



North Central Health Care

Mount View Care Center

SKILLED NURSING | SHORT-TERM REHABILITATION | DEMENTIA CARE



The most extensive continuum of care in skilled nursing



A letter from the Administrator



Thank you for considering Mount View Care Center as a potential home for your loved one. This decision is significant, and we are here to support you every step of the way. Our team is committed to providing you with the information, resources, and assistance you need to make the best decision for your family.

At Mount View Care Center, we understand the importance of finding a place where your loved one can feel safe, supported, and valued. Our dedicated team of caregivers strives to create a nurturing environment where residents can thrive physically, emotionally, and socially. We prioritize individualized care and strive to ensure that each resident receives the personalized attention they deserve.

Thank you again for considering Mount View Care Center. We look forward to the opportunity to welcome you into our community and provide the care, comfort, and support your loved one deserves.

Warm regards,

Kristin Woller
Administrator
Mount View Care Center

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The Care You Need The Life You Enjoy

Receiving skilled nursing care shouldn't hinder your ability to enjoy life to its fullest; rather, it should serve as a foundation for pursuing your lifelong interests and activities. At North Central Health Care, we understand the importance of providing exceptional 24-hour skilled nursing care that not only meets your healthcare needs but also enhances your overall quality of life. With Mount View Care Center in Wausau, we've set a high bar, offering top-quality care coupled with a wealth of amenities and activities designed to keep our residents engaged and socially connected.

Choosing A Nursing Home

Where to Start

Once your family has considered every alternative and has settled on a nursing home as the right decision for your loved one, choosing the right one starts with four general principles: The ideal place will be **convenient** to as many family members as possible. It will provide **high-quality care** if your loved one has a chronic condition such as dementia or physical disability. It will offer them a welcoming, **supportive environment**. And its **cost** will fall within a range that a combination of savings, Medicare, Medicaid, and perhaps long-term care insurance can comfortably absorb.

Do Your Research

Visit trusted websites like www.medicare.gov/nursinghomecompare where you can find links to information to educate yourself about all the nursing homes in your area. Start with geography by searching your first choice of location to generate a list of homes and see at a glance their ratings of one to five stars in three critical respects:

- The kind and amount of nurse staffing the home provides;
- The home's diligence in meeting state health and safety standards;
- Performance in key medical/behavioral measures, like the percentage of residents receiving annual flu shots and whether residents receive sufficient help with daily activities.

Connect with the ADRC - 715.261.6070

The Aging & Disability Resource Center of Central Wisconsin promotes choice and independence through personalized education, advocacy, and access to services that prevent, delay and lessen the impacts of aging and disabilities in the lives of adults.

Connect With Mount View Care Center

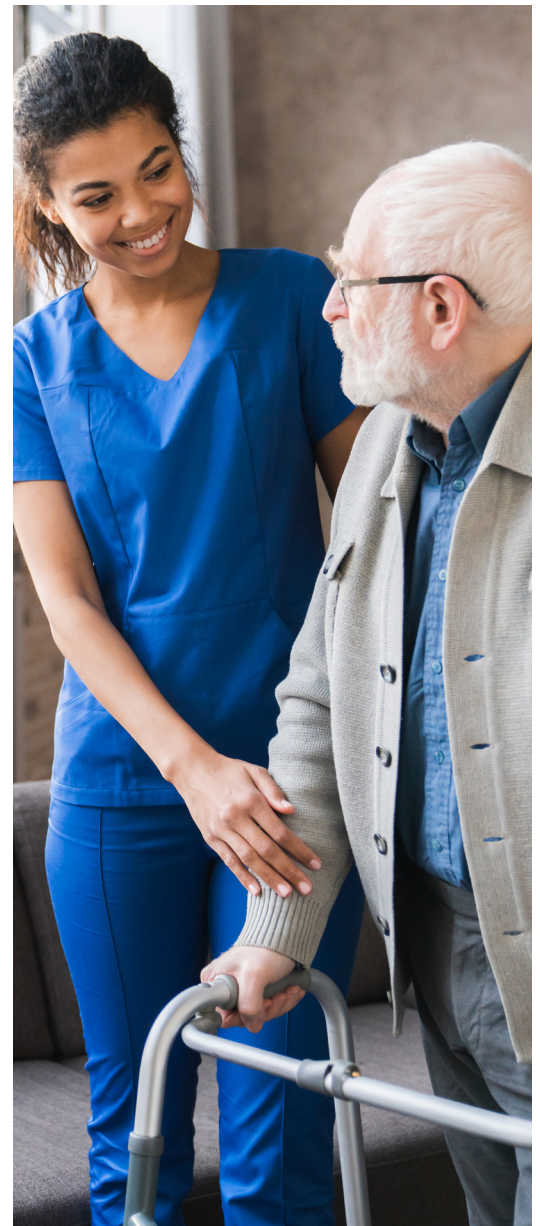


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Unrivaled Skilled Nursing Care

