



## **OFFICIAL NOTICE AND AMENDED AGENDA**

Notice is hereby given that the **Executive Committee of the North Central Community Services Program Board** will hold a meeting at the following date, time and location shown below.

**Thursday, November 19, 2020 at 3:00 PM**  
North Central Health Care - Wausau Board Room  
1100 Lake View Drive, Wausau, WI 54403

*The meeting site identified above will be open to the public. However, due to the COVID-19 pandemic and associated public health directives, North Central Health Care encourages Committee members and the public to attend this meeting remotely. To this end, instead of attendance in person, Committee members and the public may attend this meeting by telephone conference. If Committee members or members of the public cannot attend remotely, North Central Health Care requests that appropriate safety measures, including adequate social distancing, be utilized by all in-person attendees.*

*Persons wishing to attend the meeting by phone may call into the telephone conference beginning five (5) minutes prior to the start time indicated above using the following number:*

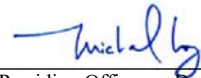
***Phone Number: 1-408-418-9388 Access Code: 146 576 2498 Meeting Password: 1234***

Any person planning to attend this meeting who needs some type of special accommodation in order to participate should call the Administrative Office at 715-848-4405. For TDD telephone service call 715-845-4928.

### **AGENDA**

1. CALL TO ORDER
2. PUBLIC COMMENT FOR MATTERS APPEARING ON THE AGENDA  
(Limited to 15 Minutes)
3. ACTION: APPROVAL OF OCTOBER 13, 2020 EXECUTIVE COMMITTEE MINUTES
4. MOTION TO MOVE INTO CLOSED SESSION
  - A. Pursuant to §19.85(1)(c) Wis. Stats. to consider Performance Evaluation of a Public Employee Over Which the Governmental Body has Jurisdiction or Exercises Responsibility, namely the Chief Executive Officer of North Central Health Care.
5. RECONVENE TO OPEN SESSION AND REPORT OUT ON POSSIBLE ACTION ON CLOSED SESSION ITEM(S)
6. FUTURE AGENDA ITEMS FOR EXECUTIVE COMMITTEE OR BOARD CONSIDERATION
7. ADJOURN

**NOTICE POSTED AT:** North Central Health Care  
**COPY OF NOTICE DISTRIBUTED TO:**  
Wausau Daily Herald, Antigo Daily Journal, Tomahawk Leader,  
Merrill Foto News, Langlade, Lincoln & Marathon County Clerks Offices



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Presiding Officer or Designee

DATE: 11/16/2020 TIME: 4:30 PM BY: D. Osowski

**NORTH CENTRAL COMMUNITY SERVICES PROGRAM BOARD  
EXECUTIVE COMMITTEE**

**October 13, 2020                      3:00 PM                      NCHC – Wausau Board Room**

Present:                      X      Jeff Zriny                      X      Jason Hake  
   X      Lance Leonhard                      X      Robin Stowe  
   X      Eric Anderson

Others Present:              Michael Loy, Nancy Bergstrom, Dejan Adzic

Call to Order

- Meeting was called to order at 12:01 p.m.

Public Comment for Matters Appearing on the Agenda

- No public comment(s) made.

ACTION: Approval of September 17, 2020 Executive Committee Meeting Minutes

- **Motion**/second, Hake/Stowe, to approve the Executive Committee meeting minutes.  
Motion carried.

Overview of Draft October 29, 2020 NCCSP Board Agenda

- The draft NCCSP Board Meeting agenda for October 29 was reviewed.

Review Organizational Dashboard and Work Plan

- There were no questions to the Work Plan, Dashboard, and Performance Measures

CEO Report

- Jarret and Autumn Nickel welcomed their first child on Sunday.
- Meridian Temperature Verification Kiosk
  - A demonstration of the Kiosk was provided. The cost of 17 Kiosks at \$2,500 each will be covered through CaresAct funds but will also recoup the costs of staffing expense relative to the current screening process within a month. Emails will be sent directly to employee health if a temperature is too high. Kiosks also indicate if individual can enter or if entry is denied due to high temperature reading or no facial mask.
  - There will be an attestation at every module if employee knowingly enters when sick that it is a terminable offense.

