

NORTH CENTRAL COMMUNITY SERVICES PROGRAM BOARD NURSING HOME OPERATIONS COMMITTEE

April 14, 2020

12:00 PM

Conference Call

Staff: Michael Loy, Jarret Nickel, Kim Gochanour, Jill Meschke, Connie Gliniecki, Kristin Woller, Zach Ziesemer, Ryan Hanson, Melissa Diers-Sarasin

Call to Order

• Meeting was called to order at 12:05 p.m.

Public comment for Matters Appearing on the Agenda

• No public comment.

Approval of March 19, 2020 Nursing Home Operations Committee Meeting Minutes

• **Motion**/second, Voermans/Gilk, to approve the March 19, 2020 Nursing Home Operations Committee meeting minutes. Motion carried.

Financial Report - J. Meschke

- Mount View showed a loss of \$62,606 in March resulting in year to date loss of \$155,181 compared to a budgeted gain of \$28,606. To date there is an unfavorable variance of \$183,788. Census was down in March averaging 165 per day. Salaries improved in March but remain over budget. Overall expenses are currently under budget.
- There was a gain of \$37,456 in March for Pine Crest. Year to date results is a favorable variance of \$7,090. Census at Pine Crest is also down averaging 132. Overall expenses are under budget also with employee benefits and salaries at target.
- Long term care facilities in general are seeing a drop in census due to COVID-19. Mitigation of losses with little to no rehab admissions during this time will prove to be challenging.

Nursing Home Operations Reports

- Mount View Care Center Kristen Woller and Connie Gliniecki
 - MVCC Nursing Home Report was reviewed.
- Pine Crest Nursing Home Zach Ziesemer and Ryan Hanson
 - Pine Crest Report was reviewed.
- Regional Nursing Home Operations Executive Kim Gochanour
 - Regional Nursing Home Operations Report was reviewed. Much time has been spent working with the COVID-19 pandemic.

- Discussion:
 - Planning for recovery from COVID-19 and moving the organization forward as some changes in motion have been accelerated due to the pandemic.
 - Rehab admissions will slowly increase once elective surgeries can be done.
 - We are able to hire, train, and get people working right away when many others are not hiring. Unfortunately, the unemployment benefits imposed could pose a lack of eagerness for some to get back into the workforce.
 - The recent resignations of Hospitality Assistants were due to the COVID-19 exposure concerns. We anticipate the pandemic will have a long term effect on work force.
 - We monitor our PPE (personal protective equipment) on a daily basis calculating our burn rate regularly and currently have about 30 days of supplies on hand. Largest need is for isolation gowns.
- Voermans complimented the messaging on our website and for staff. Staff at all facilities were commended for the great job they are doing.

Discussion of Future Agenda Items

- Continue discussion on local food purchase
- Vision for North Central Health Care

Adjourn Meeting

• Motion/second, Voermans/Wagner, to adjourn the meeting at 12:38 p.m. Motion carried.

Minutes prepared by Debbie Osowski, Executive Assistant to CEO