Long-term Care

A Comprehensive Approach to Well-being

At Mount View Care Center, we prioritize residents' well-being with comprehensive, coordinated care. Our interdisciplinary team, including a nurse manager, social worker, life enrichment coordinator, and dietitian, collaborates closely with families to craft personalized care plans. This approach ensures meticulous attention to every aspect of care. Our community philosophy emphasizes adaptability, tailoring long-term care to residents' evolving needs and lifestyles. We strive to create a vibrant, nurturing atmosphere where residents flourish, supported by compassionate care.

Short-term Care

Empowering Residents Through Recovery

We prioritize the well-being and comfort of our residents by offering a range of specialized short-term care services designed to meet individual needs and support various stages of recovery and life transitions. Our dedicated team of professionals is committed to providing compassionate care and personalized attention to each resident, ensuring that they receive the highest quality of support and assistance. Whether it's short-term rehabilitation to regain strength and mobility, respite care for caregivers needing a break, or hospice coordination for those in need of end-of-life care, we are here to provide comprehensive and tailored services that promote healing, comfort, and dignity. With a focus on holistic well-being, our programs aim to nurture not only physical health, but also emotional and social wellness, creating a nurturing environment where residents can thrive and find solace in their journey towards recovery and peace.





Innovative Dementia Care

Preserving Memories for You and Your Family

We're dedicated to holistic dementia care tailored to each person's needs, focusing on compassion, independence, and quality of life. Our innovative methods have gained recognition from state and national organizations, highlighting our leadership. From daily assistance to cognitive stimulation, we create a nurturing environment where residents feel valued and understood. Through personalized care, we empower individuals with dementia to thrive and find meaning in their lives. We offer varied treatment and therapy options, comprehensive amenities, and on-site programs providing education, networking, and support for residents and families.

Ventilator-Dependent Care

Advanced Respiratory Rehabilitation

Individuals with advanced chronic respiratory needs can — and should — have a high quality of life. The Ventilator Dependent Care Community at Mount View Care Center provides that and is the only ventilator therapy nursing facility of its kind in central, and northern Wisconsin. Our highly trained staff provide personalized care, short-term, long-term, and weaning respiratory therapies using the latest on-site respiratory technologies.

Our complex medical care capabilities include:

- ✓ WOUND MANAGEMENT
- ✓ FEEDING TUBES
- ✓ TRACHEOTOMY CARE
- ✓ INTRAVENOUS MEDS
- ✓ VENT-DEPENDENT CARE
- ✓ VENTILATOR WEANING
- ✓ SLEEP DISORDERS
- ✓ PAIN MANAGEMENT

Mount View Essential Care Highlights

Personalized Care: Our round-the-clock nursing and respiratory therapy services are tailored to each resident, ensuring individualized care.

High Staff Ratios: With high staff-to-resident ratios both morning and night, we offer personalized attention and support, creating a comforting atmosphere that stimulates abilities and enhances quality of life.

Safety & Mobility: Integrated nurse call and ventilator systems provide a secure environment while allowing residents to explore freely, promoting independence and social interaction.

Rehabilitation & Goal Setting: Our comprehensive rehabilitation program offers physical, occupational, and speech therapy to enhance mobility and communication. Residents work with our staff to achieve personalized goals, including ventilator management and weaning.

Personalized Environment: Residents are matched with environments that meet their care needs and personal preferences, fostering comfort and well-being.

Resident Involvement: Monthly meetings provide residents with a platform to voice opinions and actively participate in decisions, enhancing their sense of belonging.

Social Events & Engagement: Our facility hosts a variety of social activities to promote interaction and mental stimulation among residents, enhancing their overall well-being.

Family-friendly Visiting: Flexible visiting hours allow residents to maintain meaningful connections with loved ones.

Community Engagement: Residents enjoy various outings and events, fostering social engagement and connection with the broader community.

Holiday Celebrations: Festive celebrations create a sense of community and belonging for residents and families alike.



Facility Details & Amenities

Experience excellence at Mount View Care Center. Our brand-new, state-of-the-art facility offering efficient, quality care in a modern setting. With beautiful community spaces, panoramic views, and spacious private rooms, our serene atmosphere promotes healing and well-being.

Situated on our picturesque campus overlooking Lake Wausau, our 160-bed facility provides a peaceful retreat for residents. Specialized units cater to Alzheimer's-type dementia, mental health challenges, and ventilator dependence, with personalized care plans crafted by our professional team.

