the most appropriate treatment setting.

<https://bit.ly/CrisisPro23>



Learn More or Apply Online:

www.norcen.org/Careers



We want MORE
Awesome People
like YOU on
Our NCHC Team!

Be sure to SHARE our
Career Posts on Social!



THE BISTRO

NOW OPEN 7 DAYS A WEEK! | WEEKDAYS 7:30AM - 3PM | WEEKENDS: 9:30AM - 5PM

THE BISTRO WILL BE CLOSED ON WEEKENDS FROM 1-1:30PM TO ACCOMODATE STAFF BREAKS

*HOT FOOD IS AVAILABLE AT THE BISTRO DAILY UNTIL 2:30PM *



SPECIAL OF THE WEEK

Jalapeno Popper Panini

CREAM CHEESE | JALAPENO | BACON | CHEDDAR

LATTE OF THE WEEK



Milky Way Latte

Rich chocolate and salted caramel topped with fresh whip, chocolate and caramel drizzle.

\$1 OFF LARGE LATTES EVERY MONDAY!

**Please note: All sales subject to Sales Tax.*

- build your own - BREAKFAST SANDWICH

PICK YOUR STYLE

EGG + CHEESE 3.00

EGG, MEAT + CHEESE 4.00

PICK YOUR BREAD

CROISSANT

BAGEL

ENGLISH MUFFIN

PICK YOUR MEAT

HAM

SAUSAGE

BACON