- Covid-19 Updates
  - Opened the Covid Hospital unit for a very short time when one patient in the Inpatient Hospital (IP) tested positive, the IP was closed for a few days; no other cases were identified, the Covid unit was closed, and IP resumed normal procedures within 5 days
  - No current positive cases in Mount View and Pine Crest.
    - We are discussing with Aspirus about the potential to open a Covid unit to help with their growing Covid census. Most area nursing homes are not taking Covid admissions needing rehab and it is important for us to help hospitals and care for these individuals safely.
  - Nursing homes are required to test weekly which for us is several hundred people each week. Have had several false positive results but our protocol is that we will then retest to verify and if negative will test a third time. The employee tracking document shows that we currently have 32 individual with the majority out due to pending test results and quarantined. Biggest issue is when a family member tests positive and the employee is needed to care for them which has potential to result in being off work for 20-28 days.
- September Financials
  - There was a loss of \$688,000 with net patient revenue down \$325,000 from average. Main areas affecting the loss were the nursing homes not taking admissions and the hospital closed for 5 days resulting in about 20 diversions. Year to date we are still in the black at \$265,000.
- Organizational Chart Updates
  - Have moved from program focused to director focused structure.
  - Restructured several executive team positions/roles to create the Operations Executive position. Also added two key clinical executive team members with a Chief Medical Officer and Chief Nursing Officer thereby reducing Executive Team by 2 positions in 2020.
  - Directors are being asked to growth in their leadership to their programs which in effect should help be more efficient and effective, along with a higher accountability for results.
  - One position that remains on hold is the Executive Director for the North Central Health Foundation.
- Youth Behavioral Health Hospital
  - Tours are being provided this week to community partners; anticipate opening 10/20/20.
  - Did not budget start-up costs and construction was delayed 8 weeks; have had about \$180,000 in startup expenses to date and until census is reached program will run at a loss. These start-up costs were are being funded from County fund balances versus having the County provide the additional funding.
  - After program is operational and if census is averaging around 4 not the required 6, we will consider exploring admissions from outside our three county area.
- Northern Valley Industries
  - Continue to make progress, albeit slowly.

- Physician Recruitment
  - Dr. Lambertson is ending her contract with us at the end of 2020; Dr. Varhely and Tiffany Pluger, APNP will be filling her role.
  - Two additional inpatient physicians will be joining us in the first quarter 2021; they are finishing their residency out of UW Green Bay; a second child psychiatrist will be joining us in the summer of 2021. Recruitment for additional Outpatient Psychiatrists continues.
- Outpatient Services
  - Intensive Outpatient and Day Treatment programs continue to be suspended; technology not a good solution as substitute.
  - Reviewed outpatient therapy financial model and difficulties managing high caseloads given the demand; limitations exist on our referral flow internally and externally. To increase capacity will need to add therapists for timely outpatient care; would also need to increase CCS.
- Long Term Care Future State – CLA
  - The implications of Covid-19 in 2020 and the stress of other nursing homes closures in area will impact the decision on the renovations to the nursing home and the final footprint and bed capacity for Mount View Care Center; we will be updating our demand analysis by second quarter 2021. An expansion of mental health services could be considered if space is made available as Mount View would be scaled back.
  - CLA will be working on a market review and master facility plan for Pine Crest, as well as revisit the plan prepared in 2017 for MVCC, and will be assisting as we engage with Portage County relative to a regionalized model. A presentation will be provided to the Board in early 2021.
- CCIT Assessment
  - Feel we need to own this function as a strategic direction and not outsource it.
  - Our goal is to refresh our core systems on a reoccurring 5 year cycle.
  - Built capacity internally with new Information Technology Executive position, Director and Project Manager. Feel we can support our IT needs internally with substantial cost savings.
  - We want to be thoughtful about this process and do not want to impair the other partners involved with CCIT. Analysis continues.
- Construction Updates
  - Outcomes have been great; however there has not been a due date that's been delivered on which has been a struggle.
- Culture Work
  - The Fundamentals for NCHC to have a High Performing Culture were shared. Have not been able to implement the initiative due to Covid. Plan is to launch the program in January 2021 for all employees. Staff are excited and feel this will do a lot for the organization.

- Corporation Counsel Update
  - Thankful Dejan is here and has been a great resource right out of the gate.

Motion to Move Into Closed Session:

- A. **Motion**/second, Anderson/Leonhard, Pursuant to §19.85(1)(c) Wis. Stats. to consider Performance Evaluation of a Public Employee Over Which the Governmental Body has Jurisdiction or Exercises Responsibility, namely the Chief Executive Officer of North Central Health Care.
- B. Roll call taken, all ayes. Motion carried. Meeting convened in closed session at 12:57 p.m.

Reconvene to Open Session and Report Out on Possible Action on Closed Session Item(s)

- A. No report out or action.

Future Agenda Items for Executive Committee or Board Consideration

- A. No discussion.

Adjourn

- A. **Motion**/second/ Stowe/Leonhard, to adjourn. Motion carried. Meeting adjourned at 2:10 p.m.

*Minutes prepared by Debbie Osowski, Executive Assistant to CEO*