



**OFFICIAL NOTICE AND AGENDA** of a meeting of the Board or a Committee

A meeting of the **Quality Committee** of the North Central Community Services Program Board will be held at **North Central Health Care, 1100 Lake View Dr., Wausau, WI, Board Room** at **10:30 a.m.**, on **Thursday, March 17, 2016**.

*(In addition to attendance in person at the location described above, Committee members and the public are invited to attend by telephone conference. Persons wishing to attend the meeting by phone should contact Katlyn Coles at 715-848-4422 by one hour prior to the meeting start time for further instructions.)*

**AGENDA**

1. Call to order
2. Moments of Excellence
3. Action: approve January 21, 2016, meeting minutes
4. Outcomes Review
  - a. Organizational Outcomes
  - b. Program Specific Outcomes
5. Closed Session - pursuant to Section 19.85(1)(c) and (f) Wis. Stats. for the purpose of considering employment and performance evaluation of any public employee over which the governmental body exercises responsibility, and preliminary consideration of specific personnel problems, which if discussed in public, would likely have a substantial adverse effect upon the reputation of any person referred to in such problems, including specific review of performance of employees and providers of service and review of procedures for providing services by Agency.
  - a. Report of Investigations:
    - i. Corporate Compliance and Ethics
    - ii. Significant Events
6. Motion to come out of closed session
7. Possible announcements regarding issues discussed in closed session
8. Process Improvement Project – Crisis Services
9. Emergency Operation Plan Review
10. Security Management Plan Review
11. 2016 Work Plan Items:
  - a. Service Excellence
  - b. Behavioral Health Center Excellence
  - c. Electronic Medical Record Operability
12. Future agendas
13. Adjourn

\*Action may be taken on any agenda item.

\*In the event that any individuals attending this meeting may constitute a quorum of another governmental body, the existence of the quorum shall not constitute a meeting as no action by such body is contemplated.

Signed:     /s/ M. Loy      
Presiding Officer or His Designee

**COPY OF NOTICE DISTRIBUTED TO:**

Wausau Daily Herald                      Antigo Daily Journal  
Tomahawk Leader                      Merrill Foto News  
Langlade, Lincoln & Marathon County Clerk Offices  
DATE   03/11/16   TIME   4:00 p.m.  

THIS NOTICE POSTED AT  
NORTH CENTRAL HEALTH CARE  
DATE   03/11/16   Time   4:00 p.m.    
BY   Katlyn Coles  

Any person planning to attend this meeting who needs some type of special accommodation in order to Participate should call the Administrative office at 715-848-4422. For TDD telephone service, call 715-845-4928.

VIA:   X   FAX   X   MAIL  
BY   /s/ K. Coles