Enjoy amenities such as restaurant-style dining, beauty shops, transportation services, and access to our aquatic therapy pool. At Mount View, we prioritize independence and personal growth, ensuring a fulfilling experience for all residents.

Discover the warmth and compassion of Mount View Care Center, where modern comfort meets compassionate care. Join us on your journey to health and well-being. Welcome home.



*“boasting beautiful
community
spaces, gorgeous
panoramic views,
spacious private
rooms and
bathrooms”*



A Few of Our Favorite Amenities

Enjoy comfort and convenience with a variety of amenities available to elevate your stay.

- Daily Restaurant-style Menus & Appetizer Selections
- Personal Laundry Service
- Beauty Shop & Stylist
- Gift Shop
- WiFi Access & Satellite TV
- Transportation Services & Access to the Wausau Bus Line
- Easily-Accessible Modern Lounges
- Picturesque Outdoor Areas & Walking Paths for Residents and Visitors
- Dietitian and Nutritionist Available to Provide Customized Meal Plans
- Warm Water Physical Therapy Pool
- Occupational & Speech Therapy
- Physical Therapy On-site
- Robust Activity Programming
- In-house Pharmacy



Cycling Without Age Program

Experience the freedom of the open road with the Cycling Without Age program at Mount View Care Center. Our specially trained volunteers offer residents the opportunity to enjoy the beauty of nature and the joy of movement through scenic bike rides in our community. With custom trishaws, even those with limited mobility can feel the wind in their hair and the sun on their faces. Cycling Without Age promotes social interaction, combats loneliness, and fosters a sense of connection with the world around us. Join us for a ride and discover the benefits of this enriching program firsthand.





Your Dedicated Care Team

At Mount View Care Center, we believe in providing comprehensive and individualized care through a dedicated team approach. We are dedicated to ensuring that residents receive the highest quality of care and support from our interdisciplinary team. The well-being and comfort of our residents is our top priority, and we are committed to partnering with you every step of the way on your journey to health and wellness. Our diverse team of professionals collaborates closely with residents and their families to ensure that all aspects of care are tailored to meet individual needs and preferences. Below is an overview of the various services your care team can provide:

NURSING SERVICES: Our skilled nursing staff, including registered nurses (RNs), Respiratory Therapists (RTs), licensed practical nurses (LPNs), and certified nursing assistants (CNAs), work tirelessly to provide round-the-clock care. They assist with activities of daily living, administer medications and treatments as prescribed, monitor changes in health status, and ensure your comfort and well-being.

MEDICAL SERVICES: Your attending physician oversees your care, collaborating with unit staff to develop and implement a personalized plan of care. On-call coverage is available during weekends and after hours to address any emergent medical needs. Additionally, our Medical Director provides guidance and direction to uphold the highest standards of medical care.

PHARMACY: Our on-site pharmacy staffed by registered pharmacists ensures timely access to medications and provides expert consultation and support for medication management.

DENTAL SERVICES: Through our partnership with Health Drive, we offer initial and annual oral examinations, as well as necessary dental procedures. Residents may also choose to visit their preferred dentist for additional dental care, with charges billed separately from the daily rate.

SOCIAL SERVICES: Our compassionate social workers are available to address any questions or concerns you may have, whether related to your care, Advanced Directives, finances, or discharge planning.

MENTAL HEALTH SERVICES: For residents requiring mental health support, our outpatient services offer comprehensive evaluations, medication management, counseling, and behavioral interventions. Our team of board-certified psychiatrists, psychologists, and therapists is dedicated to providing compassionate care and support.

*“Your well-being and comfort
are our top priorities on your
journey to health and wellness”*



DID YOU KNOW?

Did you know that each floor of Mount View has its own private kitchen? This ensures that fresh, high-quality food is available not only during mealtimes, but also allows residents to order from the à la carte menu even during off-peak hours. Our residents appreciate the variety and quality of our food.

NUTRITIONAL SERVICES: Our goal is to provide delicious, nutritionally balanced meals that cater to your dietary preferences and needs. A dietitian will collaborate with you to establish your dietary requirements and accommodate reasonable food preferences.

TRANSPORTATION SERVICES: Mount View Care Center partners with the County Transportation Program to offer paratransit services for individuals aged 60+ or with disabilities who can't use regular buses or the WATS Paratransit Program due to physical or mental limitations. It's designed for those outside the WATS service area or needing door-through-door assistance without other transport options. Medical Assistance or Family Care clients are not covered due to alternative resources. The service area extends beyond WATS to the Marathon County Line. For further details, talk with your Unit Clerk.

Transportation Service Hours

Mon.-Fri. 8am-4:30 pm (Last pick-up at 4pm)

Fares

0-15 miles (one away)	\$6
16-30 miles (one away)	\$12
31-45 miles (one away)	\$15
46-60 miles (one away)	\$20

You will be billed the month following. Drivers do not collect fares and may NOT collect tips. If payment is not received within 20 days of billing, client may be subject to denial of services.

