

**NORTH CENTRAL COMMUNITY SERVICES PROGRAM BOARD  
NURSING HOME OPERATIONS COMMITTEE**

**June 23, 2020**

**3:00 PM**

**Conference Call**

Present: X Jeff Zriny X Paul Gilk X Bob Weaver  
ABS Cindy Rider X Pat Voermans X Romey Wagner

Staff: Michael Loy, Kim Gochanour, Jill Meschke, Connie Gliniecki, Zach Ziesemer, Ryan Hanson, Kristin Woller

Guest: Kevin Stevenson

Call to Order

- Meeting was called to order at 3:05 p.m.

Public Comment for Matters Appearing on the Agenda

- Kevin Stevenson shared positive feedback about the last 6 months under the management agreement with North Central Health Care. Also requested additional training be provided to newly trained CNA's prior to working the floor.

ACTION: Approval of May 21, 2020 Nursing Home Operations Committee Minutes

- **Motion**/second, Wagner/Voermans, to approve the May 21, 2020 Nursing Home Operations Committee meeting minutes. Motion carried.

Financial Report – J. Meschke

- J. Meschke reviewed May's financials for Mount View Care Center and Pine Crest Nursing Home.
- We are continuing to actively look at various Covid-related funding options. In the past fund were automatically received and we had to attest to those payments. We are now required to apply for additional funding and justify the need in order to obtain the funds. These funds are helping us breakeven.

Nursing Home Operations Reports

- Mount View Care Center – Kristen Woller
  - Highlights include that we are fully staffed with nurses and a number of hospitality assistants have signed up for the CNA classes this summer.
  - Continue to work on expense control and filling open positions.
- Pine Crest Nursing Home – Zach Ziesemer
  - Improvement noted in employee engagement; anticipate more improvement as we enter July. Continue to reduce agency use and are focusing on improving the number of falls as well as hospital admissions which could positively reflect on the Quality Star rating. The infection control survey concluded yesterday with no concerns or citations.

- Regional Nursing Home Operations Executive Report – Kim Gochanour
  - Highlights include regular meetings with the Incident Command Team, limitations in place for visitation and group activities. Patio visitation with residents are going well with all visitors screened prior to each visit.
  - Mount View Care Center completed the Infection Control survey with no issues.
  - Continue to work on improving quality measures in both buildings, monitoring state and federal funding i.e. Medicaid reform, nursing home bed tax changes, and reimbursement.
  - Transition efforts with Pine Crest are wrapping up with the implementation of the scheduling software in June and pharmacy transition in July.
  - The onsite CNA course has been successful but have identified areas for improvement. Concern expressed with a shortened training program that there is potential for increased accidents and dissatisfaction of residents if CNA's are not trained thoroughly.

Discussion and Action: Hospice Unit Performance and Potential Closure of Hospice Dedicated Wing

- Z. Ziesemer provided additional background information and shared the current challenges experienced with the designated hospice unit.
- In the proposal to close the hospice unit, no staff would be eliminated and no residents would be displaced outside of Pine Crest.
- Several individuals expressed the importance for residents and family members when consistency of staff and location can be accomplished, especially at times such as end of life.
- **Motion**/second, Weaver/Voermans, to recommend closure of the designated Hospice Unit at Pine Crest Nursing Home. Motion carried.

Future Agenda Items

- Plan for future activities if limitations to visitations continues; effects on residents and family members.

Adjourn

- **Motion**/second, Weaver/Gilk, to adjourn the Nursing Home Operations Committee meeting at 3:51 p.m. Motion carried.