NORTH CENTRAL COMMUNITY SERVICES PROGRAM BOARD
NURSING HOME OPERATIONS COMMITTEE

April 14, 2020    12:00 PM    Conference Call

Present:  X  Jeff Zriny  X  Paul Gilk  X  Bob Weaver
          X  Bill Metter  ABS  Cindy Rider  X  Pat Voermans
          X  Romey Wagner

Staff:  Michael Loy, Jarret Nickel, Kim Gochanour, Jill Meschke, Connie Gliniecki,
       Kristin Woller, Zach Ziesemer, Ryan Hanson, Melissa Diers-Sarasin

Call to Order
  • Meeting was called to order at 12:05 p.m.

Public comment for Matters Appearing on the Agenda
  • No public comment.

Approval of March 19, 2020 Nursing Home Operations Committee Meeting Minutes
  • Motion/second, Voermans/Gilk, to approve the March 19, 2020 Nursing Home
    Operations Committee meeting minutes.  Motion carried.

  • Mount View showed a loss of $62,606 in March resulting in year to date loss of $155,181
    compared to a budgeted gain of $28,606.  To date there is an unfavorable variance of
    $183,788.  Census was down in March averaging 165 per day.  Salaries improved in
    March but remain over budget.  Overall expenses are currently under budget.
  • There was a gain of $37,456 in March for Pine Crest.  Year to date results is a favorable
    variance of $7,090.  Census at Pine Crest is also down averaging 132.  Overall expenses
    are under budget also with employee benefits and salaries at target.
  • Long term care facilities in general are seeing a drop in census due to COVID-19.
    Mitigation of losses with little to no rehab admissions during this time will prove to be
    challenging.

Nursing Home Operations Reports
  • Mount View Care Center – Kristen Woller and Connie Gliniecki
    o  MVCC Nursing Home Report was reviewed.
  • Pine Crest Nursing Home – Zach Ziesemer and Ryan Hanson
    o  Pine Crest Report was reviewed.
  • Regional Nursing Home Operations Executive – Kim Gochanour
    o  Regional Nursing Home Operations Report was reviewed.  Much time has been
      spent working with the COVID-19 pandemic.
• Discussion:
  o Planning for recovery from COVID-19 and moving the organization forward as some changes in motion have been accelerated due to the pandemic.
  o Rehab admissions will slowly increase once elective surgeries can be done.
  o We are able to hire, train, and get people working right away when many others are not hiring. Unfortunately, the unemployment benefits imposed could pose a lack of eagerness for some to get back into the workforce.
  o The recent resignations of Hospitality Assistants were due to the COVID-19 exposure concerns. We anticipate the pandemic will have a long term effect on workforce.
  o We monitor our PPE (personal protective equipment) on a daily basis calculating our burn rate regularly and currently have about 30 days of supplies on hand. Largest need is for isolation gowns.
• Voermans complimented the messaging on our website and for staff. Staff at all facilities were commended for the great job they are doing.

Discussion of Future Agenda Items
• Continue discussion on local food purchase
• Vision for North Central Health Care

Adjourn Meeting
• Motion/second, Voermans/Wagner, to adjourn the meeting at 12:38 p.m. Motion carried.

Minutes prepared by Debbie Osowski, Executive Assistant to CEO