HOSPICE CARE: Our hospice program is dedicated to providing compassionate and comprehensive end-of-life care for residents facing terminal illness or advanced stages of chronic conditions. Our hospice services prioritize comfort, dignity, and quality of life, offering holistic support to residents and their families during this sacred and sensitive time. We are committed to walking alongside residents and families with empathy and compassion, ensuring that every moment is lived with comfort, dignity, and meaning.

SPIRITUAL SERVICES: Our Spiritual Services are grounded in a commitment to honoring the sacredness of each individual's spiritual path and supporting the expression of diverse beliefs and practices. We recognize the importance of addressing the spiritual needs and beliefs of our residents as integral components of holistic care. Our Spiritual Services are designed to provide opportunities for reflection, connection, and support in nurturing the spiritual dimensions of life. Our dedicated spiritual care team is here to accompany you on your journey of faith, providing support, guidance, and companionship along the way.



Therapies

LIFE ENRICHMENT THERAPY: Our Life Enrichment Department is dedicated to promoting your overall well-being through a variety of engaging activities tailored to your interests and treatment goals. From physical exercises to social gatherings and intellectual pursuits, we strive to enhance your quality of life and sense of fulfillment.

MUSIC THERAPY: Music therapy, facilitated by a Board Certified Music Therapist, offers a unique approach to achieving physical, social, cognitive, and emotional goals. Whether living with grief, communication deficits, memory impairment, or behavioral challenges, music therapy can be a valuable complement to other forms of treatment.

OCCUPATIONAL THERAPY: Our occupational therapists focus on enhancing your ability to perform daily tasks and activities, aiming to improve your independence and quality of life. Through personalized interventions and adaptive strategies, they address challenges related to self-care, home management, and community participation, empowering you to achieve your functional goals.

SPEECH THERAPY: Our speech-language pathologists specialize in evaluating and treating communication disorders. Using a variety of techniques and exercises, they work with you to improve speech clarity, language skills, cognitive function, and more, facilitating effective communication.

PHYSICAL THERAPY: Our physical therapists are dedicated to restoring your mobility, strength, and function following injury, illness, or surgery. Through customized exercise programs, manual therapy techniques, and assistive devices, they address musculoskeletal impairments, balance deficits, and gait abnormalities, helping you regain independence and confidence in your daily activities.

AQUATIC THERAPY: Our aquatic therapy program offers a unique rehabilitative approach in a warm water pool environment. Under the guidance of skilled therapists, aquatic exercises and activities are utilized to improve mobility, flexibility, and strength while minimizing stress on joints and muscles. This gentle yet effective therapy option can be particularly beneficial for individuals with orthopedic conditions, chronic pain, or mobility limitations.

Daily Rates & Pricing Structures

ROOM & BOARD

Daily rates include room and board, nursing services, general equipment, activity therapy, crafts and recreation, social services, laundry, housekeeping, building maintenance, account and building services.

Standard Room Fee	\$400.00 per day
Dementia Care Room Fee:	\$400.00 per day
Ventilator-Dependent Room Fee:.....	\$975.00 per day

ADDITIONAL CHARGES

Additional charges may include medications, clinical laboratory, dental visits, physical and/or occupational therapy, speech and language pathology, psychiatric and psychological services, and any other services not included in the daily rate or services provided by an outside agency.

Psychiatric Services	\$529.00 per hour
Nurse Practitioner Services.....	\$529.00 per hour
Psychologist, PhD	\$460.00 per hour
MH, Masters Level (Psychologist, Social Worker)	\$437.00 per hour
Professional ADA	\$437.00 per hour

A complete fee schedule which includes laboratory, therapy, podiatry, dental, vision, and pharmacy charges is available to review in our business office. Notification of any changes in the rates or fees will be made in writing thirty (30) days in advance of change.

HAIR CARE

Haircut (women).....	\$15.00
Haircut (men).....	\$15.00
Beard Trimming.....	\$6.00
Shampoo.....	\$6.00
Shampoo/Cut/Style (set).....	\$21.00
Shampoo/Style (set).....	\$14.00
Perm – does not include cut.....	\$55.00
Perm – with haircut	\$65.00
Permanent Hair Coloring/Set/Style	\$50.00+
A consultation will be provided first – Prices May Vary	
Highlights – available upon request	\$42.00+
A consultation will be provided first – Prices May Vary	



Mount View Care Center

2400 Marshall Street, Suite B, Wausau, WI 54403
Located on North Central Health Care's Wausau Campus

715.848.4300



www.norcen.org/MVCC